



CHANGE MANAGER'S NETWORKING EVENT

Date: Tuesday, 4 December 2018

Venue: Zone E, Tontine Building, 20 Trongate,
Glasgow, G1 5ES

PROGRAMME

- 9.30 **Registration**
- 10.00 **Welcome and Introduction**
Gerard McCormack
Interim Head of Change and Partnership Delivery, Improvement Service
- 10.10 **Improvement Service - Transformation Programme**
Sarah Gadsden
Interim Chief Executive, Improvement Service
- 10.40 **The Shetland Experience**
Christine Ferguson
Director of Corporate Services, Shetland Council
- 11.00 **West Lothian Council – Community Led Inspections**
Daniel Matonti
Business Improvement Officer, West Lothian Council
- 11.20 **Comfort Break and Networking**
- 11.40 **East Lothian Council – Fees and Beyond**
Ruth Colston
Commercial Development Officer, East Lothian Council
- 12.00 **City of Edinburgh Council – The Edinburgh Way**
Scott Robertson
Change Manager (Integrated Change), City of Edinburgh Council
- 12.20 **Panel Session**
Questions from the floor to our speakers and discussion
- 12.45 **Lunch and Networking**
- 13.30 **A Community Lottery for Scottish Local Government**
Gerard McCormack
Interim Head of Change and Partnership Delivery, Improvement Service
- 13.50 **Introductions to Breakout Sessions**
Delegates will pre-select 2 from 4 workshops on Eventbrite registration
- 14.00 **Interactive Breakout Sessions – First Tranche**
- 14.35 **Comfort Break**
- 14.45 **Interactive Breakout Sessions – Second Tranche**
- 15.20 **Event Summary**
Gerard McCormack
Interim Head of Change and Partnership Delivery, Improvement Service
- 15.30 **Close**