

**DRAFT**

**RENFREWSHIRE SINGLE OUTCOME AGREEMENT**

**2009-2011**

## **1 PURPOSE OF THE AGREEMENT**

- 1.1 This document is the Single Outcome Agreement (SOA) 2009-2011 between Renfrewshire Community Planning Partnership and the Scottish Government.**
- 1.2 The purpose of the Renfrewshire Single Outcome Agreement 2009-2011 is to set out the agreed strategic priorities of the community planning partners who, together, serve the people of Renfrewshire and to set out the outcomes that partners aim to achieve against these strategic priorities. The strategic priorities identified in the Single Outcome Agreement contribute to achievement of the fifteen National Outcomes of the Scottish Government.
- 1.3 Community planning partners and the Scottish Government are jointly committed to, and mutually accountable for, delivery of the Single Outcome Agreement.
- 1.4 The Single Outcome Agreement 2009-2011 exists within the context of the Concordat between the Scottish Government and local government, agreed in November 2007. This builds on the 2008 Single Outcome Agreement agreed in June 2008, that was formally agreed between the Scottish Government and Renfrewshire Council, but was developed with the full participation of key community planning partners.
- 1.5 The Single Outcome Agreement contributes to the outcomes based approach adopted by the Scottish Government and public bodies endorsing the community planning partnership's SOA and embodies the key points of the November 2007 Concordat, which include:
- Greater local freedom.
  - Reduced ring-fencing of budgets.
  - Reduced monitoring and reporting.
  - Better partnership working.

## **2 SCOPE OF THE AGREEMENT**

- 2.1 The Single Outcome Agreement 2009-2011 covers all public services relevant to delivery of the fifteen national outcomes. This SOA covers a two-year period, subject to annual reviews. Subsequent Single Outcome Agreements will cover a three-year period.
- 2.2 The Single Outcome Agreement sits within the context of statutory duties in relation to community planning, best value, equalities and sustainable development.
- 2.3 The Renfrewshire Single Outcome Agreement has been developed through a working group of officers from partner agencies including Renfrewshire Council, Renfrewshire Community Health Partnership, Strathclyde Police, Strathclyde Fire and Rescue, Renfrewshire Council for Voluntary Services, Renfrewshire Volunteer Centre, Reid Kerr College, University of the West of Scotland, Scottish Enterprise, Skills Development Scotland, Strathclyde Partnership for Transport, Jobcentre Plus, Renfrewshire Chamber of Commerce and Renfrewshire Leisure Limited. At appropriate stages, drafts of the Renfrewshire Single Outcome Agreement have been submitted for comment to the Renfrewshire Community Plan Leadership Group, which includes elected members of Renfrewshire Council and ten community participants, and the Renfrewshire Community Plan Executive Group, which is comprised of Chief Executive/senior officers from key partner organisations.
- 2.4 The Single Outcome Agreement/Community Plan working group has developed SOA 2008-2009, SOA 2009-2011 and the Community Plan and has met on a regular 6 three-week cycle since March 2008. In addition to the main group, individual partners have taken responsibility for drafting sections of the SOA through a Writers Group, which also meets on a three week cycle. There are strong links between the SOA Working Group and the thematic community planning working groups. This link will be strengthened once the SOA 2009-2011 is agreed,

as community planning thematic groups have now been assigned responsibility for driving progress towards achieving targets in both the community plan and the SOA.

- 2.5 The Single Outcome Agreement 2009-2011 takes account of the views and opinions of a wide variety of stakeholders and communities, building on the engagement that informed the 2008 Single Outcome Agreement and the development of the Renfrewshire Community Plan 2008-2017. These include surveys of the Renfrewshire Public Services Panel (2,000 Renfrewshire residents), five community planning conference events held in September 2008 (352 community participants) and a stakeholder event held in August 2008 regarding the community plan vision for Renfrewshire.
- 2.6 Presentations on the Single Outcome Agreement and community plan have also been made to the five Renfrewshire Local Area Committees, which together have 106 community participants.

### **3 RENFREWSHIRE SINGLE OUTCOME AGREEMENT 2009-2011: AREA PROFILE**

#### **3.1 Population**

- 3.2 Renfrewshire is the ninth largest Council area in Scotland and has a population of 170,000, which is 3% of the total Scottish population. 4% of the Renfrewshire population lives in rural areas and the area is relatively densely populated compared to the Scottish average (650 people per km in Renfrewshire, 65 people per km in Scotland).
- 3.3 Renfrewshire's population has decreased by 4% over the last 10 years, with a further 8% decrease forecasted to 2031, at a time when Scotland's population will increase by 5%.
- 3.4 The 2007 population of Renfrewshire is broadly in line with the Scotland profile, with a slightly larger proportion of children in Renfrewshire (18.2% Renfrewshire, 17.8% Scotland) and a slightly lower percentage of both working age (62.5% Renfrewshire, 62.7% Scotland) and pensionable age (19.3% Renfrewshire, 19.5% Scotland). However, within the general decline in Renfrewshire's population, a significant increase in the number of 65-80 year olds and the over 80s age group is projected to 2031 (17% and 16% respectively).
- 3.6 The proportion of the Renfrewshire population from a minority ethnic community (1.2%) is approximately half the Scottish average.

#### **4 Economy**

- 4.1 Renfrewshire is a key part of the West of Scotland economy centred on Glasgow. 40% of people travel out of Renfrewshire to work, 38% of Renfrewshire jobs are filled by commuters from elsewhere.
- 4.2 Manufacturing and export industries play a greater role in Renfrewshire than in Scotland as a whole. Employment is significantly more reliant on large enterprises in Renfrewshire than in Scotland. Employment in Renfrewshire is projected to fall by 3% by 2015.
- 4.3 Renfrewshire is one of the seven Council areas in Scotland with the highest levels of worklessness. Renfrewshire is currently on course to meet its target to reduce the number of workless people claiming DWP benefits to 14,400 by 2010. However, it is recognised that the full effects of the 2008 economic downturn have still to emerge and may lead to both a reduction in employment and an increase in worklessness which will require to be addressed by partners.
- 4.4 Median earnings in Renfrewshire in 2007 were £436 per week, 1% below Scotland's median earnings.

#### **5 Area Deprivation**

- 5.1 Renfrewshire is ranked in the Scottish Index of Multiple Deprivation 2006 as the 8<sup>th</sup> most deprived local authority in Scotland, with 26,321 people (15.4% of population) living in the most deprived 15% of areas in Scotland. The number of people in Renfrewshire living in the most deprived 15% of areas in Scotland declined from 32,450 in 2004 and to 26,321 in 2006.

#### **6 Health**

- 6.1 Both male and female life expectancy at birth in Renfrewshire is lower than the Scottish average (Male: Renfrewshire 73.6 years, Scotland 74.8 years; Female: 78.8 years, Scotland 79.7 years).
- 6.2 Smoking, obesity and alcohol are the three main health factors that require to be addressed most urgently in Scotland. Smoking enforcement activities and prosecutions arising from underage tobacco test purchase initiatives are actively pursued within Renfrewshire. Alcohol

is a particularly acute problem in Renfrewshire, which has the fourth highest rate by local authority of alcohol related death in males in the UK.

## **7 Care and Support**

7.1 Services are provided to 11,500 people in Renfrewshire who need a degree of care and support to lead safe, independent and healthy lives. A range of agencies such as Social Work, service users and carers, the NHS, other Council services, housing providers, the police and care providers from the private and voluntary sector and others provide such assistance in partnership. Over 1,000 older people and adults are in long term care, 2,300 adults receive Care at Home services and 2,000 people receive day care. The demographic profile, as outlined above, describes a significant increase in the population of older people in the next 9 years. Although there is a projected decline in the child population, there are likely to be more children in need. This is due to an increasing number of parents misusing alcohol and drugs and better awareness of the care needs of children, leading to an increase in the number of children taken into care or on the child protection register

## **8 Education**

8.1 Pupil attainment, measured by average tariff scores, is higher in Renfrewshire than Scotland as a whole, although there is a significant disparity in the performance of the lowest performing quintile of pupils. The proportion of Renfrewshire pupils from publicly-funded secondary schools going to Higher Education, Further Education, Training and Employment is very similar to the figures for Scotland.

8.2 Renfrewshire is marginally above the Scottish figure for people of working age with low or no qualifications (16.3% compared to 16.1%).

## **9 Transport**

9.1 39% of Renfrewshire households do not have access to a car, 5% higher than the Scottish average. Only five other Council areas have a higher percentage of non car-owning households. Traffic growth is around 0.5% per annum, but traffic on the link route between North Ayrshire and the M8 motorway is growing at a higher rate and is forecast to continue growing over the next 15 years.

9.2 The M8 motorway is critical to the economic performance of the Clyde Corridor and provides key transport links to the national motorway network and wider economy. It is operating close to capacity and journey times can be unreliable. Significant traffic growth will also result from the expansion of Glasgow International Airport, whose business is projected to grow from 8 million passengers per year in 2007 to 15 million by 2015.

9.3 Partnership working towards decreasing the reliance on the private car and using public transport, walking and cycling more (i.e. modal shift) is necessary. This will contribute to reducing congestion, limiting traffic growth, reducing pollution and improving people's health through more active lifestyles.

## **10 Housing**

- 10.1 There are around 82,000 dwellings in Renfrewshire – 74% are privately owned (69% owner occupied and 5% privately rented) and 26% are rented from the Council and housing associations (17% and 9% respectively). This is broadly similar to the tenure profile for Scotland.
- 10.2 Within the social rented sector, there is a need to further improve the quality and mix of housing to better meet the needs and aspirations of local communities. Through implementation of local regeneration strategies, more than 3,000 obsolete council houses (mainly tenement and multi-storey flats) have been demolished since 2001. By the end of 2008/9, more than 450 new homes will have been built for social rent on cleared sites through partnership working. Sites have been identified for private housing within regeneration areas but progress is being hampered by the current economic climate.
- 10.3 A funding plan has been agreed to deliver the required £148 million investment in the Council's housing stock to ensure it meets the Scottish Housing Quality Standard by 2015.
- 10.4 Comprehensive improvement of older tenements remains a priority and is integral to the success of town centre regeneration plans. In terms of private housing more generally, plans are being developed to better target advice and assistance to help owners to maintain and improve their homes.
- 10.5 Sharp increases in house prices over the last couple of years increased pressure on the supply of affordable housing in some parts of Renfrewshire. Shortfall is most marked in villages to the west of Renfrewshire and in the Erskine area to the north of Renfrewshire.
- 10.6 Demographic projections reinforce the continuing need to improve the supply of suitable housing for people with particular housing needs and housing support needs. Renfrewshire is on target to meet the 2012 target for the abolition of priority need, but there are substantial challenges in working together to prevent homelessness and to respond to the needs of people who become homeless.

## **11 Community Safety and Protection**

- 11.1 Recorded crime figures for 2006/7 indicate that Renfrewshire has the seventh highest crime rate in Scotland and is above the Scottish average for all crimes. Renfrewshire has the third highest rate of non-sexual crimes of violence in Scotland, which is of particular concern. 76% of violent crimes occurred in a public place. Renfrewshire is also in the top quartile for serious assault, crimes of dishonesty, offensive weapons and domestic housebreaking.
- 11.2 Alcohol is a significant factor in both crime and accidents. Over half of all assaults and domestic incidents within the Strathclyde Police Force area involve alcohol, which is also a known factor in 30% of racially motivated crime and 34% of homophobic crime. Alcohol related deaths in Renfrewshire rose by 56% for males and 53% for women between 2001 and 2005 and alcohol is a significant factor in fire deaths.
- 11.3 Youth disorder incidents reduced by 7% between 2006/2007 and 2007/2008, but are still higher than the five year average.
- 11.4 The Renfrewshire Wardens Service, formed from the amalgamation and redesign of the Neighbourhood Warden Service and the Town Centre Wardens, was launched in November 2008 to carry out a range of environmental enforcement and community safety duties, including tackling antisocial behaviour and litter crime.
- 11.5 A number of people require support and protection due to their vulnerability for a range of reasons such as age, disability or addiction issues, and there are indications of an increased level of harm to children arising from drug and alcohol misuse as well as a high number of children in local authority care. The Council has taken the initiative in pursuing a

comprehensive response to corporate parenting, led by the Chief Social Work Officer and promoted by elected members, and is a partner in the multiagency Child and Adult Protection Committees.

## **12 Environment**

- 12.1 The built and natural environments of Renfrewshire are key assets that have a significant impact on quality of life, economic development and the health of the local population.
- 12.2 The quality of civic spaces helps define the identity of towns and villages, which can enhance their attraction for living, working, investment and tourism. Improving the open spaces within a community can help reverse patterns of decline, provide opportunities for sport, recreation and environmental education, generate civic pride and help to establish cultural identity.
- 12.3 Partners have committed to investment in open spaces, sports pitches and public access and will also manage the local delivery of the Scottish Rural Development Fund's LEADER Programme (£0.47 million) to promote activities and investment in the rural area of Renfrewshire. Investment in the Built Heritage will be assisted by the development of a £3million Townscape Heritage Initiative Programme in Paisley Town Centre funded through the Heritage Lottery Fund, Historic Scotland and Renfrewshire Council. The funding can be used to lever in private sector investment.
- 12.4 Sustainable waste management is a key priority in Renfrewshire. Action is being taken to increase recycling and reduce the environmental impact of waste in terms of land usage for landfill disposal, transportation mileage incurred during refuse collection and disposal and the greenhouse gases released from the decomposition of waste.
- 12.5 The percentage of municipal waste recycled in Renfrewshire is continuing to improve year on year; however, further improvements are required to meet national waste targets. During 2007/08, a recycling rate of 30.1% was achieved; 29,442 tonnes of waste was recycled or composted from the 97,806 tonnes of municipal waste collected; the remaining 68,364 tonnes of municipal waste collected was sent direct to landfill. Service changes are being implemented to increase the volume of dry recyclate collected and a review of sustainable longer term waste management options for residual waste in Renfrewshire is also underway to meet longer term national waste targets.
- 12.6 The Clean Renfrewshire strategy was launched in May 2008 to address the environmental hazard of litter, by changing habits to create a culture where Renfrewshire is a cleaner and more attractive area to live, work, play in and visit. This strategy encourages local community participation to clean up local areas and tackle environmental problems caused by litter, graffiti, fly tipping and dog fouling. There are several strands to this strategy including the launch of the pilot of Community Caretakers (June 2008), Renfrewshire Wardens Service (November 2008) and, more recently, the launch of the Tidy Business Standards (February 2009).

## **13 Localism In Renfrewshire**

- 13.1 Representation of the Third Sector movement within community planning structures and capacity building of the scope of the Third Sector is recognised as a key development issue. The objective is to develop thriving and connected communities that are involved and participate in devolved democracy. This ranges from neighbourly support and social interaction through to more formalised voluntary work or direct involvement with voluntary and community groups.

## **14 Renfrewshire Single Outcome Agreement: Governance and Risk Management**

- 14.1 The identification, analysis, evaluation, management and monitoring of risk linked to the delivery of the commitments of the Single Outcome Agreement is an important feature of our

governance arrangements. A memorandum of understanding has been reached with all relevant partners and agencies in relation to the agreed approach to be applied. This ensures that (1) only those risks deemed to be 'significant' are linked to relevant outcomes and activity; (2) there is consistency in evaluation and reporting of risk; and (3) any risks 'below the waterline' that are managed and monitored operationally within each partner organisation have a mechanism for escalation to the lead governance group, should indicators provide early warning that a risk is changing in its level of significance. All partners are cognisant of each other's local risk management arrangements and methodologies and are committed to working together in partnership with the Council's risk management service to deliver a consistent and effective risk management approach. A full risk assessment will be completed on final agreement of the Single Outcome Agreement.

## 14.2 NATIONAL AND LOCAL PRIORITIES

14.3 Partners in Renfrewshire are taking action to progress all fifteen of the Scottish Government's national priorities. Within these fifteen priorities, Renfrewshire is performing relatively well against the Scottish average on two priorities and will strive to maintain this position (identified as ✓ in the table below). On five of the priorities, Renfrewshire is currently performing soundly, but some scope remains to improve Renfrewshire's position compared to the Scottish average and partners will work together to close this gap where possible (these priorities are identified as ✓✓ in the table below). Partners in Renfrewshire have identified greatest scope for improving performance in comparison to the Scottish average on eight of the fifteen priorities, which therefore have the highest priority in terms of focusing partnership working (these are identified by ✓✓✓ in the table below).

### Key

- ✓✓✓ = Highest priority locally, with scope for greatest improvement compared to Scotland as a whole.
- ✓✓ = Priority locally, with some scope for improvement in context of generally sound performance against outcomes.
- ✓ = Performing relatively well locally, priority no greater locally than nationally.

National Outcome	Renfrewshire Position	Priority Ranking For Renfrewshire
Outcome 1: We live in a Scotland that is the most attractive place for doing business in Europe.	Economic development identified locally as a key priority.	✓✓✓
Outcome 2: We realise our full economic potential with more and better employment opportunities for our people.	Renfrewshire one of the seven Workforce Plus areas, with the highest levels of worklessness.	✓✓✓
Outcome 3: We are better educated, more skilled and more successful, renowned for our research and innovation.	Renfrewshire school leavers are marginally below the Scottish average for achieving positive destinations (Employment, Education or Training) but above the Scottish average for workplace training and proportion of the population educated to degree level.	✓✓✓
Outcome 4: Our young people are successful learners, confident individuals, effective contributors and	Renfrewshire attainment levels are above the Scottish average, but the gap between the lowest attaining pupils and	✓✓

National Outcome	Renfrewshire Position	Priority Ranking For Renfrewshire
responsible citizens.	other pupils requires to be addressed.	
Outcome 5: Our children have the best start in life and are ready to succeed.	Sound arrangements are in place to secure high quality early learning experiences, but some aspects relating to the health of young children are below the Scottish average and require to be addressed as a priority.	✓✓✓
Outcome 6: We live longer, healthier lives.	There are significant health inequalities between communities in Renfrewshire that require to be addressed as a priority	✓✓✓
Outcome 7: We have tackled the significant inequalities in Scottish society	There are significant inequalities between different Renfrewshire communities that require to be addressed, particularly in terms of employment, income and health.	✓✓✓
Outcome 8: We have improved the life chances for children, young people and families at risk.	Child protection identified as a corporate priority in Renfrewshire. Protection of vulnerable adults is also identified as a priority.	✓✓✓
Outcome 9: We live our lives safe from crime, disorder and danger.	Crime levels – particularly violent crime – are above the Scottish average and require to be addressed.	✓✓✓
Outcome 10: We live in well-designed, sustainable places, where we are able to access the amenities and services we need.	Although most communities in Renfrewshire are sustainable and well-served, there are significant inequalities that require to be addressed. This is particularly an issue within Renfrewshire.	✓✓
Outcome 11: We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others.	There is strong engagement in many communities in Renfrewshire, but a lack of consistency across the area as a whole. The voluntary sector is developing.	✓✓
Outcome 12: We value and enjoy our natural and built environment and protect and enhance it for future generations.	Renfrewshire has a considerable endowment of historic buildings and rural areas that require to be protected and enhanced.	✓
Outcome 13: We take pride in a strong, fair and inclusive national identity.	This issue has the same level of priority locally as nationally.	✓
Outcome 14: We reduce the local and global environmental impact of our consumption and production.	Sustainable waste management is a key priority for Renfrewshire.	✓✓
Outcome 15: Our public services are high quality, continually improving, efficient and responsive to people's needs.	Significant efforts to improve the quality, efficiency and responsiveness of public services in Renfrewshire requires to be sustained.	✓✓

14.4 The diagram set out below provides a summary of the Single Outcome Agreement. The diagram maps the 21 local outcomes agreed by community planning partners in Renfrewshire (the right hand column) to the 15 national outcomes of the Scottish

Government (the left hand column). Related policy areas are grouped together by colour and the relationship between national outcomes and local outcome is indicated by the arrows in the centre of the diagram.

## SUMMARY OF SINGLE OUTCOME AGREEMENT



## **SINGLE OUTCOME AGREEMENT 2008-2011 – INTERIM REPORT**

Community planning partners in Renfrewshire have been working to implement the Single Outcome Agreement 2008-2011. This section presents an interim report on progress to March 2009. A full progress report will be submitted to the Scottish Government in September 2009, in accordance with the Single Outcome Agreement guidance.

Partnership working is a particular strength within Renfrewshire. A strong partnership exists with significant contributions across a range of policy issues from the local authority, community health partnership, police and fire services, the voluntary sector, economic development partners, housing partners, the further and higher education sectors and other partners with an interest in the skills development and employment agendas.

Partners in Renfrewshire agreed in 2008 to align long-term local objectives and targets under the national performance framework. Partners have collectively agreed within the Renfrewshire Community Plan 2008-2017 a set of eighteen stretching targets that are aligned to three Scottish Government Comprehensive Spending Review Cycles. The eighteen headline targets can only be achieved by partners working together and have been incorporated within the Single Outcome Agreement 2009-2011, providing the “end targets” under the fifteen national outcomes. In this way, community planning partners in Renfrewshire have identified together the most important strategic issues for Renfrewshire and are committed to addressing these together.

A summary of progress against the fifteen national outcomes is as follows:

### **National Outcome 1: We live in a Scotland that is the most attractive place for doing business in Europe.**

- Currently in Renfrewshire, 307 businesses have been assisted to start in Renfrewshire. Work is ongoing to promote starting your own business and self-employment.

### **National Outcome 2: We realise our full economic potential with more and better employment opportunities for our people.**

- Partners in Renfrewshire are currently implementing the £11 million Workforce Plus programme to reduce worklessness in Renfrewshire. Through improved employer engagement and better co-ordination of interventions provided to workless people, the number of workless people has decreased from 17,100 in August 2007 to 16,400 in February 2008, the latest available figure.
- A £160,000 private-sector led campaign to attract visitors to Renfrewshire was launched in 2008. The first campaign was launched at the target markets of North England, North east Scotland and Northern Ireland.

### **National Outcome 3: We are better educated, more skilled and more successful, renowned for our research and our innovation.**

- The More Choices, More Chances programme is on target to complete its action plan. As part of the Renfrewshire More Choices, More Chances Partnership, partners have improved Information sharing between key organisations such as schools, Careers Services, Reid Kerr College and other post 16 partners, leading to more positive outcomes for young people. Through the 16 + learning choices model, a learning offer is being made to all school leavers in five schools in December 2008 and Summer 2009.

### **National Outcome 4: Our young people are successful learners, confident individuals, effective contributors and responsible citizens.**

- There has been improvement since 2004/05 in the percentage of primary school pupils who achieved or exceeded the appropriate stage for their age in reading, writing and maths by the end of Primary 7. In 2007/2008, 87% of pupils were at the appropriate stage for reading, 80% for writing and 88% for maths. This compares to 2004/2005 figures of 84% for reading, 75% for writing and 86% for maths.

- The percentage of S2 pupils who have met or exceeded level E in reading, writing and maths by the end of S2 has improved. In 2007/2008, 72% achieved Level E in reading (70% achieved this target in 2006/2007), 59% achieved Level E in writing (57% in 2006/2007) and 69% achieved Level E in maths (67% in 2006/2007).
- However, the average tariff score of the lowest performing quintile of pupils decreased from 61 in 2006/2007 to 59 in 2007/2008.

**National Outcome 5: Our children have the best start in life and are ready to succeed.**

- In June 2008, 88.3% of all children in the Greater Glasgow & Clyde NHS area were registered with a dentist. Partners will seek to maintain dental registration at the 2010/2011 target figure of 80% for successive cohorts of children.
- All appropriate staff have completed child protection training at Level 2 and are now working towards Level 3.

**National Outcome 6: We live longer, healthier lives.**

- An Alcohol Services Review has been completed in Renfrewshire and a joint alcohol policy has been developed by partners. Training sessions for partner staff have taken place regarding screening for harmful drinking and interventions.
- The 2008 target of no more than 20% of pregnant women in Renfrewshire smoking was achieved. 15.8% of pregnant women in June 2008 were smokers.

**National Outcome 7: We have tackled the significant inequalities in Scottish society.**

- There has been a significant increase in the number of adults with a disability assisted in to in employment, education or training, from 184 in 2006/07 to 430 in 2007/2008. This improvement is due to increased priority given by partners to supported employment. There was also an increase in the number of people with mental health issues assisted into employment, education or training, from 141 in 2006/2007 to 214 in 2007/2008.
- 4% of people in Renfrewshire reported in a Public Services Panel in 2008 that they were getting into financial difficulties. Trends in relation to financial difficulty will be monitored through the development of an Anti-Poverty Strategy.

**National Outcome 8: We have improved the life chances for children, young people and families at risk.**

- 78 out of 83 nurseries in Renfrewshire are participating in a programme to develop a holistic approach to oral health as part of a child's general health.
- Partners are working towards ensuring that there is a mental health link for each school in Renfrewshire. Named links for two school clusters have been identified to date.

**National Outcome 9: We live our lives safe from crime, disorder and danger.**

- Partners developed and launched the Renfrewshire Community Safety Strategy during 2008, which is currently being implemented.
- Major drug suppliers in Renfrewshire have been targeted. Over 13 kilos of Class A drugs and 77.5 kilos of cannabis were recovered by police during 2008/2009.
- The complement of community police officers in Renfrewshire has been increased from 68 in 2008 to 110 in 2009.
- Through the introduction of the Variable Shift Agreement, an increased number of police officers has been made available on Friday and Saturday evenings to tackle local priorities of violence disorder and antisocial behaviour.

**National Outcome 10: We live in well-designed sustainable places, where we are able to access the amenities and services we need.**

- Through the School Estates Management Plan, the percentage of schools identified as being in good/very good condition increased from 57.6% in 2006/2007 to 64.6% in 2007/2008.
- Renfrewshire Council and Strathclyde Partnership for Transport are working together to improve bus transport in Renfrewshire through the Step Change for Bus Strategy. This is being achieved by improving bus service regulation compliance, addressing gaps in service provision to improve the bus network and infrastructure, improving service information available to the public and developing measures to improve the safety and security of passengers and staff.
- An evening hospital visitor transport service for Renfrewshire was launched in October 2008, with the aim of improving access for patients' visitors.
- The Sandyford Renfrewshire sexual health hub has been established in Paisley, with satellite clinics being progressed in Johnstone and Renfrew.
- The Clean Renfrewshire campaign was launched during 2008. The pilot community caretakers service was launched in June 2008, the remodelled Renfrewshire Wardens Service was launched in November 2008 and Tidy Business Standards, which have the aim of improving cleanliness of commercial and retail areas, was launched in February 2009.

**National Outcome 11: We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others.**

- A Community Learning and Development Strategy, involving all partners in Renfrewshire, is being implemented.
- A draft Voluntary Sector Differentiated Strategy for Renfrewshire, which identifies strategy for developing voluntary organisations of different sizes, has been developed and a consultation process began in 2009.
- Local Area Committees commenced operation during 2008. 106 community participants attend Local Area Committee meetings.

**National Outcome 12: We value and enjoy our built and natural environment and protect it and enhance it for future generations.**

- The Renfrewshire Wardens Service, launched in November 2008, has power to take enforcement action regarding litter and dog fouling. 70 dog fouling notices and 205 litter notices were issued in the period from November 2008 to March 2009.

**National Outcome 13: We take pride in a strong, fair and inclusive national identity.**

- Partners in Renfrewshire held a Sport Summit in June 2008 to launch Renfrewshire-Gateway To The Games, which aims to capitalise on the potential of the 2014 Commonwealth Games in Glasgow to stimulate sporting, cultural and economic activity in Renfrewshire. The launch event was attended by over 100 participants from community sports clubs, national governing bodies for sport and local partner agencies.

**National Outcome 14: We reduce the local and global environmental impact of our consumption and production.**

- Projections indicate achievement of a 30% recycling rate in Renfrewshire in 2008/2009.
- New recycling initiatives have been introduced in areas of Renfrewshire that have historically been difficult to access.

**National Outcome 15: Our public services are high quality, continually improving, efficient and responsive to people’s needs.**

- Renfrewshire Council has produced actual savings of £1.574million in planned procurement savings.
- There has been a 35% increase in e-transactions carried out within Renfrewshire Council between Quarter 3 of 2007/2008 (2,126 transactions) and Quarter 3 of 2008/2009 (2,879 transactions).
- In order to achieve the improvement of health care experience, service reviews and redesigns are being carried out in physiotherapy, podiatry, paediatric dietetics, district nursing, health visiting and mental health.

**NATIONAL OUTCOMES TEMPLATES**

The templates set out below outline Renfrewshire’s commitment and contribution to achieving the fifteen national outcomes.

The templates provide information for each of the fifteen national outcomes about the priorities for Renfrewshire, the evidence for this and the direction of partners’ policy to address the priorities. The templates also set out the targets that partners aim to achieve by working together, both within the period between 2009 and 2011 and in the longer term. The “end” targets correspond to the eighteen headline targets within the Renfrewshire community plan.

**National Outcome – 1. We live in a Scotland that is the most attractive place for doing business in Europe.**

**Priorities**

The key strategic priorities for promoting the economic competitiveness of Renfrewshire are

- Mitigating the impact of the economic downturn.
- Increasing business start-up over the long term period to 2017.
- Providing a supply of attractive business locations, particularly in town centres, supported by an effective transport infrastructure to enable the expansion and diversification of businesses and encourage business growth.
- Increasing the population and employment of Paisley Town Centre.
- Increasing the turnover of the social economy in Renfrewshire.

**Evidence**

Prior to the economic downturn in 2008, the number of business start ups in Renfrewshire had been increasing. As a consequence, partners set ambitious targets for continued business growth. While Renfrewshire Community Planning Partnership recognises the severe impact of the economic downturn, the long-term target for new business growth has been retained.

In terms of infrastructure for new business, the level of office/business premises sites in town centres identified in the Clyde Valley Structure Plan is adequate to meet the projected need of Renfrewshire business. Partners intend to exceed the supply of Industrial Land stated in the Structure Plan.

Vacancy levels of premises in town centres across Renfrewshire are higher than partners would wish. Improved vitality of town centres is therefore an issue to be addressed.

In addition to the consequences of the economic downturn, the key underlying policy issues to be addressed in Renfrewshire are: the expected fall in employment, due to population decline, migration of jobs to other areas (e.g. centralisation of financial services jobs) and company mergers; the availability of labour with the appropriate skills for growth sectors; and the level of Incapacity Benefit claimants, which is above the Scottish and UK average.

The recorded turnover of the social economy in Renfrewshire in 2006/2007 was £27.6 million. Partners anticipate that there is scope for growth in the turnover of the social economy sector within the area.

The strength of the Further and Higher Education sectors in Renfrewshire, due to the location of the University of the West of Scotland and Reid Kerr College provides a competitive advantage in developing a skilled workforce.

### Policy Direction

Partners in Renfrewshire are working together to address and mitigate the impact for the Renfrewshire economy of the 2008 economic downturn and subsequent recession. In response to the current economic climate, partners in Renfrewshire have developed an Economic Action Plan aimed at supporting the local economy and stimulating investment to lessen the impact on the wider Renfrewshire community. The recession has impacts not only for the prosperity and survival of businesses and their employees, but impacts on our capacity to reduce inequalities in income, the health of our population and the capacity of the local economy to meet housing demand. The focus of this work is to both address the immediate adverse impact of the recession on the local economy and to identify means to ensure that the Renfrewshire economy emerges from the recession in as strong a condition as possible in the longer term. Partners in Renfrewshire have considered the impact of the economic downturn on targets. Long term targets to 2017 will remain unchanged, but shorter term targets for business formation have been revised downwards to take account of the economic environment.

The focus of partner work to increase business start-ups over the longer term will be on exploiting opportunities for redevelopment and regeneration to provide retail, business space, housing and leisure space. Partners in Renfrewshire will also focus their efforts on assisting the expansion and diversification of businesses, encouraging business growth and providing a range of locations that that attract and retain economic development activities. Partners are seeking to take advantage of economic opportunities as they emerge within the wider West of Scotland economy, for example the “Renfrewshire - Gateway To The Games “ campaign in relation to the 2014 Commonwealth Games in Glasgow.

The supply of attractive business locations and infrastructure to encourage businesses to locate and grow is of strategic importance to ensuring that Renfrewshire is an attractive area for doing business. The condition of the transport network is key to attracting and retaining business and supporting employment within Renfrewshire, given the national and international transport links through the M8 motorway and Glasgow International Airport. The Glasgow Airport Rail Link is a key project seeking to maintain and enhance the competitiveness of the airport as a business and leisure hub. An additional opportunity will be the progression of the Fastlink proposal between Glasgow and Renfrew.

Regeneration of the town centres of Renfrewshire to attract new business opportunities is a significant local priority that will contribute to the attractiveness of the economy. Within Paisley town centre, partners are working to deliver high-quality business, retail and leisure sites to attract investment, supported by improvements in the cleanliness of the area. The importance of the quality of villages in Renfrewshire to attracting and retaining investment and population is also recognised.

Local Outcome/s	Indicator/s (noting frequency / type / source)	Baseline at 2006-07	'Progress' target/s to 2010-11	'End' target/s & timescale/s
Local economy sustained by attracting and retaining business	Net number of new businesses formed in a local authority area on an annual basis  Source: Quarterly information available through the Business Gateway monitoring survey and local data.  <i>Renfrewshire indicator</i>	190 new business start ups (exclusive of VAT de-registrations).	230 2009/2010  240 2010/2011  250 2011/2012 (exclusive of VAT de-registrations)	2,800 new businesses to start up in Renfrewshire by 2017 (exclusive of VAT de-registrations)

Local Outcome/s	Indicator/s (noting frequency / type / source)	Baseline at 2006-07	'Progress' target/s to 2010-11	'End' target/s & timescale/s
	<p>Exceed the 10 year supply of Industrial Land as required by the Scottish Government and the Glasgow &amp; Clyde Valley Structure plan.</p> <p>Source: Annual Survey of Industrial Land Supply</p> <p><i>Renfrewshire indicator</i></p>	178 Hectares of prime Industrial Land is available for development in Renfrewshire	Maintain supply at current levels	
Sustained growth of the social economy sector in Renfrewshire.	<p>Recorded turnover of the social economy sector in Renfrewshire.</p> <p>Source: Annual information from interviews with social economy firms and Annual Accounts.</p> <p><i>Renfrewshire indicator</i></p>	£27.6m. Annual Departmental information from interviews with social economy firms by Annual Accounts	5% Net Increase 2008-2010 to £28.98 million.	15% increase in the turnover of the social economy sector in Renfrewshire by 2017 to £31.74 million.
Improved vitality of town centres	<p>Provision of 10 year supply of sites and premises for office/business development in Town Centres.</p> <p>Source: Annual Office Monitor Departmental Industrial and Business Supply Monitoring.</p> <p><i>Renfrewshire indicator</i></p>	Level of supply of sites and premises for office/business development in Glasgow & Clyde Valley Structure Plan	Maintain level of supply	Maintain level of supply as required by Glasgow & Clyde Valley Structure Plan
	<p>Reduce vacancy levels within retail and business premises within Town Centres.</p> <p>Source: Renfrewshire Council Annual Shopping Survey</p> <p><i>Renfrewshire indicator</i></p>	<p><u>2008 Baseline</u>            Erskine – 4.8% vacant            Johnstone – 8.2% vacant            Renfrew – 11.3% vacant            Paisley – 16.1% vacant</p> <p>Vacancy rate across all four town centres – 13.45% (90 units)</p>	5% decrease in vacancy levels across all town centres	
	<p>Increase residential population and employment of Paisley Town Centre.</p> <p>Source: Renfrewshire Council electoral data; Annual Business Inquiry Data</p> <p><i>Renfrewshire indicator</i></p>	<p>Population - 935 people (electorate)</p> <p>Employment – 12,818</p>	Increase residential population and employment towards the 2017 target	Paisley Town Centre population and employment to increase by 40%



Brief links to relevant plans or other commitments of the local partners to support delivery of these outcome/s (with hyperlinks if possible)

- Delivery of Paisley Town Centre Strategy.
- Delivery of Clean Renfrewshire Strategy (incorporating Community Caretakers, Renfrewshire Wardens and Tidy Business Standards).
- Delivery of the Scottish Enterprise Operating Plan.- <http://www.scottish-enterprise.com/se-operating-plans-current>
- Delivery of West of Scotland Regional Transport Strategy – [www.spt.co.uk/rts/index.aspx](http://www.spt.co.uk/rts/index.aspx)
- Delivery of Renfrewshire Local Transport Strategy.
- Delivery of Strathclyde Partnership for Transport Outcome Report –[www.spt.co.uk/rts/index.aspx](http://www.spt.co.uk/rts/index.aspx)
- Delivery of Reid Kerr College Strategic Priorities 2009-2012.
- Delivery of the Renfrewshire Voluntary Sector Differentiated Strategy.
- Implementation of the Active Renfrewshire Strategy.

Scottish Government required action/ commitment to support delivery of local outcome

- The Council strongly supports the combination of Rail and Strategic Roads upgrades contained within the Strategic Transport Projects Review as they affect Renfrewshire.
- With respect to the M8 Corridor, the Council would wish to explore with Transport Scotland, options for further improvement such as local widening and junction upgrades, given the strategic significance of the M8 to the West of Scotland economy.

**National Outcome - 2.** We realise our full economic potential with more and better employment opportunities for our people.

### Priorities

The key strategic priorities in Renfrewshire for delivering more and better employment opportunities are:

- Reducing the number of workless people by assisting more people to find and sustain employment.
- Reducing the level of economic inactivity in Renfrewshire and increasing the available pool of labour.

### Evidence

The Scottish Index of Multiple Deprivation 2006 identified 14,748 people as employment deprived (8.6% of the 2006 population).

Employment in Renfrewshire is projected to fall by 3% during the period 2005-2015. The available labour supply is projected to decrease over the next ten years as Renfrewshire has an ageing population. Renfrewshire is currently one of the seven areas in Scotland with the highest levels of worklessness, due mostly to ill health. Renfrewshire has suffered from the long-term decline of manufacturing in Scotland, but still has a greater proportion of manufacturing jobs compared to the Scottish average (13% for Renfrewshire, 10% for Scotland).

The number of economically inactive people (i.e. the number of residents who are accessing benefits or who are not in receipt of benefits and not employed) in Renfrewshire was 20,400 in May 2008. In May 2007, 16,170 Renfrewshire residents were in receipt of Jobseekers Allowance, Incapacity Benefit Allowance and Income Support. Renfrewshire is one of the seven areas in Scotland with the highest levels of worklessness. Mental health and musculo-skeletal disorders are the primary cause of worklessness for around 60% of the 11,000 people in Renfrewshire claiming incapacity benefit. As a result, reducing worklessness is a key strategic priority for Renfrewshire.

Analysis of school leavers in 2007/08 published by Skills Development Scotland showed that 87% of leavers are in positive destinations, compared with 86.5% nationally. 22% of leavers in Renfrewshire enter employment, 35% enter Higher Education, 25% enter Further Education and 5% enter training.

### Policy Direction

The Renfrewshire Workforce Plus Partnership has the objective of establishing an effective partnership delivery model to provide greater opportunities for those furthest away from the labour market to enter and sustain employment. The Workforce Plus partnership is focused on working with both workless individuals and employers in Renfrewshire, both private and public sector.

The successful Renfrewshire Community Planning Partnership bid for European funding to support the delivery of the Renfrewshire Workforce Plus programme is central to providing more and better employment opportunities for our people.

This programme will deliver:

- A cohesive and co-ordinated programme of provision.
- A coordinated delivery of multiple support interventions at an earlier stage and over a longer term thus addressing the multiple support needs of participants.
- The linking of employability support and business support services that will better identify and support employers in making a larger and more effective contribution to the identification and provision of employment opportunities.

Renfrewshire Community Planning Partnership will continue to progress the More Choices, More Chances Strategy to support those most at risk of entering negative destinations through implementation of the More Choices More Chances Action Plan. An element of Renfrewshire's Fairer Scotland Fund Portfolio, with a resource of £4,104,825 over the period 2009-2011, is deployed in support of both Workforce Plus, Childcare First and More Choices, More Chances, in order to meet national targets to decrease the proportion of

individuals living in poverty and to increase the proportion of school leavers in positive sustained destinations.

Renfrewshire has a strong and growing further and higher education sector. A successful school/college partnership has been established to provide vocational learning opportunities for young people in S3 and S4. Renfrewshire's vocational programme provides opportunities for approximately 200 pupils per year to recognised skills for work qualifications in construction, early years care, and other areas.

Both Reid Kerr College and the University of the West of Scotland are committed to improving access to courses to improve skills, with an emphasis on supporting disadvantaged and disabled students. The school sector, Further and Higher Education sectors and private sector work together to improve access to gain enterprise skills and experience of work.

Current developments include five schools becoming City and Guilds accredited centres to provide enhanced opportunities for greater numbers of pupils to gain accreditation in a wider variety of skills based courses. This recognition of wider achievement will result in future improvements in positive destinations for many more pupils.

Volunteerism is one option to enhance skills development that can impact on employability. Volunteer Information Points have been established in key locations across Renfrewshire with dedicated Volunteering Advice Assistants at each to ensure good access to information about available volunteering opportunities.

In addition to the major economic development projects outlined under National Outcome 1, residents could also benefit from job opportunities within the wider West of Scotland labour market, such as the Clyde City Centre Waterfront Initiative and the construction of a new 12,500 seat national arena at the SECC. Support for companies to break into international markets, attracting investors to Scotland and supporting company growth also contribute to generating employment opportunities for Renfrewshire residents.

Local Outcome/s	Indicator/s (noting frequency / type / source)	Baseline at 2007/2008	'Progress' target/s to 2010-11	'End' target/s & timescale/s
An increase in the number and rate of the working age population in employment and a reduction in the number and rate of the working age population in receipt of employment related benefits.	As one of the seven Workforce Plus areas in Scotland, Renfrewshire has a target for reducing the number of workless people claiming employment related benefits from the August 2004 baseline.  <b>Fairer Scotland Fund Line of Sight</b> Source: Quarterly - Workforce Plus Closing the Opportunity Gap.  <i>Renfrewshire target in relation to Workforce Plus</i>	18,900 in August 2004.	14,400 by 2010 (23.81% reduction).	40% reduction in the number of workless people by 2017, from the August 2004 level of 18,900 to 11,340 (reduction in the number of workless people of 7,560).

Brief links to relevant plans or other commitments of the local partners to support delivery of these outcome/s (with hyperlinks if possible):

- Delivery of the Renfrewshire Community Planning Partnership Workforce Plus programme.
- Delivery of Renfrewshire More Choices More Chances Strategy.
- Delivery of the Scottish Enterprise Operating Plan. – <http://www.scottish-enterprise.com/se-operating-plans-current>
- Delivery of Renfrewshire's Fairer Scotland Fund programme.
- Development and Delivery of Renfrewshire 16+ Strategy.
- Delivery of the Renfrewshire Adult Literacies Strategy.
- Delivery of the Renfrewshire Community Learning and Development Strategy.
- Development and delivery of the Renfrewshire Volunteering Strategy.

- Delivery of the University of the West of Scotland Strategic Plan 2008-2015  
<http://www.uws.ac.uk/strategicplan>
- Delivery of Reid Kerr College Strategic Priorities 2009-2012.

**Scottish  
Government  
required  
action/  
commitment to  
support  
delivery of  
local outcome.**

## **National Outcome - 3. We are better educated, more skilled and more successful, renowned for our research and innovation**

### **Priorities**

The key strategic priorities for becoming better educated, more skilled and successful are:

- Increase the number of school leavers in positive and sustained destinations.
- Improving the number of adults successfully completing literacy and numeracy classes in order to reduce the proportion of working age adults with qualifications lower than SCQF level 4.

### **Evidence**

The proportion of working age Renfrewshire adults with qualifications less than SCQF Level 4 is 16% which is equal to the Scottish level, (source: Annual Population survey in Scotland 2007). Renfrewshire had 64% of adults not in full time education undertaking some type of adult learning in 2006 compared with a Scottish average of 68% and 27% of working adults receiving job related training during 2007 compared with a Scottish average of 28%. (source: Annual Population survey in Scotland 2007).

Young people in Renfrewshire continue to develop essential skills for work via work-based training options with 1134 young people in training within the Modern Apprenticeships programme, 167 young people within the Skillseeker programme and 122 participating within the Get Ready For Work Programme.

Renfrewshire hosts the main site for the University of the West of Scotland and Reid Kerr College in Paisley attracting over 25,000 students from across Renfrewshire, Scotland and the rest of the world. Renfrewshire is developing an increasingly skilled population, with 22% of the adult employed population educated to degree level in 2007, an increase from 21% in 2006 (source: Annual Population survey in Scotland 2007), which compares with a Scottish average of 25%. Partnership working between Renfrewshire schools, Reid Kerr College and the University of the West of Scotland is a key strength in Renfrewshire, which was noted in the first Single Outcome Agreement.

The Renfrewshire Community Learning and Development Partnership and Adult Literacies Partnership deliver lifelong learning opportunities and literacies support to adults across a wide range of community venues to a wide range of community groups and individuals. Over 120 classes per week are delivered in community locations in a partnership between Renfrewshire community planning partners and the local community. Adult Literacies programmes are supported and delivered across a range of community college and workplace settings. The number of adults accessing and achieving their learning outcomes via the programmes has grown from 439 in 2005/06 to 710 in 2007/08.

### **Policy Direction**

The Further Education and Higher Education Sector promotes skills development, enterprise and innovation to support sustainable economic growth and the continued development of an internationally competitive economy. The sector also works with partners to continue to develop resources to improve the core skills, citizenship and employability skills of adults and young people accessing lifelong learning.

The contribution of Scottish Enterprise focuses on improving our performance on innovation, concentrating on increasing the commercial exploitation of Scotland's major strengths in science and research and stimulating innovation in the key industries and in growth companies beyond the traditional technology focus.

The Student Volunteering Renfrewshire Partnership (SVR) between further and higher education and the volunteering sector is enhancing volunteering, essential skills and employment prospects of students in Renfrewshire through guided and supported access to a wide range of volunteering activities currently available both within the academic environment and within local neighbourhoods.

Local Outcome/s	Indicator/s ( <i>noting frequency / type / source</i> )	Baseline at 2006-07	'Progress' target/s to 2010-11	'End' target/s & timescale/s
Our young people will enter into positive destinations on leaving school.	% of school leavers in positive and sustained destinations (FE, HE, employment or training)  <b>Fairer Scotland Fund Line Of Sight</b>  Source: Annual School Leavers Destinations-Future Skills Scotland.  <i>Improvement Service Indicator A5 (Version 3)</i>	<b>(2007-08)</b> 87%	<b>(2010/11)</b> 89%	
Adults have improved levels of core skills of literacy and numeracy.	Number of adults successfully completing classes targeted at improving literacy and numeracy.  % of those adults successfully completing targets at improving literacy and numeracy.  Source: Annual/Local/Adult Literacies Partnership.  <i>Renfrewshire Indicator</i>	Actual March 2009  725 learners accessed support.  90%	2010/11  746 learners to access support.  90%	
Brief links to relevant plans or other commitments of the local partners to support delivery of these outcome/s (with hyperlinks if possible) <ul style="list-style-type: none"> <li>• Delivery by Renfrewshire Community Planning Partnership of the Renfrewshire Workforce Plus programme.</li> <li>• Delivery of Renfrewshire More Choices More Chances Strategy.</li> <li>• Development and Delivery of Renfrewshire 16+ Strategy.</li> <li>• Delivery of the Scottish Enterprise Operating Plan.</li> <li>• Delivery of the Renfrewshire Voluntary Sector Compact.</li> <li>• Delivery of the Renfrewshire Volunteering Strategy.</li> <li>• Delivery of the University of the West of Scotland Strategic Plan 2008-2015 – <a href="http://www.uws.ac.uk/strategicplan">http://www.uws.ac.uk/strategicplan</a></li> <li>• Delivery of the Renfrewshire Differentiated Third Sector Strategy.</li> <li>• Delivery of the Renfrewshire <u>Adult Literacies Strategy</u>.</li> <li>• Delivery of the Renfrewshire Community Learning and Development Strategy.</li> <li>• Implementation of NHS Greater Glasgow and Clyde Health Board's Agenda for Change.</li> <li>• Delivery of 'Student Volunteering Renfrewshire' Programme.</li> <li>• Delivery of Reid Kerr College Strategic Priorities 2009/2012.</li> <li>• Delivery of Renfrewshire Sports Leader Award.</li> </ul>				
<b>Scottish Government required</b>				

<b>action/ commitment to support delivery of local outcome.</b>	
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**National Outcome - 4. Our young people are successful learners, confident individuals, effective contributors and responsible citizens.**

**Priorities**

The key strategic priorities to ensure that Renfrewshire's young people are successful learners, confident individuals and responsible citizens are:

- Increase the average educational tariff score of the lowest performing quintile of pupils.
- Reduce the number of 18-29 year olds whose highest educational qualification is below SCQF 6.
- Increase the numbers of young people achieving non-academic awards

**Evidence**

The School/College Partnership between Renfrewshire Council and Reid Kerr College is committed to working to provide a range of vocational educational opportunities for school pupils within the School/College Partnership and in particular in the delivery of the S3 and S4 Skills For Work programme. On average 115 classes per week are delivered within the schools programme.

The link between mental health, low self esteem and educational and other outcomes is recognised and was recently measured in Renfrewshire in a survey of school pupils. The results of this survey will be available from June 2009.

**Policy Direction**

The Community Planning Partnership is committed to effectively implementing curriculum for excellence (CfE) and an accompanying action plan has been developed. This provides a clear focus on continued improvement in the quality of learning and teaching to ensure the four purposes of the curriculum, reflected in the national outcome, are embedded consistently in the practice of Renfrewshire establishments.

Our quality improvement systems also provide a sound picture of how good our schools are in relation to core quality indicators. Our internal system is consistently compatible with the national external inspection framework reflected in the reports on the high quality of our local schools. Our quality improvement systems have been reviewed to include the agreed national core subset of quality indicators and to track performance in our schools in relation to national trends.

The publication of Building the Curriculum 3 to support the implementation of Curriculum for Excellence acknowledges the key role of partnership working within service delivery from: community learning and development; arts and culture; libraries; and the healthy lifestyles team; as well as building on the current strengths in partnership working with Reid Kerr College.

Effective partnership arrangements between schools, local employers, Careers Scotland, Continuing Education Gateway, Reid Kerr College and other providers have already been established This continues to provide a focus for enterprising activity in the context of developing the four purposes of curriculum for excellence.

The School/College Partnership is committed to delivering a curriculum that develops the core, vocational, citizenship and employability skills required to support their development as effective contributors and responsible citizens. This promotes the spirit of localism among local youth, enabling representation and capacity building, creating socially responsible communities for the future.

The Further and Higher Education Sectors are committed to working in partnership to identify models of collaboration that provide benefit for learners and to facilitate the transition to Further Education/Higher education or into the job market and to enhance the confidence and responsibility of young adults.

The VARIETY multi-agency partnership is committed to deliver an effective, sustainable and vibrant programme of youth volunteering activities in Renfrewshire that will enhance the volunteering, social, training and employment prospects of young people aged 11-25 years.

Targets for increasing the number of people involved in Sports Leader Awards are included under National Outcome 13.

Partners have set in our community plan stretch targets to 2017 regarding academic achievement in English and Maths, the academic attainment of our lowest performing pupils and the highest level of qualifications of 18-29 year olds.

Local Outcome/s	Indicator/s (noting frequency / type / source)	Baseline at 2006-07	'Progress' target/s to 2010-11	'End' target/s & timescale/s
Our children will be well qualified and prepared for adult life.	<p>Percentage of original S4 cohort who, by the end of S6, have attained SCQF Level 3 or better in English and Maths (Standard Grade 1-6)</p> <p>Source: Annual/SEEMIS/STACs/Schools.</p> <p><i>Improvement Service Indicator A9 (Version 3)</i></p>	<p>2007/08</p> <p>English 96% Maths: 96%</p>	<p>Targets (2009/10)</p> <p>English 97% Maths 97%</p>	<p>By 2017, 98% of Renfrewshire pupils will leave school with a qualification in literacy and numeracy (SCQF level 3 or national equivalent)</p>
	<p>Educational tariff score for lowest performing quintile of S4 pupils.</p> <p><b>Fairer Scotland Fund Line of Sight</b></p> <p>Source: Annual/SEEMIS/STACs</p> <p><i>Renfrewshire Indicator</i></p>	<p>Average tariff score of 59 for lowest performing quintile of pupils.</p>	<p>Target tariff score of 66 for the lowest performing quintile</p>	<p>Increase in the educational tariff score of the lowest performing quintile of pupils by 19%. This equates to a target tariff score of 70 for the lowest quintile of pupils to ensure improvement in performance with that of the rest of the pupils.</p>
	<p>Number and percentage of children attending publicly funded schools achieving appropriate levels for stages 5-14.</p> <p>Source: Annual/SEEMIS/STACs/Schools.</p> <p><i>Improvement Service Indicator B8</i></p>	<p>Primary Reading: 87% Writing: 80% Maths: 88%</p> <p>Secondary Reading: 72% Writing: 59% Maths: 69%</p>	<p>Targets (2010-11)</p> <p>Reading:88% Writing: 80% Maths: 89%</p> <p>Secondary Reading:74% Writing: 59% Maths: 71%</p>	

Local Outcome/s	Indicator/s (noting frequency / type / source)	Baseline at 2006-07	'Progress' target/s to 2010-11	'End' target/s & timescale/s																															
	Percentage of young people participating in initiatives that are supported to achieve external awards.  Source: Quarterly information from local indicators - Community Learning and Development and MV Awards (formerly known as Millennium Volunteering)	2006-07  120 pupils in secondary schools gained Sports Leader Awards  (Annual/Local/Education and Leisure Services indicators)	2010-11  125 pupils in secondary schools to gain Sports Leader Awards																																
	<i>Renfrewshire Indicator</i>	2008-09  400 young people gain MV Awards (National Youth Volunteering Awards for 50, 100 and 200 hours of volunteering)  Annual MV Records from Volunteer Centre Renfrewshire	2009-10  500 young people gain MV Awards  2010-11  650 young people gain MV Awards																																
	Proportion of 18-29 year olds whose highest qualification was below SCQF Level 6  Source: Annual Population Survey in Scotland  <i>Renfrewshire Indicator</i>	31%  (Source: Annual Population Survey in Scotland June 2007)	29% by 2010/2011	Reduce the proportion of 18-29 year olds whose highest qualification was below SCQF Level 6 from 31% in 2007 to 25% in 2017.																															
Proportion of schools receiving positive inspection reports.  Source: HMIE Annual data.  Improvement Service Indicator A7 (Version 3).	<u>2008/2009</u> <table border="1"><thead><tr><th>Quality Indicators</th><th>Improvements in Performance</th><th>Learners' Experiences</th><th>Meeting Learning Needs</th></tr></thead><tbody><tr><td>Sector</td><td>Actual</td><td>Actual</td><td>Actual</td></tr><tr><td>Primary</td><td>100%</td><td>100%</td><td>85%</td></tr><tr><td>Secondary</td><td>100%</td><td>100%</td><td>100%</td></tr></tbody></table>	Quality Indicators	Improvements in Performance	Learners' Experiences	Meeting Learning Needs	Sector	Actual	Actual	Actual	Primary	100%	100%	85%	Secondary	100%	100%	100%	<u>2010/2011</u> <table border="1"><thead><tr><th>Quality Indicators</th><th>Improvements in Performance</th><th>Learners' Experiences</th><th>Meeting Learning Needs</th></tr></thead><tbody><tr><td>Sector</td><td>Target</td><td>Target</td><td>Target</td></tr><tr><td>Primary</td><td>100%</td><td>100%</td><td>90%</td></tr><tr><td>Secondary</td><td>100%</td><td>100%</td><td>100%</td></tr></tbody></table>	Quality Indicators	Improvements in Performance	Learners' Experiences	Meeting Learning Needs	Sector	Target	Target	Target	Primary	100%	100%	90%	Secondary	100%	100%	100%	
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Brief links to relevant plans or other commitments of the local partners to support delivery of these outcome/s (with hyperlinks if possible)

- Development and delivery of Renfrewshire Youth Strategy.
- Delivery of Community Learning and Development Strategy across the CLAD partnership.
- Development and Delivery of Renfrewshire More Choices More Chances Strategy.
- Development and Delivery of Renfrewshire 16+ Strategy.
- Delivery of Reid Kerr College Strategic Priorities 2009-2012.

- Delivery of the University of the West of Scotland Strategic Plan 2008-2015 – <http://uws.ac.uk/strategicplan>
- Development of the Renfrewshire Youthlink Partnership.
- Enhance employability and citizenship of students through Personal Development Planning.
- Implement Schools (Health Promotion and Nutrition) (Scotland) Act 2007.
- Developing and delivering the Renfrewshire Volunteering Strategy.
- Developing and delivering the Renfrewshire Differentiated Third Sector Strategy.

**Scottish Government required action/ commitment to support delivery of local outcome.**

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## **National Outcome - 5. Our children have the best start in life and are ready to succeed.**

### **Priorities**

The key strategic priorities to ensure that Renfrewshire's children have the best start in life are:

- Increase the proportion of children who are exclusively breastfed.
- Improve the dental health of under fives.
- Reduce the number of young children who are obese.
- Provide good quality early years education.

### **Evidence**

The health of children in early years is a key factor in ensuring that children have the best start in life. The percentage of low weight singleton births in Renfrewshire is above the Scottish average (27.6% compared to 25.11%) and the percentage of babies being breastfed at 6 weeks is below the Scottish average (34.7% compared to 36.31%).

The dental health of children is slowly improving. However, throughout the NHS Greater Glasgow and Clyde area, between 40% and 70% of children aged five have decayed teeth. Dental caries is the most frequently recorded cause of admission to acute hospitals in the area for children aged 0 to 15. Children from the 15% most deprived parts of the area had 67% more admissions than expected, based on all NHS Greater Glasgow and Clyde area rates. Children from the other areas had 33% less admissions than expected (DPH Report 2007-08 – A Call to Debate: A Call to Action).

Data from Scottish Health Surveys 1995, 1998 and 2003 indicate that one-fifth of pre-school children are overweight or obese. Obesity is associated with numerous health problems such as diabetes, heart disease, arthritis, high blood pressure, some cancers and mental health problems. The rising prevalence of obesity, especially among children, is a threat to trends towards health improvement in Scotland.

### **Policy Direction**

We have implemented Health For All Children (Hall 4) in Renfrewshire. Health visitors assess all families with newborn babies by 8 weeks and allocate them to a core, additional or intensive support programme.

The importance of healthy eating is promoted in all of our establishments. Healthy nutritionally balanced meals are provided in our schools and the level of uptake is monitored on an annual basis. Free school meals will be provided for all children in primaries 1-3 from August 2010. This development will contribute to HEAT targets and related indicators.

Early intervention is key to ensuring a high quality experience for children in their pre-school years. We have developed a sound model in Renfrewshire to support the development of literacy and numeracy skills, personal and social development and to address additional support needs. The model was recently reviewed to meet the national expectation to expand teacher contact time. A structure has been developed to provide teacher access to every pre-school child and to meet the enhanced entitlement to pre-school provision as set out in the concordat's specific commitments.

The current commitment across the community planning partnership to effective early intervention will support the implementation of the Early Years Framework, recently launched by the Scottish Government and COSLA. The vision behind the framework is based on transformational change to improve outcomes for children through short-term actions, medium-term priorities and longer-term objectives to be agreed by partners at local level.

Ensuring early intervention when there are parenting issues which impact on the child's capacity to fulfil his/her potential, is a key factor in relation to parental drugs and alcohol misuse. The Getting Our Priorities Right (GOPR) programme of training, assessment and action planning ensures that early identification of risk and need are then translated into action points to improve outcomes for children.

The development of a parenting and family support strategy will link in with the implementation of the Government's Early Years Framework and Getting It Right For Every Child, to ensure that children get the best start in life and that children and young people get the help they need, when they need it.

A consultation on changing the management of nursery schools has been undertaken to allow for 100% access to teachers for all 3 and 4 year olds in Renfrewshire. A reference group has been established to assist in the implementation of teacher access and will monitor practice. In addition, evaluations of teacher access will be carried out on a regular basis.

Local Outcome/s	Indicator/s (noting frequency / type / source)	Baseline at 2006-07	'Progress' target/s to 2010-11	'End' target/s & timescale/s
The health of our young children is improved.	<p>Increase the proportion of newborn children exclusively breastfed at 6-8 weeks from 26.6% in 2006/07 to 33.3% in 2010/11 (30% for NHS GG&amp;C and 28.4% for Renfrewshire Community Health Partnership)</p> <p>Source: Child Health Surveillance system.</p> <p><i>Improvement Service Indicator A10</i></p>	26.6% for NHS GG&C	28.4% for Renfrewshire Community Health Partnership	
	<p>Increase the number of under 5's with no decayed, extracted or filled teeth to more than 60% in 2010</p> <p>Source: Annual/Local/RCHP Development Plan.</p> <p><i>Improvement Service Indicator B10 (Version 3)</i></p>	53.5% (2006/07).	60% of five-year-old children (primary one) will have no signs of dental disease by 2010.	
	<p>Obesity levels in children in Primary 1. (Cosla Local Indicator A11)</p> <p>Sources: NHS HEAT Target 3.</p> <p>NHS Information Services Division</p> <p>Child Health Surveillance School programme.</p> <p><i>Improvement Service Indicator A11 (Version 3)</i></p>	7.8% of P1 children	Achieve agreed completion rates (354 interventions 2009-2011) for child healthy weight intervention programme by 2010/11.	Stem the rise in the obesity epidemic in Renfrewshire by reducing the level of obesity in children by 5% by 2017 to 7.4%.

<b>Local Outcome/s</b>	Indicator/s (noting frequency / type / source)	Baseline at 2006-07	'Progress' target/s to 2010-11	'End' target/s & timescale/s																																
Children have positive early years experiences	Proportion of pre-school centres receiving positive inspection reports.  Source: HMIE and Care Commission Annual information.  <i>Improvement Service Indicator A6 (Version 3)</i>	<u>2008/2009</u>  <table border="1" data-bbox="663 309 962 546"> <thead> <tr> <th>Quality Indicators</th> <th>Improvements in Performance</th> <th>Learners' Experiences</th> <th>Meeting Learning Needs</th> </tr> </thead> <tbody> <tr> <td>Sector</td> <td>Actual</td> <td>Actual</td> <td>Actual</td> </tr> <tr> <td>Primary</td> <td>100%</td> <td>100%</td> <td>85%</td> </tr> <tr> <td>Nursery Class/Est.</td> <td>100%</td> <td>100%</td> <td>100%</td> </tr> </tbody> </table>	Quality Indicators	Improvements in Performance	Learners' Experiences	Meeting Learning Needs	Sector	Actual	Actual	Actual	Primary	100%	100%	85%	Nursery Class/Est.	100%	100%	100%	<u>2010/2011</u>  <table border="1" data-bbox="987 309 1286 546"> <thead> <tr> <th>Quality Indicators</th> <th>Improvements in Performance</th> <th>Learners' Experiences</th> <th>Meeting Learning Needs</th> </tr> </thead> <tbody> <tr> <td>Sector</td> <td>Target</td> <td>Target</td> <td>Target</td> </tr> <tr> <td>Primary</td> <td>100%</td> <td>100%</td> <td>90%</td> </tr> <tr> <td>Nursery Class/Est.</td> <td>100%</td> <td>100%</td> <td>100%</td> </tr> </tbody> </table>	Quality Indicators	Improvements in Performance	Learners' Experiences	Meeting Learning Needs	Sector	Target	Target	Target	Primary	100%	100%	90%	Nursery Class/Est.	100%	100%	100%	
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Brief links to relevant plans or other commitments of the local partners to support delivery of these outcome/s (with hyperlinks if possible)

- Implementation of the West of Scotland 'Childsmile'
- Implementation of Getting It Right For Every Child
- Implementation of Getting Our Priorities Right
- Implementation of Parent and Family Support Strategy
- Implementation of Health Promotion and Nutrition (Schools) (Scotland) Act 2007 and Healthy Eating in Schools: A guide to implementing the nutritional standards for food and drink in schools (Scotland) regulations 2008.
- Implementation of Early Years Framework
- Equally Well Implementation Plan

**Scottish Government required action/ commitment to support delivery of local outcome.**

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## National Outcome 6: We Live Longer, Healthier Lives

### Priorities

The key strategic priorities to ensure that Renfrewshire residents live longer, healthier lives are:

- Reduce the gap in life expectancy between areas in Renfrewshire and between Renfrewshire and Scotland.
- Reduce the number of people whose consumption of alcohol leads to hospital admission or death.
- Reduce the level of obesity in children.
- Reduce deaths from coronary heart disease in people under 75.

### Evidence

Renfrewshire has lower life expectancy for both men and women than the Scottish average (2005-2007).

	<u>Renfrewshire</u>	<u>Scotland</u>
Men	73.6 years	74.8 years
Women	78.8 years	79.7 years

The Renfrewshire figures have improved by approximately a year from 1994-98 to 2001-05. Although life expectancy in Renfrewshire is just below the Scottish average, there are significant variations within Renfrewshire. There is a gap in life expectancy across the neighbourhoods of over 20 years for men and nearly 12 years for women. In a number of neighbourhoods with lower than average life expectancy, life expectancy appears to be remaining static or even falling.

Alcohol consumption and its damaging effects have increased greatly in the Greater Glasgow and Clyde area since the 1990s. Over 1650 patients from Renfrewshire are admitted to hospital annually for alcohol related or attributable causes (12% above Scottish average). Renfrewshire has the fourth highest number of alcohol related deaths in the UK (336 in the last five years – 35% above Scottish average).

An estimated 37,000 adults smoke in Renfrewshire, slightly less than the Scottish average. However, 25% of women in Renfrewshire smoke during pregnancy compared to 24% nationally.

We have very little up to date information on the lifestyle choices made by Renfrewshire residents. Two important pieces of work have been commissioned by the Community Health Partnership, supported by community planning partners. A lifestyle and behaviour survey has been carried out in Renfrewshire's secondary schools and a similar survey has been carried out in the adult population. The results from these surveys will give us valuable information about lifestyles in Renfrewshire. We will know, by locality, about physical activity undertaken, eating habits, smoking and alcohol consumption. This will highlight inequalities in the area and help community planning partners to target resources more effectively.

There are currently more than 600 annual admissions to psychiatric specialties – 27% above the Scottish rate. Rates for patients prescribed drugs for anxiety and depression, those on incapacity benefit and those with long term limiting illness are all slightly above average.

Renfrewshire has the 5<sup>th</sup> highest rate of drug injecting in Scotland and our Addictions Strategy seeks to ensure local impact and joint commitment from all partners to deliver outcomes within agreed timescales.

### Policy Direction

Through our community plan, partners in Renfrewshire have set stretch targets to 2017 in relation to reductions in number of people dying or hospitalised as a result of alcohol consumption; the level of obesity in children and reduction in coronary heart disease.

Healthy eating and an active lifestyle contribute towards good mental health and longevity. A wide range of opportunities for physical activity and sports is offered in Renfrewshire to support health improvement and to address health inequalities. These include activities in pre-five centres and schools, out of school activities, a commitment to improving leisure and sports facilities and supporting individuals and groups by developing local networks for interest groups and clubs.

The agreed number of alcohol screenings will be achieved, using the setting-appropriate screening tool and appropriate alcohol brief intervention, in line with SIGN 74 guidelines by 2010/11.

Given the health risks associated with smoking, the smoking ban is actively enforced in Renfrewshire. Enforcement action to tackle the illegal sale of tobacco to people under 18 is also actively pursued.

A strategy to modernise Mental Health Services in the Clyde area has been agreed and partners are working together to reduce the reliance on long stay in-patients facilities by investing in Community and Primary Mental Health Services. The management of long term conditions is a key priority for the Community Health Partnership, working closely with Social Work, the Voluntary Sector and Acute Hospital Services. Partners recognise the contribution of a wide range of services to the health of Renfrewshire's population. In particular, we know that employability and financial inclusion are key to good mental health, and the voluntary sector has an important role to play here. Linking with employability and other initiatives, volunteering helps Renfrewshire residents to sustain and improve health and positively contributes to better, faster and more local access to health care.

The recently launched Government Addictions Strategy "The Road to Recovery" sets out a vision where treatment and rehabilitation services are based on the principle of recovery. It seeks to establish effective delivery mechanisms including preventing drug misuse, promoting recovery, law enforcement and getting it right for children in substance misusing families.

Through the Scottish Housing Quality Standard delivery programmes, housing investment will continue to be targeted to improve energy efficiency across the whole social rented sector. Along with joint work with partners on financial inclusion, this will help to address fuel poverty and improve health.

Renfrewshire's Fairer Scotland Fund programme supports activity to reduce health inequalities between the most deprived areas of Renfrewshire and the remainder of the population.

Local Outcome/s	Indicator/s (noting frequency / type / source)	Baseline 2006-07	at	'Progress' target/s to 2010 -11	'End' target/s & timescale/s
Our residents have improved levels of health	Life expectancy: Males/Females in Renfrewshire  Source: NHS Information Statistics Division Scottish Health and Wellbeing Profiles.  <i>Renfrewshire Indicator</i>	73.6 male 78.8 female		Increase life expectancy for both male and female to the Scottish average:  74.8 male 79.7 female	
	Rate of alcohol related emergency hospital admission – number of adults 16+ admitted to hospital as an emergency with alcohol related reason per 1,000 adult population  <b>Fairer Scotland Line of Sight</b> Source: Scottish Neighbourhood statistics  <i>Improvement Service Indicator A15 (Version 3)</i>	2.1 admissions per 1,000 population		2.06 per 1000 population	By 2017, reduce by 5% the number of people whose excessive consumption of alcohol leads to hospital admission or alcohol-related death.  Target 2.0 per 1,000 population

Local Outcome/s	Indicator/s (noting frequency / type / source)	Baseline at 2006-07	'Progress' target/s to 2010 -11	'End' target/s & timescale/s
	<p>Through smoking cessation services, support 8% of each NHS Board's smoking population in successfully quitting at one month post quit over the period 2008/09 – 2010/11 (HEAT)</p> <p>Source: NHS Information Services Division/Scot PHO/Smoking Cessation Database</p> <p><i>Improvement Service Indicator B26</i></p>	<p>2008</p> <p>562 people successfully quit</p>	<p>2009</p> <p>818 people to successfully quit</p> <p>2010</p> <p>818 people to successfully quit</p>	
	<p>Reduce the annual rate of increase of defined daily dose (DDD) per capita of antidepressants to zero by 2009/10 and put in place the required support framework to achieve a 10% reduction by 2017 in antidepressants per capita (age 15+) (HEAT)</p> <p>Source: Scottish Neighbourhood Statistics</p> <p><i>Improvement Service Indicator B25 (Version 3)</i></p>	<p><u>2007/2008</u> 36.9 Defined Daily Dose (DDD) per capita (NHS Greater Glasgow &amp; Clyde)</p>	<p>37.20 DDD per capita by 2009/10</p> <p>(NHS Greater Glasgow &amp; Clyde target)</p>	

Local Outcome/s	Indicator/s (noting frequency / type / source)	Baseline at 2006-07	'Progress' target/s to 2010 -11	'End' target/s & timescale/s
People are enabled to live at home through provision of care and support	Reduce deaths from Coronary Heart Disease (CHD) among the under 75s by 60% over 15 years from 1995 – 2010 and reduce by a further 10% from 2010 – 2017.  <b>Fairer Scotland Fund Line of Sight</b>  Source: NHS Information Services Division  <i>Improvement Service Indicator B20 (Version 3).</i>	1995 123 CHD deaths under 75 years	Reduce deaths from coronary heart disease in the under 75s by 60% over 15 years from 1995-2010	Reduce by a further 10% from 2010 to 2017 to 37 deaths.
	Increase number of people in contact with drugs recovery services.  Source: Renfrewshire Council quarterly service performance information.  <i>Renfrewshire Indicator</i>	778	1,050	
	Reduce waiting times for clients accessing drugs recovery services.  Source: Renfrewshire Council quarterly service performance information.  <i>Renfrewshire Indicator</i>	42 days	32 days	
	Increase number of weeks of respite care provided.  Source: Annual/Audit Scotland Statutory Performance Indicator.  <i>Improvement Service Indicator B16 (Version 3)</i>	4,252 weeks	4,595 weeks	

Brief links to relevant plans or other commitments of the local partners to support delivery of these outcome/s (with hyperlinks if possible)

- Delivery of Psychological Therapies Action Plan.
- Renfrewshire Community Health Profiles.
- Delivery of Renfrewshire Community Health Partnership Development Plan.
- Themes/messages from Health Improvement Conference.
- Delivery of Equally Well Implementation Plan.

- Delivery of Healthy Eating/Active Living.
- Delivery of Renfrewshire Addictions Strategy.
- Delivery of Carers Strategy.
- Delivery of the Renfrewshire Volunteering Strategy.
- Renfrewshire's Fairer Scotland Fund Programme.
- Delivery of the Renfrewshire Community Learning And Development Strategy.
- Delivery of Active Renfrewshire.
- Delivery of Sexual Health Action Plan.
- Delivery of Tobacco Action Plan.
- Delivery of Alcohol Strategy.
- Delivery of Infant Feeding Strategy.
- Delivery of Active School Implementation Plan.
- Implementation of Renfrewshire Leisure Limited Get Active, Live Active Strategy.
- Implementation of the Renfrewshire Leisure Limited Asset Review.
- Delivery of Housing Strategy for Older People.

## **National Outcome 7: We have tackled the significant inequalities in Scottish society**

### **Priorities**

The key strategic priorities to tackle the significant inequalities in Renfrewshire are:

- Reduction in economic inequalities between communities in Renfrewshire and between Renfrewshire and the rest of Scotland.
- Reduction in health inequalities between communities in Renfrewshire and between Renfrewshire and the rest of Scotland.

### **Evidence**

There is significant economic inequality in Renfrewshire, which contains both areas of affluence and areas of severe deprivation.

Renfrewshire is the 8<sup>th</sup> most deprived of the 32 Scottish local authorities, as measured by the Scottish Index of Multiple Deprivation 2006, with 26,321 people (15.4% of the Renfrewshire population) living within the most deprived 15% of areas in Scotland.

14.9% of the Renfrewshire population is income-deprived, which is 1% above the Scottish average. Two of the five most income-deprived areas in Scotland are in Paisley. The median weekly wage in 2007 for Renfrewshire (£435.60) is lower than the national median (£441). People in Renfrewshire are supported to maximise their income. £4,835,036 additional income (benefits and tax credits) was generated in Renfrewshire in 2007/08 by partners working together.

Scottish Government figures indicate that, in Scotland as a whole, there is significant financial exclusion that requires to be addressed:

- 11% of adults do not have a bank or building society account.
- Only 42% of people living in households with an income of under £10,000 have any savings or investments.
- 40% of people living in rented accommodation do not have home contents insurance.
- Up to one third of households with an annual income under £15,000 are in arrears with consumer credit or household bills.

32,273 people in Renfrewshire live in areas classified as being health deprived. The percentage of the Renfrewshire population receiving a prescription for anxiety, psychosis or depression (8.84%), is greater than the Scottish average (8.2%). Many health inequalities, such as smoking, breastfeeding and oral health are socially patterned by area or by socio-economic status. Ill health also contributes to the ability to work and income deprivation.

### **Policy Direction**

Community planning partners in Renfrewshire will implement the Scottish Government Anti-Poverty Framework "Achieving Our Potential" in order to address financial exclusion.

The current economic crisis is already impacting on Renfrewshire with money advice services reporting a visible increase in the uptake of services. Work is ongoing to explore the opportunities for greater co-operation and co-ordination between the range of services involved in providing money advice, employability and credit union services in Renfrewshire. This will ensure collective resources and effort have the greatest impact in helping people to find a route out of poverty.

The Renfrewshire Workforce Plus Programme and the Fairer Scotland Fund Programme support action to address economic inequalities by focusing activity towards people who are currently disengaged from the labour market.

Partners in Renfrewshire will implement the requirements of the Single Equality Act 2009, which aims to improve equality of opportunity and enable people to realise their potential, irrespective of gender, race, disability, religion, sexual orientation or age.

Local Outcome/s	Indicator/s (noting frequency / type / source)	Baseline at 2006-07	'Progress' target/s to 2010-11	'End' target/s & timescale/s
Reduced levels of deprivation in Renfrewshire	<p>Number of people experiencing income deprivation</p> <p><b>Fairer Scotland Fund Line of Sight</b></p> <p>Source: Bi annual/Scottish Index of Multiple Deprivation.</p> <p><i>Renfrewshire Indicator from Scottish Government site.</i></p>	<p>14.9% - 25,356 income deprived people. (Scottish Index of Multiple Deprivation 2006)</p>	<p>13.9% - 23,715 income deprived people (SIMD 2009)</p>	
	<p>Proportion of people getting in to financial difficulties.</p> <p>Renfrewshire Public Services Panel Survey carried out annually. Question as follows: - "At present, how well do you think you manage your money (managing well, just getting by, getting into difficulties, don't know)."</p> <p>Source: Renfrewshire Public Services Panel Survey, question asked annually.</p> <p><i>Renfrewshire Indicator</i></p>	<p>Getting into difficulties 4%</p>	<p>Target for reduction of proportion of people reporting "getting into difficulties" to be developed as part of the Renfrewshire Anti Poverty Strategy, to be developed in 2009.</p>	
	<p>Reduce mortality from Coronary Heart Disease (CHD) among the under 75s in the 15% most deprived datazone areas in Scotland, defined by the 2006 Scottish Index of Multiple Deprivation.</p> <p><b>Fairer Scotland Fund Line of Sight</b></p> <p>Source: General Register Office</p> <p><i>Renfrewshire Indicator, based on nationally collected statistics.</i></p>	<p>31 deaths</p>	<p>Reduction from the baseline figure of 31 deaths.</p>	

Brief links to relevant plans or other commitments of the local partners to support delivery of these outcome/s (with hyperlinks if possible)

- Delivery of Renfrewshire Community Planning Partnership Fairer Scotland Fund Programme

- Delivery of Financial Inclusion Strategy
- Development and Delivery of Anti-poverty Strategy
- Delivery of Equally Well Implementation Plan
- Delivery of Renfrewshire's Workforce Plus Programme
- Delivery of Renfrewshire's Fairer Scotland Fund programme
- Equalities Impact Assessment Of the West of Scotland Regional Transport Strategy – [www.spt.co.uk/rts/index.aspx](http://www.spt.co.uk/rts/index.aspx)
- Implementation of the Early Years Framework

## National Outcome - 8. We have improved the life chances for children, young people and families at risk

### Priorities

The key strategic priorities to improve life chances for children, young people and families at risk are:

- Improving the quality of our child protection work.
- Ensuring positive outcomes for people leaving care and for vulnerable adults.
- Working together to meet the 2012 homelessness target.

### Evidence

Renfrewshire has health, substance misuse and economic factors that can be detrimental to life chances for young people. 30% of Renfrewshire's children live in areas in the top quartile of relative deprivation in Scotland:

### Children (Under 16s) in Renfrewshire by Deprivation Quartile in the Scottish Index of Multiple Deprivation

SIMD Deprivation Quartile	Number of Renfrewshire Children	% Renfrewshire Children
Quartile 1 (most deprived quartile)	9535	30.62%
Quartile 2	7178	23.05%
Quartile 3	5480	17.6%
Quartile 4 (least deprived quartile)	8946	28.73%
Renfrewshire Total	31139	

Large numbers of children who are looked after or feature on the child protection register can be attributed to recorded increases in parental substance misuse. 57 children on the child protection register (total 106) now have parental substance misuse as a stated issue compared to 46 (total 88) at the same point last year. Trends show that the average age of children who become accommodated is now under 10 as at Quarter 3 2008/2009 and that young children are now accommodated for longer periods, some of whom never return home.

The number of homeless households in Renfrewshire is increasing (1,081 homeless applications in 2007/2008 and 1,274 in 2008/2009) and the number of households in priority need is also increasing (from 785 in 2007/2008 to 912 in 2008/2009). From 2012, all unintentionally homeless applicants will be entitled to permanent accommodation as well as temporary accommodation and relevant support packages. Housing partners are working to ensure that an increasing proportion of social rented lets go to homeless households in preparation for meeting the very challenging 2012 target.

### Policy Direction

Renfrewshire Children's Services Partnership (RCSP) is the strategic multi-agency group which exists to oversee the planning and development of children's services in Renfrewshire through the integrated children's services plan. This group has oversight of all integrated children's services activity which exists in Renfrewshire including that of the Renfrewshire Child Protection Committee. The development and delivery of the integrated children's services plan represents the commitment of the RCSP to work in partnership to deliver across the key strategic objectives for children's services. Having recently achieved an excellent HMle child protection report, Renfrewshire Child Protection Committee (RCPC) will now continue to build on improvement actions highlighted as a result of this inspection.

The profile of Renfrewshire's vulnerable children and young people highlights a need for effective strategies around parenting and early intervention. This would build capacity amongst both parents and young people themselves to develop effective life skills and coping strategies which will maximise opportunities for every child to become a successful learner, responsible citizen, effective contributor and confident individual.

Children and young people who are looked after by the local authority are some of the most vulnerable members of our communities and outcomes for this group have been historically poorer than anticipated. We are developing a strategy for corporate parenting to ensure community planning partners work together to improve the future of looked after children, young people and care leavers and recognise that all parts of the system have a contribution to make.

The development of a parenting and family support strategy will link with the implementation of Getting It Right

For Every Child to ensure that children get the best start in life and that children and young people get the help they need when they need it.

Listening, consulting, engaging and involving children and young people in the development of services that affect them is a key commitment of the Renfrewshire Children's Services Partnership. We will implement our youth participation strategy across a range of children's services and develop key links with groups of young people to enable this to happen.

Supporting vulnerable adults also requires a partnership approach, and this has been formalised through the recently established Renfrewshire Vulnerable Adults Protection Committee. This Committee comprises inter-agency representation from services which have responsibility for protecting vulnerable adults. Implementing the Adult Protection Committee workplan will ensure effective interagency practice, training and monitoring and will lead to effective interagency approaches to the protection of vulnerable adults. This follows from recently enacted legislation and as such, monitoring and evaluation systems are now being established. Stretching targets for placing vulnerable adults in employment, education and training have been set to reflect the priority given to this work.

Partnership working is continuing to focus around: homelessness prevention and tenancy sustainment (including reducing repeat homelessness); housing support and resettlement; information and advice. Nomination and referral arrangements between the Council and housing associations are being improved to maximise access to available social rented housing for people with housing need.

Local Outcome/s	Indicator/s (noting frequency / type / source)	Baseline at 2006-07	'Progress' target/s to 2010-11	'End' target/s & timescale/s
<b>Improvement in the protection of children and vulnerable adults.</b>	Proportion of local authority areas receiving positive child inspection reports Source: Baseline data from 2008 Child Protection Inspection.  <i>Improvement Service Indicator B13 (Version 3)</i>	3 quality indicators rated as excellent.  12 quality indicators rated as very good.  3 quality indicators rated as good.	3 quality indicators rated as excellent.  15 quality indicators rated as very good.	
	<ul style="list-style-type: none"> <li>- % care leavers under 19 participating in employment, training and education.</li> <li>- % of care leavers living in sustainable accommodation for 6 months</li> </ul> Source: Renfrewshire Council quarterly service performance information  <i>Renfrewshire Indicator</i>	42%          37%	60%          80% (2009/10)	

Local Outcome/s	Indicator/s (noting frequency / type / source)	Baseline at 2006-07	'Progress' target/s to 2010-11	'End' target/s & timescale/s
	Number of homeless/potentially homeless households assessed as having a priority need.  Source: HL1 homelessness returns by councils to the Scottish Government.  <i>Improvement Service Indicator B35 (Version 3)</i>	86%	100% by 2012	
	Vulnerable adults in employment, training and education.  <b>Fairer Scotland Fund Line of Sight</b>  Source: Renfrewshire Council quarterly service performance information.  <i>Renfrewshire indicator</i>	184	460	
<p>Brief links to relevant plans or other commitments of the local partners to support delivery of these outcome/s (with hyperlinks if possible)</p> <ul style="list-style-type: none"> <li>• Implement Renfrewshire Child Protection Committee Improvement Plan.</li> <li>• Continue to roll out Getting It Right For Every Child.</li> <li>• Implementation of Parent and Family Support Strategy.</li> <li>• Implementation of Youth Participation Strategy.</li> <li>• Implement action from Adult Protection Committee Workplan.</li> <li>• Delivery of Homelessness Strategy.</li> <li>• Delivery of Housing Information and Advice Strategy.</li> <li>• Delivery of Financial Inclusion Strategy.</li> <li>• Delivery of Addictions Strategy.</li> <li>• Delivery of Vulnerable Adults Policy.</li> <li>• Implementation of Corporate Parenting Strategy.</li> </ul>				
<b>Scottish Government required action/commitment to support delivery of local outcome.</b>				

## National Outcome - 9. We live our lives safe from crime, disorder and danger

### Priorities

The key strategic priorities to make Renfrewshire safe from crime, disorder and danger are:

- Reduce the number of crimes of violence
- Reduce the number of incidents of individual and group disorder
- Address domestic abuse, particularly by encouraging greater confidence in reporting to police.
- Reduction in the number of accidents and injuries in Renfrewshire

### Evidence

Renfrewshire has relatively high levels of crime and disorder compared to other areas in Scotland. A number of complex factors affect Renfrewshire's crime and disorder levels including, housing density, unemployment rates, social exclusion, family breakdown, poor parenting and health inequalities. Renfrewshire experiences significantly high levels of non - sexual crimes of violence compared to other areas in Scotland (ranked 4<sup>th</sup> highest per 10000 population in 2007/08 against the 32 local authority areas in Scotland), which will therefore require greater prioritisation by partner agencies over the coming years. 76% of violent crimes in Renfrewshire occurred in a public place. Renfrewshire is in the top quartile for serious assault, crimes of dishonesty, offensive weapons and domestic housebreaking. Reporting of domestic abuse cases continues to increase in Renfrewshire from 1060 in 2002/03 to 1904 in 2007/08. It is anticipated that reports will continue to increase in future years if awareness raising campaigns are continued.

Antisocial behaviour continues to be one of the public's main concerns in Renfrewshire (Police Have Your Say Events 2007/08). The number of vandalism incidents in 2007/08 decreased 12% to 3371 incidents, exceeding the 2010/11 target of 3496. There was a 4% reduction of group and individual incidents of public disorder in 2007/08 compared to the previous year. The new Renfrewshire Warden Service is working with the community to increase community safety and tackle antisocial behaviour. An antisocial behaviour noise service is also in operation and is addressing noise disorder complaints.

Substance misuse is a major contributory factor to the levels of crime, disorder and antisocial behaviour in Renfrewshire and is a major concern for the Community Safety Partnership. Renfrewshire in the period 1998 to 2004 had the 4th highest alcohol related death rate in the UK for men and the 11th highest for women<sup>1</sup>. Parental substance misuse is a significant concern in relation to children. Local drugs services have noted increasing numbers of stimulant referrals (mainly cocaine), although heroin remains the drug of choice in Renfrewshire.

Acquisitive crime has substantially reduced in the last six years in Renfrewshire. There have been a total of 5,800 crimes in 2007/08 which is a 13.8% reduction on 2006/07. This will continue to be a Police Divisional priority as it ranks 5<sup>th</sup> highest per 10000 population in 2007/08 against the 32 local authority areas in Scotland.

Every year in Renfrewshire around 600 people are injured or killed on our roads. There has been a significant reduction in road deaths and seriously injured for adults and children since the mid 1990's to the baseline in 2006/07 of 41% and 68% respectively. This downward trend has continued in 2007/08 with a further reduction of 28% and 18% respectively on 2006/07 figures. Evaluation of accident causes indicates that speed is a factor in up to 40% of crashes. Children constitute a higher proportion of pedestrian casualties (40%) than their proportion of the population (19%) would suggest. Young drivers are twice as likely to be involved in a crash as other drivers.

### Policy Direction

Renfrewshire Community Planning Partnership launched in 2008 the Safer Renfrewshire Strategy 2008-2011, based on a strategic assessment of the issues facing Renfrewshire. Partners have adopted a problem-solving approach based on shared information and understanding of issues, with an emphasis on working with communities and promoting equality.

1 Statistical Bulletin Crime and Justice Series: Recorded Crime in Scotland, 2007/08

2 Rank out of 426 authorities across the UK. Figures unavailable for 53 authorities.

Social work criminal justice services have a key role in contributing to addressing Renfrewshire's relatively high levels of crime. The recently published Criminal Justice Strategic Plan outlines key priorities and what the service intends to achieve over the next three years. It is closely aligned to the North Strathclyde Community Justice Authority (NSCJA) Area Plan (2008-2011) which provides strategic direction and sets out to improve the management of offenders, reduce re-offending and link to the Community Safety Strategy.

The Council's Antisocial Investigations Team (ASIST) works across all tenures in partnership with Strathclyde Police and other agencies to investigate allegations of antisocial behaviour, explore appropriate remedies and initiate action (including local action where required). The Team includes:

- \* a Mediation Unit - to address low level neighbour disputes through mediation
- \* a Nuisance Helpline - to allow members of the public easier access to advice and support from the Team
- \* an Acceptable Behaviour Contract Unit - working with young people and their families.

Social support can help strengthen communities and mitigate the impact of crime, such as support to victims of crime, including domestic abuse. Volunteering to support victims of crime is encouraged.

Renfrewshire's Fairer Scotland Fund programme supports activity to make our most disadvantaged communities safer and stronger.

Local Outcome/s	Indicator/s (noting frequency / type / source)	Baseline at 2006-07	'Progress' target/s to 2010-11	'End' target/s & timescale/s
Sustainable reduction in antisocial behaviour and violence in our communities is achieved.	Volume and rate of violent crimes, including non-sexual crimes, per 10,000 population.  <b>Fairer Scotland Fund Line of Sight</b>  Source: Recorded Crime Statistics.  <i>Improvement Service Indicator A20 (Version 3).</i>	Non-sexual crimes 678 (39.9 per 10,000)	Reduce number of non-sexual crimes of violence by 12% to 597 (35.1 per 10,000) in 2010/11	Reduce crimes of violence by 17% between 2006/2007 and 2017 to 563.
	Volume of Domestic Violence incidents to the Police.  Source: Domestic abuse incidents reported to the Police.  <i>Renfrewshire Indicator</i>	1,835 incidents.	3.7 % increase in reporting to 1,904 incidents in 2007/08  Increase reports of domestic abuse incidents by 10% to 2019 in 2010/11	Maintain the increase in the reporting of domestic abuse incidents to 2014.
	Group and individual incidents of public disorder.  Source: Public disorder incidents reported by the Police.  <i>Renfrewshire indicator</i>	24,800 incidents	4% reduction to 23,805 incidents in 2007/08  Reduce number of individual and group incidents of public disorder by 8% to 22816 by 2010/11.	Reduce the number of individual and group incidents of public disorder by 12% by 2017 to 21,824.

Local Outcome/s	Indicator/s (noting frequency / type / source)	Baseline at 2006-07	'Progress' target/s to 2010-11	'End' target/s & timescale/s
	Reduce overall reconviction rates  Source: Scottish Offenders Index reconviction rate.  <i>Improvement Service Indicator B31 (Version 3).</i>	44% reconviction rate (North Strathclyde Criminal Justice Authority area figure)	2% reduction in overall reconviction rate by 2011.	
	Number of respondents who agree that Renfrewshire is a safe place to live.  <b>Fairer Scotland Line of Sight</b>  Source: Renfrewshire Public Services Panel, question asked annually.  <i>Renfrewshire Indicator.</i>	<u>2006/2007</u> 55% of panel respondents agreed that Renfrewshire is a safe place to live.	Increase the number of people who agree that Renfrewshire is a safe place to live by 6 percentage points to 61%.	Increase the number of people who agree that Renfrewshire is a safe place to live to 63% by 2014.
Reduction in the number of injuries and deaths due to accidents.	Number of people killed and seriously injured on our roads.  (Cosla Local Indicator A21)	92	Target is reduction in people killed and seriously injured by 40% from an average per year of 157 in 1994-98 to 94 by 2010. Partners seeking to continue reduction below target level.	
	Reduction in the total number of fires including: -Dwelling house fires -Other building fires -Vehicle fires -Secondary fires – includes refuse.  Source: Annual Fire Statistics.  <i>Renfrewshire Indicator.</i>	1,800 incidents. (Total across categories)	Reduce total number of fires by 5% per annum.	

Local Outcome/s	Indicator/s (noting frequency / type / source)	Baseline at 2006-07	'Progress' target/s to 2010-11	'End' target/s & timescale/s
	Reduction in the number of deliberate fires.  Source: Annual Fire Statistics.  <i>Renfrewshire Indicator.</i>	1,469 incidents.	Reduce deliberate fire setting by 3% per annum.	Reduce deliberate fire-setting by 3% each year between 2006/2007 and 2017.
	Incidence of home fires resulting in death and injury  Source: Annual Fire Statistics.  <i>Improvement Service Indicator A22 (Version 3)</i>	1 fatality 55 injuries. (2006/2007)	Reduce fatalities to as low as possible. Reduce fire injuries by 5% per annum.	
<p>Brief links to relevant plans or other commitments of the local partners to support delivery of these outcome/s (with hyperlinks if possible)</p> <ul style="list-style-type: none"> <li>• Safer Renfrewshire Strategy.</li> <li>• Clean Renfrewshire Strategy (incorporating Community caretakers, Renfrewshire Wardens and Tidy Business Standards).</li> <li>• Strathclyde Police 'Renfrewshire and Inverclyde' Division, Equality &amp; Diversity Action Plan.</li> <li>• Strathclyde Police 'Renfrewshire and Inverclyde' Division, Control Strategy.</li> <li>• Scottish Government new youth justice framework - 'Preventing Offending by Young People'.</li> <li>• Paisley Vision Board Action plan to tackle vandalism within the town centre.</li> <li>• Strathclyde Emergencies Coordinating Group (SECG) Community Risk Register.</li> <li>• Volunteering Strategy.</li> <li>• Development and delivery of the Renfrewshire Third Sector Differentiated Strategy.</li> <li>• Criminal Justice Strategic Plan 2008-2011.</li> <li>• Continue Multi- Agency Public Protection Arrangements (MAPPA).</li> <li>• Implement Multi-Agency Prolific Offenders Strategy (MAPOS).</li> <li>• North Strathclyde Criminal Justice Authority Area Plan 2008/11.</li> <li>• North Strathclyde Criminal Justice Authority Annual Action Plan.</li> </ul>				
<b>Scottish Government required action/ commitment to support delivery of local outcome.</b>	<ul style="list-style-type: none"> <li>• Scottish government support and amendment of the Scottish Building Regulations is required in order to increase the provision of sprinkler systems fitted in all new dwelling homes.</li> </ul>			

## **National Outcome 10 – We live in well-designed, sustainable places where we are able to access the amenities and services we need**

### **Priorities**

The key strategic priorities to ensure that Renfrewshire residents live in well-designed sustainable places are:

- Meeting the Scottish Housing Quality Standard by 2015.
- Reducing the decline in Renfrewshire's population by retaining and attracting population.
- Ensuring that local services are accessible and well-served by improving public transport.
- Ensuring that new affordable housing meets the needs of local communities.

### **Evidence**

Renfrewshire's Local Housing Strategy aims to ensure that the supply and quality of housing meets current and future needs. Linked to the Local Housing Strategy, the Strategic Housing Investment Plan targets the affordable housing investment programme to meet local needs and priorities: housing regeneration and renewal; meeting particular housing needs; comprehensive tenement improvement; addressing shortfall in affordable housing in areas of pressure. Through partnership working, around 950 new affordable homes were built in the five years to 2008/2009 in Renfrewshire.

The population of Renfrewshire has been in decline since the 1990s. Renfrewshire's population has decreased by 4% over the last ten years, with a further 8% decrease forecast to 2031, at a time when Scotland's population will increase by 5%. It is intended to stem this decline in Renfrewshire and bring about a stable population with a longer term aim of an increasing population. The two significant areas of future growth in Renfrewshire are at Bishopton and Johnstone South-West.

Transport is a cross-cutting issue which assists Renfrewshire Community Planning Partnership in delivering its other outcomes. The provision of public transport has an important impact on sustainable travel and development within Renfrewshire. Car ownership in Renfrewshire has risen by 2-3% per annum over the last 5-6 years, which aggravates congestion. Despite rising car ownership almost two out of three households in Renfrewshire are dependent on public transport.

### **Policy Direction**

Renfrewshire's Local Plan is the primary vehicle for ensuring that Renfrewshire residents live in well-designed, sustainable places with good access to services.

A key challenge is to improve existing social rented housing to meet the Scottish Housing Quality Standard by 2015. The Council is planning to invest £148 million over the next six years to carry out necessary works to meet modern standards and achieve Scottish Housing Quality Standard compliance. Consultation is taking place with tenants on how these works will be programmed, packaged and delivered locally. All housing associations with stock in Renfrewshire have plans in place to meet the Scottish Housing Quality Standard.

A private sector housing strategy is being prepared to take forward the Council's role in supporting investment in the area's privately-owned housing. This strategy will utilise the new powers and duties in the Housing (Scotland) Act 2006, most of which come into force in April 2009. It will develop a well-targeted and broad range of ways of assisting house owners, from advice and practical assistance to access to loans and grants.

The Renfrewshire Local Transport Strategy, the West of Scotland Regional Transport Strategy and the National Transport Strategy are the three key strategic documents for ensuring the efficient movement of goods and people within Renfrewshire and to other areas, ensuring that we live in sustainable places that are able to access the amenities and services we need. Partners are working together to improve bus transport in Renfrewshire. This is being achieved by improving bus service regulation compliance, addressing gaps in service provision to improve the bus network and infrastructure, improving service information available to the public and developing measures to improve the safety and security of passengers and staff.

Working towards a modal shift that results in a decreased reliance on the private car will make positive contributions to reducing congestion, reducing traffic growth, reducing pollution and improving people's health through more active lifestyles. It also helps to reduce inequalities through improving access to health care, accessing employment and employment services.

Renfrewshire has invested significantly in schools through the school estate strategy to ensure that our children

have the best school environment to fulfil their full potential and develop into successful learners, confident individuals, effective contributors and responsible citizens.

Renfrewshire has a legacy of industrial heritage and an endowment of historic buildings. A major project within the corporate asset management plan is major refurbishment works to the prominent landmark buildings at either end of Paisley High Street, Paisley Town Hall and Paisley Central Library and Museum. Both iconic buildings are in need of substantial investment in their repair and modernisation to provide the appropriate range of contemporary services for the community they serve in the 21<sup>st</sup> Century. The investment in existing cultural facilities at either end of the High Street would act as a catalyst for the regeneration of Paisley Town Centre. A pre-feasibility study has been undertaken and initial meetings held with funders. A successful application has also been made to refurbish Renfrew Town Hall.

Partners in Renfrewshire are working towards an asset management strategy that seeks to make the best use of the public service estate in Renfrewshire. The current review of Renfrewshire Leisure Limited's assets and the implementation of the strategy for the use of pitches and playing fields will improve the quality of indoor and outdoor facilities for Renfrewshire residents of all ages. Effective partnership working with Sportscotland, the Scottish Football Association and national governing bodies for sport underpins both the review and the strategy to ensure effective implementation as a result of increased ownership by customers, local sports clubs and the full range of partners at local and national level. In addition, the Parks Strategy for Renfrewshire is currently being reviewed and a new Play Area strategy is being developed in partnership with the local community.

Air quality monitoring is already conducted in our urban areas in accordance with national guidance. An action plan has been prepared to tackle the level of nitrogen dioxide emissions within the air quality management area (AQMA) at Central Road in Paisley. Efforts to improve air quality are also being developed through designation of further AQMAs in Renfrewshire in the Paisley Town Centre area. Detailed air quality assessments will be carried out in Renfrew and Johnstone Town Centre areas during 2009. The impact of projected increased traffic growth in Renfrewshire on air quality will be monitored as part of our assessment programme.

Third sector organisations such as housing associations, Tenants and Residents Groups and Community Councils play a key role in the development and maintenance of well-designed, sustainable communities by representing and informing communities and consulting and engaging with public services..

Local Outcome/s	Indicator/s ( <i>noting frequency / type / source</i> )	Baseline at 2006-07	at 'Progress' target/s to 2010-11	'End' target/s & timescale/s
Our residents live in good quality housing with ready access to essential services	Proportion of housing stock in Renfrewshire failing to meet the Scottish Housing Quality Standard.  Source: Annual progress (Statutory Performance Indicator) monitored and reported through Standard Delivery Plan framework.  <i>Improvement Service Indicator A23 (Version 3).</i>	To be identified in the Standard Delivery Plan (May 2009)	Key milestones to be identified in the Standard Delivery Plan (2009)	All social rented housing in Renfrewshire meets the Scottish Housing Quality Standard by 2015

Local Outcome/s	Indicator/s (noting frequency / type / source)	Baseline 2006-07	at	'Progress' target/s 2010-11	to	'End' target/s & timescale/s
	<p>Rate of affordable housing completions.</p> <p>Source: Monitored and reported through Standard Delivery Plan framework.</p> <p><i>Improvement Service Indicator B34 (Version 3).</i></p>	129 completions		An average of 200 completions each year to 2010/2011		
	<p>Estimate of Population</p> <p>Source: General Register Office Scotland Annual Mid-year estimate of population.</p> <p><i>Renfrewshire Indicator.</i></p>	<u>June 2007</u> 169,600		Reduce level of annual decline in population		Retain and attract population within Renfrewshire.
	<p>Estimate of households</p> <p>Source: General Register Office Scotland Annual Mid-year estimate of households.</p> <p><i>Renfrewshire Indicator</i></p>	<u>June 2007</u> 78,180		Increase number of households annually		
	<p>Increase the percentage of journeys under 2km in length undertaken on foot.</p> <p>Source: Annual Survey – Scottish Government Travel Diary Summary, supplemented by additional Renfrewshire Council sample survey.</p> <p><i>Renfrewshire Indicator.</i></p>	64% (base year 2006)		67% by 2010/2011		70% by 2015.

Brief links to relevant plans or other commitments of the local partners to support delivery of these outcome/s (with hyperlinks if possible)

- Renfrewshire Local Plan.
- Glasgow & Clyde Valley Structure Plan.
- Renfrewshire Local Housing Strategy.
- Strategic Housing Investment Plan for Renfrewshire.
- Scottish Housing Quality Standard Delivery Plan (May 2009).
- Renfrewshire Local Transport Strategy.
- SPT West of Scotland Regional Transport Strategy – [www.spt.co.uk/rts/index.aspx](http://www.spt.co.uk/rts/index.aspx)
- SPT Transport Outcome Report.- [www.spt.co.uk/rts/index.aspx](http://www.spt.co.uk/rts/index.aspx)
- Implementation of the Corporate Asset Management Strategy.
- Implementation of the School Estate Management Plan.

- Implementation of the review of Renfrewshire Leisure Limited's assets.
- Implementation of the Playing Fields Strategy.
- Air Quality Strategy.
- Clean Renfrewshire Strategy (including Community Caretakers, Renfrewshire Wardens and Tidy Business Standards).

**Scottish Government required action/commitment to support delivery of local outcome.**

Scottish Government/Transport Scotland to secure required transport improvements identified in Strategic Transport Projects Review.

- To provide speedy response and assistance in respect of proposed junction on to M8.
- Improvement measure to assist traffic flow on M8.
- Improvements to local rail services.
- Delivery of £148 million investment in the Council's housing stock to meet the Scottish Housing Quality Standard by 2015 includes provision for £6 million support from the Scottish Government and reprofiling of historic housing debt.
- Annual affordable housing completion target is based on projected completions 2006/2007 to 2008/2009 and assumes Renfrewshire's allocation from the AHIP programme does not fall below current levels.

**National Outcome - 11. We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others.**

**Priorities**

The key strategic priorities to ensure strong, resilient and supportive communities in Renfrewshire are:

- Consolidate and strengthen the existing voluntary sector activity in Renfrewshire.
- Strengthen the participation of local people in the planning and delivery of services.
- Build the capacity of local communities to participate in the planning of local public services and take community action to complement public service provision.

**Evidence**

In the 2005/2006 Scottish Household Survey, 10% of adults resident in Renfrewshire rated their neighbourhood a poor place compared to 7% in Scotland as a whole. Only 21% of adults had volunteered in the last 12 months in Renfrewshire compared to 23% in Scotland as a whole.

Renfrewshire seeks a rich and vibrant voluntary and community sector with a wide range of groups and social economy activity contributing to the quality of life for all citizens in Renfrewshire. In 2005 OSCR (Office of Charity Regulator) reported Renfrewshire as 27<sup>th</sup> out of 32 local authority areas in relation to the number of charities per 10,000 of population; furthermore Renfrewshire was 15<sup>th</sup> out of 32 authorities in relation to charity income per 10,000 of the population. The social economy is a growing sector and there are opportunities for growth in Renfrewshire identified in the SMART Report produced by the Renfrewshire Social Economy Partnership.

Currently, there is provision within the Renfrewshire Scheme of Community Councils for 27 community councils, with 22 actively representing the views of residents at Local Area Committees. A marketing campaign, timed to coincide with 4-yearly elections to community councils, aims to increase membership of community councils and encourage residents to set up community councils in the five neighbourhood areas not currently represented.

106 voluntary community participants sit on the 5 LACs and attendance at meetings has remained consistent. The participants have played an active role in key consultation processes, such as the recent post office closure consultation, where the LACs' views fed directly into the Council response.

In 2007-2008 there were 640 local voluntary and community sector organisations in operation within Renfrewshire. The focus of work in Renfrewshire will be to consolidate and strengthen the existing groups and to identify areas of interest where new groups require to be developed. While the intention is to strengthen the capacity of the voluntary and community sector in Renfrewshire, it should be noted that this may not lead directly to an increase in the number of organisations.

**Policy Direction**

Partners in Renfrewshire strive to realise the vision of a place where volunteering enriches people's lives, their communities and the locality, where it is possible for everyone to have the opportunity to volunteer in meaningful and appropriate ways; where every volunteer's contribution is recognized and valued and where organisations have the awareness, capacity and expertise to provide an excellent volunteering experience.

Despite the relatively poor positions in the two voluntary sector league tables Renfrewshire does have some areas of particularly good practice, such as Business Hub and "Incubation" Support and Reaching Older Adults In Renfrewshire (ROAR) Consortium and Public – Social Partnership pilot.

A Compact has been agreed between Renfrewshire Council for Voluntary Services and Renfrewshire Council. The purpose of the Compact is to set out an agreement regarding the support that the Council gives to developing the voluntary sector and its capacity within Renfrewshire.

The Renfrewshire Community Learning and Development (CLAD) Partnership has developed a strategy with clearly identifiable links to the community planning structure to pursue this vision.

An annual allocation of £467,000 from Fairer Scotland funding in financial years 2008-2010 is being used to

develop new and innovative ways to divert young people away from antisocial behaviour through the implementation of the Young People's Positive and Active Lifestyles project. The project aims to provide a range of diversionary activities for young people in a variety of local communities in Renfrewshire by increasing the number of young people participating in physical activity and sport, and citizenship activities and programmes; providing them with opportunities for progression and accreditation and increasing the mental health and well-being and self-esteem of the young people. One of the key strengths of the project is the commitment across the community planning partnership to the implementation and the associated monitoring and evaluation of the project.

A review of the Scheme of Community Councils in Renfrewshire will take place in 2009, taking account of Scottish Government recommendations on the introduction of a model Scheme of Community Councils across Scotland.

A new Scheme of Decentralisation is in place in Renfrewshire, including establishment of five Local Area Committees (LAC), with a degree of budgetary responsibility, as a key means of engaging and involving communities of Renfrewshire. Community planning partners in Renfrewshire have been involved in the development of the Scheme of Decentralisation and will be key participants in Local Area Committees. The creation of the local area committees and the objectives that they are focused upon, are strategically linked to the Safer and Stronger agenda being driven by the Council Plan and to the Council's commitment to the Renfrewshire Single Outcome Agreement.

The LACs and, in particular, the community participants, have identified a number of key local issues for action by officers. These key local issues have included the construction of a skateboard park in Renfrew, an overview of economic development in Renfrewshire's rural areas; and youth provision within certain LAC areas. These issues are the subject of regular update reports to the relevant LACs. Council Departments and key planning partners provide service reports to the LACs, highlighting local projects and other progress.

The progress of the implementation of LACs is subject to review and a consultation exercise in late February 2009 to address a number of issues that have arisen during the first twelve months of the operation of LACs.

Renfrewshire Community Health Partnership is committed to engaging with the population on health issues. We have established a Public Partnership Forum (PPF) to inform and seek the views of Renfrewshire residents. It is open to anyone to join and will influence directly the priorities of the Community Health Partnership.

The Council engages with tenants and customers on a wide range of housing and related issues. Revised arrangements for consulting with registered Tenants' and Residents' Associations were implemented in 2008 in order to streamline and improve consultation. A local Housing Forum has now been established for each of the five areas covered by the Local Area Committees and which brings together key partners, service providers and community representatives.

The extension of Renfrewshire's Public Services Panel to include young people acknowledges the unique contribution young people make to the decision-making process. This development will contribute to the implementation of the Youth Participation Strategy and will further strengthen the innovative practice that has been developed through the Renfrewshire Pupil Forum to contribute to consultation on the community plan, health improvement plan, integrated children's services plan and other key strategic developments.

The local community has embraced the Clean Renfrewshire strategy and has actively participated in a number of the voluntary community clean ups that have been organised across Renfrewshire to deliver cleaner and more attractive areas to live, work and play in. The introduction of the Renfrewshire warden service is carrying out educational and enforcement activities in partnership with the community to change habits to encourage people to take responsibility for their own actions in respect of littering.

Local Outcome/s	Indicator/s (noting frequency / type / source)	Baseline at 2006-07	'Progress' target/s to 2010-11	'End' target/s & timescale/s
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Local Outcome/s	Indicator/s (noting frequency / type / source)	Baseline at 2006-07	'Progress' target/s to 2010-11	'End' target/s & timescale/s
Increased public participation in the planning and delivery of services.	Number of community participants in Local Area Committees.  Source: Renfrewshire Council minutes of meetings.  <i>Renfrewshire Indicator.</i>	106 community participants in five Local Area Committees (established in 2008).	Maintain the current level of community participation	
	Number and percentage of active Community Councils.  Source: Renfrewshire Council.  <i>Renfrewshire Indicator.</i>	<u>2008</u>  22 active Community Councils out of 27 areas (81%).	<u>2010</u>  23 active Community Councils (85%).	
	Number of young people involved in diversionary one-off events.  Number of young people engaged in diversionary activities (Mon – Thurs).  Number of young people involved in diversionary activities during school holidays.  Number of young people engaged in diversionary activities (Fri, Sat, Sun evenings).  Number of attendances by young people during Fri, Sat, Sun evening activities.  Source: Renfrewshire Education and Leisure Services Annual Indicators.  <i>Renfrewshire Indicator.</i>  <b>FairerScotland Fund Quarterly Monitoring</b>	Actual Sept 2008	Target March 2010	
		510	550	
		152	234	
		372	455	
152		184		
303	2330			

Brief links to relevant plans or other commitments of the local partners to support delivery of these outcome/s

(with hyperlinks if possible)

- Delivery of Renfrewshire Community Learning and Development Strategy.
- Implementation of Young People's Positive and Active Lifestyles project and related monitoring arrangements.
- Development and implementation of an External Funding Strategy.
- Delivery of the University of the West of Scotland Strategic Plan 2008-2015 – <http://www.uws.ac.uk/strategicplan>
- Development and delivery of the Renfrewshire Volunteering Strategy.
- Delivery of Renfrewshire's Fairer Scotland Fund Programme.
- Delivery of Reid Kerr College Strategic Priorities 2009-2012.
- Implementation of Youth Participation Strategy.
- Clean Renfrewshire Strategy.

**Scottish Government required action/ commitment to support delivery of local outcome.**

- Ministerial Direction to require distribution of the Big Lottery Fund more closely with the 5 key priorities and fifteen national outcomes of the Scottish Government and COSLA.

## **National Outcome - 12. We value and enjoy our built and natural environment and protect it and enhance it for future generations.**

### **Priorities**

The key strategic priorities to ensure that the built and natural environment of Renfrewshire is valued and protected are:

- Ensuring that people are satisfied with their neighbourhood as a place to live.
- Improve satisfaction with Greenspace.

### **Evidence**

Clyde Muirshiel is Scotland's largest regional park covering 208 square miles of hills, valleys, woods and lochs. Extrapolations from annual counts and surveys indicate around 1.5 million users per year. The whole regional park is an internationally designated landscape and a large part is a special protection area for hen harriers. There are also eight sites of special scientific interest all helping to conserve wildlife and maintain the landscapes that people come to see. The park authority is a public body with a joint board of three local authorities: Renfrewshire, Inverclyde and North Ayrshire and is supported by Scottish Natural Heritage.

Although Renfrewshire is an urban authority, there are local and country parks, pitches and play areas and maintained open spaces across Renfrewshire for our citizens to utilise and enjoy.

### **Policy Direction**

Enjoying the outdoors is important in its own right. It can also help deliver many social, economic and environmental benefits, from more sustainable travel and increased tourism to better health and quality of life. Encouraging participation, promoting responsible outdoor access and supporting sustainable development are key to realising these benefits and, in this context, following an extensive consultation exercise, a Core Path Plan has been approved for Renfrewshire.

The delivery of this will be assisted through the commitment made by the Scottish Government of £0.47 million through its LEADER programme and will see an investment in the rural areas of Renfrewshire to enhance economic activity, promote tourism and to improve the natural and built environment. LEADER funding will be used to leverage additional funding from other sources.

The appearance of the local area is important to our residents and the positive health and well-being benefits of living in an attractive, clean pleasant and peaceful area can significantly enhance the quality of life experienced by them.

The Clean Renfrewshire strategy was launched in May 2008 with the aim of changing attitudes towards litter and littering by working in partnership with the local community to deliver a cleaner, safer Renfrewshire that is an attractive place to live, work, play in and visit. The Clean Renfrewshire strategy aims to encourage local community participation to clean up local areas and tackle environmental problems caused by litter, graffiti, fly tipping and dog fouling. From the launch until February 2009, the Clean Renfrewshire helpline has received 3,900 calls and 39 community clean-ups have taken place involving more than 500 participants.

There are several strands to the strategy: phase one focused on raising awareness about the environmental impact of littering and other environmental crime. The second phase, launched in November 2008, introduced the Renfrewshire Wardens Service and focuses on environmental enforcement and community safety activities. In addition to carrying out environmental educational and promotional activities, the Wardens also tackle youth crime and antisocial behaviour /community safety issues, such as graffiti, vandalism, disruptive noise and discarded syringes and are able to issue Fixed Penalty Notices for litter, dog fouling and other environmental enforcement activities.

The development of an integrated StreetScene service for provision of street cleansing and grounds maintenance services and the introduction of a Community Caretaking pilot in Paisley South has also further improved the appearance of the local area. An average street cleanliness index score of 68 was achieved in Renfrewshire in 2007/2008. More recently, the Tidy Business Standards were launched (February 2009) to enable businesses to contribute to the protection of the environment.

There are areas of contaminated land in Renfrewshire and remediation works on identified sites that are being addressed through our contaminated land strategy. Environmental assessments of planning applications are

continually reviewed and progression of particular site developments, such as the former Royal Ordnance Factory site at Bishopton, are regularly monitored.

Local Outcome/s	Indicator/s ( <i>noting frequency / type / source</i> )	Baseline at 2006-07	'Progress' target/s to 2010-11	'End' target/s & timescale/s
<b>Our built and natural environment is protected and enhanced.</b>	The number of sites managed to enhance biodiversity.  Source: Local Biodiversity Action Plan Annual Report.  <i>Renfrewshire Indicator</i>	7 sites actively managed to enhance biodiversity.	Increase in the number of managed sites by 2 per annum.	
	Increase the percentage of adults who agree with the statement "I am satisfied with my neighbourhood as a place to live".  Source: Renfrewshire Public Services Panel Survey , question asked annually.  <i>Renfrewshire Indicator.</i>	80% agreed with the statement	Increase in the number of people who agree with the statement.	
	Percentage of Renfrewshire residents who agree that the quality of their Greenspace is "fine as it is".  Source: Renfrewshire Council Open Space Audit Survey.  <i>Renfrewshire Indicator.</i>	22%	40% by 2011	

Brief links to relevant plans or other commitments of the local partners to support delivery of these outcome/s (with hyperlinks if possible)

- Delivery of Play Area Strategy
- Delivery of Playing Fields strategy
- Delivery of Core Path Plan
- Implementation of Renfrewshire Leisure Limited's asset review.
- Implementation of the Lottery Funded Townscape Heritage Initiative in Paisley Town Centre.
- Development and delivery of Renfrewshire Volunteering Strategy
- Development and delivery of Differentiated Strategy For Third Sector
- Implementation of the Clyde Muirshiel Park Strategy 2008-2011
- Implementation of Contaminated Land Strategy
- Implementation of the Review of Parks Strategy.
- Delivery of Clean Renfrewshire Strategy (incorporating Community Caretakers, Renfrewshire Wardens and Tidy Business Standards).
- Delivery of Public Access Strategy.

**Scottish Government**

<b>required action/ commitment to support delivery of local outcome.</b>	
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## **National Outcome - 13. We take pride in a strong, fair and inclusive national identity.**

### **Priorities**

The key strategic priorities in Renfrewshire to ensure a strong, fair and inclusive national identity are:

- Increasing the participation of young people and adults in cultural and sporting activities.
- Ensuring that equality is promoted in relation to the six equality strands of: age; disability; gender; race; religion and belief; and sexual orientation.

### **Evidence**

Around two-thirds of the population of Renfrewshire are young and middle-aged adults, 16% are older people and over 18% are children.

The black and minority ethnic population of Renfrewshire is approximately 1.2%, around half of the Scottish average figure. Although there is no robust statistical information available, local intelligence indicates that this proportion is growing and the composition of the ethnic minority population is diversifying, mainly due to the accession of central and eastern European countries to the European Union. The University of the West of Scotland and Reid Kerr College both have significant and growing numbers of overseas students.

### **Policy Direction**

Community planning partners are committed to promoting equality in relation to the six equality strands: age; disability; gender; race; religion and belief; and sexual orientation. Rigorous monitoring, the involvement of minority groups in consultation on service delivery and strengthening the impact assessment process continue to be key priorities.

The public sector in Renfrewshire provides support to the private sector-led [visitrenfrewshire.com](http://visitrenfrewshire.com), which promotes the identity of Scotland by working to attract tourists to Scotland. An events strategy for Renfrewshire is being produced that will project a positive and inclusive image of our distinct cultural identity to visitors, by building on the legacy of local artists and iconic buildings.

The Active Renfrewshire strategy provided the context for Renfrewshire Gateway to the Games Sport Summit which brought together representatives from the community planning partnership, key partners from national governing bodies for sport, sportscotland and local community sports clubs. An action plan is being developed to capitalise on the local momentum to develop the potential opportunities afforded by the Commonwealth Games to provide sustainable opportunities and a legacy for individuals, clubs and communities. This will be achieved through the development of a new infrastructure for sport to integrate participation, club and volunteer development, performance pathways and facilities.

Renfrewshire has recently achieved the status of Fairtrade zone, recognising the positive impact that this can make on communities in developing countries. A programme of events and civic receptions takes place to recognise, celebrate and support diversity, including a St Andrew's Night event and other events to recognise the contribution of minority communities within Renfrewshire. Renfrewshire hosted National Holocaust Memorial Day on 27 January 2009, with linked exhibitions in local schools and Paisley Museum.

Local Outcome/s	Indicator/s (noting frequency / type / source)	Baseline at 2006-07	'Progress' target/s to 2010-11	'End' target/s & timescale/s
<p><b>Increased access to cultural and sporting activities is underpinned by equality of opportunity for children, young people and adults.</b></p>	<p>Cumulative number of hours of participation in cultural activity by young people.</p> <p>Source: Renfrewshire Arts &amp; Museums, Community Learning and Development and Libraries annual indicators.</p> <p><i>Renfrewshire Indicators</i></p>	<p><u>2008-09</u></p> <p>1,301</p>	<p><u>2010-11</u></p> <p>1,429</p>	
	<p>Cumulative hours of participation in sporting activity by young people</p> <p>Source: Renfrewshire Active Schools and Community Learning and Development indicators.</p> <p><i>Renfrewshire Indicators.</i></p>	<p>11,216</p>	<p>11,900</p>	
	<p>Cumulative total hours of participation in cultural activity by adults.</p> <p>Source: Renfrewshire Arts and Museums, Libraries, Community Learning and Development services.</p> <p><i>Renfrewshire Indicator.</i></p>	<p><u>2008/2009</u> 2927 hours</p>	<p><u>2009/2010</u> 2837 hours</p> <p><u>2010/2011</u> 2862</p>	
	<p>Cumulative total of hours of participation in sporting activity by adults.</p> <p>Source: Renfrewshire Healthy Lifestyles Team.</p> <p><i>Renfrewshire Indicator.</i></p>	<p><u>2008/2009</u> 550 hours</p>	<p><u>2009/2010</u> 1310 hours</p> <p><u>2010/2011</u> 2862 hours</p>	

Brief links to relevant plans or other commitments of the local partners to support delivery of these outcome/s (with hyperlinks if possible)

- Monitoring and implementation of the [Active Renfrewshire Strategy](#).
- Implementation of the Young People's Positive and Active Lifestyles programme and related monitoring (Fairer Scotland Fund).
- Development and implementation of a Cultural Strategy for Renfrewshire.
- Implementation of the [Paisley Regeneration Strategy](#).
- Implementation of the Asset Management strategy.

- Development and delivery of the Renfrewshire Volunteering Strategy.
- Implementation of Framework For A Better Future – the Equality Bill 2008.
- Delivery of the University of the West of Scotland Strategic Plan – <http://www.uws.ac.uk/strategicplan>
- Delivery of Reid Kerr College Strategic Priorities 2009-2012.
- Implementation of Renfrewshire Leisure Limited Get Active, Live Active Strategy.
- Implementation of the Renfrewshire Leisure Limited asset review.
- Implementation of the Early Years Framework.
- Implementation of the Playing Fields Strategy.
- Implementation of the Clyde Muirshiel Park Strategy 2008-2011.
- Response to Scottish Government’s pamphlet, Culture Delivers
- Implementation of Active Schools Plan.
- Monitoring and implementation of Strathclyde Partnership for Transport’s gender, race and disability schemes.
- Delivery of the Fairtrade Action Plan.
- Homecoming Scotland Programme.
- Implementation of the Review of Parks Strategy.
- Implementation of Play Area Strategy.
- Delivery of Reid Kerr College Strategic Priorities 2008-11.
- 

**Scottish Government required action/ commitment to support delivery of local outcome.**

## **National Outcome – 14 - We reduce the local and global environmental impact of our consumption and production.**

### **Priorities**

The key strategic priorities to reduce the local and global impact of our consumption and production in Renfrewshire are:

- Reducing the carbon footprint of Renfrewshire.
- Stabilising the growth in the traffic rate.
- Increasing the recycling rate and reducing the amount of waste landfilled.

### **Evidence**

Sustainable waste management is a key priority in Renfrewshire, not only in terms of the environmental impact that landfill disposal has on land usage but also in terms of the impact of greenhouse gases released from the breakdown of waste and the impact of vehicle emissions incurred during collection mileage. The percentage of municipal waste recycled in Renfrewshire is continuing to improve year on year; however, further improvements are required to meet national waste targets.

In 2007/08, a recycling rate of 30.1% was achieved; 29,442 tonnes of waste was recycled or composted from the 97,806 tonnes of municipal waste collected; the remaining 68,364 tonnes of municipal waste collected was sent direct to landfill. Recycling facilities are available across Renfrewshire and the implementation of the final phases of the kerbside recycling service to the remaining households in Renfrewshire is underway. The roll out of kerbside collection services to the remaining households in Renfrewshire will improve our recycling rate in 2008/09 by approximately 1.5%; however, significant changes to service delivery arrangements are being implemented in 2009/10 to improve our recycling performance and achieve our 40% target by 2010.

### **Policy Direction**

Greater awareness of the greener agenda is reflected in increased focus on the damaging environmental impact that the consumption of our natural resources has on our planet. This has heightened the focus on mitigating the destructive effects of global warming and climate change. The key factors that we are concentrating on to reduce the environmental impact of local and global consumption and production are: waste management, energy usage and travel.

To reduce the impact of waste, the new national waste strategy is aiming for zero waste through maximisation of recycling, minimisation of waste and by ensuring that products can be reduced, reused or recycled. To achieve the challenging recycling targets contained in the national waste policy, to recycle 40% by 2010 and 70% by 2025, and to avoid financial penalties, a move towards managed weekly collections (one week domestic waste collection, the next week kerbside recycling collection) will be introduced in Renfrewshire. As part of this change, a rerouting exercise will also be carried out to deliver an optimum waste and recycling collection service that minimises collection mileage and helps reduce Renfrewshire's carbon footprint. In addition, a review of longer term sustainable waste management options for residual waste is being carried out to meet longer term waste targets.

NHS Greater Glasgow and Clyde has responded positively to the Climate Change (Scotland) Bill and seeks to reduce its carbon footprint and to act as a truly sustainable organisation regarding energy use, transport, procurement, waste and building design areas.

Partners in Renfrewshire have also worked together on green travel planning for locations where significant numbers of people work, study or visit. Procurement of replacement vehicles with lower emissions and the wider use of technology to monitor vehicle emissions and engine idling is also being utilised to reduce carbon emissions. Regular driver awareness training is also being carried out to reduce wear and tear and optimise fuel usage.

Energy usage is monitored in public buildings owned or managed by Renfrewshire Council and targets are in place to reduce home energy consumption across our housing estate.

Scottish Enterprise is working with businesses to deliver the ambition of transforming Scotland to a sustainable and low carbon economy by developing the key industry sectors and the businesses within them to exploit the

opportunities that will arise from tackling the challenges of sustainability and climate change.

Local Outcome/s	Indicator/s (noting frequency / type / source)	Baseline at 2006-07	'Progress' target/s to 2010-11	'End' target/s & timescale/s
<b>The environmental impact of waste generation is reduced</b>	Tonnage of biodegradable municipal waste landfilled.  Source: Scottish Environment Protection Agency Waste Data.  <i>Improvement Service Indicator A24. (Version 3).</i>	46,340	43,160 tonnes by 2010  (Challenging target based on forecasts developed at the initiation stage of the managed weekly collection project)	
	Proportion of municipal waste recycled  Source: Scottish Environment Protection Agency Waste Data.  <i>Improvement Service Indicator A25 (Version 3).</i>	28.2%	40%  (The target recycling rate of 40% will be very challenging to achieve and is dependent upon the introduction of managed weekly collections)	Recycle 50% of municipal waste collected by 2013.  60% by 2020  70% by 2025
	Renfrewshire ecological/carbon footprint.  Source: Stockholm Environment Institute Footprint data.  <i>Improvement Service Indicator A26 (Version 3).</i>	Baseline to be established by March 2010	Target to be established by March 2010	Reduce the carbon footprint of Renfrewshire
	Growth rate of traffic  Source: Renfrewshire Council Annual Traffic Survey.  <i>Renfrewshire Indicator.</i>	0.5% Annual traffic growth 2006/2007	Traffic growth no greater than 0.5% each year	Stabilise the growth of traffic in Renfrewshire to 0.5% each year until 2017.
	Reduction in energy consumption and carbon emissions in Council buildings.  Source: Renfrewshire Council Energy Management Unit Data.  <i>Renfrewshire Indicator</i>	<u>2005/2006</u> Total energy consumption 132.11 million Kilowatt hours  Total CO2 emissions 32,986 tonnes	10% reduction in energy consumption and carbon emissions in Council buildings by 2015 from 2005/2006 baseline.	

Brief links to relevant plans or other commitments of the local partners to support delivery of these outcome/s (with hyperlinks if possible)

- Delivery of the West of Scotland Regional Transport Strategy.- [www.spt.co.uk/rts/index.aspx](http://www.spt.co.uk/rts/index.aspx)
- Delivery of the Renfrewshire Local Transport Strategy.
- Delivery of Green Travel Plans.
- Implementation of Waste Management Strategy.
- Strategic Environmental Assessment of 2010-13 Scottish Enterprise Business Plan.
- Delivery of the University of the West of Scotland Strategic Plan 2008-2015  
<http://www.uws.ac.uk/strategicplan>
- NHS Greater Glasgow & Clyde response to Climate Change (Scotland) Bill.
- Delivery of Reid Kerr College Strategic Priorities 2009-12.
- Implementation of Reid Kerr College Environmental Policy.

**National Outcome – 15. Our public services are high-quality, continually improving, efficient and responsive to local people’s needs.**

**Priorities**

The key strategic priorities to ensure that public services in Renfrewshire are high-quality, continually improving and responsive to local needs are:

- Improving the audited performance of local services.
- Progressing the shared services agenda.

**Evidence**

Partners in Renfrewshire recognise the need to modernise and improve services, both within their own organisations and in partnership with others. In 2006/2007, Renfrewshire Council had 20 statutory performance indicators in the top quartile of the 32 Council areas in Scotland and has ambitions to improve its performance relative to other areas in Scotland.

**Policy Direction**

Renfrewshire Community Planning Partnership launched in December 2008 its Community Plan for the period 2008-2017. The community plan sets out the vision for Renfrewshire in 2017 as:

*In 2017, Renfrewshire thrives with learning, business and opportunity. Its people are fitter, healthier, more confident and productive and vulnerable people are supported and cared for. The area thrives due to its safe environment, rich heritage, wealth of cultural events and eco-friendly towns and villages.*

The community plan provides the strategic context for the improvement of public services to meet key outcomes and targets and provides a structure for delivering service improvement in Renfrewshire. An Efficient Government Working Group has been established within the new community planning structures in order to progress the shared services and efficient government agenda. This group will consider as a priority the identification of opportunities for joint training, in order to produce public sector efficiencies and provide the public with a more consistent service across agencies.

In addition to the joint approach of community planning partners to the efficiencies agenda, each partner has separate arrangements for the improvement of quality and realisation of efficiencies within its own operations.

Renfrewshire Council’s Plan, published in 2008, recognises modernisation and efficiency as one of the key challenges faced by the Council and is taking action to ensure that services are highly efficient, modern and fit for purpose.

The Public Sector Improvement Framework is being implemented by Renfrewshire Council in response to the recommendations of the Crerar Review that robust self-assessment systems be introduced to monitor progress and performance and to drive improvement.

Renfrewshire is taking forward its Council Procurement Strategy and is seeking attainment of “Improved Performance” status for the Council in the short term. This will include the further development of relationship management with our procurement partners such as Scotland excel and procurement Scotland, expanding the capacity and level of procurement skills throughout the organisation and developing and improving the technology that underpins our procurement activities. This will deliver best value and savings in our procurement activities. As a longer term priority, the Council will work towards attainment of “Superior Performance” status, where procurement will be valued strategically across the Council, influencing all relevant areas of spend and providing Best Value. Renfrewshire Council also works to ensure that annual procurement targets are delivered.

Renfrewshire Council aims to provide long term stability for itself, actively plan forward to manage the key financial risks that are likely to face the authority in the short, medium and longer term. The Council will develop longer term efficiency programmes and plans to meet current and future investment needs.

Renfrewshire Council has a Service Transformation programme which will help to ensure that the Council is at the forefront of modern and efficient public services. The Council is also working with other councils in a shared

services agenda approach in order to realise efficiency savings and improved service performance. Agreement has been reached to combine the Civil Contingencies services of Renfrewshire, East Renfrewshire and Inverclyde.

A fundamental review of the following key service areas is currently underway, known as the 3S project:

- Transport management
- Information management
- Customer management
- Property Asset management
- Procurement

The aim is to standardise and simplify internal processes to drive efficiencies, facilitate shared service provision and support the delivery of excellent customer service.

Implementation of the Council's efficient government strategy continues to deliver a wide range of specific improvement and efficiency initiatives across all council services, linked to asset management, procurement, people development and modernisation.

Renfrewshire is in the process of successfully implementing an ambitious programme of capital improvement works in relation to the schools estate, Council HQ and flagship customer service centre, and social work care accommodation. Further significant improvements are planned for our leisure and cultural asset portfolio.

Renfrewshire Council is part of a consortium of local authorities working together on the Clyde Valley Review, chaired by Sir John Arbuthnott. This Review will seek to establish the potential of shared services between the eight local authorities in the Clyde Valley area and between these local authorities and other public sector agencies.

Renfrewshire Council is taking forward the implementation of the Customer Strategy. This will help deliver improved services to the largest possible number of customers and to make it easier for them to conduct business with the Council and other public services. This will ensure that cashable benefits are identified and realised.

Through Renfrewshire's Volunteering Strategy, partners in Renfrewshire will endeavour to embrace opportunities for volunteers to appropriately contribute to their work as a positive means of enhancing service provision and creating a culture of volunteering within both their organisation and Renfrewshire as a whole.

Scottish Enterprise has simplified governance and management structures and created a more flexible workforce and has increased the proportion of staff that is customer facing. These changes are designed to deliver more integrated services and a consistent high quality service to customers.

Strathclyde Police has set targets for efficiency savings from 2008-2011, to which K Division will be expected to contribute.

Renfrewshire Community Health Partnership has an extensive programme of service redesign which is currently being progressed.

Strathclyde Partnership For Transport has recognised the need for efficiency savings in its budget process in order to offset increases in cost pressures.

Renfrewshire Leisure Limited has a programme of work to reduce energy consumption in its facilities.

Local Outcome/s	Indicator/s (noting frequency / type / source)	Baseline at 2006-07	'Progress' target/s to 2010-11	'End' target/s & timescale/s
<b>Our Services are designed to meet the needs of all our residents and use resources efficiently and effectively</b>	Number of top quartile Statutory Performance Indicators (SPIs):	20	Annual increase in number of SPIs in top quartile:	
	Improvement in Audit Scotland profile	26%	27% 2007/2008	

Local Outcome/s	Indicator/s (noting frequency / type / source)	Baseline at 2006-07	'Progress' target/s to 2010-11	'End' target/s & timescale/s
	rankings for the SPIs (1 <sup>st</sup> to 8 <sup>th</sup> )  Source: Audit Scotland annual figures.  <i>Renfrewshire Indicator.</i>		28% 2008/2009  (New SPIs to be introduced from 2009/2010)	
Brief links to relevant plans or other commitments of the local partners to support delivery of these outcome/s (with hyperlinks if possible) <ul style="list-style-type: none"> <li>• Renfrewshire Council Plan.</li> <li>• Scotland Excel Strategy.</li> <li>• Renfrewshire Council Customer Strategy.</li> <li>• Renfrewshire Council Procurement Strategy.</li> <li>• Development and Delivery of the Renfrewshire Volunteering Strategy.</li> <li>• Renfrewshire Council Information and Communication Technology Strategy.</li> <li>• Renfrewshire Council Service Transformation Programme.</li> </ul>				

## 15 GOVERNANCE

15.1 It is recognised by Renfrewshire Community Planning Partnership that, as an unincorporated body, governance of the Single Outcome Agreement requires to be conducted through individual partners. Partners in Renfrewshire agree to the key points communicated by the Scottish Government in its guidance letter on Governance and Accountability issued on 5 February 2009 as follows:

- (i) That partners are signing up to the whole SOA, not selected parts of it.
- (ii) That signing up is equivalent to adopting the SOA as a formal corporate commit of the Council or Board.
- (iii) That such a commitment is to support the delivery of the SOA in all possible ways compatible with their duties and responsibilities.
- (iv) That all partners are willing to review their pre-existing structures, processes and resource deployment to optimise delivery of outcomes.

15.2 Community planning partners in Renfrewshire recognise that signatories to the Single Outcome Agreement require to have minuted authority from the relevant Board in order to sign off the document.

15.3 The Leadership Board of Renfrewshire Community Planning Partnership, which includes elected members, ten community participants and senior officers of statutory and non-statutory community planning partners, will also approve the finalised Single Outcome Agreement 2009-2011.

## 16 ONGOING DEVELOPMENT OF THE SINGLE OUTCOME AGREEMENT

16.1 The Single Outcome Agreement will continue to be developed through a process of annual review of progress, which will be presented to local partners and stakeholders, communicated to local residents and submitted to the Scottish Government.

16.2 Development of the Single Outcome Agreement will be driven by the Renfrewshire Community Plan Executive Group and delivered through the community planning working groups. The risk management approach adopted in the Single Outcome Agreement 2009-2011 will provide a framework for directing senior management and political attention towards outcomes that partners are at the greatest risk of not achieving. This approach will

also enable partners to identify escalating risks that will drive ongoing development of the Single Outcome Agreement.

- 16.3 The Renfrewshire Single Outcome Agreement 2009-2011 integrates the Renfrewshire Community Plan 2008-2017 with the Single Outcome Agreement. The eighteen headline targets within the community plan provide the longer term context for the SOA and the “end targets” within the SOA 2009-2011. The Single Outcome Agreement can be regarded as the three year action plan that delivers the longer-term community plan priorities and objectives.

## **17 PERFORMANCE MANAGEMENT**

- 17.1 Responsibility for reporting progress on targets and activities outlined in the first Single Outcome Agreement 2008-2011 have been assigned to named individuals in partner organisations through the Covalent performance management system. The Single Outcome Agreement 2009-2011 will also be performance managed through the Covalent system.
- 17.2 Single Outcome Agreement 2009-2011 targets and outcomes will be assigned to community planning working groups, who will have ownership for progressing this work.

## **18 REPORTING**

- 18.1 Progress on the Single Outcome Agreement 2009-2011 will be reported to the Scottish Government on an annual basis in autumn of each year.
- 18.2 A full progress report will also be presented to a range of audiences in autumn of each year, with a progress report in the spring of each year from 2010 onwards. These audiences include:
- Renfrewshire Community Plan Leadership Group.
  - Renfrewshire Community Plan Executive Group.
  - Renfrewshire Council Leadership Board.
  - Stakeholders attending Renfrewshire Community Planning Conference Events.
  - Five Local Area Committees operating at a sub-Renfrewshire geographic area.
- 18.3 Progress reports will also be communicated through the Renfrewshire Magazine and a Renfrewshire Performs website to be established during 2009, which will mirror the Scottish Government’s Scotland Performs website.