

Case Study: Virtual tours and Introductions to settings – COVID Keep

COVID Keeps evolved from practices that settings adopted during the pandemic. In several cases, these practices have had a positive impact on service delivery and are now encouraged to be standard practice.



Colquhoun Park Early Years Centre developed a blog for parents and children that offered support during the transition from home to nursery, or through periods of isolation for children due to COVID-19.

The blog introduces families to key staff in the setting and also provides virtual tours with staff members that show the children what to expect on their first day.

There are a number of helpful family focused support and wellbeing links as well as details of how to access support in the community.

The blog was designed to reach out to families during a difficult time when daily conversations and face to face contact was restricted, however the setting will now continue to maintain this resource after the positive feedback from parents.

"Well done to all of the amazing staff at Colquhoun Park Early Years Centre for creating such an amazing resource"

Parent, Colquhoun Park Early Years Centre.

To prepare and support children with the transition into the nursery environment, Cleddens Early Years Centre created a series of video tours of their setting.

Due to COVID-19, the usual transition process –including family engagement had to be modified. Families were able to access the video in advance of their child attending the setting for the first time. COVID bubbles could have made it challenging for children and parents to gain a picture of the whole setting, however the video tour helped to alleviate this.

The videos are available on the nursery website for children to view the nursery environment with their parents at home. This will remain a part of the process to support early transitions in the future and allow children to share their new nursery setting with the wider family.



"You've done brilliantly to get this all up and running and making it as normal as possible for my wee one!"

Parent, Cleddens Early Learning and Childcare setting

