

**The Improvement Service
COSLA
The Directors of Finance**

**EFFICIENT GOVERNMENT EVENT
ROSEBERRY HOUSE
18th MARCH 2008**

Programme

09.45 -10.00	Arrival and Coffee
10.00 – 10.10	Welcome
10.10 – 10.45	Audit Scotland – Fiona Kordiak
10.45 – 11.15	The Changing Context for Efficient Government – Colin Mair, CEO Improvement Service
11.15 – 11.30	Coffee
11.30 – 12.00	Improvement Service Research Findings – Derek Stewart
12.00 – 12.30	Discussion / Q&A
12.30 – 13.15	Lunch
13.15 - 15.15	Workshops <ul style="list-style-type: none">• Measuring Efficiency – Mark McAteer, Director of Governance & Performance Management• Shared Service Diagnostic: Supporting Efficiency – Paul Dowie, Director of Shared Services• Customer First: Further Exploiting The Infrastructure For Efficiency – Jim Kinney, Program Manager, Customer First• Practice Sharing From Councils
15.15 – 15.30	Sharing Perspectives & Going Forward
15.30	Close