

Highland & Islands 'Financial Inclusion' Partnership Event

29th April 2016, The Spectrum Centre, Inverness

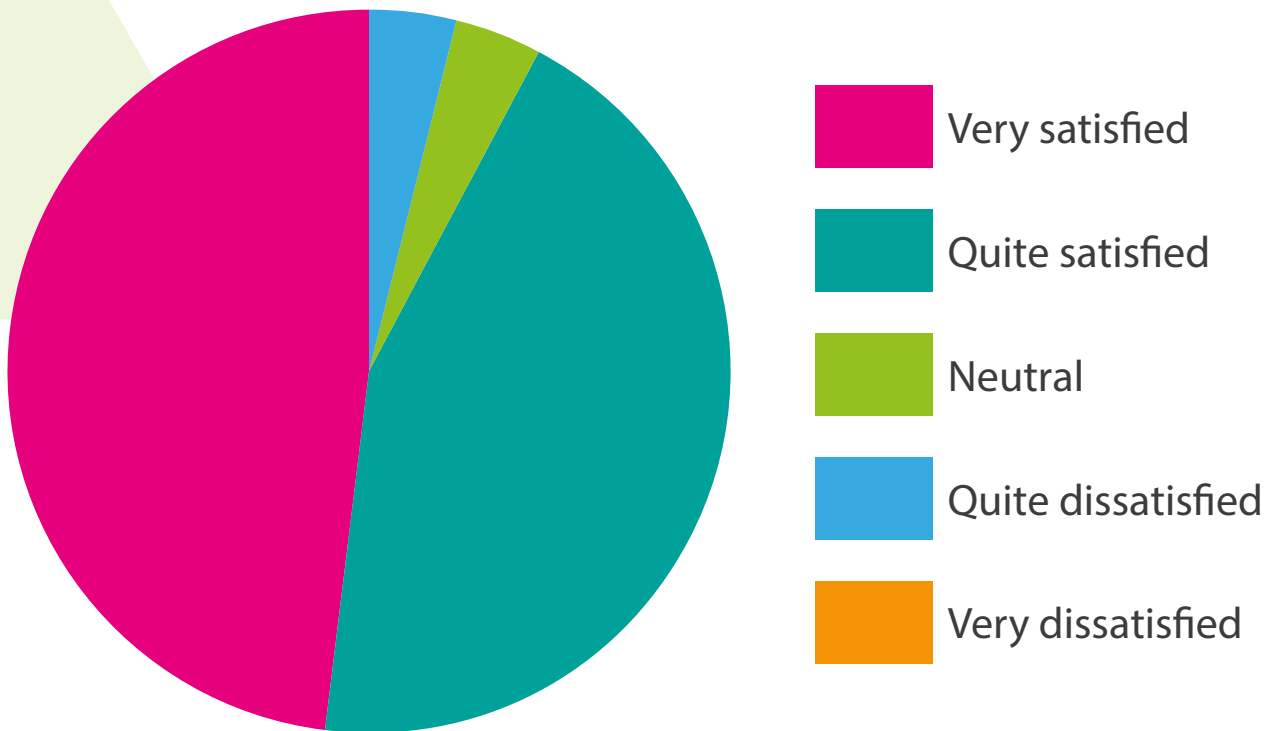
Evaluation Report



Evaluation feedback

39 delegates were registered for the day out of which 6 did not manage to attend. 89% of the delegates who attended completed an evaluation. (See below for the results)

1. Overall, how satisfied were you with this event?

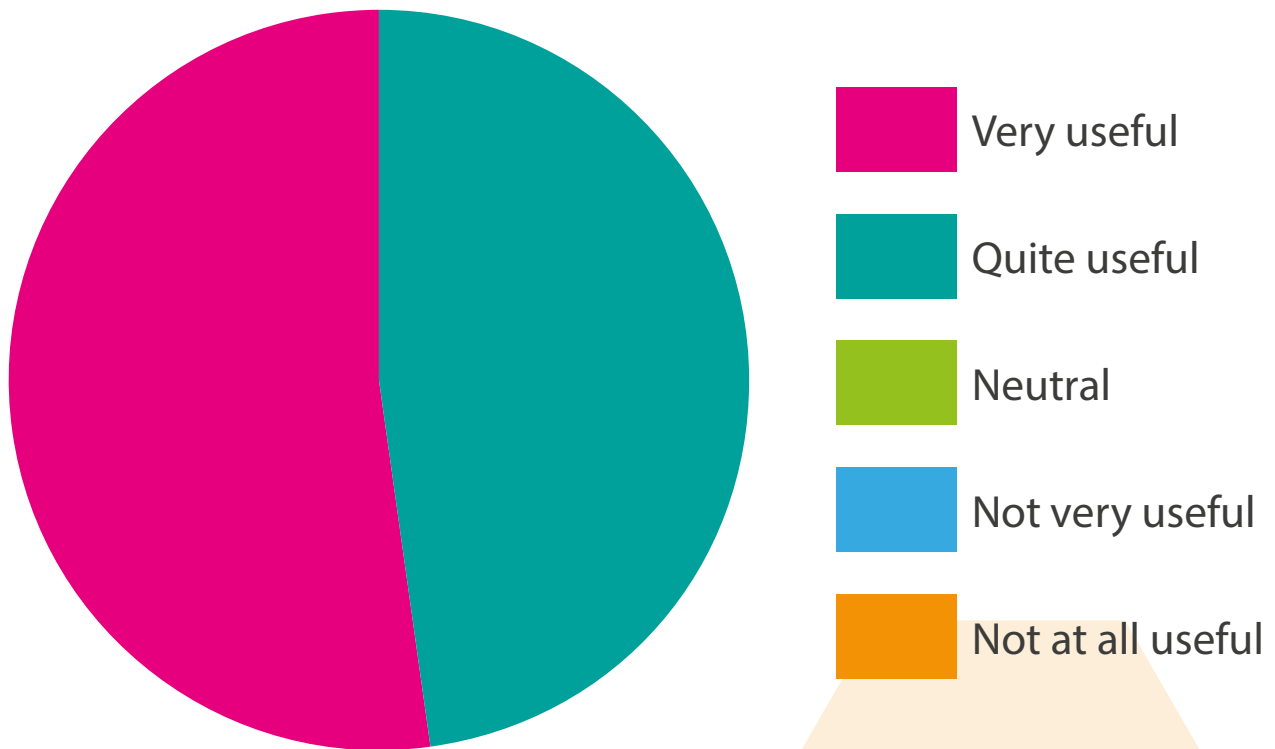


The majority of delegates were very satisfied overall with the event.

Additional comments

- Lots of speakers, good interesting and need more time for small groups and questions
- Too much being talked to, not enough opportunity to give feedback or discuss
- Interesting speakers
- Good opportunity to network and share ideas. Well organised and on time. Good to have local event
- Great mix of topics and delegates good structure to event
- It was informative but talks were a bit too long

2. How useful was the information presented in the speeches?

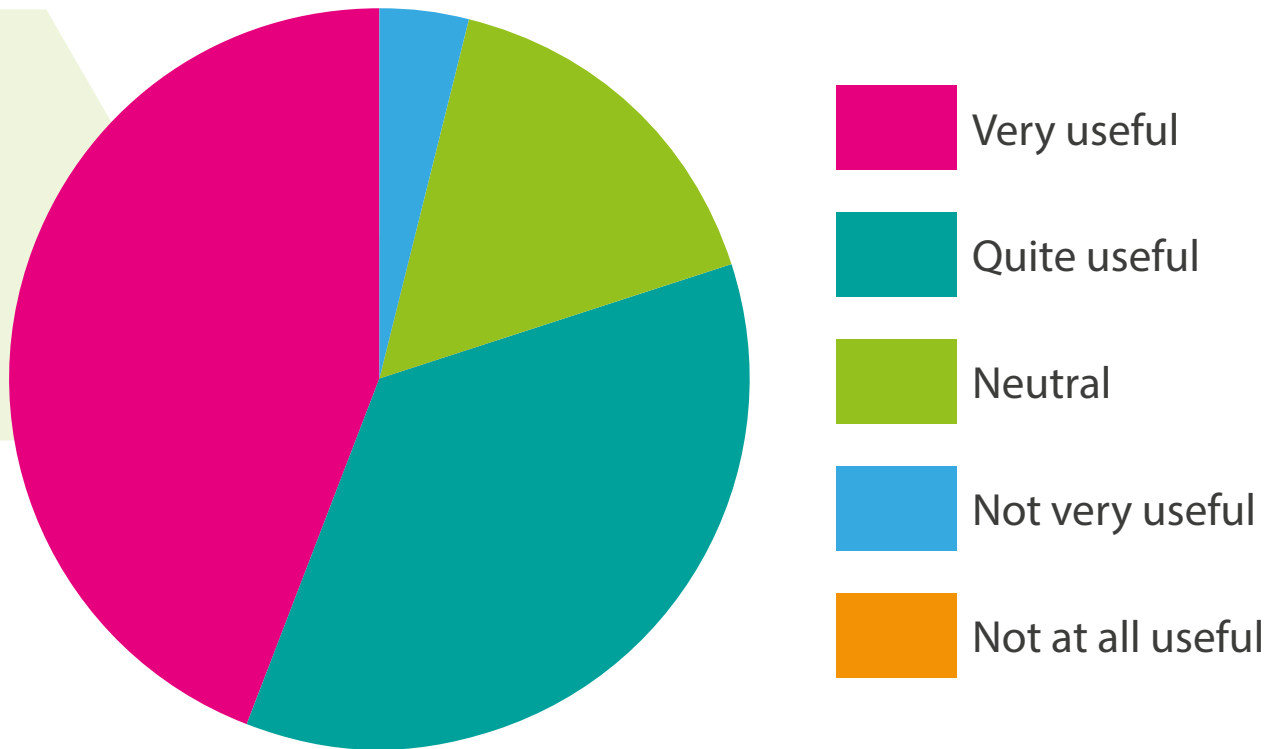


The majority of delegates found the speeches very useful

Additional comments

- Especially Education Scotland - would have been good to have more time for questions
- Education Scotland particularly useful
- I really enjoyed the education Scotland speech however, equally the wider research input was useful
- Good spread of information
- Education Scotland was very interesting as was ASH

3. How useful were the workshops/group discussions?



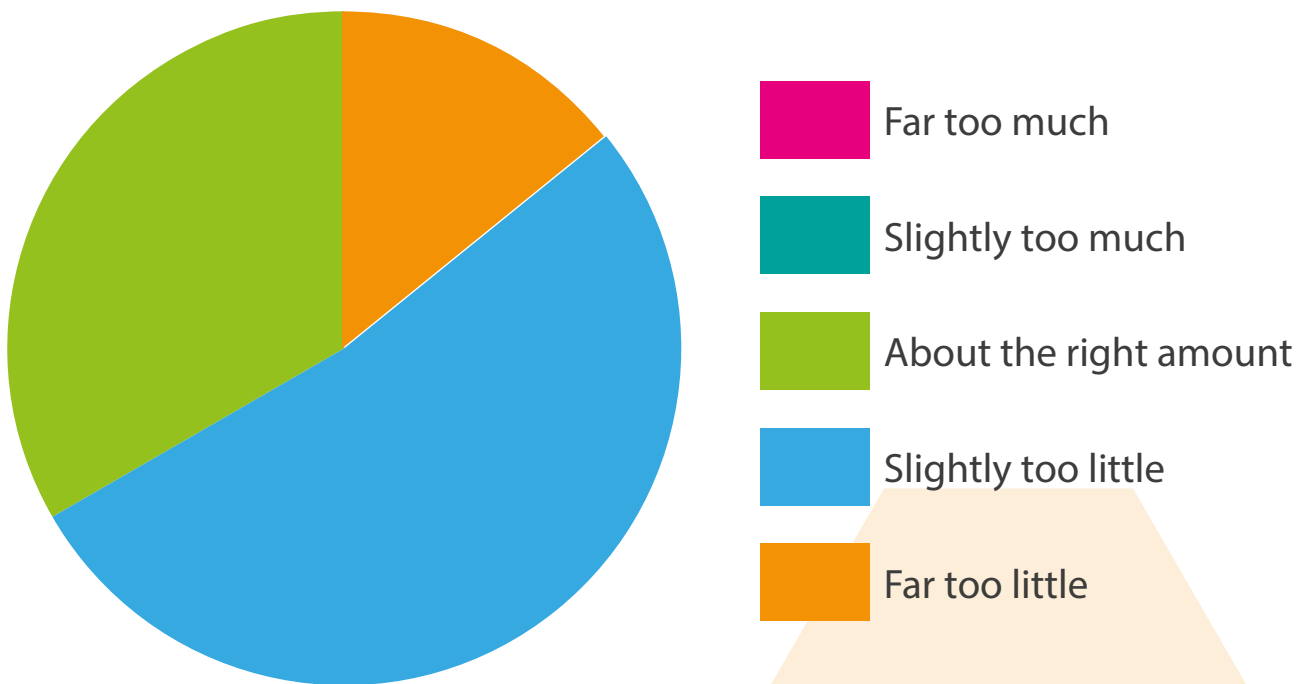
The majority of delegates found the workshops very useful

Additional comments

- Needed more time/less packed or more time
- Good to speak with others from different LA areas
- Really needed longer. Some very good experience and knowledge in the group but only scratched the surface.
- Too rushed. A bit 'top down' with facilitators speaking more than the group
- Good participation
- Good discussion promoted
- Not enough time
- First workshop highlighted interesting points across different areas
- Yvonne kept us on track - thank you

- Not enough time for 2nd workshop and solutions too complex to solve in workshop

4. Did the event include too much time for discussion, too little time, or about the right amount of time?

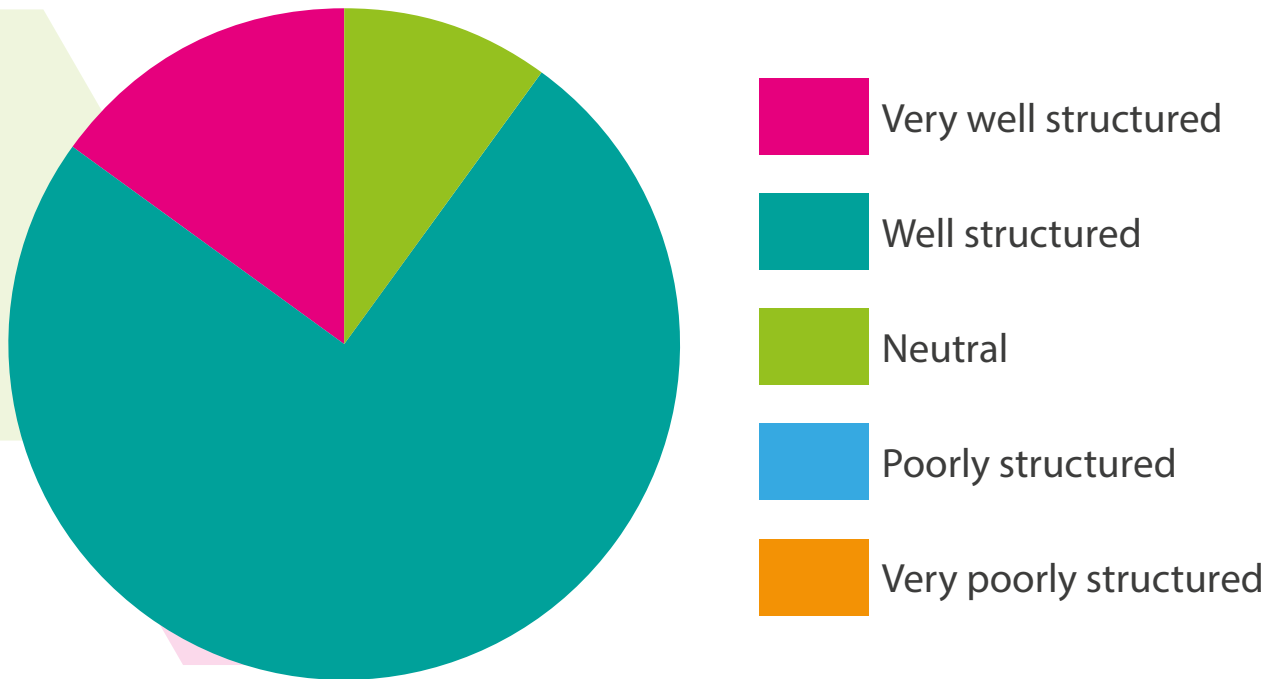


The majority of delegates felt that there was slightly too little time for discussions

Additional comments

- Would be much better to have more 'world café' round table discussions
- More discussion would have been great
- Too little
- Too rushed
- Quite a packed day
- Slightly pushed for time
- Ok for first session but rushed for the second

5. How well structured was the event?



The majority of delegates felt that the event was well structured

Additional comments

- I found the day very information with lots of food for though for partnership working in our area.
- Great to have ideas and to hear what's working well
- Would have liked more specific solutions
- Good to have delegate list circulated - with contact details
- A very useful day - thank you
- Cold venue. Video clips at lunch break inaudible
- Good networking opportunities
- Cold venue. Tasty lunch
- Warmer room please
- Funding - what is to be done? Investment from Scottish Government is badly needed.
- Thoroughly enjoyed the event very informative.

- I made some useful contacts and learnt some new info re: linking with other agencies to improve access to money advice for young families. Thank you
- Would have liked more time for questions and networking but realise this would have reduced amount of information/presentations
- Good event - room cold so a little uncomfortable
- Venue could be better
- Enjoyed Ash talks - thought provoking



