

# Appendix 1 Full List of Indicators and Service Categories

	Data	Indicator Description
Children's Services	CHN1	Cost per primary school pupil
	CHN2	Cost per secondary school pupil
	CHN3	Cost per pre-school education registration
	CHN4	Percentage of pupils gaining 5+ awards at Level 5 or higher
	CHN5	Percentage of pupils gaining 5+ awards at Level 6 or higher
	CHN6	Percentage of pupils from deprived areas gaining 5+ awards at Level 5 or higher (SIMD)
	CHN7	Percentage of pupils from deprived areas gaining 5+ awards at Level 6 or higher (SIMD)
	CHN8a	The gross cost of "children looked after" in residential based services per child per week
	CHN8b	The gross cost of "children looked after" in a community setting per child per week
	CHN9	Balance of care for looked after children: % of children being looked after in the community
	CHN10	Percentage of adults satisfied with local schools
	CHN11	Proportion of pupils entering positive destinations
	CHN12a	Overall average total tariff
	CHN12b	Average total tariff SIMD quintile 1
	CHN12c	Average total tariff SIMD quintile 2
	CHN12d	Average total tariff SIMD quintile 3
CHN12e	Average total tariff SIMD quintile 4	
CHN12f	Average total tariff SIMD quintile 5	
Corporate Services	CORP 1	Support services as a percentage of total gross expenditure
	CORP 2	Cost of democratic core per 1,000 population
	CORP 3b	The percentage of the highest paid 5% of employees who are women
	CORP 3c	The gender pay gap
	CORP 4	The cost per dwelling of collecting council tax
	CORP 5b2	Average time (hours) between time of domestic noise complaint and attendance on site
	CORP 6a	Sickness absence days per teacher
	CORP 6b	Sickness absence days per employee (non-teacher)
CORP 7	Percentage of income due from council tax received by the end of the year	
CORP 8	Percentage of invoices sampled that were paid within 30 days	

	Data	Indicator Description
Adult Social Care	SW1	Older persons (over 65) home care costs per hour
	SW2	SDS spend on adults 18+ as a percentage of total social work spend on adults 18+
	SW3	Percentage of people 65+ with intensive needs receiving care at home
	SW4a	Percentage of adults receiving any care or support who rate it as excellent or good.
	SW4b	Percentage of adults supported at home who agree that their services and support had an impact in improving or maintaining their quality of life
	SW5	Older persons (over 65's) residential care costs per week per resident
Culture & Leisure Services	C&L1	Net cost per attendance at sports facilities
	C&L2	Net cost per library visit
	C&L3	Net cost of museums per visit
	C&L4	Net cost of parks and open spaces per 1,000 population
	C&L5a	Percentage of adults satisfied with libraries
	C&L5b	Percentage of adults satisfied with parks and open spaces
	C&L5c	Percentage of adults satisfied with museums and galleries
	C&L5d	Percentage of adults satisfied with leisure facilities
Environmental Services	ENV1a	Net cost per waste collection per premises
	ENV2a	Net cost per waste disposal per premises
	ENV3a	Net cost of street cleaning per 1,000 population
	ENV3c	Cleanliness score (% acceptable)
	ENV4a	Cost of maintenance per kilometre of roads
	ENV4b	Percentage of A class roads that should be considered for maintenance treatment
	ENV4c	Percentage of B class roads that should be considered for maintenance treatment
	ENV4d	Percentage of C class roads that should be considered for maintenance treatment
	ENV4e	Percentage of Unclassified roads that should be considered for maintenance treatment
	ENV5a	Cost of trading standards per 1,000 population
	ENV5b	Cost of environmental health per 1,000 population
	ENV6	The percentage of total household waste arising that is recycled
	ENV7a	Percentage of adults satisfied with refuse collection
	ENV7b	Percentage of adults satisfied with street cleaning
Housing Services	HSN1b	Gross rent arrears (all tenants) as at 31 March each year as a percentage of rent due for the reporting year
	HSN2	Percentage of rent due in the year that was lost due to voids
	HSN3	Percentage of dwellings meeting SHQS
	HSN4b	Average time taken to complete non-emergency repairs
	HSN5	Percentage of council dwellings that are energy efficient
Corporate Asset	CORP-ASSET1	Proportion of operational buildings that are suitable for their current use
	CORP-ASSET2	Proportion of internal floor area of operational buildings in satisfactory condition

	Data	Indicator Description
Economic Development	ECON1	Percentage of unemployed people assisted into work from council funded/ operated employability programmes
	ECON2	Cost per planning application
	ECON3	Average time per commercial planning application
	ECON4	Percentage of procurement spent on local small/medium enterprises
	ECON5	No of business gateway start-ups per 10,000 population