

**SOA ANNUAL REPORT TEMPLATE (2008-09)**

<b>National Outcome 1 - We live in a Scotland that is the most attractive place for doing business in Europe</b>					
<b>Narrative on progress in improving the delivery of the national outcome</b>					
<p>Dundee has had positive employment growth in recent years up to 2009, especially in key sectors for the future of the local and Scottish economy. However, the overall employment total fell by over 3,000 during the year due to the recession. Targets on employment growth were revised in the SOA 2009-2011 reflecting the decrease in employment and increase in unemployment in the current economic climate. Funding for the next phase of the Waterfront Development Plan has been agreed with the Scottish Government and the works have commenced. Up to March 2009 Dundee had been progressively increasing the proportion in work and closing the gap on national employment averages. A key achievement in the year was the further development of the Employability Partnership strategy to help young people and long-term unemployed back into work.</p> <p>The new TACTRAN Delivery Plan was approved and this includes actions to reduce traffic congestion in Dundee.</p>					
<b>Progress at March 2009 on local outcomes</b>					
<b>Local Outcome</b>	<b>Indicator/s (noting frequency / type / source)</b>	<b>Baseline at 2006-07</b>	<b>Progress at March 2009 (indicators where available)</b>	<b>'Progress' target/s to 2010-11 (where available)</b>	<b>'End' target/s &amp; timescale/s or direction of travel</b>
Create a thriving economy where prosperity, job opportunities and employability are developed across the city	Growth in knowledge economy sectors	23,319	24,284	3% increase by 2011 revised to 23,400	26,100
	Growth in financial, leisure and retail sectors	18,530	19,197	3% increase by 2011	
<b>Narrative on progress on Local Outcome</b>					
<p>Dundee has experienced positive employment growth in key sectors for the future in science and creative industries, retail and financial sectors. Partnership actions to develop growth in these sectors is continuing including BioDundee (life sciences), Talking Tayside (contact centres), Interactive Tayside and Digital Dundee (Digital Media)</p>					
<b>Local Outcome</b> Dundee will be a strong regional centre and a major Scottish city	% of journeys to work for which buses are used	12%	New survey data not available until later this year	Increase to 33% by 2011	

**Narrative on progress on Local Outcome**

The agreement with the Scottish Government on the next phase of the City Waterfront Development has enabled the next phase of work to commence and maintain the positive consensus on the City's development. The TACTRAN strategy delivery plan was approved by their board and continues positive developments to reduce traffic congestion in Dundee. The Dundee Partnership has consulted on a new cultural strategy for the City.

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<b>National Outcome 2 - We realise our full economic potential with more and better employment opportunities for our people</b>					
<b>Narrative on progress in improving the delivery of the national outcome</b>					
Up to March 2009 Dundee had been progressively increasing the proportion in work and closing the gap on national employment averages. A key achievement in the year was the further development of the Employability Partnership strategy to help young people and long-term unemployed back into work.					
<b>Progress at March 2009 on local outcomes</b>					
<b>Local Outcome</b>	<b>Indicator/s (noting frequency / type / source)</b>	<b>Baseline at 2006-07</b>	<b>Progress at March 2009 (indicators where available)</b>	<b>'Progress' target/s to 2010-11 (where available)</b>	<b>'End' target/s &amp; timescale/s or direction of travel</b>
Create a thriving economy where prosperity, job opportunities and employability are developed across the city	Growth in the number of people in employment	83,790	83,541	2% increase by 2011 revised to 80,600 in SOA 2	Revised to 90,000 longer term in SOA 2
	Increase in the % of the population who are in work	71%	72.3%	2% increase by 2011 revised to 80,600 in SOA 2	Revised to 90,000 longer term in SOA 2
	Overall number of new businesses	242	271		Increase
	Unemployment claimant rate relative to the Scottish average	3.9% compared to 2.7%	5.3% compared to 3.7%		Reduce jobseeker claimant numbers
	Median gross weekly earnings of full time employees by place of residence relative to the Scottish average	£413.40 compared to £456.70	£440.00 compared to £461.80		Increase closer to Scottish average
	Number of unemployed, sick and disabled in regeneration areas	8,110 (revised baseline due to new methodology)	7,987		Reduce to city average
<b>Narrative on progress on Local Outcome</b>					
Ensuring that Dundee's people have the skills and competencies that are needed to secure and sustain employment is vital for the city. Whilst the main focus is on the employability agenda, partners have worked to ensure that the current workforce continues to have the necessary skills. The number of claimants of unemployed related benefits has fallen in recent years but has remained consistently above the Scottish average. The percentage of the city's working age employment in work is also lower than the Scottish average.					

The Dundee Partnership's employability action plan is focussed on addressing levels of worklessness across the city. In addition to providing assistance to those close to the labour market, the plan targets key client groups including young people, lone parents and those with health problems. Funding has been secured from the Fairer Scotland Fund, the European Social Fund, City Strategy and Disadvantaged Area Fund to support a range of activities aimed at progressing people towards work. A pipeline approach that identifies key stages in a person's journey towards employment, from initial engagement through to employment and aftercare, has been established. Delivery partners are being funded to provide specialist support across each of the key stages. In addition to utilising specific funding streams, the Dundee Partnership is working to influence the delivery of national programmes such as Flexible New Deal that will be introduced in Dundee in 2010. Key Strategic Partners include Jobcentre Plus, NHS Tayside, Dundee City Council, Skills Development Scotland and Dundee College.

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<b>National Outcome 3 - We are better educated, more skilled and more successful, renowned for our research and innovation.</b>					
<b>Narrative on progress in improving the delivery of the national outcome</b>					
<p>The continuing success of Dundee University, Abertay University and Dundee College is building the City's and Scotland's reputation for research and innovation.</p> <p>Improving school attainment is a local priority and there are signs of slow but steady progress in the tariff score and school leavers entering positive destinations. Six new primary schools and one new secondary were opened during the year.</p>					
<b>Progress at March 2009 on local outcomes</b>					
<b>Local Outcome</b>	<b>Indicator/s (noting frequency / type / source)</b>	<b>Baseline at 2006-07</b>	<b>Progress at March 2009 (indicators where available)</b>	<b>'Progress' target/s to 2010-11 (where available)</b>	<b>'End' target/s &amp; timescale/s or direction of travel</b>
Achieve learning which prepares people for life, employment and learning for its own sake	Average education tariff scores for S4 pupils	144	146	Increase to 149 in 2009 (153 achieved Aug 09)	
	Reduce the proportion of young people (16-19) not in education, training or employment	11.6%	11.6%	Reduce to 11.3% 2008 11.0% 2009	
	Reduce the number of school leavers not entering education, training or employment	18%	17%	Reduce to 14% by Oct 2008 12% by Oct 2009	
	Number of adults receiving support with literacy and numeracy	1,600	1,817		Maintain
<b>Narrative on progress on Local Outcome</b>					
<p>The HE/FE sectors are successfully promoting excellence in education, research and innovation and have strengthened their involvement in Dundee Partnership activity in developing the SOA. The Educational Attainment plan is continuing to be pursued and progress is being made in developing the Integrated Children's Services strategy. Six new primary schools and one secondary school were opened during 2008/09.</p> <p>To help people with challenges to accessing work, the Partnership Matters strategy is being delivered through a multi agency forum helping people with special needs, and a college support contract was put in place in September 2008.</p> <p>Literacy tuition to adults was delivered for 1,817 people in the City in 2008/</p>					

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<b>National Outcome 4 - Our young people are successful learners, confident individuals, effective contributors and responsible citizens</b>					
<b>Narrative on progress in improving the delivery of the national outcome</b>					
<p>Educational attainment is a local priority and progress is being achieved. Although results in August 2008 were disappointing the latest results (August 2009) are above target for the tariff score and on target for English and Maths. Furthermore, 17 out of 18 schools received positive inspection reports. Dundee is making steady progress on the proportion of school leavers entering positive destinations, especially HE/FE, but employment is more challenging in the current climate. Unfortunately there has been a significant decline this year in the attainment of 'looked after children' after the previous year's improvements. However, this is a statistically small sample to judge on one year and the 'looked after children' education project completed during the year focused on an earlier cohort and the benefits will follow in future years' attainment. Investment in Integrated Children's Services, new schools and the early years framework is underway. An Improvement Plan was developed by all agencies as part of the Child Protection inspection process.</p>					
<b>Progress at March 2009 on local outcomes</b>					
<b>Local Outcome</b>	<b>Indicator/s (noting frequency / type / source)</b>	<b>Baseline at 2006-07</b>	<b>Progress at March 2009 (indicators where available)</b>	<b>'Progress' target/s to 2010-11 (where available)</b>	<b>'End' target/s &amp; timescale/s or direction of travel</b>
Achieve learning which prepares people for life, employment and learning for its own sake.  Our children will achieve their full potential at school	Increase the proportion of school leavers in positive and sustained destinations	82.41%	83%	Increase to 88%	
	Increase the proportion of schools receiving positive inspection reports	No baseline data available based on current system	94%		Increase
	Reduce the number of school leavers not entering education, training or employment	18%	17%	Reduce to 14% by Oct 2008 12% by Oct 2009	
	Average Education tariff score for S4 pupils	144	146	Increase to 149 in 2009 <b>(153 achieved Aug 09)</b>	

	Proportion of pupils at the end of S4 achieving at least SCQF Level 3 in English and Maths	86%	84%	Increase to 88% in 2009 <b>(achieved Aug 09)</b>	
	Continue to increase the % of Looked After Children achieving at least one qualification at SCQF Level 3 or above.	55%	35.3%	<b>(46.4% achieved in Aug 09)</b>	Increase
	Continue to increase the % of Looked After Children achieving both English and Maths at SCQF Level 3 or above.	45%	11.8%	<b>(26.8% achieved in Aug 09)</b>	Increase
	% difference in Education tariff scores between SIMD 15% and city average.	3%	Baseline data was produced as part of an evaluation by the Geddes Centre and is no longer being updated.		Close gap to city average
	Number of pupils registered for non SQA based school achievements.	102 pre-apprenticeship 491 work experience 118 ECDL	Baseline data was produced as part of an evaluation by the Geddes Centre and is no longer being updated.	Increase by 5%	

#### **Narrative on progress on Local Outcome**

Increasing school attainment results is a key priority of the Partnership. The proportion of pupils attaining English and Maths at Levels 3 or above by the end of S4 is 85% compared to 91% nationally. Dundee's average S4 pupil tariff score is up from the baseline by 2 points. The most recent figures show a more significant improvement.

Integrated Children's Services is now part of the Dundee Partnership through establishing the Children and Young Persons theme group to deliver the SOA, and work is well actioned on the Plan.

Dundee has been identified as one of seven "hotspot" areas in Scotland for the 'More Choices More Chances' (MCMC) group of young people (16-19 year olds) who are not in education, training or employment. There are currently 17% of 16-19 year olds falling into the MCMC category and the Dundee MCMC/Employability Partnership is working towards reducing that figure to 12% by 2011 and 11% by the end of this SOA.

Improving outcomes for 'Looked After Children' (LAC) and those who have been previously LAC is a strategic priority. The Council is prioritising the development of its role as "corporate parent" with one of the key aims of improving the educational outcomes for all looked after children and young people.

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National Outcome 5 - Our children have the best start in life and are ready to succeed.					
Narrative on progress in improving the delivery of the national outcome					
<p>Educational attainment is a local priority and steady progress is being achieved. Investment in Integrated Childrens' Services, new schools and the early years framework is underway. The setback in attainment for looked after children is being investigated but the relatively low sample may mean this is annual variation within longer-term improvement.</p>					
Progress at March 2009 on local outcomes					
Local Outcome	Indicator/s (noting frequency / type / source)	Baseline at 2006-07	Progress at March 2009 (indicators where available)	'Progress' target/s to 2010-11 (where available)	'End' target/s & timescale/s or direction of travel
Promote learning which prepares people for life, employment and learning for its own sake.	Increase the proportion of schools receiving positive inspection reports.	No baseline data available on current system	94%		Increase
	Educational tariff scores for S4 pupils	144	146	Increase to 149 in 2009 <b>(153 achieved in Aug 09)</b>	
	Number of children (aged 0-15) dependent on a recipient of Income Support and Job Seekers Allowance	44.3%	Data no longer supplied by DWP at postcode level to allow calculation	Reduce to under 40%	
	Proportion of pupils at the end of S4 achieving at least SCQF Level 3 in English and Maths	86%	84%	Increase to 88% in 2009 <b>(achieved 88% in Aug 09)</b>	
	Continue to increase the % of Looked After Children achieving at least one qualification at SCQF Level 3 or above.	55%	35.3%	<b>(46.4% achieved in Aug 09)</b>	Increase

	Continue to increase the % of Looked After Children achieving both English and Maths at SCQF Level 3 or above	45%	11.8%	<b>(26.8% achieved in Aug 09)</b>	Increase
<p><b>Narrative on progress on Local Outcome</b></p> <p>Progress is being made on improving attainment, integrated children's services, and services for "looked after children". Attainment is now led by the Attainment and Achievement Theme group of Integrated Children's Services. The More Choices More Chances" project is now fully integrated with the employment partnership.</p>					

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<b>National Outcome 6 - We live long, healthier lives</b>					
<b>Narrative on progress in improving the delivery of the national outcome</b>					
<p>There were two significant increases in the year: almost all 3-5 year olds are now registered with a dentist (98.3% up from 73%) and the percentage of home care clients receiving care at home increased (77% up from 53.5%). Positive reductions were noted on alcohol related hospital admissions and coronary heart disease.</p>					
<b>Progress at March 2009 on local outcomes</b>					
<b>Local Outcome</b>	<b>Indicator/s (noting frequency / type / source)</b>	<b>Baseline at 2006-07</b>	<b>Progress at March 2009 (indicators where available)</b>	<b>'Progress' target/s to 2010-11 (where available)</b>	<b>'End' target/s &amp; timescale/s or direction of travel</b>
<p>Improve the health and fitness of the community</p> <p>Dundee will provide effective care for those that need it</p> <p>Our people will have improved physical and mental well being</p> <p>Dundee will have reduced health and social inequalities</p>	Membership uptake in local authority and local authority supported leisure centres	2,426	2,350	Increase by 5% per annum	
	Pregnancies among 13-15 year olds, per 1,000 population	13.7% (2003/4)	12.1%	Reduce by 20% by 2010	
	Number of suicides per 100,000 population	36	27	Reduce by 20% by 2013	
	% of population (+16) who smoke	28%	28.4%	Reduce to 22% by 2010	
	% of children breastfed at 6-8 weeks	33%	29.9%		Increase
	% of 5 year olds requiring no dental work	46%	47.1%	Increase to 60% by 2009/10	
	Deaths per 1,000 population by smoking related diseases	2.9%	No new data available		Reduce

Deaths per 1,000 population by alcohol related diseases	3.6%	3.2%		Reduce
Alcohol related hospital admissions (rate per 100,000)	679	602		Reduce
Number of drug-related deaths	23	No new data available		Reduce
Deaths per 100,000 from coronary heart disease	149.4	147.8		Reduce
Deaths per 100,000 from all cancers	158.2	No new data available		Reduce
Intensive home care as a percentage of all long-stay care	25.32%	27.9%	Increase to 30% by 2009	
Percentage of home care clients 65+ receiving personal care at home	53.5%	77%		Increase
Modal share of people walking to work within the city	2%	2%	Increase to 22% by 2011	
Level of cycling in Dundee	1%	2%	Double by 2011	

#### **Narrative on progress on Local Outcome**

Progress has been made on infant dental registration and healthy BMI and in home personal care. However other improvement in relation to dental caries, breastfeeding and smoking will require further concerted effort.

The new smoking cessation and Dundee Travel Active projects have been launched.

Plans have been prepared for the new City Centre swimming complex. The new Housing Investment Plan has allocated 30% of all new build accommodation for Community Care.

Dundee was selected as one of the national Equally Well test sites and will focus on mental wellbeing in the Stobswell area. The preventative Keep Well approach is expanding through the Hearty Lives initiative.

National Outcome 6	National Indicators and Targets + Health Improvement, Efficiency, Access, Treatment (HEAT)	Baseline	Progress at March 2009	National Target (if appropriate)
<b>We live longer, healthier lives</b>	Reduce the rate of increase in the proportion of children with their body mass index outwith a healthy range by 2018.	26.3%	24.5%	
	Increase the average score of adults on the Warwick-Edinburgh mental wellbeing scale by 2011.	--	Data not available until later this year.	
	Increase the proportion of new born children exclusively breastfed at 6-8 weeks.	26.6%		33.33%
	Increase healthy life expectancy at birth in the most deprived areas	68.8 female 64.6 male	No new data available	
	Reduce the % of the adult population who smoke to 22% by 2010.	28%	28.4%	
	Through smoking cessation services, support each NHS Board's smoking population in successfully quitting (at one month post guide) over the period 2008/9-2010/11	No specific local measure		8%
	Reduce alcohol related hospital admissions by 2011 (rate per 100,000)	679	602	
	Reduce the proportion of people aged 65 and over admitted as emergency in-patients 2 or more times in a single year by 20% compared with 2004/5.	4,650	4,843	Reduce by 20%
	Reduce by 10% emergency in patient bed days for people aged 65 and over by 2008	95,157	89,842	Reduce by 10%
	Reduce mortality from coronary heart disease among the under 75s in deprived areas. (rate per 100,000)	109	103.2	
	60% of school children in P1 will have no signs of dental disease by 2010	46%	47.1%	
	80% of all 3-5 year old children to be registered with an NHS dentist by 2010/11	73%	98.3%	80%
	Reduce the annual rate of increase of defined daily dose per capita of anti-depressants to zero by 2009/10 and a framework to achieve a 10% reduction in future years.	10.7	No new data available	0% growth by 2010 and 10% reduction by 2011
	The level of older people with complex care needs receiving care at home	See separate home care measures		

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<b>National Outcome 7 - We have tackled the significant inequalities in Scottish society</b>					
<b>Narrative on progress in improving the delivery of the national outcome</b>					
<p>The Partnership's aims for regenerating deprived communities in the city were translated and expanded through the incorporation of the Regeneration Outcome Agreement into the first Single Outcome Agreement. The local Fairer Scotland Fund approach and programme was approved as fully aligned with the SOA.</p>					
<b>Progress at March 2009 on local outcomes</b>					
<b>Local Outcome</b>	<b>Indicator/s (noting frequency / type / source)</b>	<b>Baseline at 2006-07</b>	<b>Progress at March 2009 (indicators where available)</b>	<b>'Progress' target/s to 2010-11 (where available)</b>	<b>'End' target/s &amp; timescale/s or direction of travel</b>
Regenerate communities and create stable, attractive and popular neighbourhoods throughout the city	% of the population in the 15% most deprived data zones in Scotland	28%	28.4%		Decrease
	% of pupils in primary and secondary schools registered for free school meals relative to the Scottish average	23% (compared to 15.5%)	23%		Reduce to Scottish average
	% difference in mean household incomes between SIMD 15% data zones and rest of city	17.3%	18.9%		Reduce to 15%
	% of housing benefit claimants in SIMD 15% data zones	58.9%	53%		Reduce by 10%

	% of Council Tax benefit claimants in SIMD 15% data zones	55.7%	49%		Reduce by 10%
	% of children (under 16) in regeneration areas living in households dependant on benefit	44.3%	Data no longer supplied by DWP at postcode level to allow calculation		Reduce to under 40%

**Narrative on progress on Local Outcome**

**The Achieving our Potential framework for tackling deprivation provided the basis for the revised Financial Inclusion Strategy for Dundee which is in the later stages of development.**

**The Government's Financial Inclusion Task Force has identified Dundee as the 7th highest 'hotspot' in Britain in relation to the mismatch in the need for and availability of third sector affordable credit. The focus of the Dundee response moved from the creation of a Community Development Finance Institution to participation in the DWP's Growth Fund programme through a strengthened credit union infrastructure**

**The significant decrease in council tax benefit claimants in deprived areas is to be further analysed before conclusions are reached.**

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<b>National Outcome 8 - We have improved the life chances for children, young people and families at risk</b>					
<b>Narrative on progress in improving the delivery of the national outcome</b>					
<p>Progress is being made on the local priority of improving education attainment. The Looked After Children Education project was completed and a report sent to the Scottish Government. The decline in attainment for this group is being investigated.</p> <p>During the year child protection was received, an HMIE inspection and a multi agency improvement plan was agreed.</p>					
<b>Progress at March 2009 on local outcomes</b>					
<b>Local Outcome</b>	<b>Indicator/s (noting frequency / type / source)</b>	<b>Baseline at 2006-07</b>	<b>Progress at March 2009 (indicators where available)</b>	<b>'Progress' target/s to 2010-11 (where available)</b>	<b>'End' target/s &amp; timescale/s or direction of travel</b>
Promote learning which prepares people for life, employment and learning for its own sake	Increase the proportion of young people leaving school with recognised qualifications	144 (average Education tariff score)	146	Increase to 149 in 2009 <b>(153 achieved in Aug 09)</b>	
Our children will be safe, nurtured, healthy, achieving, active, respectful, responsible and included	Reduce the proportion of school leavers not entering education, training or employment	18%	17%	Reduce to: 14% by Oct 2008 12% by Oct 2009	
Improve the health and fitness of the community	Continue to increase the % of Looked After Children achieving at least one qualification at SCQF Level 3 or above	55%	35.3%	<b>(46.4% achieved in Aug 09)</b>	Increase
	Continue to increase the % of Looked After Children achieving both English and Maths at SCQF Level 3 or above	45%	11.8%	<b>(26.8% achieved in Aug 09)</b>	Increase
	Number of suicides per 100,000 population	36	27	Reduce by 20% by 2013	
<b>Narrative on progress on Local Outcome</b>					
<p>During the year child protection was subject to an HMIE inspection and the improvement plan has been agreed by all agencies.</p>					

The Looked After Children Educational Attainment Project was completed and an evaluation report submitted to the Scottish Government. The fall in the percentage gaining qualifications is being investigated. The next figures in August 2009 are showing the overall improvement over the last few years is back on course.

The Integrated Children's Services Strategy is now integrated into the Dundee Partnership and the delivery plan is being developed. Raising attainment is a local priority. Progress is being made on improving the positive destinations for young people leaving school. In overall terms entry to HE and FE have both increased. The More Choices More Chances project has fully merged with the Employability Partnership and the Education Department is working closely with Careers Scotland.

The Partnership Matters Strategy is improving opportunities for people with special educational needs and an in-college support contract was put in place from September 2008 for adults with physical and learning difficulties. The literacy tuition programmes for adults delivered a further 1,817 clients in 2008/09. A review of the levels of support and respite for children, adults and carers was undertaken to establish joint target figures for children's and adult services and these have been submitted to COSLA.

## SOA ANNUAL REPORT TEMPLATE (2008-09)

<b>National Outcome 9 - We live our lives safe from crime, disorder and danger.</b>					
<b>Narrative on progress in improving the delivery of the national outcome</b>					
<p>The Chief Constable's Annual Performance Report highlights that 2008/9 was an outstanding year, with recorded crime down to the lowest levels for at least a decade. Communities across Tayside including Dundee, are experiencing the lowest levels of domestic housebreaking, vandalism and car crime for a generation, and within these decreasing crime groups a higher proportion of offenders are being arrested.</p>					
<b>Progress at March 2009 on local outcomes</b>					
<b>Local Outcome</b>	<b>Indicator/s (noting frequency / type / source)</b>	<b>Baseline at 2006-07</b>	<b>Progress at March 2009 (indicators where available)</b>	<b>'Progress' target/s to 2010-11 (where available)</b>	<b>'End' target/s &amp; timescale/s or direction of travel</b>
Create a city where crime is reducing and where people are safe and feel safe.	Reduce crime (categories 1-4)	12,763	11,470	Reduce by 8%	
	Number of instances of housebreaking	769	632	Reduce by 5%	
	Number of instances of vehicle related crime.	1,500	1,197	Reduce by 4%	
	Number of serious violent crimes.	370	359	Reduce by 4%	
	Reduce alcohol related hospital admissions (rate per 100,000).	679	602		Reduce
	Reduce the number of accidental dwelling fires per 100,000.	17.4	17.9	Reduce by 5% by 2010	
	Number of fatalities arising from fires.	4	2		Reduce to 0.
	Number of injuries arising from fires.	37	44	Reduce by 5% by 2010	

	Number of wilful fire-raising/fire setting.	1,468	1,058	Reduce by 8% by 2010.	
	Number of alcohol related fire fatalities and injuries.	4	0		Reduce to 0.
	% of adults stating that fear of crime has a moderate or great effect on their quality of life.	54%	Data not available until later this year		Reduce
	Number of people killed or seriously injured in road traffic accidents.	113.8 (1994/5 baseline)	44	40% reduction by 2010 compared to 1994/5 baseline	
	Rate per 100,000 population of domestic abuse incidents reported to the police.	1,402	1,361		Reduce rate of increase year on year.

#### **Narrative on progress on Local Outcome**

Crimes in all categories have reduced (in all cases, statistics are based on a rolling average of 3 years' audited figures). Although some fire statistics are higher than the baseline for 2006/7, the latest figures are an improvement on those for 2007/8 and reflect efforts to promote fire safety, and there has been a welcome reduction in acts of wilful fire-raising, reflecting Partnership work on youth engagement and diversionary activities. The number of deaths and serious injuries in road accidents represents a 61% reduction on the mid 1990s baseline. The rate of domestic abuse incidents reported has also decreased.

**SOA ANNUAL REPORT TEMPLATE (2008-09)**

<b>National Outcome 10 - We live in well-designed, sustainable places where we are able to access the amenities and services we need.</b>					
<b>Narrative on progress on Local Outcome</b>					
<p>The proportion of council housing stock in Dundee passing the Scottish Housing Quality Standard has doubled within a year and will accelerate before meeting the interim target of 56% by 2011.</p> <p>As across Scotland, the number of new housing units developed appears to have stalled. Development is being promoted and this will include an increased focus on accommodation for the purpose of community care.</p>					
<b>Progress at March 2009 on local outcomes</b>					
<b>Local Outcome</b>	<b>Indicator/s (noting frequency / type / source)</b>	<b>Baseline at 2006-07</b>	<b>Progress at March 2009 (indicators where available)</b>	<b>'Progress' target/s to 2010-11 (where available)</b>	<b>'End' target/s &amp; timescale/s or direction of travel</b>
Regenerate communities and create stable, attractive and popular neighbourhoods throughout the City	Increase the variety and quality of affordable homes:				
	• number of housing association units approved	126	110		200+ per annum
	• number of low cost home ownership units built	8	14		Increase
	• number of surplus Council houses demolished	198	73	Demolish 496 in 2007/8	

	Increase resident satisfaction with:				
	<ul style="list-style-type: none"> <li>• quality of local services and facilities</li> </ul>	81%	88%		Increase
	<ul style="list-style-type: none"> <li>• access to local services and facilities</li> </ul>	85%	93%		Increase
	<ul style="list-style-type: none"> <li>• local environment</li> </ul>	No baseline data available	70%		Increase
	Proportion of housing stock passing the Scottish Housing Quality Standard	11%	23%	56% by 2011	
	Number of unintentionally homeless households	1,217	1,312	Reduce by 20% by 2011	

#### Narrative on progress on Local Outcome

A comprehensive Stock Condition Survey was completed and results received. These show that SHQS is achievable subject to receipt levels continuing to meet projections.

A Housing Need Demand and Affordability Study was undertaken throughout 2008. Consideration is being given to the need for a specific affordable housing policy within the development plan or whether to continue to address needs through affordable housing targets set within the Local Housing Strategy. This includes the need for a balance of new building in relation to entry level affordable homes.

Priority areas for regeneration in Dundee have been established and masterplans and regeneration frameworks have been prepared and approved for Stobswell, Ardler, Hilltown, Whitfield and Lochee. As well as seeking to improve the quality and choice of housing available in these areas, the masterplans and frameworks recognise the importance of improving the availability and standard of local facilities and have been endorsed by host communities.

<b>Local Outcome</b>	Intensive home care as a % of all long stay care	25.32%	27.9%	30% by 2009	
Shift the balance of care to quality caring services in the community	% care of home care clients 65+ receiving personal care at home	53.5%	77%		Increase
<b>Good progress is being made in the development of home care services.</b>					

**SOA ANNUAL REPORT TEMPLATE (2008-09)**

<b>National Outcome 11 -We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others</b>					
<b>Narrative on progress in improving the delivery of the national outcome</b>					
<p><b>Positive reductions in crime, vandalism and levels of youths causing annoyance have been achieved. Plans to tackle substance misuse are being developed within the transition from the Drug and Alcohol Action Team to the Alcohol and Drug Partnership for Dundee.</b></p>					
<b>Progress at March 2009 on local outcomes</b>					
<b>Local Outcome</b>	<b>Indicator/s (noting frequency / type / source)</b>	<b>Baseline at 2006-07</b>	<b>Progress at March 2009 (indicators where available)</b>	<b>'Progress' target/s to 2010-11 (where available)</b>	<b>'End' target/s &amp; timescale/s or direction of travel</b>
Create a city where crime is reducing and where people are safe and feel safe	Reduce crime (Categories 1 - 4)	12,763	11,470	Reduce by 8%	
	Number of instances of vandalism	3,586	3,205	Reduce by 4%	
Our people will be satisfied with the quality of and access to local services and facilities	Number of reports to police of youths causing annoyance	10,444	8,567	Reduce by 3%	
Develop the culture of active citizenship and engagement with local government to regenerate communities and improve local services	Reduce the impact on the community of alcohol and substance misuse	No specific measure	Being taken forward by the Alcohol and Drug Action Partnership		Reduce
	% of residents who feel they have influence over decisions which affect their neighbourhood	21%	15%		Increase

	Public awareness of their local community plan	No baseline data available	15%		Increase
	Public support for their local community plan	No baseline data available	82%		Increase
	% of residents in regeneration areas stating that they are happy with their neighbourhood	89%	86%		Increase to city average
	% of adult population who volunteer regularly	17%	No new data available until later this year	Increase to 34% by 2011	
<p><b>Narrative on progress on Local Outcome</b></p> <p><b>Levels of resident satisfaction with services and facilities increased, although this remains lower in regeneration areas. Success in building stronger communities is likely to be underpinned through the bedding in of Local Community Planning Partnerships and the progress in implementing the first round of action plans.</b></p> <p><b>Dundee Community Safety Partnership's Strategic Assessment was developed and adopted.</b></p>					

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<b>National Outcome 12 - We value and enjoy our built and natural environment and protect it and enhance it for future generations</b>					
<b>Narrative on progress in improving the delivery of the national outcome</b>					
<p>The Blue Flag for Broughty Ferry beach has been regained providing evidence of the high water quality and environment to be enjoyed at an urban beach.</p> <p>Street cleanliness and air quality levels have remained consistent.</p>					
<b>Progress at March 2009 on local outcomes</b>					
<b>Local Outcome</b>	<b>Indicator/s (noting frequency / type / source)</b>	<b>Baseline at 2006-07</b>	<b>Progress at March 2009 (indicators where available)</b>	<b>'Progress' target/s to 2010-11 (where available)</b>	<b>'End' target/s &amp; timescale/s or direction of travel</b>
<p>Develop Dundee in a way that safeguards the future of the environment in the city</p> <p>Dundee will have stable, attractive and popular neighbourhoods throughout the city</p>	Attain a blue flag for Broughty Ferry Beach	1	1 (regained following loss in 2007)		Maintain flag
	Increase attainment of green flags for parks	1	2		Increase
	Increase the LEAMS street cleanliness index score	74	73		Increase
	Reduce the number of sites that exceed the National Air Quality Standard and objectives for NO <sub>2</sub> and PM <sub>10</sub>	7 (NO <sub>2</sub> ) 6 (PM <sub>10</sub> )	7 6		Decrease Decrease
<b>Narrative on progress on Local Outcome</b>					
<p>A review of Dundee's Public Open Space Strategy was undertaken and the revised strategy was agreed in April 2009. The core path was also agreed in February 2009.</p> <p>The development of the Camperdown House and Park Visitor Centre is progressing on target and a Development Plan for the park has been formulated for further consideration and discussion with partners in 2009.</p> <p>The Council's annual consumer survey in 2008 was revised to include a question on the perception of the Council on sustainable issues. 66% of respondents to the survey agreed with the statement 'Dundee City Council ensures sustainable use of resources and care for the environment'. This question will be repeated in future surveys to monitor any changes in public perception.</p>					

**SOA ANNUAL REPORT TEMPLATE (2008-09)**

<b>National Outcome 13 -We take pride in a strong, fair and inclusive national identity.</b>					
<b>Narrative on progress in improving the delivery of the national outcome</b>					
<p><b>Progress is being made in the development of a Single Equality Scheme for the Council. This will be informed and supported by the setting up of community involvement groups covering the six equality strands. The Council's exemplar role will also facilitate equality approaches across the partnership.</b></p>					
<b>Progress at March 2009 on local outcomes</b>					
<b>Local Outcome</b>	<b>Indicator/s (noting frequency / type / source)</b>	<b>Baseline at 2006-07</b>	<b>Progress at March 2009 (indicators where available)</b>	<b>'Progress' target/s to 2010-11 (where available)</b>	<b>'End' target/s &amp; timescale/s or direction of travel</b>
Ensure equality of opportunity in Dundee and integrate the principles of equality and diversity into mainstream practice	Satisfaction with Council services among equality and diversity groups are on a par with the City's population as a whole	No significant variation	No new survey data to confirm any change		No significant variation
	% of ethnic minorities in Council workforce	1.5%	1.13% (but underestimates actual position due to non-disclosure)		Increase %, so this is in line with make-up of City's population as a whole
	Proportion of public service buildings suitable and accessible to people with disabilities	82.7%	85.7%		Increase

	Provision of English for speakers of other languages up to intermediate level	259	641		Increase by 20%
<b>Narrative on progress on Local Outcome</b> <b>Additional community planning officer support was deployed to support the Equality and Diversity Partnership and complement the revised structures within Dundee City Council which include the appointment of departmental equality and diversity champions.</b>					

**SOA ANNUAL REPORT TEMPLATE (2008-09)**

<b>National Outcome 14 -We reduce the local and global environmental impact of our consumption and production</b>					
<b>Narrative on progress in improving the delivery of the national outcome</b>					
<p>Dundee has maintained its position as Scotland's recycling city, with a further increase in the % of waste recycled and a more significant reduction in waste to landfill. The Partnership signed up to Scotland's Climate Change Declaration, including a commitment for Dundee to achieve its share of the Scottish Government's target for reduction in CO<sup>2</sup> emissions, through action on energy, transport, waste, sustainable construction etc</p>					
<b>Progress at March 2009 on local outcomes</b>					
<b>Local Outcome</b>	<b>Indicator/s (noting frequency / type / source)</b>	<b>Baseline at 2006-07</b>	<b>Progress at March 2009 (indicators where available)</b>	<b>'Progress' target/s to 2010-11 (where available)</b>	<b>'End' target/s &amp; timescale/s or direction of travel</b>
<p>Develop Dundee in a way that safeguards the future environment of the city.</p> <p>Dundee will have a sustainable environment and environmental justice</p>	% of recycling of municipal waste	31%	35.5%	40% by 2010	
	Reduce the tonnes of municipal waste sent to landfill	26,265	19,805	23,685 by 2010	
	% of Council housing that has a rating of 5 or over in NHER	67% (based on small sample by external consultant)	Housing Department is still seeking robust information to establish accurate data		100% by 2015.
<b>Narrative on progress on Local Outcome</b>					
<p>Additional kerbside collection of glass, plastic and cans, along with additional neighbourhood recycling points, contributed to a further increase in the % of waste recycled. Operation of the waste-to-energy plant reduces the amount of waste sent to landfill. Dundee City Council is also taking part in the Carbon Management Programme to identify and reduce greenhouse gas emissions from its activities. In terms of adapting to the impact of climate change, proposals were developed for a study to inform the development of flood prevention and coastal protection strategies.</p>					

**SOA ANNUAL REPORT TEMPLATE (2008-09)**

<b>National Outcome 15 - Our public services are high quality, continually improving, efficient and responsive to local people's needs.</b>					
<b>Narrative on progress in improving the delivery of the national outcome</b>					
Enhanced partnership working is continuing to be developed on key priorities for jobs, children and young people, health improvement and social inclusion.					
The results included in the first SOA are solely from the City Council but show improving efficiency and customer satisfaction is on target. The Tayside Procurement Consortium is fully established. The compact with the voluntary sector was reviewed and updated.					
<b>Progress at March 2009 on local outcomes</b>					
<b>Local Outcome</b>	<b>Indicator/s (noting frequency / type / source)</b>	<b>Baseline at 2006-07</b>	<b>Progress at March 2009 (indicators where available)</b>	<b>'Progress' target/s to 2010-11 (where available)</b>	<b>'End' target/s &amp; timescale/s or direction of travel</b>
Improve the efficiency of how public services are delivered	Total value of recorded efficiency gains each year	£1.9m	£3.5m (£15m cumulative)	£17m by 2011 cumulative	
Make it easy for customers to contact the Council for services and deliver more at the point of first contact	Level of customer satisfaction when contacting the Council by:				
Our organisations will continually improve and become more efficient	• web	80%	83%		Increase
	• phone	87%	90%		Increase
	• in person	89%	82%		Increase
	Growth in value of online service transactions	£7m	£8.9m		20% growth
<b>Narrative on progress on Local Outcome</b>					
In reviewing the landscape of service developments for the SOA, areas of more integrated service delivery are emerging around the key priorities of jobs, children and young people and health inequalities. It was agreed that the Dundee Partnership Co-ordinating Group will continue to assess the growth in partnerships to deliver joint services.					
The outcome indicators only pertain to the City Council's results. This shows results on efficiency and customer satisfaction are on target. In the drive for greater efficiency the Tayside Procurement Consortium has been established. A report reviewing and updating the compact with the voluntary sector was approved.					