

Appendix 1 Full List of Indicators and Service Categories

	Data	Indicator Description
Children's Services	CHN1	Cost per primary school pupil
	CHN2	Cost per secondary school pupil
	CHN3	Cost per pre-school education place
	CHN4	Percentage of pupils gaining 5+ awards at level 5
	CHN5	Percentage of pupils gaining 5+ awards at level 6
	CHN6	Percentage of pupils living in the 20% most deprived areas gaining 5+ awards at level 5
	CHN7	Percentage of of pupils living in the 20% most deprived areas gaining 5+ awards at level 6
	CHN8a	The gross cost of "children looked after" in residential based services per child per week
	CHN8b	The gross cost of "children looked after" in a community setting per child per week
	CHN9	Balance of care for 'looked after children': % of children being looked after in the community
	CHN10	Percentage of adults satisfied with local schools
	CHN11	Percentage of pupils entering positive destinations
	CHN12a	Overall average total tariff
	CHN12b	Average total tariff SIMD quintile 1
	CHN12c	Average total tariff SIMD quintile 2
	CHN12d	Average total tariff SIMD quintile 3
	CHN12e	Average total tariff SIMD quintile 4
	CHN12f	Average total tariff SIMD quintile 5
	CHN17	Percentage of children meeting developmental milestones
	CHN18	Percentage of funded early years provision which is graded good/better
	CHN19a	School attendance rates
	CHN19b	School attendance rates
	CHN20a	School exclusion rates (per 1,000 pupils)
CHN20b	School exclusion rates (per 1,000 'looked after children')	
CHN21	Participation rate for 16-19 year olds (per 100)	
CHN22	Percentage of child protection re-registrations within 18 months	
CHN23	Percentage LAC with more than 1 placement in the last year (Aug-July)	
Corporate Services	CORP 1	Support services as a % of total gross expenditure
	CORP 3b	Percentage of the highest paid 5% employees who are women
	CORP 3c	The gender pay gap (%)
	CORP 4	The cost per dwelling of collecting council tax
	CORP 6a	Sickness absence days per teacher
	CORP 6b	Sickness absence days per employee (non-teacher)
	CORP 7	Percentage of income due from council tax received by the end of the year
	CORP 8	Percentage of invoices sampled that were paid within 30 days

	Data	Indicator Description
Adult Social Care	SW1	Home care costs per hour for people aged 65 or over
	SW2	SDS spend on adults 18+ as a % of total social work spend on adults 18+
	SW3	Percentage of people aged 65 or over with intensive needs receiving care at home
	SW4a	Percentage of adults receiving any care or support who rate it as excellent or good.
	SW4b	Percentage of adults supported at home who agree that their services and support had an impact in improving or maintaining their quality of life
	SW5	Residential costs per week per resident for people aged 65 or over
Culture & Leisure Services	C&L1	Cost per attendance at sports facilities
	C&L2	Cost per library visit
	C&L3	Cost of museums per visit
	C&L4	Cost of parks & open spaces per 1,000 population
	C&L5a	Percentage of adults satisfied with libraries
	C&L5b	Percentage of adults satisfied with parks and open spaces
	C&L5c	Percentage of adults satisfied with museums and galleries
	C&L5d	Percentage of adults satisfied with leisure facilities
Environmental Services	ENV1a	Net cost of waste collection per premise
	ENV2a	Net cost of waste disposal per premise
	ENV3a	Net cost of street cleaning per 1,000 population
	ENV3c	Street Cleanliness Score
	ENV4a	Cost of maintenance per kilometre of roads
	ENV4b	Percentage of A Class roads that should be considered for maintenance treatment
	ENV4c	Percentage of B Class roads that should be considered for maintenance treatment
	ENV4d	Percentage of C Class roads that should be considered for maintenance treatment
	ENV4e	Percentage of U Class roads that should be considered for maintenance treatment
	ENV5a	Cost of Trading Standards, Money Advice & Citizen Advice per 1000
	ENV5b	Cost of environmental health per 1,000 population
	ENV6	Percentage of total household waste arising that is recycled
	ENV7a	Percentage of adults satisfied with refuse collection
	ENV7b	Percentage of adults satisfied with street cleaning
Housing Services	HSN1b	Gross rent arrears (all tenants) as at 31 March each year as a percentage of rent due for the reporting year
	HSN2	Percentage of rent due in the year that was lost due to voids
	HSN3	Percentage of council dwellings meeting Scottish Housing Standards
	HSN4b	Average number of days taken to complete non-emergency repairs
	HSN5	Percentage of council dwellings that are energy efficient
Corporate Asset	CORP-ASSET1	Proportion of operational buildings that are suitable for their current use
	CORP-ASSET2	Proportion of internal floor area of operational buildings in satisfactory condition

	Data	Indicator Description
Economic Development	ECON1	Percentage of unemployed people assisted into work from council operated / funded employability programmes
	ECON2	Cost per planning application
	ECON3	Average time per business and industry planning application (weeks)
	ECON4	Percentage of procurement spent on local small/medium enterprises
	ECON5	No of business gateway start-ups per 10,000 population