



'North Ayrshire – A Better Life' **A Single Outcome Agreement for North Ayrshire, 2009-12**

Part Three: SOA Action Plan 2009-10



SINGLE OUTCOME AGREEMENT (SOA), 2009-12
PART THREE: SOA ACTION PLAN

Introduction

The Single Outcome Agreement consists of three documents:

- 1. Part One: The Agreement:** This includes a summary of our Outcomes and Indicators, as well as other background information, for example, on our Shared Vision of 'North Ayrshire – A Better Life', and on the local context and challenges. It covers three years, 2009-12.
- 2. Part Two: Outcomes and Indicators:** This includes a template for each of the North Ayrshire Outcomes. Specific information relating to each Outcome is included, such as the relevant National Outcome; Community Plan Priority; Local Context; and Indicators to measure progress over time. A table is included in each template, illustrating past trend data and future targets for each of the Indicators. This document is updated annually.
- 3. Part Three: SOA Action Plan (this document):** This lists the changes and improvements we are going to make. Each Action includes information on Lead Responsibility; Partners and Timescale. The Action Plan is updated annually.

The SOA Action Plan is a top level action plan that demonstrates how each North Ayrshire Outcome will be reached. Service plans and operational plans will still be produced by individual Council Services and Partner Organisations

The following were the criteria used when identifying actions:

- Is the action a strategic/ high level change or improvement?
- Does it specifically contribute to meeting a local outcome?
- How does it contribute?
- Can progress on the action be measured? (Can SMART be applied? Is the action specific, measurable, achievable, realistic, timely)
- Can milestones be identified?
- Is the action supported/ complemented by service plans/partners' corporate/organisational plans/other plans/strategies?

The SOA Action Plan includes a template for each of the 35 North Ayrshire Outcomes. However we recognise that many actions cut across these Outcomes and will impact on one or more Outcomes.

	Ref	Description
National Outcome	1	We live in a Scotland that is the most attractive place for doing business in Europe
North Ayrshire Outcome	1a	Transport links and services to and from North Ayrshire have improved
Community Plan Priority	1	Working and Training
	6	Clean and Green
Indicators	1a1	Percentage of people in households describing public transport as very or fairly convenient when travelling to the places they wish to visit

Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Implement the Local Transport Strategy Action Plan	North Ayrshire Council, Property Services, Infrastructure and Design Services	Community planning partners Caledonian MacBrayne	March 2010
Lobby the Scottish Government to upgrade road links and to bring forward schemes at the earliest possible date for: a) the A737 between Kilwinning (Pennyburn) and the Howwood by-pass, including a Kilwinning western by-pass; b) the A78 coastal route, from Ardrossan to Skelmorlie.	North Ayrshire Council, Property Services, Infrastructure and Design Services	Transport Scotland Strathclyde Partnership for Transport (SPT) Inverclyde Council, Renfrewshire Council	March 2010
Work in partnership to maintain and improve public transport services throughout and outwith North Ayrshire by carrying out the actions identified in the SPT Transport Outcomes Report (TOA): <ul style="list-style-type: none"> • Work with SPT to encourage efficient transport movements through optimisation of bus priorities including Quality Bus Corridors (QBCs) • Work in partnership to develop proposals to reduce congestion on the strategic road network 	North Ayrshire Council, Property Services, Infrastructure and Design Services	Strathclyde Partnership for Transport Transport Scotland Other stakeholders	Detailed in the SPT Transport Outcomes Report (TOA).

Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Support, promote and lobby for improvements to rail services on the Glasgow-Paisley-Irvine-Ardrossan-Largs railway line	North Ayrshire Council, Property Services, Infrastructure and Design Services	Strathclyde Partnership for Transport	March 2010
Work with SPT to improve park and ride facilities at Kilwinning and Irvine	North Ayrshire Council, Property Services, Infrastructure and Design Services	Strathclyde Partnership for Transport	March 2010

	Ref	Description
National Outcome	1	We live in a Scotland that is the most attractive place for doing business in Europe
North Ayrshire Outcome	1b	North Ayrshire is a more attractive tourist destination
Community Plan Priority	1	Working and Training
Indicators	1b1	Tourism visitor numbers
	1b2	Tourist visitor expenditure

Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Work with the tourism industry to achieve significant growth rates in the period to 2010 in particular to focus on the areas potential for increasing sailing and golf activity by securing events and improvements to facilities i.e. Slipways construction at Largs, maintain visitor moorings, prepare a Millport Pier Masterplan, Sail Clyde Project.	North Ayrshire Council, Corporate Services, Chief Executive's Services	Visit Scotland, Scottish Enterprise, Private Sector, Skills Development Scotland	March 2010
Work with the tourism industry to achieve significant growth rates in the period to 2010 in particular to participate in marketing the tourism product through attendance at trades fairs, familiarisation visits and by commissioning marketing activity through Visit Scotland and other partner organisations including Scottish Development International.	North Ayrshire Council, Corporate Services, Chief Executive's Services	Visit Scotland, Scottish Enterprise, Private Sector, Skills Development Scotland	March 2010
Work with the tourism industry and Scottish Enterprise to achieve significant growth rates in the period to 2010 in particular with tourism businesses to develop their business plans and improve training standards within the sector.	North Ayrshire Council, Corporate Services, Chief Executive's Services	Visit Scotland, Scottish Enterprise, Private Sector	March 2010

Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Commission primary research into the performance of the areas tourism offer and quantify the number of visitations and expenditure levels.	North Ayrshire Council, Corporate Services, Chief Executive's Services	Visit Scotland, Scottish Enterprise, Private Sector	March 2010

	Ref	Description	
National Outcome	1	We live in a Scotland that is the most attractive place for doing business in Europe	
North Ayrshire Outcome	1c	North Ayrshire is a more attractive place to do business	
Community Plan Priority	1	Working and Training	
Indicators	1c1	Number of businesses (VAT registered) per 10,000 adult population	
	1c2	Percentage of local businesses satisfied with the area	
	1c3	Availability of modern business space (sq ft built 1980 onwards)	
Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Deliver business start up activity through the Business Gateway model for both the mainland and island areas and ensure targets for start ups are met.	North Ayrshire Council, Corporate Services, Chief Executive's Services	-	March 2010
Deliver targeted business support services aimed at business growth and in work training initiatives.	North Ayrshire Council, Corporate Services, Chief Executive's Services	Scottish Enterprise, Highlands and Islands Enterprise, Private Sector, EU	March 2010
Deliver a supplier development programme aimed at opening up local procurement in the public and private sectors.	North Ayrshire Council, Corporate Services, Chief Executive's Services	Private Sector Local Social Economy Partnership (LSEP)	March 2010
Commission independent research into trading conditions within the area and satisfaction with Business Gateway and Council Business Support Programmes.	North Ayrshire Council, Corporate Services, Chief Executive's Services	-	March 2010
Increase the capacity of the Third Sector (community/voluntary sector) to establish and grow more social enterprises in the area.	North Ayrshire Council, Corporate Services, Chief Executive's Services	Local Social Enterprise Partnership	March 2010

Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Deliver a programme of Council owned factory improvements across North Ayrshire.	North Ayrshire Council, Corporate Services, Chief Executive's Services	-	March 2010
Prepare and agree programme of key regeneration works for North Ayrshire	Irvine Bay Regeneration Company (IBRC) North Ayrshire Council, Corporate Services	-	March 2010
Implement regeneration proposals for Ardrossan Harbour/ Town Centre: New Health Centre – Completion of planning process and development of new health centre building	Irvine Bay Regeneration Company (IBRC) with Clydeport	North Ayrshire Council, Scottish Enterprise, NHS Ayrshire and Arran	March 2010
Implement regeneration proposals for Irvine/ Town Centre: Harbourside – receipt of planning application and conclusion of planning process. Annickbank – Commencement and construction of phase 1 of development proposals. Bridgegate Area – programme of works to be agreed and commenced (to include Bridgegate House and Trinity Church) Riverside Business Park -Guide the preparation of a masterplan to assist in the development of opportunities at Riverside	Irvine Bay Regeneration Company (IBRC) North Ayrshire Council, Corporate Services	North Ayrshire Council Strathclyde Partnership for Transport	March 2010

Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Support the ongoing physical renewal and planning for renewal of key areas of North Ayrshire outwith the Irvine Bay area, to secure investment and employment opportunities (e.g. Lochshore, Kilbirnie town centre, Dalry town centre).	North Ayrshire Council, Corporate Services, Chief Executive's Services NHS Ayrshire and Arran	Scottish Enterprise, Scottish Government, Private Sector, Housing Associations	March 2010
Implement a programme of actions for North Ayrshire to secure new investment, jobs and training in the area and lobby for the necessary support from Europe and the Government to enable us to do so. This will include a pan Ayrshire approach.	North Ayrshire Council, Corporate Services, Chief Executive's Services	Business Forum, Ayrshire Local Authorities	March 2010

	Ref	Description	
National Outcome	1	We live in a Scotland that is the most attractive place for doing business in Europe	
North Ayrshire Outcome	1d	North Ayrshire has more of an enterprise culture	
Community Plan Priority	1	Working and Training	
Indicators	1d1	Number of new businesses in Scottish Banks per 10,000 working age population	
Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Re-launch the North Ayrshire Local Social Economy Partnership and prepare an Action Plan aimed at building capacity in social enterprises	North Ayrshire Council, Corporate Services, Chief Executive's Services	Council for Voluntary Service North Ayrshire (CVSna), Arran Council for Voluntary Service (Arran CVS), Scottish Enterprise	March 2010
Improve and co-ordinate business development support services and ensure appropriate business start up services for the North Ayrshire area are available.	North Ayrshire Council, Corporate Services, Chief Executive's Services	Scottish Enterprise, Highlands and Islands Enterprise	March 2010
Deliver a jointly funded "Enterprise Initiative" to identify entrepreneurial capacity within the Irvine Bay area.	Irvine Bay Regeneration Company/North Ayrshire Council	-	March 2010
Promote enterprise awareness and appropriate start up assistance for young people i.e. Enterprise in Education, Princes Scottish Youth Business Trust (PSYBT), Business Gateway	North Ayrshire Council, Corporate Services, Chief Executive's Services, Educational Services	Skills Development Scotland, Jobcentre Plus, PSYBT	March 2010

	Ref	Description	
National Outcome	2	We realise our full economic potential with more and better employment opportunities for our people	
North Ayrshire Outcome	2a	More people are in work and training	
Community Plan Priority	1	Working and Training	
Indicators	2a1	Percentage of working age population in employment	
	2a2	Percentage of working age population claiming key benefits	
Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Deliver Year 2 of Fairer North Ayrshire Employability/ European Programme	North Ayrshire Council, Corporate Services, Chief Executive's Services	Jobcentre Plus, Colleges, Scottish Enterprise, Skills Development Scotland, Voluntary Sector, Irvine Bay Regeneration Company, Cunninghame Housing Association, NHS Ayrshire and Arran	March 2010
Deliver Year 2 of Fairer North Ayrshire Working for Families Programme aimed at addressing key barriers to employment (incl. Childcare) through the provision of a Link Support Service.	North Ayrshire Council, Corporate Services, Chief Executive's Services	Jobcentre Plus, Colleges, Skills Development Scotland.	March 2010
Maximise external funding to enhance employability training programmes and support for training in the workplace.	North Ayrshire Council, Corporate Services, Chief Executive's Services	Scottish Enterprise, Scottish Government, Skills Development Scotland, EU, NHS Ayrshire and Arran	March 2010
Implement and adapt mainstream interventions e.g. Training for Work to maximise the benefit for North Ayrshire residents	Skills Development Scotland	Jobcentre Plus, North Ayrshire Council	March 2010

Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Engage public sector in North Ayrshire to promote and develop 'a public sector/health care academy' approach to support recruitment of unemployed beneficiaries into public sector.	NHS Ayrshire and Arran	North Ayrshire Council, Corporate Services, Chief Executive's Services, Jobcentre Plus, Scottish Enterprise, Skills Development Scotland	March 2010
Implement Deprived Area Fund of £350,000 per year to support 11 wards in North Ayrshire furthest from the 80% Employability target.	Jobcentre Plus		March 2010
Increase number of employers involved in Local Employment Partnership from 357 currently to 400	Jobcentre Plus	CPP partners	March 2010

	Ref	Description	
National Outcome	2	We realise our full economic potential with more and better employment opportunities for our people	
North Ayrshire Outcome	2b	More people are in high value, high wage jobs	
Community Plan Priority	1	Working and Training	
Indicators	2b1	Median weekly full time earnings	
	2b2	Percentage of employees in SOC1-3 Standard Occupational Class (managerial, professional, technical) jobs	
Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Secure new business investment which improves company performance and creates new employment opportunities.	North Ayrshire Council, Corporate Services, Chief Executive's Services	Scottish Enterprise, Highlands and Islands Enterprise, Private Sector	March 2010
Encourage and support businesses that can achieve scale from all sectors particularly amongst the key growth sectors by investment, business improvement, innovation, market development, strategy and organisational development	Scottish Enterprise	Skills Development Scotland, North Ayrshire Council	March 2010

National Outcome	3	We are better educated, more skilled and more successful, renowned for our research and innovation
North Ayrshire Outcome	3a	Opportunities for lifelong learning have increased
Community Plan Priority	5	Learning and Taking Part
Indicators	3a1	Number of participants accessing youth services programmes
	3a2	Number of adults accessing community-based adult learning opportunities
	3a3	Number of participants accessing adult literacies programmes
	3a4	Percentage of people who have taken part in any training or learning experience in the last 2 years

Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Increase the range of youth work programmes delivered jointly with schools, Community Learning and Development and the voluntary sector	North Ayrshire Council, Educational Services	Voluntary and community sector	March 2010
Develop in partnership with Parent Councils a programme of family learning opportunities	North Ayrshire Council, Educational Services	Parent Councils	December 2009
Work in partnership with the Raising Attainment in Literacies Team to implement a family literacies programme	North Ayrshire Council, Educational Services	Parents Skills Development Scotland	August 2009

	Ref	Description	
National Outcome	3	We are better educated, more skilled and more successful, renowned for our research and innovation	
North Ayrshire Outcome	3b	People are better skilled to get into work	
Community Plan Priority	5	Learning and Taking Part	
Indicators	3b1	Number of young people accessing Skills Development Scotland national training programmes (e.g. Get Ready for Work, Skillseekers, Modern Apprenticeships and Training for Work programmes etc.)	
	3b2	Number of young people progressing into work or further education through these programmes.	
	3b3	Number of outcomes achieved from Get Ready For Work, Training for Work, Skillseekers and Modern Apprenticeship Programmes.	
	3b4	Numbers of Council Economic Development clients moving closer to the labour market	
	3b5	Percentage of Economic Development clients moving into work	
Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Promote partnership engagement in the North Ayrshire Employability Continuum to ensure clients receive “best fit” pre-employment training and support	North Ayrshire Council, Corporate Services, Chief Executive's Services	Jobcentre Plus, Colleges, Scottish Enterprise, Skills Development Scotland, Voluntary Sector, Irvine Bay URC, Cunninghame Housing Assoc, Health Board.	March 2010
Target and provide tailored support to individuals to access employment opportunities best suited to their potential.	North Ayrshire Council, Corporate Services, Chief Executive's Services	Skills Development Scotland	March 2010

* Outcomes include qualifications from Skills Development Scotland programmes, getting into work, and other training or educational achievements

Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Promote a menu of skills interventions- Get Ready for Work, Modern Apprenticeships and Training for Work.	Skills Development Scotland	-	March 2010

National Outcome	Ref	Description
	4	Our young people are successful learners, confident individuals, effective contributors and responsible citizens
North Ayrshire Outcome	4a	Levels of educational attainment and achievement have improved
Community Plan Priority	5	Learning and Taking Part
Indicators	4a1	Attainment in Scottish 5-14 curriculum (Percentage of Primary pupils attaining or exceeding the required level at the appropriate stage)
	4a2	Attainment in Scottish 5-14 curriculum (Percentage of S2 pupils attaining or exceeding level E)
	4a3	Proportion of inspected schools receiving positive inspection reports
	4a4	5 or more awards at SCQF Level 3 or better (by end of S6)
	4a5	5 or more awards at SCQF Level 4 or better (by end of S6)
	4a6	5 or more awards at SCQF Level 5 or better (by end of S6)
	4a7	5 or more awards at SCQF Level 6 or better (by end of S6)
	4a8	Percentage of all 16 or 17 year olds ceasing to be looked after at home and away from home attaining at least one SCQF Level 3 in any subject

Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Implement Year 1 and Year 2 of the school review programme to support school improvement	North Ayrshire Council, Educational Services	Integrated Children's Services Partners, Community Planning Partners	June 2010
Implement a programme of staff development to improve learning and teaching approaches	North Ayrshire Council, Educational Services	Integrated Children's Services Partners, Community Planning Partners	June 2010
Develop strategies for literacy, numeracy, and science	North Ayrshire Council, Educational Services	Integrated Children's Services Partners, Community Planning Partners	June 2010

Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Deliver Year 2 of Fairer North Ayrshire Learning and Taking Part Programme <ul style="list-style-type: none"> • Additional Support for Learning in Literacy • Supported Study/Homework Clubs 	North Ayrshire Council, Educational Services	Communities, NHS Ayrshire and Arran	March 2010

	Ref	Description
National Outcome	4	Our young people are successful learners, confident individuals, effective contributors and responsible citizens
North Ayrshire Outcome	4b	More young people are leaving schools for positive destinations (further or higher education, employment or training)
Community Plan Priority	1	Working and Training
	5	Learning and Taking Part
Indicators	4b1	Percentage of school leavers going into Employment, Education or Training
	4b2	Percentage of Looked After young people entitled to aftercare* in Employment, Education or Training

Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Review the current More Choices More Chances Strategy and develop a new strategy and action plan	North Ayrshire Council, Educational Services	More Choices, More Chances Strategy Group – sub group of CPP North Ayrshire Economic and Learning Partnership Community Planning Partners and delivery agents	June 2009
Ensure that all young people in North Ayrshire on reaching the statutory leaving age have an offer of appropriate post-16 learning	North Ayrshire Council, Educational Services	More Choices, More Chances Strategy Group – sub group of CPP North Ayrshire Economic and Learning Partnership Community Planning Partners and delivery agents	September 2009

* Aftercare is the longer term support service delivered to young people moving from the care system into independent living.

Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Ensure data accessing arrangements are in place with key More Choices More Chances partners	North Ayrshire Council, Educational Services	More Choices, More Chances Strategy Group – sub group of CPP North Ayrshire Economic and Learning Partnership Community Planning Partners and delivery agents	August 2009
Deliver Year 2 of Fairer North Ayrshire More Choices, More Chances Programme	North Ayrshire Council, Educational Services	More Choices, More Chances Strategy Group – sub group of CPP North Ayrshire Economic and Learning Partnership Community Planning Partners and delivery agents	March 2010
Review Fairer North Ayrshire More Choices, More Chances programme to ensure resources and support are targeted to those in greatest need	North Ayrshire Council, Educational Services	More Choices, More Chances Strategy Group – sub group of CPP North Ayrshire Economic and Learning Partnership Community Planning Partners and delivery agents	March 2010
To co-ordinate, monitor and evaluate the implementation of Inspiring Scotland 14-19 fund programmes in North Ayrshire.	North Ayrshire Council, Educational Services	More Choices, More Chances Strategy Group – sub group of CPP North Ayrshire Economic and Learning Partnership Community Planning Partners and delivery agents	March 2010
Deliver Year 2 of Fairer North Ayrshire Caring and Supporting and Learning and Taking Part Programmes <ul style="list-style-type: none"> ▪ Extended Outreach/ Rathbone Choices Programme ▪ Empowering Vulnerable and Disadvantaged Young People 	North Ayrshire Council, Educational Services	Voluntary Agencies Communities NHS Ayrshire and Arran	March 2010

	Ref	Description	
National Outcome	5	Our children have the best start in life and are ready to succeed	
North Ayrshire Outcome	5a	Opportunities to support the positive development of vulnerable young children have increased	
Community Plan Priority	3	Caring and Supporting	
Indicators	5a1	Proportion of pre-school centres receiving positive inspection reports	
	5a2	Number of priority nursery places available to vulnerable children* aged 0-3 years	
	5a3	Number of day care places available to vulnerable children* aged 0-3 years	
Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Develop an action plan to support the implementation of the National Early Years Framework	North Ayrshire Council, Educational Services	Integrated Children's Services Partners	August 2009
Deliver the Family Support and Parenting Strategy	North Ayrshire Council, Educational Services	Integrated Children's Services Partners	March 2010
Deliver Fairer North Ayrshire Early Years/Early Intervention Programme	North Ayrshire Council, Educational Services	Integrated Children's Services Partners	March 2010

* Vulnerable children are children in need as defined by the Children (Scotland) Act 1995

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	Ref	Description
National Outcome	6	We live longer, healthier lives
North Ayrshire Outcome	6a	Health and well-being throughout life have improved.
Community Plan Priority	2	Healthy and Active
Indicators	6a1	Percentage of Educational Establishments* achieving a Health Promoting School Award
	6a2	Percentage of children aged 5 years (Primary 1) free from dental decay
	6a3	Percentage of smokers aged 16 years and over
	6a4	Percentage of 15 year olds who are regular smokers
	6a5	Percentage of women smoking during pregnancy
	6a6	Percentage of children exclusively breastfed at 6-8 weeks review
	6a7	Percentage of children in Primary 1 receiving a review who are obese (includes severely obese) in Ayrshire
	6a8	Rate of suicide per 100,000 population
	6a9	Percentage of key frontline staff ¹ being educated and trained in using suicide assessment tools/ suicide prevention training programmes
	6a10	Number of people identified with a diagnosis of dementia
	6a11	Number of patients under 15 discharged from hospital due to an accident in the home per 100,000 population
	6a12	Number of patients aged 65 and over discharged from hospital after an emergency admission due to an accident in the home per 100,000 population

Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Support schools and nurseries to progress to Credit and Excellence Awards with the Health Promoting School Scheme	North Ayrshire Council, Educational Services	NHS Ayrshire and Arran	March 2010

* Educational establishments include nursery, primary, secondary and special schools

¹ Key frontline staff are those in mental health and substance misuse services, primary care and accident and emergency

Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Develop two health improvement priorities from Public Health Priority Topics and the Equally Well Test Site and align the actions in the Joint Health Improvement Plan within the SOA	NHS Ayrshire & Arran	North Ayrshire Council	Dec 2010
Implement Choose Life Action Plan to sustain and integrate suicide prevention activity across all partners.	North Ayrshire Council, Social Services	NHS Ayrshire and Arran, Community/ Voluntary Sector	March 2010
Scope community based resources for community care/health care services within North Ayrshire including older people, mental health, addictions, learning disability, community nursing, physiotherapists, podiatrists etc.	CHP Officers Locality Group (Adults)	-	March 2010
Progress an Integrated Resource Framework with all relevant partners including those for children's services and community care/health care services to deliver effective services in each Community Health Partnership area by:	NHS Ayrshire & Arran	North Ayrshire Council	December 2010
<ul style="list-style-type: none"> Exploring the use of appropriate methodologies to help understand the allocation of resources across the three Community Health Partnerships. 	NHS Ayrshire & Arran	North Ayrshire Council	June 2010
<ul style="list-style-type: none"> Developing an action plan to support moving away from historical budgets towards "fair" shares by locality/pathway. 	NHS Ayrshire & Arran	North Ayrshire Council	April 2011
<ul style="list-style-type: none"> Partners agreeing processes and protocols for management and monitoring of these resources. 	NHS Ayrshire & Arran	North Ayrshire Council	April 2011
<ul style="list-style-type: none"> Developing a framework for aligned workforce development to ensure that the right staff, with the right skills and qualifications are available to deliver agreed services within each area. 	CHP Officers Locality Groups	North Ayrshire Council	June 2011

Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Action plan to be developed further to the recommendations resulting from the review of services for older people on the island of Arran and reported to the CHP Committee.	CHP Officers Locality Group (Adults)	-	September 2009
Through the North Ayrshire Capital Programme Board, consider the opportunities arising from the Ayrshire Central Site presenting an options paper to the CHP Committee.	NHS Ayrshire & Arran	North Ayrshire Council, Community Planning Partners	December 2009
Falls Prevention Strategy developed and agreed by the CHP Committee.	NHS Ayrshire & Arran	North Ayrshire Council, Community Planning Partners	October 2009
Falls Prevention Strategy implemented	NHS Ayrshire & Arran	North Ayrshire Council, Community Planning Partners	August 2010

	Ref	Description
National Outcome	6	We live longer, healthier lives
North Ayrshire Outcome	6b	Health inequalities have reduced
Community Plan Priority	2	Healthy and Active
Indicators	6b1	Estimated average male and female healthy life expectancy at birth in years in regeneration areas* and in the rest of North Ayrshire
	6b2	Percentage of people rating their general health as very or fairly good, in regeneration areas* and in the rest of North Ayrshire
	6b3	Mental health and well-being scores on Warwick-Edinburgh Mental Well-being Scale in regeneration areas* and in the rest of North Ayrshire
	6b4	Age-standardised Coronary Heart Disease mortality rate per 100,000 population for people aged under 75 years in regeneration areas* and in the rest of North Ayrshire
	6b5	Age-standardised mortality rates (directly standardised) per 100,000 population for Cancer, ages 0-74 in regeneration areas* and in the rest of North Ayrshire
	6b6	Rate of pregnancies among under 16 year olds per 1,000 relevant population

Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Agree organisational arrangements with the CHP Committee to progress actions on health inequalities. Develop an action plan in relation to health inequalities (including performance measures and timescales) Establish baseline information and agree performance reporting framework for health inequality priorities. Implement Actions Review and evaluate actions	NHS Ayrshire & Arran CHP Committee	North Ayrshire Council	May 2009 June 2009 December 2009 2009-2011 2010-2011
Agree Mental Health Partnership Framework for North Ayrshire CHP. Proposal to be developed and submitted to CHP Committee.	Officers Locality Group (Adults)	-	September 2009

Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Support local officers in care group partnerships to develop local service development plans to meet agreed outcome and improvement targets.	Officers Locality Group (Adults)	-	December 2009
Address the shortfall in mental health provision for young people by prioritising resources when available to those indicated in the Children and Young People Mental Health Framework. Recruit a school liaison worker post for North Ayrshire funded through Mind Your Health. Seek further investment through the Clinical Resource Group for 09/10 to enable development of Tier 3 services	NHS Ayrshire and Arran	North Ayrshire Council	June 2009 April 2009
Deliver the Keep Well initiative, an anticipatory care programme, to target excluded groups and reduce inequalities in health.	North Ayrshire Community Health Partnership, NHS Ayrshire and Arran	-	August 2010
Address access issues to health improvement and healthcare services for homeless people in partnership with specialist agencies	NHS Ayrshire and Arran	North Ayrshire Council	March 2010
Deliver Year 2 of Fairer North Ayrshire Healthy and Active Programme <ul style="list-style-type: none"> • Healthy North Ayrshire 	North Ayrshire Community Health Partnership	North Ayrshire Leisure, North Ayrshire Council, Community/voluntary sector	March 2010

	Ref	Description
National Outcome	6	We live longer, healthier lives
North Ayrshire Outcome	6c	The harmful effects of drugs and alcohol misuse are reduced
Community Plan Priority	2	Healthy and Active
	3	Caring and Supporting
Indicators	6c1	Number of people being assessed for alcohol and drugs misuse
	6c2	Number of substance misusers accessing treatment and care service
	6c3	Number of Alcohol Brief Interventions
	6c4	Percentage of 15 year olds who had drunk alcohol in the last week
	6c5	Percentage of 15 year olds who had used drugs in the last month
	6c6	Percentage of people very and fairly concerned about people using or dealing drugs in their neighbourhood

Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Develop a strategy and action plan for children and young people affected by substance misuse.	North Ayrshire Council (Integrated Childrens Services Plan (ICSP) Steering Group)	Alcohol and Drugs Action Team and Senior Officers Group (Children's Services)	June 2009
Develop a referral process for persons in custody who have alcohol or drug addictions.	Strathclyde Police	North Ayrshire Council, Social Services, Addiction Services	March 2010
Establish role and remit of North Ayrshire Alcohol and Drug Partnership and reporting relationship to CHP Committee and Community planning Partnership.	NHS Ayrshire & Arran	North Ayrshire Council Community Planning Partners	May 2009
Review current NHS and Social Services provision for people with problematic substance misuse issues in order to better meet need. Scoping paper to CHP Committee.	Officers Locality Group (Adults)	Community Planning Partners	August 2009

Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Use the Needs Assessment on substance misuse by young people to address the priorities raised in the assessment including acute services for those with complex needs.	NHS Ayrshire & Arran, North Ayrshire Council	Community Planning Partners	March 2010
Develop an action plan to respond to the findings of the SHAPE initiative (Single Homelessness Addiction Pathway Evaluation)	NHS Ayrshire and Arran	Health and Homelessness Action Plan Implementation Group Cunninghame Housing Association	December 2009
Deliver Year 2 of Fairer North Ayrshire Caring and Supporting Programmes <ul style="list-style-type: none"> ▪ Family Respite Services 	North Ayrshire Council, Corporate Services, Chief Executive's Services	-	March 2010

	Ref	Description		
National Outcome	6	We live longer, healthier lives		
North Ayrshire Outcome	6d	More vulnerable people are supported within their own communities		
Community Plan Priority	3	Caring and Supporting		
Indicators	6d1	Percentage of older people (aged 65+) receiving intensive home care (10+ Hours) as a percentage of older people receiving long term care		
	6d2	Number of patients waiting more than six weeks for discharge to appropriate setting.		
	6d3	Number of people aged 65 and over admitted for any reason two or more times in a year as an emergency to acute specialties per 100,000 population		
	6d4	Number of fee-based foster carers recruited		
	6d5	Percentage of looked after children who are accommodated within a residential setting		
Actions <i>What needs to be done?</i>		Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Develop mechanisms by which homeless service users can be involved and consulted on issues related to health and healthcare services locally		North Ayrshire Community Health Partnership	North Ayrshire Council, Property and Building Services, Housing Services Cunninghame Housing Association	March 2010

Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
<p>Agree the 'Joint Commissioning Strategy' for Older People's Services in North Ayrshire as the basis for consultation with a range of stakeholders including staff, service users and carers</p> <p>Consultation to be undertaken with stakeholders in relation to the proposals within the 'Joint Commissioning Strategy'</p> <p>Develop an action plan for the implementation of the strategy based on the initial proposals and feedback from the consultation</p>	<p>Officers Locality Group (Adults)</p> <p>Officers Locality Group (Adults)</p> <p>Officers Locality Group (Adults)</p>	<p>-</p> <p>-</p> <p>-</p>	<p>May 2009</p> <p>October 2009</p> <p>March 2010</p>
<p>Undertake an appraisal of long term NHS Inpatient care and agree on the retained number of frail, elderly and psychiatry of old age beds for those who only require medical and nursing care (end of life care and very challenging behaviour). Proposal to CHP Committee.</p>	<p>NHS Ayrshire & Arran</p>	<p>North Ayrshire Council</p>	<p>October 2009.</p>
<p>Consider current number and use of assessment and rehabilitation beds and reconfigure these as an integral component of the spectrum of care. Proposal to CHP Committee.</p>	<p>NHS Ayrshire & Arran</p>	<p>North Ayrshire Council</p>	<p>October 2009</p>
<p>Agree the availability and alignment of resources for investing in community health and care infrastructure.</p>	<p>NHS Ayrshire & Arran</p>	<p>North Ayrshire Council</p>	<p>October 09</p>

Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Engage the Joint Improvement Team (JIT) to conduct a whole systems analysis to inform Delayed Discharge reduction. Report to the CHP Committee.	North Ayrshire Council	NHS Ayrshire & Arran	September 2009
Develop a joint commissioning strategy for children and young people including joint procurement protocols, joint contract and evaluation processes <i>(NB: this action is still under negotiation)</i>	North Ayrshire Council, NHS Ayrshire & Arran	-	March 2010
Conclude the hospital retraction programme for adults with learning disabilities and complete resettlement of North Ayrshire residents.	North Ayrshire Mental Health and Learning Disability Partnership <i>(Still to be established: Interim Lead – North Ayrshire Council)</i>	NHS Ayrshire and Arran Scottish Government Registered Social Landlords	October 2009
Progress a Pan Ayrshire approach to the development of services to meet the needs of the most challenging service users. Review current service arrangements for service users with challenging needs and include recommendations for service redesign/development.	North Ayrshire Mental Health and Learning Disability Partnership <i>(Still to be established: Interim Lead – NHS Ayrshire and Arran)</i>	North Ayrshire Council, East Ayrshire Council, South Ayrshire Council Scottish Government Registered Social Landlords	March 2010

	Ref	Description
National Outcome	6	We live longer, healthier lives
North Ayrshire Outcome	6e	People are more active more often
Community Plan Priority	2	Healthy and Active
Indicators	6e1	Percentage of primary schools providing 2 hours of PE per week
	6e2	Percentage of secondary schools providing 2 hours of PE per week
	6e3	Number of attendances per 1000 population to all local authority supported pools
	6e4	Number of attendances per 1000 population for other local authority supported indoor sports and leisure facilities, excluding pools in a combined complex
	6e5	Percentage of people who currently take part in outdoor activities as a leisure pastime

Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Develop new strategy and action plan for sport and physical activity in North Ayrshire	North Ayrshire Council, Educational Services	NAPASH Group – North Ayrshire Council, NHS Ayrshire and Arran, North Ayrshire Leisure, Sportscotland	October 2009
Evaluate Club Demonstration Project to establish a framework for supporting community sports clubs and volunteers	North Ayrshire Council, Educational Services	NAPASH Group – North Ayrshire Council, NHS Ayrshire and Arran, North Ayrshire Leisure, Sportscotland	March 2010
Support staff will work with schools to increase number of schools providing 2 hours of PE per week	North Ayrshire Council, Educational Services	NAPASH Group – North Ayrshire Council, NHS Ayrshire and Arran, North Ayrshire Leisure, Sportscotland	June 2010

Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Prepare and implement Year 1 of a promotional scheme for the Core Paths Plan including the production of path network leaflets and web based information	North Ayrshire Council, Legal and Protective Services	North Ayrshire Outdoor Access Forum	March 2010
Promote the use of the wider path network through improved signage and the production of promotional materials.	North Ayrshire Council, Legal and Protective Services	North Ayrshire Outdoor Access Forum	March 2010
Provide support to schools and community organisations to encourage walking and cycling to school through the Go On Get Out There! and Community Outdoor Access Grant Schemes and related initiatives	North Ayrshire Council, Legal and Protective Services	North Ayrshire Outdoor Access Forum	March 2010
Increase access to physical and sporting activities for temporary accommodation residents	North Ayrshire Council, Property Services, Housing and Building Services	Community Health Partnership	March 2010
Deliver Year 2 of Fairer North Ayrshire Healthy and Active Programme <ul style="list-style-type: none"> ▪ B-Active Programme ▪ Evolution Skate Park 	North Ayrshire Leisure, North Ayrshire Council, Community/ voluntary sector	-	March 2010

	Ref	Description	
National Outcome	7	We have tackled the significant inequalities in Scottish society	
North Ayrshire Outcome	7a	Levels of homelessness have reduced	
Community Plan Priority	3	Caring and Supporting	
Indicators	7a1	Percentage of young homeless people re-presenting within 12 months of working with prevention team	
	7a2	Homeless - Percentage of cases re-presenting within 12 months of initial presentation	
	7a3	Percentage of homeless people deemed to be in priority need	
Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Implement the Homelessness Strategy to ensure that fewer people become homeless within North Ayrshire	North Ayrshire Council, Property Services, Housing and Building Services	Community Planning Partners	March 2010
Implement the Homelessness Strategy to ensure that sustainable resettlement is secured for those who become homeless	North Ayrshire Council, Property Services, Housing and Building Services	Community Planning Partners	March 2010
Ensure all homeless people have access to permanent housing by 2012	North Ayrshire Council, Property Services, Housing and Building Services	Community Planning Partners	2012
Deliver Year 2 of Fairer North Ayrshire Caring and Supporting Programme <ul style="list-style-type: none"> ▪ FAB Pad (CHA/Impact Arts) 	North Ayrshire Council, Corporate Services, Chief Executive's Services	Community Planning Partners	March 2010

	Ref	Description
National Outcome	7	We have tackled the significant inequalities in Scottish society
North Ayrshire Outcome	7b	Fewer people are living in poverty
Community Plan Priority	1	Working and Training
	3	Caring and Supporting
Indicators	7b1	Proportion of children living in low income households
	7b1	Poverty index - Percentage of children living in workless households
	7b2	Percentage of datazones that are income deprived

Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Deliver Year 2 of Fairer North Ayrshire Financial Inclusion Programme	North Ayrshire Council, Social Services	North Ayrshire Council, 1st Alliance Credit Union, Colleges, Registered Social Landlords, Voluntary sector	March 2010
Investigate the incidence of fuel poverty and coordinate money advice services towards the alleviation of fuel poverty amongst low income families in public sector housing	North Ayrshire Council, Social Services	Registered Social Landlords	March 2010

	Ref	Description	
National Outcome	7	We have tackled the significant inequalities in Scottish society	
North Ayrshire Outcome	7c	Disadvantage on the basis of race, disability, gender, age, religious belief or sexual orientation is reduced	
Community Plan Priority	7	For You and For Everyone	
Indicators	7c1	Percentage of council buildings which are suitable and accessible for disabled people	
	7c2	Percentage of adults with learning disability as a % of all adults with a learning disability known to the Council who have a personal life plan.	
	7c3	Percentage of people who consider that people from different backgrounds get on well together in their local area	
	7c4	Number of racist incidents in North Ayrshire	
	7c5	Top 2% of earners in the Council that are women (excluding teachers)	
Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Extend Home Security Project (which supports victims of domestic abuse and antisocial behaviour) to tackle racist incidents in commercial premises e.g. restaurants and shops	North Ayrshire Council, Property Services, Housing and Building Services	Strathclyde Police	April 2009
Deliver Equality Schemes' action plans to improve equality awareness training and assess the impact of policies on disadvantaged groups	All Community Planning Partners	-	March 2010
Tackle hate crime and anti social behaviour in partnership with all relevant agencies by improving the reporting and monitoring arrangements	Strathclyde Police	North Ayrshire Multi Agency Diversity Incident Monitoring Group	December 2009
Deliver a programme of access improvements to the Council's Housing Offices	North Ayrshire Council, Infrastructure and Design Services	North Ayrshire Council, Housing and Building Services	March 2010

Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Provide training and further opportunities for service users to have personal life plans within Social Services Community Care Services for Adults.	North Ayrshire Council Social Services	-	March 2010

	Ref	Description	
National Outcome	8	We have improved the life chances for children, young people and families at risk	
North Ayrshire Outcome	8a	More children and young people live in a safe and supportive environment.	
Community Plan Priority	4	Safe and Secure	
Indicators	8a1	Percentage of actions in child protection inspection improvement action plan completed	
	8a2	Number of Integrated Assessment Framework Assessments completed	
	8a3	Percentage of staff trained in child protection who have used their skills in practice	
	8a4	Number of children on Child Protection Register previously de-registered in one year	
Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Implement Childrens Services Plan 2009/12	North Ayrshire Council, Integrated Childrens Services Planning	-	March 2010
As part of the Social Services Strategic Review of Residential Child Care and Fostering Services two new Children's Units to be built.	North Ayrshire Council, Social Services	-	December 2010 for the first one and March 2011 for the second one
Implement Integrated Assessment Framework and Partnership Forums within ' <i>Getting It Right For Every Child</i> ' across North Ayrshire.	Integrated Children's Services	Integrated Children's Services Partners	September 2009

Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Implement Improvement Plan resulting from HMle Joint Inspection of Services to Protect Children and Young People in North Ayrshire.	North Ayrshire Child Protection Committee	North Ayrshire Council, NHS Ayrshire & Arran, Strathclyde Police, Scottish Children's Reporter Administration (SCRA), Crown Office and Procurator Fiscal Service (COPFS), Ayrshire and Arran Alcohol and Drug Action Team (ADAT), Voluntary Sector, Children's Panel	December 2009

	Ref	Description
National Outcome	9	We live our lives safe from crime, disorder and danger
North Ayrshire Outcome	9a	Fear of crime and antisocial behaviour has reduced
Community Plan Priority	4	Safer and Secure
Indicators	9a1	Percentage residents within North Ayrshire who feel unsafe walking in their neighbourhood after dark
	9a2	Percentage people reporting feeling unsafe walking in neighbourhood during the day

Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Hold quarterly Neighbourhood Compact meetings in designated community warden areas	North Ayrshire Council, Educational Services	Neighbourhood Compact partners	March 2010
Apply the Strathclyde Police Public Reassurance Strategy to address issues of local concern	Strathclyde Police	CPP Safer North Ayrshire Partnership	March 2010
Deliver year 2 of Fairer North Ayrshire Safe and Secure Programme <ul style="list-style-type: none"> ▪ CCTV ▪ Additional Policing ▪ Campus Based Police Officers 	North Ayrshire Council, Corporate Services, Legal and Protective Services Strathclyde Police Educational Services	CPP Safer North Ayrshire Partnership	March 2010

	Ref	Description	
National Outcome	9	We live our lives safe from crime, disorder and danger	
North Ayrshire Outcome	9b	Levels of crime and anti-social behaviour have reduced and crimes being detected have increased	
Community Plan Priority	4	Safe and Secure	
Indicators	9b1	Crimes of violence (per 10,000 population)	
	9b2	Number of detections (per 10,000 population) for possession of: (a) Weapons (b) Knives/Bladed Instruments	
	9b3	Number of Vandalism Offences (per 10,000 population)	
	9b4	Number of detections for drug related crime (per 10,000 population): (a) Supply (b) Possession and other drug crimes (inc importation and production)	
	9b5	Rate of domestic abuse incidents reported to the Police (per 10,000 population)	
	9b6	Number of detections for Anti-Social Behaviour offences (includes Breach of the Peace; urinating and consuming alcohol in public place) (per 10,000 population)	
	9b7	Number of antisocial behaviour complaints	
	9b8	Number of noise complaints	
	9b9	Overall reconviction rates	
Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Review Community Safety and Anti Social Behaviour Strategy in line with national Anti Social Behaviour framework	North Ayrshire Council, Property Services, Housing and Building Services	CPP Safer North Ayrshire Partnership	September 2010
Run Junior Warden programmes during school holidays	North Ayrshire Council, Property Services, Housing and Building Services	Community representatives, Kilwinning Sports Club	October 2009

Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Report on progress in delivering the Violence against Women Action Plan to improve the prevention, protection and provision for women and children	North Ayrshire Council, Corporate Services, Chief Executive's Services	North Ayrshire Violence Against Women Forum	May 2009
Produce policies and management guidance for employees experiencing domestic abuse	North Ayrshire Council, Corporate Services, Human Resource Service	NHS Ayrshire and Arran	December 2009
Develop a new Action Plan to tackle violence against women from the findings of the domestic abuse research project	North Ayrshire Council, Corporate Services, Chief Executive's Services	North Ayrshire Violence Against Women Forum	December 2009
Given the high level of Domestic Abuse incidents within North Ayrshire Social Services are committed (in conjunction with the Community Justice Authority) to providing staff with training to deliver the accredited Caledonia programme for offenders with the aim of reducing their offending behaviour	North Ayrshire council Social Services	East Ayrshire Council, South Ayrshire council, Dumfries and Galloway Council	March 2010
Increase number of neighbour disputes referred to Community Mediation service that achieve full or partial improvement	Sacro	North Ayrshire Council, Property Services, Housing Services, Registered Social Landlords	March 2010
Introduce a Multi Agency Problem Solving Group which will meet at a Strategic Level to decide on strategic priorities and meet at an Operational level to target all agencies resources towards local problem solutions	Strathclyde Police	CPP Safer North Ayrshire Partnership	March 2010
Provide High Profile Policing to address issues of public concern and specific targeted responses to identified acts of criminality and antisocial behaviour.	Strathclyde Police	Partner agencies involved in enforcement and re-assurance	March 2010
Provide diversionary activities to those groups of young people most likely to become involved in anti social behaviour at times and locations when young people are most likely to take up such facilities	North Ayrshire Council, Educational Services	CPP Safer North Ayrshire Partnership	March 2010

	Ref	Description
National Outcome	9	We live our lives safe from crime, disorder and danger
North Ayrshire Outcome	9c	Road safety has improved
Community Plan Priority	4	Safer and Secure
Indicators	9c1	Number of persons killed or injured in road accidents: a) people killed/seriously injured b) children killed/seriously injured c) people slightly injured
	9c2	Number of road accidents involving young drivers (<25years)

Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Undertake Targeted Road Checks in areas identified by the Police and Local Authority as frequent accident locations and areas known for traffic serious traffic offences.	Strathclyde Police	North Ayrshire Council, Infrastructure and Design Services	March 2010
Deliver focused enforcement and education campaigns to improve driver behaviour and encourage safer driving throughout the Local Authority area.	Strathclyde Police	North Ayrshire Council, Infrastructure and Design Services	March 2010
Promote road safety and cycling safety by education and promotion of transport plans	North Ayrshire Council, Infrastructure and Design Services	Strathclyde Police	March 2010
Bring forward traffic calming schemes and route action plans to reduce the number of people and children killed/seriously injured on the roads in North Ayrshire.	North Ayrshire Council, Infrastructure and Design Services	Strathclyde Police	March 2010

	Ref	Description	
National Outcome	9	We live our lives safe from crime, disorder and danger	
North Ayrshire Outcome	9d	Fire safety has improved	
Community Plan Priority	4	Safe and Secure	
Indicators	9d1	Number of fire related fatalities	
	9d2	Number of fire related casualties	
	9d3	Number of dwelling fires	
	9d4	Number of deliberate property fires	
	9d5	Number of secondary fires	
	9d6	Number of malicious fire calls	
Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Deliver Community Fire Safety education in schools	Strathclyde Fire & Rescue	North Ayrshire Council Educational Services, Strathclyde Police	March 2010
Deliver more focussed and joint approach to Community Safety education for home owners and tenants, through single shared assessment scheme, home fire safety visits, increased use of domestic smoke detectors and sprinkler systems.	Strathclyde Fire & Rescue	North Ayrshire Council Housing and Building Services, North Ayrshire Council Social Work Services, NHS Ayrshire and Arran, CPP Safer North Ayrshire Partnership	March 2010

Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Deliver more focussed and joint approach to reducing secondary fires	Strathclyde Fire & Rescue	Strathclyde Police, North Ayrshire Council Community Wardens, North Ayrshire Council Environment and Related Services, North Ayrshire Council Housing and Building Services, Youth Justice group	March 2010
Deliver an educational programme of Road Traffic Collision within schools	Strathclyde Fire & Rescue	Strathclyde Police, North Ayrshire Council Educational Services, North Ayrshire Council Infrastructure and Design Services	March 2010
Deliver Year 2 of Fairer North Ayrshire Safe and Secure Programme <ul style="list-style-type: none"> ▪ Firefighters in Schools 	Strathclyde Fire and Rescue	CPP Safer North Ayrshire Partnership	March 2010

	Ref	Description	
National Outcome	10	We live in well-designed, sustainable places where we are able to access the amenities and services we need	
North Ayrshire Outcome	10a	The quality of social housing has improved	
Community Plan Priority	3	Caring and Supporting	
Indicators	10a1	Percentage dwellings meeting the Scottish Housing Quality Standard (SHQS)	
Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Ensure all social housing stock meets the Scottish Housing Quality Standard (SHQS) by 2015.	North Ayrshire Council, Property Services, Housing and Building Services, Infrastructure and Design Services	Registered Social Landlords (RSLs)	2015
Complete a comprehensive Stock Condition Survey of all Council Housing	North Ayrshire Council, Infrastructure and Design,	Housing and Building Services	August 2011
Develop and implement an Asset Management Strategy	North Ayrshire Council, Infrastructure and Design	Housing and Building Services	June 2010
Produce a new Standard Delivery Plan in terms of Scottish Government Guidance	North Ayrshire Council, Infrastructure and Design	Housing and Building Services	October 2010

	Ref	Description	
National Outcome	10	We live in well-designed, sustainable places where we are able to access the amenities and services we need	
North Ayrshire Outcome	10b	Availability of affordable housing has improved	
Community Plan Priority	3	Caring and Supporting	
Indicators	10b1	Supply of affordable (RSL-registered social landlords) housing units reaching practical completion on a yearly basis	
Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Ensure the successful completion of Phases 1 and 2 of the Vineburgh Regeneration Project :- <ul style="list-style-type: none"> Phase 1 – 82 units Phase 2 – 104 units 	North Ayrshire Council, Property Services, Housing and Building Services	Cunninghame Housing Association, Housing & Regeneration Directorate (Scottish Government), Vineburgh Community, Community Planning Partnership, Strathclyde Police, MAST Architects, Vineburgh Tenants Working Group	Phase 1 2010
Ensure the successful regeneration of Canal Street and Reid Terrace within Saltcoats.	North Ayrshire Council, Property Services, Housing and Building Services	Cunninghame Housing Association, Housing & Regeneration Directorate (Scottish Government),	2012
Identify sufficient land supply for affordable housing within North Ayrshire to inform the Local Development Plan, and Local Housing Strategy, based on the housing needs and demand assessment.	North Ayrshire Council, Legal and Protective Services, Planning Services	North Ayrshire Council, Property Services, Housing Services Community Planning Partners	March 2010

Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Pursue options to “kick start “council house building within North Ayrshire, starting with 23 houses for rent within Castlepark, Irvine	North Ayrshire Council, Property Services, Housing and Building Services	Community planning partners	March 2010
Complete the Housing Needs and Demand Assessment (HNDA) in mainland North Ayrshire	North Ayrshire Council, Property Services, Housing and Building Services	Housing Market Partnership	May 2009
Develop and Action Plan for the Isle of Cumbrae in respond to the research – Opportunities and Constraints within Housing Market	North Ayrshire Council, Housing and Building Services	Community Planning Partners	2009
Increase the level of completed units achieved in mainland North Ayrshire	North Ayrshire Council, Housing and Building Services	Community Planning Partners	March 2010
Increase the level of completed units achieved on the Isles of Arran and Cumbrae	North Ayrshire Council, Housing and Building Services	Community Planning Partners	March 2010

	Ref	Description
National Outcome	10	We live in well-designed, sustainable places where we are able to access the amenities and services we need

North Ayrshire Outcome	10c	The condition of roads, footways, path networks and lighting has improved
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Community Plan Priority	6	Clean and Green
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Indicators	10c1	Percentage of roads network that should be considered for maintenance treatment
	10c2	Proportion of street lighting columns that are over 30 years old
	10c3	Percentage of core paths that are accessible, sign posted and promoted
	10c4	Percentage of footways that are litter free; obstacle free; intact surfaces; good signage; minimum 2m width

Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Invest sufficient funding in road and footway resurfacing to improve conditions on all public roads maintained by the Council in terms of the Roads (Scotland) Act 1984	North Ayrshire Council, Property Services, Infrastructure and Design Services	-	March 2010
Prepare and operate a maintenance regime to reduce year on year the percentage of road network requiring maintenance treatment.	North Ayrshire Council, Property Services, Infrastructure and Design Services	-	March 2010
Reduce the percentage of street lighting columns within the network that are over 30 years old by a programme of column replacement.	North Ayrshire Council, Property Services, Infrastructure and Design Services	-	March 2010
Prepare and implement Year 1 of the improvements and signage scheme for the Core Paths network	North Ayrshire Council, Legal and Protective Services	North Ayrshire Outdoor Access Forum	March 2010

Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Prepare and implement an improvements and signage scheme for the wider path network and associated infrastructure within Council ownership	North Ayrshire Council, Legal and Protective Services	North Ayrshire outdoor Access Forum	March 2010
Review the existing provision for outdoor access within strategic Council owned parks and open spaces to identify opportunities for improvement and inform the preparation of funding applications.	North Ayrshire Council, Legal and Protective Services, Environment and Related Services	North Ayrshire Outdoor Access Forum	March 2010
Review the inspection and maintenance requirements of the existing path network within Council ownership and prepare a maintenance scheme for paths and associated infrastructure.	North Ayrshire Council, Environment and Related Services, Infrastructure and Design Services	North Ayrshire Outdoor Access Forum	March 2010

	Ref	Description	
National Outcome	11	We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others	
North Ayrshire Outcome	11a	Levels of voluntary action and community involvement have increased	
Community Plan Priority	5	Learning and Taking Part	
Indicators	11a1	Percentage of respondents who volunteer or are involved in charities, clubs or organisations	
	11a2	Percentage of respondents who volunteer, organise or attend local community /representative groups	
	11a3	Number of young people involved in youth forums and Youth Council	
Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Increase awareness of the Public Partnership Forum within North Ayrshire communities.	NHS Ayrshire and Arran	Community/ voluntary sector, general public, Community Planning Partners	March 2010
Review and consider future options for community based planning e.g. neighbourhood compacts	North Ayrshire Council, Educational Services	Voluntary and community sector	March 2010
Establish a new Community Engagement Network within the Community Planning Partnership (CPP) structure, to share information and best practice in relation to community engagement	CPP team	All public, community and voluntary organisations with an interest in promoting community engagement in community planning	June 2010
Deliver Year 2 of Fairer North Ayrshire Learning and Taking Part Programme <ul style="list-style-type: none"> ▪ Community Support Workers ▪ 3TFM 	North Ayrshire Council, Educational Services	Schools, Libraries, Communities, NHS Ayrshire and Arran	March 2010

National Outcome	11	We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others
North Ayrshire Outcome	11b	Partnership working between the public, community and voluntary sector has improved
Community Plan Priority	1	Working Together
Indicators	11b1	Percentage of actions implemented in North Ayrshire Compact Action Plan
	11b2	Percentage of respondents who believe the Council regularly consults the public and takes their views on board when making major decisions
	11b3	Percentage of respondents who agree the Council actively involves local people in decisions about where and on what services it should spend its money

Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Implement the North Ayrshire Compact and Action Plan	North Ayrshire Council, Educational Services	Community planning partners. Community/Voluntary Sector	March 2010
Develop a new 'interface' between the community/voluntary sector and the Community Planning Partnership, to support a stronger third sector infrastructure which can better engage with community planning and the Single Outcome Agreement (SOA) process	CPP Compact Reference Group	Scottish Government (Third Sector Division)	March 2010

	Ref	Description	
National Outcome	12	We value and enjoy our built and natural environment and protect it and enhance it for future generations	
North Ayrshire Outcome	12a	Our environment is protected and enhanced	
Community Plan Priority	6	Clean and Green	
Indicators	12a1	Overall cleanliness index – local environmental audit & management systems (LEAMS)	
	12a2	Ground maintenance standard and quality land audit management system (LAMS)	
	12a3	Percentage of people reporting satisfaction with the way open spaces in their neighbourhood are looked after	
Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Implement recommendations of the Ayrshire Biodiversity Action Plan	North Ayrshire Council, Corporate Services, Legal and Protective Services	Ayrshire Biodiversity Steering Group Sub-Committee	March 2010
Implement North Ayrshire Urban Woodlands Project Management Plan	North Ayrshire Council, Corporate Services, Legal and Protective Services	Forestry Commission Scotland, North Ayrshire Outdoor Access Forum, Private Sector, Public Sector: Scottish Wildlife Trust and Scottish Natural Heritage	March 2010
Participate in association with “Keep Scotland Beautiful” in the Local Environmental Management Scheme, which supports an inspection regime of North Ayrshire’s footpaths and streets, resulting in an annual “Cleanliness Index”.	North Ayrshire Council, Property Services, Environment and Related Services	Keep Scotland Beautiful	March 2010
Promote environmental initiatives, litter and energy awareness in nursery, primary and secondary schools, particularly through the Eco School initiative, Ranger	North Ayrshire Council, Educational Services	Community planning partners	March 2010

Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Service and Culture and Lifelong Learning.			
Promote and consult on a formal flood prevention scheme for the River Garnock Catchment .	North Ayrshire Council, Property Services, Infrastructure and Design Services	-	March 2010
Complete audit of green space throughout North Ayrshire, as basis for updated maintenance regime.	North Ayrshire Council, Property Services, Environment and Related Services	-	Dec 2009
Launch the Land Audit Management System (LAMS) inspection regime of green space and develop action plans in relation to external and internal assessments received.	North Ayrshire Council, Property Services, Environment and Related Services	-	March 2010
Deliver Year 2 of the Fairer North Ayrshire Clean and Green Programme <ul style="list-style-type: none"> ▪ Environmental Hit Squad ▪ Playpark Improvements 	North Ayrshire Council, Property Services, Environment and Related Services	Communities, Businesses	March 2010

	Ref	Description	
National Outcome	14	We reduce the local and global environmental impact of our consumption and production	
North Ayrshire Outcome	14a	Recycling of waste has increased and the amount of waste going to landfill has decreased	
Community Plan Priority	6	Clean and Green	
Indicators	14a1	Refuse Recycling - Percentage of municipal waste recycled and composted	
	14a2	Tonnage of Biodegradable Municipal Waste (BMW) land-filled	
	14a3	Tonnage of Municipal Solid Waste (MSW) collected	
Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Implement phases 3 (Three Towns) and 4 (Irvine) of alternate weekly domestic refuse collections programme.	North Ayrshire Council, Property Services, Environment and Related Services	-	Apr 2009 (phase 3) Aug 2009 (phase 4)
Complete the current procurement for the Energy from Waste facility.	North Ayrshire Council, Property Services, Environment and Related Services	Ayrshire Local Authorities Scottish Government	March 2013

	Ref	Description	
National Outcome	14	We reduce the local and global environmental impact of our consumption and production	
North Ayrshire Outcome	14b	The Public sector's carbon footprint has reduced	
Community Plan Priority	6	Clean and Green	
Indicators	14b1	The Council's overall carbon emissions	
	14b2	Percentage of journeys to work made by public/ active transport	
Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Complete year 3 of the NAC Carbon Management Plan in order to manage and reduce CO ₂ emissions by 1277 tonnes relative to our revised 2005/06 baseline. These savings will represent a reduction of 5390 tonnes from our anticipated emissions had the plan not been implemented (Business as Usual Case). The plan includes projects to reduce our carbon footprint in the following areas: <ul style="list-style-type: none"> • Public buildings • Vehicle fleet fuel • Council Travel Plan • Street lighting • Landfill waste 	North Ayrshire Council, Property Services, Infrastructure and Design Services	Carbon Trust	March 2010
Complete Phase 4 of the NAC Building Energy and Water Management Plan. This will comprise of the completion of energy and water use audits at 20 properties and the adoption of their recommendations in agreement with the relevant property managers.	North Ayrshire Council, Property Services, Infrastructure and Design Services	Scottish Government: Central Energy Efficiency Fund	March 2010

	Ref	Description	
National Outcome	15	Our public services are high quality, continually improving, efficient and responsive to local people's needs	
North Ayrshire Outcome	15a	Public perceptions of public services have improved	
Community Plan Priority	1	Working Together	
Indicators	15a1	Level of satisfaction with Council Services	
	15a2	Level of satisfaction with public sector partners including - NAC, Health, Police, Fire and Rescue, Public Transport	
Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Carry out 2 surveys, 4 focus groups for North Ayrshire People's Panel to influence service delivery	North Ayrshire Council, Corporate Services, Chief Executive's Services	Community planning partners. People's Panel members	March 2010
Develop 'North Ayrshire Performs', a web-based public performance reporting system, which includes progress reporting on all SOA indicators	North Ayrshire Council, Corporate Services, Chief Executive's Services	North Ayrshire Council, Corporate Services, IT and Customer Services	June 2009

	Ref	Description
National Outcome	15	Our public services are high quality, continually improving, efficient and responsive to local people's needs

North Ayrshire Outcome	15b	Public services are more efficient and effective
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Community Plan Priority	1	Working Together
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Indicators	15b1	Percentage of Council Tax collected in the year
	15b2	Total annual efficiency savings by North Ayrshire Council
	15b3	Sickness absence rate for local government employees
	15b4	Sickness absence rate for craft workers
	15b5	Sickness absence rate for teachers
	15b6	Sickness absence rate for police officers
	15b7	Sickness absence rate for police staff (civilians)

Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Develop an action plan to address absence management issues	North Ayrshire Council, Human Resource Service	Corporate Directors, Assistant Chief Executives, Heads of Service	May 2009
Complete the installation of core functionality of a new Customer Relationship Management system to reduce transaction times and improve customer service.	North Ayrshire Council IT and Customer Services	Various Council Services	March 2010
Complete installation of enhancements to Customer Relationship Management system to further reduce transaction times and improve customer service.	North Ayrshire Council IT and Customer Services	Various Council Services	December 2010
Complete the initial phase of the introduction of a standard set of Performance Measures for Customer Service across the Council.	North Ayrshire Council IT and Customer Services	Various Council Services	December 2009

Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Complete expansion of use of Performance Measures to remaining Council Services	North Ayrshire Council IT and Customer Services	Various Council Services	March 2011
Expand the number of multi-functional service access points.	North Ayrshire Council IT and Customer Services	Various Council Services	March 2010
Launch the redesigned Council website, to include additional on-line transactions and links to appropriate Partner services and information.	North Ayrshire Council IT and Customer Services	Council Services, Economic & Learning Partnership	May 2009
Complete enhancements to Council website, including expansion of on-line services and additional partnership services and information.	North Ayrshire Council IT and Customer Services	Council Services, Safer North Ayrshire, Environment and Housing Partnerships	December 2010
Identify projects that will generate efficiencies as part of the Council's business change programme	North Ayrshire Council IT and Customer Services	Council Services	June 2009
Complete the initial phase of the Agile Working project and ensure that efficiency savings are identified and appropriated.	North Ayrshire Council IT and Customer Services	Council Services	March 2010

National Outcome	Ref 15	Description Our public services are high quality, continually improving, efficient and responsive to local people's needs
North Ayrshire Outcome	15c	Partnership Working has improved
Community Plan Priority	1	Working Together
	15c1	Percentage of respondents who believe that public sector organisations in North Ayrshire work better together

Actions <i>What needs to be done?</i>	Lead <i>Who has lead responsibility?</i>	Partners <i>Who else is to be involved?</i>	Timescale <i>When will it be completed?</i>
Drive and support the community planning process, to ensure that all actions and targets in the Single Outcome Agreement are achieved and that, where appropriate, we are sharing service planning, development, resourcing and delivery with partners	North Ayrshire Council, Corporate Services, Chief Executive's Services	Community planning partners	March 2010
Organise the first North Ayrshire 'Community Planning Week', to raise awareness of community planning and to demonstrate best practice in partnership working	CPP team	CPP groups and other partnerships	May 2009
Develop and pilot a new staff training programme, to raise awareness of community planning and the Single Outcome Agreement amongst employees (to be piloted in North Ayrshire Council in 2009/10)	CPP team	North Ayrshire Council, Corporate Services, Human Resource Service	March 2010

Copies of the Single Outcome Agreement are available in hard copy from the Community Planning team, or available to download from our website.

These documents can also be made available in other formats and community languages.
Please contact the Community Planning team for more information.

本文件也可應要求，製作成其他語文或特大字體版本，也可製作成錄音帶。
ਇਹ ਦਸਤਾਵੇਜ਼ ਹੋਰ ਭਾਸ਼ਾਵਾਂ ਵਿਚ, ਵੱਡੇ ਅੱਖਰਾਂ ਵਿਚ ਅਤੇ ਆਡੀਓ ਟੇਪ 'ਤੇ ਰਿਕਾਰਡ ਹੋਇਆ ਵੀ ਮੰਗ ਕੇ ਲਿਆ ਜਾ ਸਕਦਾ ਹੈ।
درخواست پر یہ دستاویز دیگر زبانوں میں، بڑے حروف کی چھپائی اور سننے والے ذرائع پر بھی میسر ہے۔

Na życzenie klienta, informacje te mogą być udostępnione w innych językach oraz formatach.

Contact Details

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