

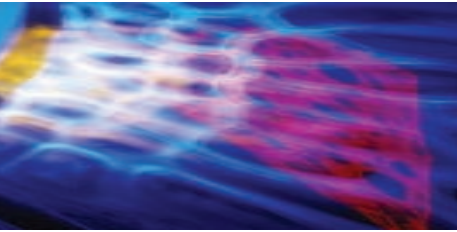


National Board for Shared Services in Local Government Knowledge Sharing Event



13th March 2007

InScotland Business Centre
39 Palmerston Place
Edinburgh
EH12 5AU



PROGRAMME

10.00am Arrival & Registration

10.30am **Welcome and Introduction**
Paul Dowie, Improvement Service

10.45am **Legal Models and Procurement Issues for Shared Service Delivery**
Pinsent Masons

11.45am Coffee break

12.00pm **Research update: The Politics of Shared Services**
New Local Government Network

12.30pm **Ask the Experts**
Your opportunity to challenge a variety of legal, tax and implementation experts with your shared services issue

13.00pm Lunch

13.50pm **Workshop sessions**
Each workshop will run 3 times in the afternoon, each for 30 minutes each. Attendees will select their chosen workshops on registration.

1. Shared Service Programme Update and Way Forward
Colin Mair, Improvement Service

2. Knowledge Sharing from Pathfinder projects
David Amos, Edinburgh Pathfinder and Karen McKeag, Glasgow Pathfinder

3. Knowledge Sharing from 5 Councils Project
Jeni Graham, Clackmannanshire Council and Andy McKay, Perth and Kinross

4. IS Knowledge Sharing
Jane MacKenzie and Paul Haggerty, Improvement Service

5. Case Study: Anglia Revenues Partnerships
Learning from the creation of a common revenue service for Breckland and Forest Heath district councils

15.30pm Close and Networking Opportunity

Programme may be subject to change

You may choose to attend this event in person or participate through our webcasting facility from the comfort of your own office. Please indicate your preference on the attached booking form.



Booking Form

I wish to attend this conference in person

I wish to attend this conference by webcast

TITLE:	FIRST NAME:	SURNAME:
JOB TITLE:		
ORGANISATION:		
ADDRESS:		
		POSTCODE:
TELEPHONE	EMAIL:	
ANY SPECIAL DIETARY REQUIREMENTS:		
DIETARY REQUIREMENTS: ACCESS OR OTHER		
AUTHORISING SIGNATURE:		DATE:

Data Protection

Please tick this box if you would like to be kept informed about future Improvement Service events and seminars

By e-mail

By mail

To register your place at the conference, please complete and return your application form to:

FruitSalad Events

Craighall House

58A High Craighall Road

Glasgow

G4 9UD

Or Fax to: 0870 066 8767

If you have any questions regarding the conference, please do not hesitate to contact Kim at FruitSalad Events on kim@fruitsaladevents.com or telephone 0870 066 8766.