



## **East Lothian Single Outcome Agreement**

**Annual Report to the Scottish Government 2008-09**

**September 2009**

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## Key to symbols



Performance is improving against the previous period



Performance is getting worse in comparison to the previous period

**Text in red** highlights the latest available data where it it does not relate to 2008/09

## SOA ANNUAL REPORT (2008-09)

### National Outcome – 1. We live in a Scotland that is the most attractive place for doing business in Europe

#### Narrative on progress

The global economy is experiencing difficult economic conditions at the present time with forecasts of continued economic gloom for the short-term at least. This impacts on East Lothian as banks place limits on borrowing for business bringing increased demand for loans and advice on other forms of finance. Also, the market for some goods and services has changed, both positively and negatively. Tourism is the county's largest sector and the current exchange rates (Dollar / Euro) coupled with threat of or actual redundancy means that holidaying in the UK becomes increasingly attractive. The national and local Homecoming 2009 events support this trend.

Fewer small businesses are starting-up or expanding because credit is now more difficult to obtain from the banks. The effects of the 'credit crunch' are displayed in the outcome indicator regarding the number of business bank accounts opened. However, the effect of the credit crunch upon the remaining outcome indicators remains to be seen as only 'lagging' data is available (i.e. the latest data relates to 2007).

The latest figures do not show any significant change in the number of VAT registered businesses that are hotels and restaurants. The number of buildings on the Buildings at Risk Register does not represent an increase in the number of buildings that have newly become 'at risk' rather an increase in the number of buildings that were already at risk that have been placed on the register.

East Lothian Council's main activities in support of this outcome during 2008/09 are outlined below:

- 'Social Enterprise in East Lothian' launched <http://www.socialenterpriseineastlothian.org.uk/index.html>
- Promotional activities to market East Lothian businesses and tourism offering – taking companies to specialist Food & Drink shows, promoting the East Lothian tourism product at Expo, golf promotion at PGA Golf Show
- Ensuring strong website presence to complement other promotional materials – updated East Lothian Council website, Golf East Lothian, Visit East Lothian, Social Enterprise in East Lothian, Edinburgh City Brand Inspiring Capital
- Support for specialist retail initiatives – Summer Shop Local & Christmas Shop Local – increase in take-up from retailers and shoppers over previous Christmas campaign
- Additional resources were provided to the Economic Development Division for the delivery of a retail initiative during 2008-09. The successful pilot project - Christmas Shop Local – held in November/December 2007 was repeated for Christmas 2008. In 2008 116 retailers and 4500 shoppers, double the previous year, took part.
- Supporting national Homecoming Scotland 2009 initiative – grant support in conjunction with Tyne/Esk Leader programme aiming to encourage additional visitors from overseas to East Lothian
- Training for small businesses on range of topics
- Grant support for tourism event initiatives and publicity materials totalling over £25,000 – e.g. Walking Festival, Tartan Day, World Hickory Open

The Council's Economic Development projects for 2009/10 can be found here:  
<http://cmis.eastlothian.gov.uk/CMISWebPublic/Binary.ashx?Document=9728>

What we need to improve

- Ensuring that Business Gateway start-up contract is able to support new and growth businesses in testing economic climate
- Ensuring that Business Gateway service promoted widely
- Economic recession and impact on demand for Economic Development services, leading to a need to refocus of certain priorities

### Progress at March 2009 on local outcomes

| Local Outcome                                                                          | Indicator/s<br>(noting frequency /<br>type / source)                   | Baseline at 2006-07                                                                                                                                          | Progress at March 2009 (indicators<br>where available)                                | 'End' target/s & timescale/s<br>or direction of travel | Trend |
|----------------------------------------------------------------------------------------|------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|--------------------------------------------------------|-------|
| Small businesses will flourish and expand                                              | NI 2: Increase the business start-up rate                              | 23 / 10,000 population (2006)                                                                                                                                | 20 / 10,000 population (2007)                                                         | Exceed the Scottish average                            | ✘     |
|                                                                                        | LI 1: Net business formation in Council area                           | 55 (2006)                                                                                                                                                    | 0 (2007)                                                                              | Maintain positive growth in business formation         | ✘     |
|                                                                                        | <b>East Lothian Indicator:</b> Number of business bank accounts opened | 44.1 / 10,000 population (2006)                                                                                                                              | 40.3 / 10,000 population (based on mid 2008 population estimates and 08/09 bank data) | Exceed the Scottish average                            | ✘     |
| East Lothian will be an increasingly attractive and competitive place to do businesses | LI 50: Business community satisfaction with local area                 | -                                                                                                                                                            | -                                                                                     |                                                        | -     |
|                                                                                        | <b>East Lothian Indicator:</b> % of business premises occupied         | National Non-Domestic Rates paying properties, June 2008<br><br>Total number: 3,148<br>Number unoccupied claiming relief: 222<br>Percentage occupied: 92.95% |                                                                                       | 2010/11: 95%                                           |       |

|                                                                                                                                                             |                                                                                                                                                                                                                                                                                        |                                                                                  |                                                                                  |                                                                                    |   |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------|----------------------------------------------------------------------------------|------------------------------------------------------------------------------------|---|
| East Lothian will be recognised across Scotland / Europe for its food and local produce, coast and countryside, heritage, sporting and cultural attractions | <b>East Lothian Indicator:</b><br>Number of VAT registered businesses that are 'Hotels and Restaurants'<br>(This name of this indicator will soon change to 'Accommodation and Food Service Activities', it includes all types of accommodation and pubs, bars, cafes and restaurants) | 225 (2006)                                                                       | 220 (2007)                                                                       | Increase the number of VAT registered businesses that are 'hotels and restaurants' | - |
|                                                                                                                                                             | <b>East Lothian Indicator:</b><br>Tourism expenditure                                                                                                                                                                                                                                  | -                                                                                | -                                                                                | Increase tourism expenditure                                                       | - |
|                                                                                                                                                             | NI 38: Improve the state of Scotland's historic buildings, monuments and environment                                                                                                                                                                                                   | In June 2008 18 buildings in East Lothian were on the Buildings at Risk Register | In July 2009 39 buildings in East Lothian were on the Buildings at Risk Register | Reduce the number of buildings at risk                                             | - |

## National Outcome – 2. We realise our full economic potential with more and better employment opportunities for our people

### Narrative on progress

Although East Lothian has relatively high economic activity and employment rates, the economic downturn has seen an increase in unemployment figures from summer 2008, generally focused on western post-industrial towns. The average wage within East Lothian businesses tends to be lower than the Scottish average whilst the resident-based wage is higher.

Also, the number of young people moving from school into education, employment or training has improved steadily although the economic downturn may mean fewer employment prospects and increased competition for openings.

During 2008/09 East Lothian Investments provided direct support to small businesses that resulted in 49 new jobs being created and 150 being safeguarded.

The following figures relate to the number of young people leaving school and not entering employment, education or training:

- During 2007/08: 156 young people (90 boys, 66 girls) started courses and 90 completed the courses. 46 were on Jewel & Esk college courses, 38 gained full qualification.
- Currently this session 124 young people (68 boys, 56 girls) have begun vocational courses.
- East Lothian's Outreach Teacher for English as an Additional Language (EAL) worked with a Support for Learning Teacher at Musselburgh Grammar School to offer SQA courses in four local secondary schools. This enabled six students to gain an ESOL qualification at Higher or Intermediate 2.
- Over the past 5 years there has been:
  - 5% increase in school leavers entering Higher Education (32% in 2008).
  - 5% increase in school leavers entering Further Education (19% in 2008).
  - 5% increase in school leavers going straight into employment (32% in 2008).
- The number entering training remains stable at 2%.
- 13% of school leavers were still actively seeking employment.
- 2% were unemployed and not looking for work.

| Progress at March 2009 on local outcomes                                                                                     |                                                                                                                                                                                               |                                             |                                                        |                                                                                                                           |       |
|------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------|--------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------|-------|
| Local Outcome                                                                                                                | Indicator/s<br>(noting frequency / type / source)                                                                                                                                             | Baseline at 2006-07                         | Progress at March 2009<br>(indicators where available) | 'End' target/s & timescale/s or direction of travel                                                                       | Trend |
| There will be more jobs available in East Lothian                                                                            | East Lothian Indicator: Total claimants of Job Seekers Allowance, Incapacity Benefit and Income Support                                                                                       | Feb 2007<br>JSA: 790<br>IB: 1270<br>IS: 890 | April 2009<br>JSA: 1588                                | Reduce the number of Job Seekers Allowance, Incapacity Benefit and Income Support claimants                               | ✗     |
|                                                                                                                              | East Lothian Indicator: Jobs density                                                                                                                                                          | East Lothian 2005: 0.57                     | 0.57 (2007)                                            | Reduce the gap between East Lothian and the Scottish average                                                              | -     |
| East Lothian residents will have the appropriate education, training and qualifications to enable them to sustain employment | East Lothian Indicator: All children and young people will achieve Level E in Reading by the end of S2 unless they have identified specific learning difficulties or severe and complex needs | 2006/07: 69.6%                              | 2007/08: 66.8%                                         | 75% 2009/10                                                                                                               | ✗     |
|                                                                                                                              | East Lothian Indicator: All children will have achieved Level E in maths by the end of S2 unless they have identified specific learning difficulties or severe and complex needs              | 2006/07: 63.5%                              | 2007/08: 58.1%                                         | 70% 2009/10                                                                                                               | ✗     |
|                                                                                                                              | NI 12: Reduce number of working age people with severe literacy and numeracy problems                                                                                                         | -                                           | -                                                      | Reduce the number of working age people with severe literacy and numeracy problems                                        | -     |
|                                                                                                                              | NI 10: Increase the proportion of school-leavers (from Scottish publicly funded schools) in positive and sustained destinations (FE, HE, employment or training)                              | 2007: 85% went into positive destinations   | 2008: 83.5%                                            | Increase the proportion of school leavers in positive destinations                                                        | ✗     |
|                                                                                                                              |                                                                                                                                                                                               |                                             |                                                        | Increase to 35% the proportion of care leavers, receiving AfterCare Services who are in employment, training or education | ✗     |

### **National Outcome – 3. We are better educated, more skilled and more successful, renowned for our research and innovation**

#### **Narrative on progress**

The key indicator is the percentage of S4 pupils who gain 5+ Level 5 (credit or equivalent). The NCD for this level of performance remains in the 3rd decile. This is mirrored or surpassed in all other S4 indicators with the exception of the percentage of S4 gaining Maths at Level 3 (foundation or equivalent), which is the 3rd decile.

The percentage of pupils who gained 5+ Level 4 (general or equivalent) is now in the 2nd decile, an improvement from the 4th decile over two years.

The percentage of S4 pupils who gain English at Level 3 or better has moved into the 1st decile, placing East Lothian among the highest top 3 performing Authorities in Scotland in this measure.

#### **All pupils will match or exceed their predicted progression levels against national comparison levels, e.g. PIPS, MIDYIS, 5- 14 and SQA.**

- This is in the early stages – training has been provided for analysis of PIPS data.
- Schools are engaging with the available data and taking action accordingly.

#### Next Step

- Analysis of data will be carried out in the centre and in establishments and action taken as required.

#### **All children will be literate by the end of P6, unless they have identified specific learning difficulties or severe and complex needs:**

- Extra staffing (through the fully funded probationers) has been allocated to 15 Primary Schools to focus on literacy and numeracy P1-P3.
- We have employed temporary teachers to promote literacy and numeracy in preschool settings.
- We have an emerging literacy strategy – all schools are involved. This is led by a steering group of stakeholders.
- We have introduced a national scheme in the Dunbar Cluster – ‘Scotland Reads’.
- We have procured the services of consultants from Strathclyde University to support our strategy, set it within the context of robust research and provide CPD for staff.
- We allocated money to schools to promote literacy development.

#### Next Step

- Individual literacy targets will be agreed for those children identified as having severe and complex needs or a specific additional need

#### **All children will be numerate by end of P6, unless they have identified specific learning difficulties or severe and complex needs:**





- See bullet points 1 and 2 above.
- We have developed MR Tracker to support active maths in P1 and P2.
- We have trained 15 teachers, already trained in Maths Recovery, to deliver training in MR Tracker.
- We have provided resources to support the development of active maths.

#### Next Step

- Individual numeracy targets will be agreed for those children identified as having severe and complex needs or a specific additional need.

### Progress at March 2009 on local outcomes

| Local Outcome                                                                                                                    | Indicator/s<br>(noting frequency / type / source)                                                                                                                                                                                   | Baseline at 2006-07                            |       | Progress at March 2009<br>(indicators where available) |       | 'End' target/s & timescale/s or direction of travel                | Trend |
|----------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------|-------|--------------------------------------------------------|-------|--------------------------------------------------------------------|-------|
| All pupils will match or exceed their predicted progression levels against national comparison levels, e.g. PIPS, MIDYIS and SQA | <b>East Lothian Indicator:</b><br>Performance at end of S4 - 3 year average %                                                                                                                                                       |                                                | 06/07 |                                                        | 07/08 | Target 2009/10:                                                    |       |
|                                                                                                                                  |                                                                                                                                                                                                                                     | 5+ awards at SCQF Level 3 or better            | 93%   | 5+ awards at SCQF Level 3 or better                    | 93%   | 94%                                                                | ✓     |
|                                                                                                                                  |                                                                                                                                                                                                                                     | 5+ awards at SCQF Level 4 or better            | 79%   | 5+ awards at SCQF Level 4 or better                    | 81%   | 83%                                                                | ✓     |
|                                                                                                                                  |                                                                                                                                                                                                                                     | 5+ awards at SCQF Level 5 or better            | 37%   | 5+ awards at SCQF Level 5 or better                    | 38%   | 41%                                                                | ✓     |
|                                                                                                                                  | <b>East Lothian Indicator:</b><br>Performance of original S4 cohort at end of S4: <ul style="list-style-type: none"> <li>• Actual</li> </ul> Predicted performance in November of S4<br><br>Predicted performance in November of S2 |                                                | 06/07 |                                                        | 07/08 | All pupils will match or exceed their predicted progression levels |       |
|                                                                                                                                  |                                                                                                                                                                                                                                     | Actual at S4: 5+ SCQF at level 5 or better     | 37%   | Actual at S4: 5+ SCQF at level 5 or better             | 38%   |                                                                    |       |
|                                                                                                                                  |                                                                                                                                                                                                                                     | Prediction at S4: 5+ SCQF at level 5 or better | 37%   | Prediction at S4: 5+ SCQF at level 5 or better         |       |                                                                    |       |
|                                                                                                                                  |                                                                                                                                                                                                                                     | Prediction at S2: 5+ SCQF at level 5 or better | -     | Prediction at S2: 5+ SCQF at level 5 or better         | -     |                                                                    |       |

|                                                                                                                                                    |                                                                                                                                                                                 |                                                                                                                                                                                                                                                                      |         |                                                                                    |                                                                                     |      |                                   |      |                                                                                                                                                                                                                                                                      |         |       |                                                                                     |      |                                   |      |             |                                                                                     |
|----------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------|------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|------|-----------------------------------|------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------|-------|-------------------------------------------------------------------------------------|------|-----------------------------------|------|-------------|-------------------------------------------------------------------------------------|
| All children will be literate and numerate by the end of P6 unless they have identified specific learning difficulties or severe and complex needs | <p><b>East Lothian Indicator:</b><br/>All children and young people will achieve Level B in Reading by the end of P4, Level D by the end of P7 and level E by the end of S2</p> | <table border="1"> <tr> <td>Reading</td> <td>06/07</td> </tr> <tr> <td>Combined % of P3, 4, 6 &amp; 7 meeting or exceeding the appropriate level for their age</td> <td>81.3</td> </tr> <tr> <td>% achieving level E the end of S2</td> <td>69.6</td> </tr> </table> | Reading | 06/07                                                                              | Combined % of P3, 4, 6 & 7 meeting or exceeding the appropriate level for their age | 81.3 | % achieving level E the end of S2 | 69.6 | <table border="1"> <tr> <td>Reading</td> <td>07/08</td> </tr> <tr> <td>Combined % of P3, 4, 6 &amp; 7 meeting or exceeding the appropriate level for their age</td> <td>81.7</td> </tr> <tr> <td>% achieving level E the end of S2</td> <td>66.8</td> </tr> </table> | Reading | 07/08 | Combined % of P3, 4, 6 & 7 meeting or exceeding the appropriate level for their age | 81.7 | % achieving level E the end of S2 | 66.8 | 85% 2009/10 |  |
|                                                                                                                                                    | Reading                                                                                                                                                                         | 06/07                                                                                                                                                                                                                                                                |         |                                                                                    |                                                                                     |      |                                   |      |                                                                                                                                                                                                                                                                      |         |       |                                                                                     |      |                                   |      |             |                                                                                     |
|                                                                                                                                                    | Combined % of P3, 4, 6 & 7 meeting or exceeding the appropriate level for their age                                                                                             | 81.3                                                                                                                                                                                                                                                                 |         |                                                                                    |                                                                                     |      |                                   |      |                                                                                                                                                                                                                                                                      |         |       |                                                                                     |      |                                   |      |             |                                                                                     |
| % achieving level E the end of S2                                                                                                                  | 69.6                                                                                                                                                                            |                                                                                                                                                                                                                                                                      |         |                                                                                    |                                                                                     |      |                                   |      |                                                                                                                                                                                                                                                                      |         |       |                                                                                     |      |                                   |      |             |                                                                                     |
| Reading                                                                                                                                            | 07/08                                                                                                                                                                           |                                                                                                                                                                                                                                                                      |         |                                                                                    |                                                                                     |      |                                   |      |                                                                                                                                                                                                                                                                      |         |       |                                                                                     |      |                                   |      |             |                                                                                     |
| Combined % of P3, 4, 6 & 7 meeting or exceeding the appropriate level for their age                                                                | 81.7                                                                                                                                                                            |                                                                                                                                                                                                                                                                      |         |                                                                                    |                                                                                     |      |                                   |      |                                                                                                                                                                                                                                                                      |         |       |                                                                                     |      |                                   |      |             |                                                                                     |
| % achieving level E the end of S2                                                                                                                  | 66.8                                                                                                                                                                            |                                                                                                                                                                                                                                                                      |         |                                                                                    |                                                                                     |      |                                   |      |                                                                                                                                                                                                                                                                      |         |       |                                                                                     |      |                                   |      |             |                                                                                     |
|                                                                                                                                                    |                                                                                                                                                                                 |                                                                                                                                                                                                                                                                      |         | 75% 2009/10                                                                        |  |      |                                   |      |                                                                                                                                                                                                                                                                      |         |       |                                                                                     |      |                                   |      |             |                                                                                     |
|                                                                                                                                                    |                                                                                                                                                                                 |                                                                                                                                                                                                                                                                      |         |                                                                                    |                                                                                     |      |                                   |      |                                                                                                                                                                                                                                                                      |         |       |                                                                                     |      |                                   |      |             |                                                                                     |
|                                                                                                                                                    | <p><b>East Lothian Indicator:</b><br/>All children will have achieved Level B by the end of P4 in maths; Level D by the end of P7 and level E by the end of S2</p>              | <table border="1"> <tr> <td>Maths</td> <td>06/07</td> </tr> <tr> <td>Combined % of P3, 4, 6 &amp; 7 meeting or exceeding the appropriate level for their age</td> <td>81.8</td> </tr> <tr> <td>% achieving level E the end of S2</td> <td>63.5</td> </tr> </table>   | Maths   | 06/07                                                                              | Combined % of P3, 4, 6 & 7 meeting or exceeding the appropriate level for their age | 81.8 | % achieving level E the end of S2 | 63.5 | <table border="1"> <tr> <td>Maths</td> <td>07/08</td> </tr> <tr> <td>Combined % of P3, 4, 6 &amp; 7 meeting or exceeding the appropriate level for their age</td> <td>81.5</td> </tr> <tr> <td>% achieving level E the end of S2</td> <td>58.1</td> </tr> </table>   | Maths   | 07/08 | Combined % of P3, 4, 6 & 7 meeting or exceeding the appropriate level for their age | 81.5 | % achieving level E the end of S2 | 58.1 | 85% 2009/10 |  |
|                                                                                                                                                    | Maths                                                                                                                                                                           | 06/07                                                                                                                                                                                                                                                                |         |                                                                                    |                                                                                     |      |                                   |      |                                                                                                                                                                                                                                                                      |         |       |                                                                                     |      |                                   |      |             |                                                                                     |
|                                                                                                                                                    | Combined % of P3, 4, 6 & 7 meeting or exceeding the appropriate level for their age                                                                                             | 81.8                                                                                                                                                                                                                                                                 |         |                                                                                    |                                                                                     |      |                                   |      |                                                                                                                                                                                                                                                                      |         |       |                                                                                     |      |                                   |      |             |                                                                                     |
| % achieving level E the end of S2                                                                                                                  | 63.5                                                                                                                                                                            |                                                                                                                                                                                                                                                                      |         |                                                                                    |                                                                                     |      |                                   |      |                                                                                                                                                                                                                                                                      |         |       |                                                                                     |      |                                   |      |             |                                                                                     |
| Maths                                                                                                                                              | 07/08                                                                                                                                                                           |                                                                                                                                                                                                                                                                      |         |                                                                                    |                                                                                     |      |                                   |      |                                                                                                                                                                                                                                                                      |         |       |                                                                                     |      |                                   |      |             |                                                                                     |
| Combined % of P3, 4, 6 & 7 meeting or exceeding the appropriate level for their age                                                                | 81.5                                                                                                                                                                            |                                                                                                                                                                                                                                                                      |         |                                                                                    |                                                                                     |      |                                   |      |                                                                                                                                                                                                                                                                      |         |       |                                                                                     |      |                                   |      |             |                                                                                     |
| % achieving level E the end of S2                                                                                                                  | 58.1                                                                                                                                                                            |                                                                                                                                                                                                                                                                      |         |                                                                                    |                                                                                     |      |                                   |      |                                                                                                                                                                                                                                                                      |         |       |                                                                                     |      |                                   |      |             |                                                                                     |
|                                                                                                                                                    |                                                                                                                                                                                 |                                                                                                                                                                                                                                                                      |         | 70% 2009/10                                                                        |  |      |                                   |      |                                                                                                                                                                                                                                                                      |         |       |                                                                                     |      |                                   |      |             |                                                                                     |
|                                                                                                                                                    |                                                                                                                                                                                 |                                                                                                                                                                                                                                                                      |         |                                                                                    |                                                                                     |      |                                   |      |                                                                                                                                                                                                                                                                      |         |       |                                                                                     |      |                                   |      |             |                                                                                     |
| NI 12: Reduce number of working age people with severe literacy and numeracy problems                                                              | -                                                                                                                                                                               | -                                                                                                                                                                                                                                                                    | -       | Reduce the number of working age people with severe literacy and numeracy problems | -                                                                                   |      |                                   |      |                                                                                                                                                                                                                                                                      |         |       |                                                                                     |      |                                   |      |             |                                                                                     |

## National Outcome – 4. Our young people are successful learners, confident individuals, effective contributors and responsible citizens

### Narrative on progress

#### We will improve children and young people's health and their attitudes to health.


- All schools have gained health accreditation stage 1.
- 12 Partner nursery centres have gained health accreditation stage 1.
- 15 schools have gained health accreditation 2.
- 95.4% of P6 pupils and 87.4% of S2 pupils report that they are encouraged to live a healthy life.
- 85.1% of P6 pupils and 64.3% of S2 pupils report that learning about health at school has helped them make better choices.

#### Next Steps

- Continue to embrace the experiences and outcomes for health and well-being.
- Support schools as they introduce projects/activities to promote healthy lifestyles.

### Progress at March 2009 on local outcomes

| Local Outcome                                                                                                        | Indicator/s<br>(noting frequency / type / source)                                                                                           | Baseline at 2006-07 | Progress at March 2009<br>(indicators where available)                                                                       | 'End' target/s & timescale/s or direction of travel                      | Trend |
|----------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------|---------------------|------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------|-------|
| All children and young people will know how to use technology in a manner which protects their own and others safety | East Lothian indicator: SELS survey 'I know how to keep others and myself safe when using information technology (internet, mobile phones)' | -                   | 93.6% of P6 pupils and 95.8 of S2 pupils report that they know how to keep themselves safe when using information technology | -                                                                        | -     |
| Every school will achieve a very good level of performance in Learning and Teaching                                  | NI 11: Increase the proportion of schools receiving positive inspection reports                                                             | -                   | -                                                                                                                            | Increase the proportion of schools receiving positive inspection reports | -     |
| All young people will report that their wider achievements are recognised by their school                            | East Lothian Indicator: SELS survey of P7 Pupils, % agreeing that 'my school recognises and celebrates my achievements'                     | 2006/07: 91.7       | 2008/09: 84.9% of P6 pupils                                                                                                  | 2010/11: 93%                                                             | ✘     |

|                                                                                  |                                                                                                                            |                |                                                                                                  |              |                                                                                     |
|----------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------|----------------|--------------------------------------------------------------------------------------------------|--------------|-------------------------------------------------------------------------------------|
|                                                                                  | East Lothian Indicator:<br>SELS survey of S2 Pupils, % agreeing that 'my school recognises and celebrates my achievements' | 2006/07: 83.1% | 2008/09: 51.5% of S2 pupils                                                                      | 2010/11: 85% |  |
| We will improve children and young people's health and their attitudes to health | East Lothian indicator:<br>SELS survey, % agreeing that 'I am encouraged to live a healthy life at school'                 | -              | 95.4% of P6 pupils and 87.4% of S2 pupils report that they are encouraged to live a healthy life | -            | -                                                                                   |

## National Outcome – 5. Our children have the best start in life and are ready to succeed

### Narrative on progress

The Social Work Inspection Agency (SWIA) carried out a performance inspection of the Council's social work services in 2007, the report of which was published in February 2008. The inspection evaluated East Lothian as Good in six areas and Adequate in four, and concluded that social work services in East Lothian delivered good outcomes for people who used services. The Council's performance on the educational attainment of looked after children, and the number of adults receiving care within their own home was amongst the best in Scotland, as was performance on proportion of people with learning disabilities in their own tenancies and in work placements. Overall, people who used services reported they had had a good experience using social work services.

### We will improve the outcomes for Looked After and Accommodated Children.

- The LAAC Steering Group continues to monitor the outcomes for looked after and accommodated children.
- A Council wide event was held in May 08 called "Looking After our Looked After Children" From this the Council are consulting with young people about the notion of a Children's Champion.
- The number of exclusions of Children Looked After At Home between August 2008 and February 2009 reduced by 28% from the same reporting period during the 2007/08 academic session.
- The number of exclusions of Looked After And Accommodated Children reduced by 35%.
- The average length of exclusions by Looked After At Home Children and Looked After And Accommodated Children dropped by 22% and 3% respectively, during the reporting period August to February, between 2007/08 and 2008/09.
- The S4 Average Tariff Score of Looked After At Home children increased from
- 46.7 in 2006/07 to 69.5 in 2007/08.
- The S4 Average Tariff Score of Children Looked After And Accommodated also increased from 59.4 in 2006/07 to 89.8 in 2007/08.
- The % Attendance of Looked After At Home Children currently stands at 87.3% compared to 79.6% in 2007/08.
- The % attendance of Looked After And Accommodated Children is currently at 93.6% compared to 90.9% in 2007/08.

### Next Steps

- There is multi-agency training planned around " We can and must do better" for
- 09/10. Key to this is improving educational outcomes
- Psychological Services will continue to deliver training on "Attachment" to schools
- Transition Passports have been piloted in every secondary school and will be written into the transition policy for schools
- A new post of Work Experience Coordinator has been created. A major focus of this person's work will be provision of Council based work experience tasters for vulnerable children such as those who are LAAC.

**All children, young people and staff report that they feel they are treated with equity and fairness.**

- 86.1% of P6 pupils and 62.3% of S2 pupils report that they are treated fairly in school.
- We have produced an Accessibility Strategy.
- An Accessibility Officer is in post.
- We have produced and follow our Disability Equity Duty.
- We carry out Equality Impact Assessments on all new policies.

Next Steps

- We will engage with schools as appropriate to discuss the survey results and support action to improve the scores.
- We will extend the survey to include staff

**Progress at March 2009 on local outcomes**

| Local Outcome                                                           | Indicator/s<br>(noting frequency / type / source)                                                                                                                 | Baseline at 2006-07             | Progress at March 2009<br>(indicators where available)                                                                                                                                  | 'End' target/s & timescale/s or direction of travel                        | Trend |
|-------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|-------|
| We will improve the outcomes for Looked After and Accommodated Children | <b>East Lothian Indicator:</b><br>Percentage of children ceasing to be looked after who attained at least one SCQF (Scottish Credit and Qualifications Framework) | 2006/07: 50%                    | 2009 : 95%                                                                                                                                                                              | 60% 2009/10                                                                | ✓     |
|                                                                         | <b>East Lothian Indicator:</b><br>Percentage of children ceasing to be looked after who attained at least one SCQF in English and Mathematics                     | 2006/07: 46.4%                  | 2009 : 60%                                                                                                                                                                              | 55% 2009/10                                                                | ✓     |
|                                                                         | NI 13: Increase the overall proportion of Local Authority areas receiving positive inspection reports (Child protection)                                          | East Lothian – January 2007 89% | Inspectors conducted a follow-up inspection of the East Lothian Council area in October 2008. This inspection did not re-evaluate any of the judgements made in the initial inspection. | Weak and Adequate scores from 2006 move upwards to Good in 2008 Inspection | -     |

|                                                                                                            |                                                                                                                  |               |                                                                  |                                                                        |   |
|------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------|---------------|------------------------------------------------------------------|------------------------------------------------------------------------|---|
| All children and young people and staff report that they feel they are treated with equity and fairness    | East Lothian Indicator: SELS survey of P6 Pupils, % agreeing that 'I am treated fairly in this school'           | 2006/07: 69.1 | 86.1% of P6 pupils                                               | Increase the proportion of children that agree they are treated fairly | ✓ |
|                                                                                                            | East Lothian Indicator: SELS survey of S2 pupils, % agreeing that 'I am treated fairly in this school'           | 2006/07: 49   | 62.3% of S2 pupils report that they are treated fairly in school | Increase the proportion of children that agree they are treated fairly | ✓ |
|                                                                                                            | East Lothian Indicator: HMIE follow-up survey of Head Teachers                                                   | 2007: 93%     | -                                                                | 2010/11: 93%                                                           | - |
| More women will choose to breastfeed and feel supported in this choice by services and the wider community | East Lothian Indicator: Number of women exclusively breastfeeding                                                | 2006/07 - 32% | 2008/09: 33%                                                     | 2008/09 - 36%<br>2009/10 - 39%<br>2010/11 - 43.7%                      | ✓ |
| We will improve the oral health of children                                                                | East Lothian Indicator: Increase the number of three to five year olds registered with an NHS dentist by 2010/11 | 2007 – 76.5%  | 2009: 77%                                                        | 2008/09 – 78%<br>2009/10 – 80%<br>2010/11 – 80%                        | ✓ |

## National Outcome – 6. We live longer, healthier lives

### Narrative on progress

#### Health

A bid for test sit status was made by the East Lothian Joint Health Improvement Planning Board, and in October 2008 East Lothian was chosen as one of eight core test sites for Equally Well by the Scottish Government. The focus of the East Lothian test site is Early Years and parenting.

The initial focus of the Equally Well Test site will be a multi agency review of service pathways that can impact on health in the target communities. In essence the review process will identify what services do well, what needs improvement and what we need to change to deliver improved health in the early years for the target communities.

Need to allocate all looked after children a named worker.

Need for improved assessment arrangements for children who are privately fostered.

In reflecting the changing demographic in East Lothian, which will see an increase in the older-age group population, NHS Lothian have:

- In partnership with the Met Office provided patients with advance warning of sever weather conditions complemented by condition specific healthcare advice. This resulted in fewer episodes of acute illness and high levels of patient satisfaction.
- Redesigned our day hospital services and during the last year this supported 137 patients who received care locally rather than be admitted to Edinburgh hospitals.

NHS Lothian continues to support those with mental health problems through:

- Book prescribing – GP provides prescription for client to borrow recommended and approved books on condition from local libraries.
- Enhanced Community Mental Health Services being operational in East Lothian from November 2008 providing services 7 days a week from 9 am to midnight. The team provides assessment for those acutely ill, intensive home treatments, in reach to hospital to support early discharge and ongoing multi disciplinary support to patients and carers.

East Lothian Public Partnership Forum (PPF) is involved in the re-provision of the East Lothian Community Hospital. In East Lothian the patient involvement worker will be a joint post with East Lothian Community Planning partners to enable engagement and working across the community planning and supporting the development of the PPF.

| Progress at March 2009 on local outcomes                                         |                                                                                                                              |                                                                                             |                                                        |                                                                                                                  |       |
|----------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|--------------------------------------------------------|------------------------------------------------------------------------------------------------------------------|-------|
| Local Outcome                                                                    | Indicator/s<br>(noting frequency / type / source)                                                                            | Baseline at 2006-07                                                                         | Progress at March 2009<br>(indicators where available) | 'End' target/s & timescale/s<br>or direction of travel                                                           | Trend |
| We will reduce the impact of alcohol and drug abuse on health and well-being     | East Lothian Indicator:<br>Alcohol related deaths                                                                            | 2002-2006<br><br>East Lothian: 17.8 / 100,000 population                                    | 2008/09: 36/100,000                                    | Reduce the number of alcohol related deaths                                                                      | ✗     |
| We will improve children and young people's health and their attitudes to health | NI 15: 60% of school children in primary 1: will have no signs of dental disease by 2010                                     | Lothian 2006: 55.2%<br><br>NB: Not available at ELC level<br><b>(data is now available)</b> | 2007/08: 62.4%                                         | 2010 target: 60%                                                                                                 | ✓     |
|                                                                                  | NI 19: Reduce the rate of increase in the proportion of children with their Body Mass Index out with a healthy range by 2018 | 2006/07<br><br>Overweight 18.7%<br>Low BMI 3.7%                                             | 2007/08<br><br>Overweight 20.3%<br>Low BMI 2.8%        | 2010/11: 22.3% (i.e. no increase in the proportion from 2006/07)                                                 | ✗     |
|                                                                                  | LI 19: Pregnancies among under 16 year olds, per 1000 relevant population                                                    | 03/05 av. 6.1/1000                                                                          | 05/07 av 7.35/1000                                     | Lothian area target 7.3 by 2010<br><br>East Lothian target 5.4 by 2010                                           | ✗     |
| We will reduce the number of people in East Lothian who smoke                    | NI 22: Reduce the percentage of the adult population who smoke to 22% by 2010                                                | 2005/06: 21%                                                                                | Updated data not available                             | 2010 target: 18.9%<br><br>This contributes to an overall target for the Lothian NHS Board area to reduce smoking | -     |
|                                                                                  | East Lothian Indicator:<br>Prevalence of smoking behaviour by children and young people                                      | 2006: 14%                                                                                   | Updated data not available at ELC level                | Reduce the number of 15 year olds that smoke                                                                     | -     |

|                                                                                                                                                                        |                                                                                               |                                       |                                                      |                                                                                        |                                                    |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------|---------------------------------------|------------------------------------------------------|----------------------------------------------------------------------------------------|----------------------------------------------------|
| We will provide increasing opportunities for people to be physically active, through access to sport, leisure, recreation, active travel and access to the countryside | NI 40: Increase the proportion of journeys to work made by public or active transport         | 2005/06: 69%                          | -                                                    | Increase the proportion of journeys to work made by public or active transport         | -                                                  |
|                                                                                                                                                                        | LI 28: Numbers and percentage of children walking or cycling to school                        | 2005/06: 63%                          | -                                                    | 2010/11: 70%                                                                           | -                                                  |
|                                                                                                                                                                        | <b>East Lothian Indicator:</b> Number of people using sport centres                           | 2006/07: 3,364 (per 1,000 population) | 2008/09: 4,360 (per 1,000 population - *unvalidated) |                                                                                        | Increase the number of people using sports centres |
| We ensure a mentally flourishing East Lothian by promoting positive mental health & well-being                                                                         | LI 24: Number of suicides per 100,000 population                                              | 2002/06 – 11.8                        | 2004/08: 10.7                                        | Reduce the number of suicides by 20% by 2011 based on 2002 rates                       | ✓                                                  |
|                                                                                                                                                                        | LI 23: Estimated number of people being prescribed drugs for anxiety, depression or psychosis | 2004: 8.01%                           | 2006: 8.5%                                           | 2009 – zero increase in rates of prescribing<br>2011 – reduce prescribing rates by 10% | ✗                                                  |




**National Outcome – 7. We have tackled the significant inequalities in Scottish society****Narrative on progress**

East Lothian has a high number of people on the housing register and homeless presentations have steadily increased over the past 5 years. The lack of affordable and socially rented housing is a major contributor to these problems. People no longer being able to stay with family or friends are also significant causes of homelessness.

East Lothian has recently been identified as a 'test site' for the Equally Well initiative. East Lothian will be an 'Early Years Test Site' with the initial aim of reviewing how services support children, parents and carers to develop the personal, social and environmental resources needed to create good health & well being in the early years of life. The purpose of the review would be to generate ideas about improving existing and / or developing new service pathways for influencing health inequality in the early years. This will have an important impact on the work in respect of the overall regeneration outcomes for East Lothian.

Throughout 2008-09 there have been a number of projects working across East Lothian 's most deprived areas and disadvantaged people. Each project has worked towards making a contribution to the relevant set of common local outcomes. Please see the Fairer Scotland Fund annual report for further information on these projects.

| Progress at March 2009 on local outcomes                                                                            |                                                                          |                                                                                                                                                                                                                                     |                                                        |                                                                                                           |       |
|---------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------|-----------------------------------------------------------------------------------------------------------|-------|
| Local Outcome                                                                                                       | Indicator/s<br>(noting frequency /<br>type / source)                     | Baseline at 2006-07                                                                                                                                                                                                                 | Progress at March 2009<br>(indicators where available) | 'End' target/s & timescale/s or<br>direction of travel                                                    | Trend |
| We will reduce the differential in health outcomes between the most affluent and least affluent areas of the county | NI 21: Increase the healthy life expectancy in most deprived areas       | -                                                                                                                                                                                                                                   |                                                        | Increase the healthy life expectancy in most deprived areas                                               | -     |
|                                                                                                                     | <b>East Lothian</b><br>Indicator: Hospital admissions for alcohol misuse | Hospital admissions for alcohol misuse – rate per 100,000 (2001-04), Data Zones within the most deprived 15% in Scotland:<br><br>S01001595 (Tranent): 728.41<br>S01001613 (Prestonpans): 710.06<br>S01001625 (Prestonpans): 1204.82 | Updated data not available                             | Reduce the difference between deprived areas and the average for East Lothian<br><br>East Lothian: 474.15 | -     |
|                                                                                                                     | <b>East Lothian</b><br>Indicator: Hospital admissions for drugs misuse   | Hospital admissions for drugs misuse – rate per 100,000 (2001-04), Data Zones within the most deprived 15% in Scotland:<br><br>S01001595 (Tranent): 138.74<br>S01001613 (Prestonpans): 147.93<br>S01001625 (Prestonpans): 413.08    | Updated data not available                             | Reduce the difference between deprived areas and the average for East Lothian<br><br>East Lothian: 119.91 | -     |

|                                                                                                    |                                                                                                                                                                                                                                                     |               |                |                                                                                            |                                                                                       |
|----------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|----------------|--------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|
| We will prevent people from becoming homeless                                                      | <b>East Lothian</b><br><b>Indicator:</b> Number of households assessed as homeless or potentially homeless                                                                                                                                          | 2006/07: 737  | 2008/09: 826   | Reduce the number of people being assessed as homeless or potentially homeless             |    |
|                                                                                                    | <b>East Lothian</b><br><b>Indicator:</b> Number of cases reassessed as homeless or potentially homeless within 12 months of previous case being completed as a proportion of all cases assessed as homeless or potentially homeless during the year | 2006/07: 7.7% | 2008/09: 3.7%  | Reduce the proportion of people being reassessed as homeless or potentially homeless       |    |
| We will close the gap between the attainment of the lowest attaining 20% of pupils and their peers | <b>East Lothian</b><br><b>Indicator:</b> Yearly average tariff scores of lowest attaining 20% using post-appeals data                                                                                                                               | 2006/07: 65.3 |                | Close the gap between the attainment of the lowest attaining 20% of pupils and their peers |                                                                                       |
|                                                                                                    | <b>East Lothian</b><br><b>Indicator:</b> 3 year average tariff scores of lowest attaining 20% using post appeals data                                                                                                                               | 2004/06: 65.3 | 2006/08: 70.2% | Close the gap between the attainment of the lowest attaining 20% of pupils and their peers |  |

## National Outcome – 8. We have improved the life chances for children, young people and families at risk

### Narrative on progress

Child protection and health promotion are key issues for East Lothian Council. Child Protection was inspected recently and the accompanying report was published in [February 2007](#). This resulted in a rigorous action plan being published and this will be added to with the publication of the Social Work Inspection Agency's report on Social Work Services in East Lothian in February 2008. The follow through inspection Report published in Jan 2009 concludes that local services have made, overall, very good progress since 2007. They had improved practice within and across services, resulting in better outcomes for children. These improvements had been monitored and systems put in place to ensure high standards are maintained. Care Commission reports provide positive affirmation of the high standard of residential childcare, fostering and adoption provided within East Lothian.

The Social Work Inspection Agency's report on Social Work Services in East Lothian in February 2008 evaluated East Lothian as Good in six areas and Adequate in four with the general finding that children's services and adult social care delivered good outcomes for many people who used services. This is in line with the Scottish average. . East Lothian's performance on the educational attainment of looked after children was amongst the best in Scotland. Overall, people who used services reported they had had a good experience using social work services.

In relation to health, all Schools in East Lothian have now achieved '[Health Promoting Schools](#)' accreditation at Stage 1 and will continue to develop Stage 2 in 2008. In addition, the programme to improve School Meals – '[Hungry for Success](#)' continues with the implementation of the Schools Nutrition Act 2007.

The protection of all children, in particular those who are most vulnerable and disadvantaged, is a top priority. This continues to be a significant challenge in 2008 with there being a significant increase in the number of children referred in the last two years. 196 children were in care in East Lothian at March 2007.

During 2008 the Care Commission inspected foster care services, adoption and residential childcare:

- In relation to foster care services the commission awarded the service two grades of very good (5) and one grade of good (4).
- In relation to adoption services the commission gave the service two grades of good (4) and one grade of adequate (3).
- Pathway Resource Centre was awarded four grades of (4) Good.
- Lothian Villa was awarded two grades of (5) Very Good, and two grades of (4) Good.

| Progress at March 2009 on local outcomes                                                                                |                                                                                                                            |                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                            |       |
|-------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------|---------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|-------|
| Local Outcome                                                                                                           | Indicator/s<br>(noting frequency / type / source)                                                                          | Baseline at 2006-07 | Progress at March 2009<br>(indicators where available)                                                                                                                                                                                                                                                                                                                                                                                                                | 'End' target/s & timescale/s or direction of travel                        | Trend |
| No child or young person will be disadvantaged as a consequence of her/his aptitudes, abilities or family circumstances | East Lothian Indicator:<br>Number of looked after children                                                                 | 2006/07: 196        | Dec 2008: 205                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Target 2010/11: 175                                                        | -     |
|                                                                                                                         | East Lothian Indicator:<br>Disabled children, young people and their carers report that they feel more positively included | -                   | This outcome was actioned through a questionnaire sent to parents regarding difficulties in accessing Summer Holiday Activities. Changes to the programme were made and training for staff / volunteers put in place, resulting in greater opportunities for children with additional needs. We have increased the number of disabled children attending EL Recreation & Leisure Summer Activities from 2 – 20. 15 children and young people now access a befriender. | -                                                                          |       |
| Children and young people are protected by all agencies                                                                 | NI 13: Increase the overall proportion of Local Authority areas receiving positive inspection reports (Child Protection)   | January 2007 89%    | Inspectors conducted a follow-up inspection of the East Lothian Council area in October 2008. This inspection did not re-evaluate any of the judgements made in the initial inspection.                                                                                                                                                                                                                                                                               | Weak and Adequate scores from 2006 move upwards to Good in 2008 Inspection | -     |
|                                                                                                                         | East Lothian Indicator:<br>Children/young people feel safe when they are looked after away from home                       | -                   | 63 out of 78 young people who filled in a Viewpoint questionnaire form (Jan 2008 - Sept 2009) have reported that they feel safe at their placement away from home.                                                                                                                                                                                                                                                                                                    | -                                                                          |       |

**National Outcome – 9. We live our lives safe from crime, disorder and danger****Narrative on progress**

A Partnership Analyst is now in post. They provide analytical reports to the Community Safety Forum and are also working on the development of an East Lothian Strategic Assessment – this document, when complete, will assist in determining the strategic direction of the Partnership.

The Community Safety Forum budget has funded a range of community safety related projects. These projects reflect the range of community safety issues and will benefit communities across the County.

The Community Safety Forum has funded a number of projects aimed at diverting young people from criminal or anti-social behaviour – these were particularly successful in reducing youth disorder over the summer period (generally a peak time for this).

The Partnership has successfully tapped into funding from the Scottish Government to support local action – this has included ‘Cashback for Communities’ and ‘Safer Streets’ funding.

Community Warden and Night-time Noise teams were set up during 2008/09 to help tackle anti-social behaviour.

A CCTV van is now operational, complementing the existing CCTV network.

A new group has been set up to coordinate Community Planning partners efforts in relation to promoting fire and home safety for East Lothian residents.

East Lothian Community Action Team (ELCAT) has been funded to target crime / anti-social behaviour hotspots. The team is comprised of 5 Police Constables and a Police Sergeant.

A joint East and Mid Adult Protection Committee has been established to oversee the adult protection activities of agencies in both authorities.

A joint Police and Council Tasking and Coordinating (TAC) group meets weekly to discuss the deployment of ELCAT, Community Wardens, Neighbourhood Outreach Workers and the CCTV van. Deployment is based on an analytical crime report from Lothian and Borders Police.

| Progress at March 2009 on local outcomes                                                   |                                                                                                                                          |                                                                                                                                                                                                                                   |                                                                                                                        |                                                                   |            |  |      |            |         |    |      |   |                                                                                |   |
|--------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------|------------|--|------|------------|---------|----|------|---|--------------------------------------------------------------------------------|---|
| Local Outcome                                                                              | Indicator/s<br>(noting frequency / type / source)                                                                                        | Baseline at 2006-07                                                                                                                                                                                                               | Progress at March 2009<br>(indicators where available)                                                                 | 'End' target/s & timescale/s or direction of travel               | Trend      |  |      |            |         |    |      |   |                                                                                |   |
| Fewer children and young people are the victim or cause of crime and anti-social behaviour | East Lothian Indicator: Reduction in the number of recurrent short term exclusions (of more than 2 days) – Education Scorecard           | 2006/07: 122                                                                                                                                                                                                                      | 2008/09: 184                                                                                                           | Reduce the number of exclusions                                   | ✗          |  |      |            |         |    |      |   |                                                                                |   |
|                                                                                            | East Lothian Indicator: SELS survey of P6 Pupils, % agreeing that 'I behave well in school'                                              | 2006/07: 65.8                                                                                                                                                                                                                     | 89.8% of all P6 pupils and 77.8% of all S2 pupils report that they behave well in school                               | Increase the number of children reporting that they behave well   | ✓          |  |      |            |         |    |      |   |                                                                                |   |
|                                                                                            | East Lothian Indicator: SELS survey of P6 Pupils, % agreeing that 'Most pupils behave well in school'                                    | 2006/07: 65.8                                                                                                                                                                                                                     | 78.3% of all P6 pupils and 37.2% of all S2 pupils report that most pupils behave well in school                        | Increase the number of children reporting that others behave well | ✓          |  |      |            |         |    |      |   |                                                                                |   |
|                                                                                            | East Lothian Indicator: Number of serious or sexual offences by young people                                                             | -                                                                                                                                                                                                                                 | 2007/08: 118<br>(Number of children referred to the Children's Haering System on the grounds of committing an offence) | Reduce the number of offences                                     | -          |  |      |            |         |    |      |   |                                                                                |   |
| All people will feel safe in our communities during both daytime and night time            | LI 32: % of adult residents stating they feel 'very safe' or 'fairly safe' when at home alone at night / after dark                      | <table border="1"> <thead> <tr> <th></th> <th colspan="2">East Lothian</th> </tr> <tr> <th></th> <th>Home</th> <th>Walk alone</th> </tr> </thead> <tbody> <tr> <td>2003/04</td> <td>97</td> <td>81.6</td> </tr> </tbody> </table> |                                                                                                                        | East Lothian                                                      |            |  | Home | Walk alone | 2003/04 | 97 | 81.6 | - | Increase the proportion of people that feel safe alone in their homes at night | - |
|                                                                                            | East Lothian                                                                                                                             |                                                                                                                                                                                                                                   |                                                                                                                        |                                                                   |            |  |      |            |         |    |      |   |                                                                                |   |
|                                                                                            | Home                                                                                                                                     | Walk alone                                                                                                                                                                                                                        |                                                                                                                        |                                                                   |            |  |      |            |         |    |      |   |                                                                                |   |
| 2003/04                                                                                    | 97                                                                                                                                       | 81.6                                                                                                                                                                                                                              |                                                                                                                        |                                                                   |            |  |      |            |         |    |      |   |                                                                                |   |
| East Lothian's roads will be safer                                                         | LI 38: The number of persons killed or seriously injured (KSI) in road accidents per million vehicle kilometres on local authority roads | 2006:<br>Slight injuries per 1,000,000 vehicle kms: 0.26<br><br>Total number KSI per 1,000,000 vehicle kms: 0.07                                                                                                                  | 2007:<br>Slight injuries per 1,000,000 vehicle kms: 0.24<br><br>Total number KSI per 1,000,000 vehicle kms: 0.06       | 2010: 0.22 per 1,000,000 kms<br><br>2010: 0.04 per 1,000,000 kms  | ✓<br><br>✓ |  |      |            |         |    |      |   |                                                                                |   |
| Fewer young people will be on the Child Protection Register                                | East Lothian Indicator: Number of children on the Child Protection Register (rate per 1000)                                              | 2006: 2.5                                                                                                                                                                                                                         | Nov 2008: 2.7                                                                                                          | Reduce the number of children on the child protection register    | ✗          |  |      |            |         |    |      |   |                                                                                |   |
| There will be fewer repeat offenders                                                       | NI 29: Reduce overall reconviction rates by 2 percentage points by 2011                                                                  | 2003/04: 37%                                                                                                                                                                                                                      | 2005/06 cohort: 39%<br>(% re-convicted within 2 years)                                                                 | 30% by 2011                                                       | -          |  |      |            |         |    |      |   |                                                                                |   |

## National Outcome – 10. We live in well-designed, sustainable places where we are able to access the amenities and services we need

### Narrative on progress

Access to affordable housing, jobs and services will be improved

In the 3<sup>rd</sup> Quarter (Oct-Dec) of 2008, East Lothian was the 4<sup>th</sup> most expensive area in Scotland to buy a house (average mean house price of £190,139, Scotland £153,623). Median weekly earnings are higher than the Scottish average, although house prices are proportionately higher still, meaning that affordability is a problem.

The Council's [Local Housing Strategy 2003-2013](#) identifies an affordable housing delivery target of 2750 over the 10-year period. Between 2003/04 and 2007/08, 362 affordable houses were completed, well below the target set out in the Local Housing Strategy

The evaluation of the Local Housing Strategy has been completed. New Local Housing Strategy Guidance published June 2008. New Local Housing Strategy scheduled for early 2011.

Housing Allocation Grant maximised with the additional award of £2.5m in 2008/09. 2009/10 allocation £7.9m - £3m more than historical average anticipated (£5m)

New Housing Allocations Policy implemented in 2007 and reviewed during 2008/09. The main objective of the Allocations Policy is to meet the Council's legal obligations specified in Allocations and Homelessness legislation. The Policy, along with other associated actions, will also help the Council make best use of stock.

The Council has programme for new build affordable housing in place using its land bank and continues to sell land to Registered Social Landlords to develop affordable housing

All parties report Scottish Housing Quality Standard deliverable within timescale set.

Affordable Housing Policy under review.

Fuel Poverty Strategy approved by Cabinet December 2008

### Next Steps

- Investment in (and the expansion of) the Council's housing land stock remains difficult as the prices owners / developers wish to realise remain high. However, current economic climate is helping to present some opportunities.
- Compulsory Purchase Order powers remain difficult to use as a means of providing land for affordable housing
- A large proportion of 2006 Housing Scotland Act was enacted from 1 April 2009. During the transitional period from 2009 to 2010 the Council will set out its approach in this area for implementation in April 2010.
- Accelerated refurbishment programme for existing council housing stock to be implemented 2009/10.

- The supply of new housing has been adversely impacted by the credit crunch and economic recession, which has particularly affected the private housing market with builders contracting their business as the finance for development and sales demand has shrunk. This has led to a slowdown in the development of new housing in East Lothian. As a significant proportion of the planned new affordable housing would come from these new developments, the development of new affordable housing also risks being slowed. This is at a time when we can expect a further increase in demand for such housing as a consequence of the recession.
- The Council has targeted the acquisition of around 1,000 extra houses over the next 5 years. Assuming an average cost of around £100,000 per unit, this would mean an additional investment of around £100 million over 5 years.

### Progress at March 2009 on local outcomes

| Local Outcome                                       | Indicator/s<br>(noting frequency / type / source)                                     | Baseline at 2006-07                                                    | Progress at March 2009<br>(indicators where available) | 'End' target/s & timescale/s or direction of travel                            | Trend |
|-----------------------------------------------------|---------------------------------------------------------------------------------------|------------------------------------------------------------------------|--------------------------------------------------------|--------------------------------------------------------------------------------|-------|
| Fewer East Lothian residents will choose to commute | NI 7: Reduce the proportion of driver journeys delayed due to traffic congestion      | East Lothian 20% (2005/06)                                             | -                                                      | Reduce the proportion of driver journeys delayed due to traffic congestion     | -     |
|                                                     | <b>East Lothian Indicator:</b><br>Traffic on trunk roads and local authority roads    | 2006:<br>Trunk roads: 391<br>Local roads: 488<br>(Million vehicle kms) | 2007:<br>Trunk roads: 409<br>Local roads: 509          | Reduce the level of growth in the number of vehicle kilometres travelled       | ✘     |
|                                                     | NI 40: Increase the proportion of journeys to work made by public or active transport | 2005/06: 69%                                                           | -                                                      | Increase the proportion of journeys to work made by public or active transport | -     |

|                                                                  |                                                                                                                                                                  |                                                                      |              |                                                                                                                                                                                                                                                            |   |
|------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------|--------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| Access to affordable housing, jobs and services will be improved | LI 41: Number of affordable homes (Local Authority & Housing Association completions)                                                                            | 2006/07: 51                                                          | 2008/09: 116 | 25% contribution to affordable housing in developments of 5 or more units                                                                                                                                                                                  | ✓ |
|                                                                  | NI 32: Increase the rate of new house building                                                                                                                   | New build housing completion rates per 1000 population, 2006/07: 8.2 | 2007/08: 5.0 | 9000 houses need to be built in East Lothian over the period of the Structure Plan (2004-2015). 2016 were completed between 2004/05 & 2006/07. Leaving a shortfall of 6984 completions due by 2015.<br><br>Target: average of 9.4 / 1000 each year to 2015 | ✗ |
|                                                                  | East Lothian Indicator: % of the population living within the 5% most deprived data zones in Scotland for the Geographical Access to Services domain of the SIMD | 4% (2006 SIMD)                                                       | -            | Ensure that no more data zones fall into this category                                                                                                                                                                                                     | - |

## **National Outcome – 11. We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others**

### **Narrative on progress**

#### **Community and voluntary groups are active and well-supported**

East Lothian Council supports 20 community councils across a range of rural and urban areas. The Council currently invests £250,000 a year to help community councils run their operations and meet local community priorities. In addition to a basic administration grant, a unique Local Priorities Scheme currently distributes around £150,000 a year to them on a 'per capita' basis, whilst a competitive Capital Improvement Grant programme used £100,000 of public money to attract more than £800,000 of matched funding in 2007-08. East Lothian's Community Councils were recently recognised as an example of good practice in the Scottish Government and COSLA Community Empowerment Action Plan.

In 2009 East Lothian Council published its 'Youth Vision' Strategy as a framework to develop services that be inclusive and supportive to young people. Active Schools in East Lothian offer school aged pupils the motivation and opportunities to adopt active, healthy lifestyles throughout their school years and into adulthood. It aims to introduce more physical activity into their daily lives through active travel, play and dance.

Local Community Planning is being introduced in two areas of East Lothian to help better address local needs. Community Engagement will also be improved with the introduction of VOICE (Visioning Outcomes In Community Engagement). VOICE will help the Council understand whether it is effectively engaging with communities.

#### **Older people are provided with the right care in appropriate settings**

The Social Work Inspection Agency (SWIA) carried out a performance inspection of the Council's social work services in 2007, the report of which was published in February 2008. The inspection evaluated East Lothian as Good in six areas and Adequate in four, and concluded that social work services in East Lothian delivered good outcomes for people who used services. The Council's performance on the educational attainment of looked after children, and the number of adults receiving care within their own home was amongst the best in Scotland, as was performance on proportion of people with learning disabilities in their own tenancies and in work placements. Overall, people who used services reported they had had a good experience using social work services.

Particular achievements include:

- The review of Eligibility Framework which was conducted in September 2008, involving the Community Care Forum and Carers of East Lothian in the review process.
- Appointment of a Complaints Manager who now produces regular reports on complaints, which are discussed with Adult Social Care Management Team and other managers.
- Review of staffing levels in Adult Social Care conducted in 2008/9, and reported to Council in February 2009. Additional resources have been identified to enhance staffing in Community Care Group and the service will be re-designed, to enable it to provide faster access to

services and to carry out reviews of all people placed under the National Care Home Contract.

- Commissioning strategies for all service user groups are now in place, or are in the latter stages of completion.

#### Next Steps

- People using Social Work services increasingly expect these to be flexible and responsive to their needs, and to be provided in ways that give them choices, and allow them to retain control over their lives, wherever possible. To meet future demands and changing expectations, Community Care will need to make major changes in how it works and in how it delivers services to people in East Lothian. These changes will have major implications for staffing levels and deployments within the service.
- It is proposed that there should be a dedicated team of non para-professional staff, specially trained in 'customer care,' as well as Community Care access processes, and supported by professional advice. Access would continue to be by a dedicated telephone number.
- We have not yet developed a comprehensive performance framework for adult social care services. We are continuing to work on this through our Joint Planning Groups in parallel with the Single Outcome Agreement.
- We have not yet introduced the staff appraisal system recommended by SWIA. Again, this is being taken forward corporately as the Council reviews its Employee Development and Review arrangements.
- Our service delivery plans are not always clearly linked to and supported by available resources. We continue to work with colleagues in other parts of the Council on this area.
- Although work to develop a joint financial framework for our Older People's Strategy is almost completed, we have been less successful in developing a joint strategic overview of resources across the health and social care partnership.

#### Progress at March 2009 on local outcomes

| Local Outcome                                                                       | Indicator/s<br>(noting frequency / type / source)                                                     | Baseline at 2006-07                                               | Progress at March 2009<br>(indicators where available)               | 'End' target/s & timescale/s<br>or direction of travel            | Trend |
|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------|----------------------------------------------------------------------|-------------------------------------------------------------------|-------|
| Children, young people and members of staff will report an improvement in behaviour | East Lothian Indicator: SELS survey of P6 Pupils, % agreeing that 'Most pupils behave well in school' | 2006/07: 65.8                                                     | 78.3% of all P6 pupils report that most pupils behave well in school | Increase the number of children reporting that others behave well | ✓     |
|                                                                                     | East Lothian Indicator: SELS survey of S2 Pupils, % agreeing that 'Most pupils behave well in school' | 2006/07: 43.8                                                     | 37.2% of all S2 pupils report that most pupils behave well in school | Increase the number of children reporting that others behave well | ✗     |
| Community and voluntary groups are active and well-supported                        | NI 18: Increase the social economy turnover                                                           | 2007:<br>Number of organisations:<br>220<br>Turnover: £94 million | -                                                                    | Increase the social economy turnover                              | -     |
|                                                                                     | East Lothian Indicator: Volunteering questions from Scottish Household Survey                         | 2003/04: 24.8%                                                    | -                                                                    | Increase the percentage of people providing unpaid help           | -     |

|                                                                       |                                                                                                                                                    |               |                |                                                                         |   |
|-----------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------|---------------|----------------|-------------------------------------------------------------------------|---|
| Older people are provided with the right care in appropriate settings | <b>East Lothian Indicator:</b> % of people aged 65+ receiving personal care at home                                                                | 2007: 60.1%   | 2008: 58.5%    | Increase the proportion of people receiving personal care at home       | ✘ |
|                                                                       | <b>East Lothian Indicator:</b> % of people aged 65+ with intensive needs receiving care at home                                                    | 2007: 34.1%   | 2007/08: 33.6% | National target: 30% get care at home by 2008<br>40% by 2012            | ✘ |
|                                                                       | <b>East Lothian Indicator:</b> The number of people waiting more than 6 weeks to be discharged from hospital into a more appropriate care setting  | April 2007: 1 | April 2008: 0  | The standard set for this is zero from 2008/09 onwards                  | ✔ |
|                                                                       | <b>East Lothian Indicator:</b> Number of people aged 65+ admitted as an emergency twice or more to acute specialties, per 1000 relevant population | 2006/07: 53   | 2007/08: 47.9  | Reduce number by 20% based on 2004/05 figure<br>2010/11: 34             | ✔ |
|                                                                       | <b>East Lothian Indicator:</b> % of carers who feel able to continue their role                                                                    | -             | -              | Increase the proportion of carers that feel able to continue their role | - |

## National Outcome – 12. We value and enjoy our built and natural environment and protect it and enhance it for future generations

### Narrative on progress

#### **The natural and built environment will be protected and enhanced**

- Local community actively contributed to the North Berwick Lodge Grounds Restoration Project by being members of the Lodge Grounds Working Group and/or through physical works such as the restoration of the Edwardian rockery
- North Berwick Lodge Grounds Friends Group and Polson Park Friends Groups established
- Joint North Berwick and Traprain Laws Advisory Group established (4 Advisory Groups in total)
- 19 projects supported through the Community Environmental Fund
- 13 projects supported through the Civic Pride Fund
- Volunteers actively involved in the Preston Links Community Woodland Group
- Formal consultation on the Draft East Lothian Core Path Plan undertaken
- 2008-13 East Lothian Local Biodiversity Plan produced

#### **All children and young people will be able to give an example of how they actively contribute towards sustaining the school's, community's and global environment.**

- 90.2% of all P6 pupils and 67.1% of all S2 pupils report that they can give an example of how they care for the environment.
- All schools have registered for Eco Schools Scotland. 12 schools have achieved a Green Flag, a further 12 schools have achieved a silver award and a further 12 schools have achieved a bronze award.

#### Next Steps

- Individual schools need to address specific issues of sustainability at school, community and global levels within their preferred contexts.
- Individual schools will take this forward as appropriate using pupil voice, school challenges and specific lesson.
- The Department will continue to promote and support sustainability and the carbon management agenda

| Progress at March 2009 on local outcomes                                                                                                                          |                                                                                                    |                                                                                                                                                              |                                                                                                                             |                                                                                    |       |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|-------|
| Local Outcome                                                                                                                                                     | Indicator/s<br>(noting frequency / type / source)                                                  | Baseline at 2006-07                                                                                                                                          | Progress at March 2009<br>(indicators where available)                                                                      | 'End' target/s & timescale/s or direction of travel                                | Trend |
| All children and young people will be able to give an example of how they actively contribute towards sustaining the school's, community's and global environment | East Lothian indicator: SELS survey 'I can give an example of how I contribute to the environment' | -                                                                                                                                                            | 90.2% of all P6 pupils and 67.1% of all S2 pupils report that they can give an example of how they care for the environment | -                                                                                  | -     |
| An increased proportion of residents and visitors will rate East Lothian as a good place to live                                                                  | NI 33: Increase the percentage of adults that rate their neighbourhood as a good place to live     | 2005/06:<br>Very Good: 66%<br>Fairly Good: 31%<br>Fairly Poor: 2%<br>Very Poor: 1%                                                                           | 2009 (East Lothian residents survey)<br>Very good: 66.2%<br>Fairly good: 30%<br>Fairly poor: 2.1%<br>Very poor: 1.5%        | Increase the proportion of people rating East Lothian as a very good place to live | -     |
| The prosperity and physical condition of town and village centres will improve                                                                                    | East Lothian Indicator: % of business premises occupied                                            | National Non-Domestic Rates paying properties, June 2008<br><br>Total number: 3,148<br>Number unoccupied claiming relief: 222<br>Percentage occupied: 92.95% |                                                                                                                             | 2010/11: 95%                                                                       |       |
| The natural and built environment will be protected and enhanced                                                                                                  | NI 37: Increase to 95% the proportion of protected nature sites in favourable condition            | -                                                                                                                                                            | -                                                                                                                           | Increase to 95%                                                                    |       |
|                                                                                                                                                                   | NI 38: Improve the state of Scotland's historic buildings, monuments and environment               | -                                                                                                                                                            | -                                                                                                                           | -                                                                                  | -     |


### National Outcome – 13. We take pride in a strong, fair and inclusive national identity

#### Narrative on progress

**All children and young people will be able to demonstrate an appropriate knowledge of Scottish culture, history and heritage at key stages in their school careers**

- 86.2% of P6 pupils and 63.1% of S2 pupils reported that they had learned things about Scotland in their class this year (survey carried out in Jan/Feb 09).
- A Scottish Culture, History and Heritage Steering Group has been set up involving a range of stakeholders including the Convenor of the Education Committee. The Executive Director chairs this group.

#### Progress at March 2009 on local outcomes

| Local Outcome                                                                                                                                                      | Indicator/s<br>(noting frequency / type / source)                             | Baseline at 2006-07 | Progress at March 2009<br>(indicators where available)                                                                                                     | 'End' target/s & timescale/s or direction of travel | Trend                                                                                 |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------|---------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------|---------------------------------------------------------------------------------------|
| All children and young people will be able to demonstrate an appropriate knowledge of Scottish culture, history and heritage at key stages in their school careers | East Lothian indicator: SELS survey 'I regularly learn things about Scotland' | -                   | 86.2% of P6 pupils and 63.1% of S2 pupils reported that they had learned things about Scotland in their class this year (survey carried out in Jan/Feb 09) | -                                                   | -                                                                                     |
| East Lothian's culture and diversity is recognised and celebrated                                                                                                  | East Lothian Indicator: Museum service visitor numbers                        | 2006/07: 29,068     | 2008/09: 24,929 (unvalidated)                                                                                                                              | 2009/10: 40,000                                     |  |

## National Outcome – 14. We reduce the local and global environmental impact of our consumption and production

### Narrative on progress

Weekly refuse collections are made from over 40,000 households and nearly 1,400 trade premises. Almost 90% of households in East Lothian have access to a regular kerbside recycling collection.

The Council also provides a network of over 80 Recycling Points, with the majority having facilities to recycle glass and cans and around 40% also having facilities to recycle paper and textiles. We operate four Recycling Centres within the county, at these Centres over 20 different materials are separately collected for either reuse or recycling.

In 2007/8 we recycled and composted 37% of waste collected, but still sent 43,881 tonnes of waste to Landfill at Dunbar.

In 2008-09 8,500 tonnes of biodegradable garden waste was collected via the four Recycling Centres (formerly Civic Amenity Sites) at Dunbar, Kinwegar, North Berwick and Macmerry and sent for composting

There are currently 44 schools and nurseries registered as [Eco-Schools](#), who are taking whole school action to reduce waste and energy use whilst raising environmental awareness among staff and pupils. Projects such as Waste Aware and Eco-Schools aim to influence current and future behaviour.

The East Lothian Environment Forum was launched at an event in May 2008. More public events are planned for 2009.

Environment Forum Steering Group established, which includes representatives from local community groups, national organizations, the volunteer sector, the council and residents from East Lothian. The Steering Group has been involved in the East Lothian Single Outcome Agreement 2009/10 and is currently developing an Environment Strategy for East Lothian.

The Council has developed a Carbon Management Plan developed in conjunction with the Carbon Trust. The Plan aims to reduce carbon emissions under the direct control of the Council by 25% by 2014

### Next Steps

- The Council is participating in the joint WWF Scotland and Sustainable Scotland Network (SSN) Local Footprints projects. In 2009 we will be developing scenario planning options and developing local data to use with the REAP tool

| Progress at March 2009 on local outcomes                                                                      |                                                                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                    |                                                                                                     |       |            |      |      |         |      |           |      |                |      |                  |      |                 |      |                    |      |       |       |   |                                     |   |
|---------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|-------|------------|------|------|---------|------|-----------|------|----------------|------|------------------|------|-----------------|------|--------------------|------|-------|-------|---|-------------------------------------|---|
| Local Outcome                                                                                                 | Indicator/s<br>(noting frequency / type / source)                   | Baseline at 2006-07                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Progress at March 2009<br>(indicators where available)                             | 'End' target/s & timescale/s or direction of travel                                                 | Trend |            |      |      |         |      |           |      |                |      |                  |      |                 |      |                    |      |       |       |   |                                     |   |
| Waste will be minimised, recycling will be increased and the amount of waste sent to landfill will be reduced | NI 43: Reduce to 1.32 million tonnes waste sent to landfill by 2010 | 2006/07: 45624.7 tonnes of waste sent to landfill                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 2007/08: 43,881                                                                    | 2010: reduce proportion of municipal waste sent to landfill to 56%<br><br>2013: reduce to 36%       | ✓     |            |      |      |         |      |           |      |                |      |                  |      |                 |      |                    |      |       |       |   |                                     |   |
|                                                                                                               | LI 45: Tonnage of municipal waste collected per 1000 population     | 2006/07: 729.2                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | 2007/08: 728.1<br>(Total municipal waste collected / mid 2008 population estimate) | Stop the growth in municipal waste produced by 2010<br><br>Scottish target: The National Waste Plan | ✓     |            |      |      |         |      |           |      |                |      |                  |      |                 |      |                    |      |       |       |   |                                     |   |
|                                                                                                               | LI 46: Tonnage of biodegradable municipal waste landfilled          | 2006/07: 28666                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                    | 2008/09: 24,802<br>2009/10: 23,744<br><br>Targets from the Landfill Allowance Scheme                |       |            |      |      |         |      |           |      |                |      |                  |      |                 |      |                    |      |       |       |   |                                     |   |
|                                                                                                               | LI 48: Proportion of municipal waste composted or recycled          | 2006/07: 32.6%                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                    | 2008/09: 38.4%<br><br>2010: increase to 40%<br><br>2013: increase to 50%                            | ✓     |            |      |      |         |      |           |      |                |      |                  |      |                 |      |                    |      |       |       |   |                                     |   |
| Maintain and improve environmental quality and encourage more use of sustainable resources in East Lothian    | NI 36: Reduce overall ecological footprint                          | <table border="1"> <tr> <td colspan="2">East Lothian - 2001 Ecological footprint broken down by theme</td> </tr> <tr> <td></td> <td>gha/capita</td> </tr> <tr> <td>Food</td> <td>1.15</td> </tr> <tr> <td>Housing</td> <td>1.50</td> </tr> <tr> <td>Transport</td> <td>0.90</td> </tr> <tr> <td>Consumer items</td> <td>0.76</td> </tr> <tr> <td>Private services</td> <td>0.41</td> </tr> <tr> <td>Public Services</td> <td>0.37</td> </tr> <tr> <td>Capital Investment</td> <td>0.24</td> </tr> <tr> <td>Other</td> <td>-0.01</td> </tr> </table> | East Lothian - 2001 Ecological footprint broken down by theme                      |                                                                                                     |       | gha/capita | Food | 1.15 | Housing | 1.50 | Transport | 0.90 | Consumer items | 0.76 | Private services | 0.41 | Public Services | 0.37 | Capital Investment | 0.24 | Other | -0.01 | - | Reduce overall ecological footprint | - |
| East Lothian - 2001 Ecological footprint broken down by theme                                                 |                                                                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                    |                                                                                                     |       |            |      |      |         |      |           |      |                |      |                  |      |                 |      |                    |      |       |       |   |                                     |   |
|                                                                                                               | gha/capita                                                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                    |                                                                                                     |       |            |      |      |         |      |           |      |                |      |                  |      |                 |      |                    |      |       |       |   |                                     |   |
| Food                                                                                                          | 1.15                                                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                    |                                                                                                     |       |            |      |      |         |      |           |      |                |      |                  |      |                 |      |                    |      |       |       |   |                                     |   |
| Housing                                                                                                       | 1.50                                                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                    |                                                                                                     |       |            |      |      |         |      |           |      |                |      |                  |      |                 |      |                    |      |       |       |   |                                     |   |
| Transport                                                                                                     | 0.90                                                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                    |                                                                                                     |       |            |      |      |         |      |           |      |                |      |                  |      |                 |      |                    |      |       |       |   |                                     |   |
| Consumer items                                                                                                | 0.76                                                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                    |                                                                                                     |       |            |      |      |         |      |           |      |                |      |                  |      |                 |      |                    |      |       |       |   |                                     |   |
| Private services                                                                                              | 0.41                                                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                    |                                                                                                     |       |            |      |      |         |      |           |      |                |      |                  |      |                 |      |                    |      |       |       |   |                                     |   |
| Public Services                                                                                               | 0.37                                                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                    |                                                                                                     |       |            |      |      |         |      |           |      |                |      |                  |      |                 |      |                    |      |       |       |   |                                     |   |
| Capital Investment                                                                                            | 0.24                                                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                    |                                                                                                     |       |            |      |      |         |      |           |      |                |      |                  |      |                 |      |                    |      |       |       |   |                                     |   |
| Other                                                                                                         | -0.01                                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                    |                                                                                                     |       |            |      |      |         |      |           |      |                |      |                  |      |                 |      |                    |      |       |       |   |                                     |   |

## National Outcome – 15. Our public services are high quality, continually improving, efficient and responsive to local people's needs

### Narrative on progress

The 2009 East Lothian Resident's Survey found that residents generally perceived the Council's services to be efficient (20.4% of respondents thought Council services 'inefficient'), responsive (31.4% agreed that the Council is 'good at listening to local people's views before it takes decisions'. 23.5% disagreed) and customer focussed (49% agreed that the 'Council designs its services around the needs of people who use them). However, there remains plenty of room for improvement.

The Council is introducing a model of self-evaluation known as 'How Good is Our Council?'. This will help the Council determine how far it has progressed against its commitments and understand where improvements should be made

The Community Planning Partnership has been restructured to strengthen partnership working around the 2009 SOA. The Partnership's has a community engagement strategy and is also investing in a joint funded community engagement post as of this financial year. Local Community Planning is being introduced in two areas of East Lothian to help better address local needs. Community Engagement will also be improved with the introduction of VOICE (Visioning Outcomes In Community Engagement). VOICE will help the Council understand whether it is effectively engaging with communities.

Other notable achievements during 2008/09 include:

- Corporate Departments restructured to improve support capacity
- Improvements to customer service, including the routing of all switchboard calls via the Contact Centre and establishment of Customer Service Excellence Project Board
- Openness and transparency of decision-making improved with the establishment of the Audit Committee, Petitions Committee and opening of PPRP meetings to the public
- Single Status implemented

Next Steps

- Revised Employee Performance Review and Development scheme to be rolled out during 2009/10
- Strategy for Arms Length Management Organisations to be produced
- Asset Management Strategy to be implemented
- Arrangements to support risk management to be addressed and a Risk Management Strategy needs to be developed
- Continuing Professional Development for members project to be completed
- The first Council-wide self-evaluations using 'How Good is Our Council?' to be completed during 2009/10. Business planning needs to be re-orientated to link with the outputs of self-evaluation.
- Performance measures need to be reviewed to assess their contribution to the outcomes contained in the SOA
- Performance reports to become available via the Council website in a similar manner to 'Scotland Performs'

| Progress at March 2009 on local outcomes                                 |                                                                                                                                                                     |                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                    |                                                                                                |       |  |       |                |   |               |    |                           |    |                  |
|--------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------|-------|--|-------|----------------|---|---------------|----|---------------------------|----|------------------|
| Local Outcome                                                            | Indicator/s<br>(noting frequency / type / source)                                                                                                                   | Baseline at 2006-07                                                                                                                                                                                                                                                                                                                                                                                  | Progress at March 2009<br>(indicators where available)                             | 'End' target/s & timescale/s or direction of travel                                            | Trend |  |       |                |   |               |    |                           |    |                  |
| All people can access Council services regardless of their circumstances | East Lothian Indicator: Percentage of public service buildings that are suitable and accessible to disabled people                                                  | 2006/07 - 64.9%                                                                                                                                                                                                                                                                                                                                                                                      | 2008/09 – 36.4%                                                                    | Increase the proportion of buildings that are accessible to disabled people                    | ✘     |  |       |                |   |               |    |                           |    |                  |
|                                                                          | East Lothian Indicator: % of complaints received on the grounds of race, gender or disability discrimination                                                        | -                                                                                                                                                                                                                                                                                                                                                                                                    | -                                                                                  | -                                                                                              |       |  |       |                |   |               |    |                           |    |                  |
| The Council has strong leadership and direction                          | East Lothian Indicator: All leaders within East Lothian Council will achieve Good, Very Good or Excellent for Leadership in an externally validated self-evaluation | -                                                                                                                                                                                                                                                                                                                                                                                                    | The first Council-wide self-evaluations are due to be conducted during Autumn 2009 | -                                                                                              | -     |  |       |                |   |               |    |                           |    |                  |
| More customers will be satisfied with the Council's services             | NI 5: Improve people's perceptions of the quality of public services delivered                                                                                      | Level of agreement (as a %) with the statement 'My council provides high quality services'                                                                                                                                                                                                                                                                                                           | -                                                                                  | Increase in the proportion of people that strongly agree or tend to agree                      | -     |  |       |                |   |               |    |                           |    |                  |
|                                                                          |                                                                                                                                                                     | <table border="1"> <thead> <tr> <th></th> <th>05/06</th> </tr> </thead> <tbody> <tr> <td>Strongly agree</td> <td>7</td> </tr> <tr> <td>Tend to Agree</td> <td>43</td> </tr> <tr> <td>Neither agree or disagree</td> <td>20</td> </tr> <tr> <td>Tend to disagree</td> <td>18</td> </tr> <tr> <td>Strongly disagree</td> <td>10</td> </tr> <tr> <td>No opinion</td> <td>2</td> </tr> </tbody> </table> |                                                                                    |                                                                                                |       |  | 05/06 | Strongly agree | 7 | Tend to Agree | 43 | Neither agree or disagree | 20 | Tend to disagree |
|                                                                          | 05/06                                                                                                                                                               |                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                    |                                                                                                |       |  |       |                |   |               |    |                           |    |                  |
| Strongly agree                                                           | 7                                                                                                                                                                   |                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                    |                                                                                                |       |  |       |                |   |               |    |                           |    |                  |
| Tend to Agree                                                            | 43                                                                                                                                                                  |                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                    |                                                                                                |       |  |       |                |   |               |    |                           |    |                  |
| Neither agree or disagree                                                | 20                                                                                                                                                                  |                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                    |                                                                                                |       |  |       |                |   |               |    |                           |    |                  |
| Tend to disagree                                                         | 18                                                                                                                                                                  |                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                    |                                                                                                |       |  |       |                |   |               |    |                           |    |                  |
| Strongly disagree                                                        | 10                                                                                                                                                                  |                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                    |                                                                                                |       |  |       |                |   |               |    |                           |    |                  |
| No opinion                                                               | 2                                                                                                                                                                   |                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                    |                                                                                                |       |  |       |                |   |               |    |                           |    |                  |
| The Council will make more efficient use of its resources                | NI 4: Improve public sector efficiency through the generation of 2% cash releasing efficiencies per annum, over each of the three years to 2010-11                  | -                                                                                                                                                                                                                                                                                                                                                                                                    | -                                                                                  | Efficiency savings:<br>08/09: £4.467m (2.5%)<br>09/10: £3.826m (2.1%)<br>10/11: £3.869m (2.1%) |       |  |       |                |   |               |    |                           |    |                  |