

Scottish Local Authorities Money Advice Performance Management Framework 2014-15 Data Analysis Report







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# **Executive Summary**

## **Summary of Key Findings**

- Scottish Local Authority funded and delivered Money Advice services employ an estimated 370 FTEs and represent an investment by councils of c.£21m per annum.
- Local Authorities continue to be the single largest provider of Money Advice services in Scotland.
- Despite significant overall budget cuts, Local Authorities have maintained their investment in Money Advice Services in recent years.
- Money Advice Support was provided to some 165,000 initial enquirers and to around 61,000 existing clients on a continuing basis in 2014/15.
- Money Advice services are predominantly used by the poorest members of society 80% of service users have an income of less than £15k pa.
- Data analysis highlights that money advice services have been highly effective in targeting a number of 'hard to reach' groups.
- The estimated average financial gain accruing to service users is c.£1,900. Given the typical profile of those supported, this represents a significant positive impact for many individuals living in poverty.
- In terms of value for money, every £1 invested by Local Authorities in Money Advice services results in c.£5 accruing to citizens.
- Continuing to maintain the current level of investment in Money Advice services over the next few years is likely to prove extremely challenging and will require Local Authorities to consciously prioritise and safeguard this vital service area.



## Scope

Whilst there is a wide range of national and local providers involved in providing money advice, Local Authorities are the single largest provider of money advice services in Scotland. This report focuses solely on money advice services that are provided directly by Local Authorities or which are funded by Local Authorities and delivered via contractors.

## **Background and Context**

The Money Advice Performance Management Framework (MAPMF) was developed following discussions with Local Authorities and key stakeholders in the field of money advice, who identified a need to establish a common performance management system. In this first year, the focus has been on providing a framework for capturing consistent routine management information relating to input, activity and output indicators.

By agreeing a set of key performance indicators and reporting them in a consistent manner, Local Authorities will be able to collect information that can be used to understand, influence and shape local service delivery and, at the same time, provide evidence at a national level of the scale and impact of money advice services.

The framework will support benchmarking, identification and sharing of good practice, and better targeting of resources. This will enable Local Authorities to assess and demonstrate the difference money advice services make both to individual service users and the wider community. Having robust evidence of the impact of money advice services is critical to assessing the need, benefit and value-for-money of on-going investment in this area.

This initial annual report has been compiled from data returns provided by Local Authorities. Whilst it has a number of limitations and caveats, it does provide a unique overview of the performance of Local Authority delivered and/or funded money advice services in Scotland. Known limitations in this first annual report include issues relating to the degree of completeness and consistency of data returns, which arises partly as a result of requests being made for retrospective data. These issues will be addressed in future reports.

It should be acknowledged that, in recent years, there has been no information available on a Scotland-wide basis concerning Local Authority money advice services. The need for more consistent performance data was identified in the initial Improvement Service Local Authority Money Advice Services research<sup>1</sup>. Participation in this Framework by Local Authorities is entirely voluntary and is premised upon them recognising clear benefits in participating. Commitment to this approach is evidenced by the fact that, with only a single exception, all Local Authorities that directly provide or support a money advice service have submitted data returns.

<sup>1</sup> http://www.improvementservice.org.uk/documents/money\_advice/money-advice-services-across-scotlands-local-authorities.pdf



## The Findings

Although a degree of caution must be exercised in relation to the conclusions that can be drawn from some of the data submitted, this report provides a reasonable representation of the position of Local Authority money advice services across Scotland in 2014-15 and highlights a number of salient findings.

In Scotland in 2014-15, there were 25 in-house Local Authority services and 69 external providers of money advice funded by Local Authorities. This accounted for an estimated investment by Local Authorities of £21,273,000. For that investment, advice services handled in excess of 225,000 contacts. This is comprised of 165,000 new enquiries as well as the provision of on-going support to some 61,000 existing clients, with each category of new and existing client encapsulating varying degrees of complexity.

The equivalent of 368 full time equivalent (FTE) staff are employed to deliver or support money advice services either directly by Local Authorities or external providers. Volunteers contributed around 11,000 hours in assisting with activities related to money advice services.

The submitted data returns indicated that the most likely user of a money advice service will be aged between 35 and 49, living in socially rented accommodation and unable to work because of short-term illness or injury. They will typically be living in poverty, as 80% of all clients seen by money advice services have a household income of less than £15,000. Accordingly, the data returns have identified that money advice services are providing support to some of society's most vulnerable citizens. Money advice is a discretionary service, which Local Authorities do not have a statutory obligation to provide. This may mean that continuing to maintain the current level of investment in services in an era of significant public sector cuts is likely to prove extremely challenging. A key factor in this will be the criteria that Local Authorities apply in determining where cuts are made. In this regard, a simplistic interpretation of statutory / discretionary expenditure would likely result in cuts to money advice services; whereas a more sophisticated assessment of impact relative to factors such as value for money or typical corporate / SOA² priorities such as tackling poverty, may be more likely to see money advice services protected.

The findings from the data returns suggest that members of minority ethnic groups are accessing money advice services disproportionately more than those who describe themselves as 'White'. For example, although individuals who describe themselves as 'Asian' comprise 2.1% of the population in Scotland, they represented 5.7% of Local Authority money advice clients in 2014/15. There is also a disproportionately high use of money advice services by people with a disability. 20% of the population of Scotland are known to have some form of disability, whilst 40% of money advice clients describe themselves as disabled. It is noted that these data are focused on the overall Scottish level and there may be local variations. Nevertheless, it does indicate that Local Authority money advice services are doing well in targeting groups that are typically considered 'hard to reach.'

Based on the information received from 26 Local Authorities, the total amount of debt that clients presented with was £252,531,000. In relation to the 22 Local Authorities that

<sup>2</sup> Single Outcome Agreement



submitted information on the 'financial gain's recorded for clients, using figures that had been verified or checked by money advisors, there was an overall total financial gain of £64,176,000 within Scotland. In future years' reporting, it is intended to collate financial gain data for all councils, rather than just the 22 that were able to submit retrospective data for 2014/15. Accordingly, it is anticipated that the actual overall total for Scotland will be considerably higher than the c.£64m reported by 22 Councils.

Using the data received the impact on a Scotland- wide basis can be predicted. The returns suggest that there is an approximate average financial gain for each money advice service client of £1,900. It is calculated that every £1 invested by Local Authorities in money advice services results in individual clients being better off by £5.

## **Future Developments**

This first year of operation of the Scottish Local Authorities Money Advice Performance Management Framework has facilitated the compilation of this overview report. It has also identified issues that will be addressed following further consideration and which will be reflected in an updated and refined second iteration of the Framework. For example, it is likely that several indicators in the framework will be revised, approaches to data collection will be reviewed and revamped guidance concerning the data requested from Local Authorities will be developed.

Examples of good practice regarding the use of performance data at a local level will also be identified and shared.

The framework is currently designed solely for use by Local Authority in-house and externally funded money advice services. It is intended that its potential for use by other organisations and agencies will also be investigated – as well as how such wider use might best be resourced and co-ordinated. It has also been suggested that the current scope should be widened to include other elements, such as income maximisation and financial inclusion.

Future development and use of the Framework will seek to: improve understanding and awareness of the effectiveness of money advice services; demonstrate impact at both local and national levels, and identify areas for improvement that will enhance the quality and impact of services. This will be achieved through consultation, engagement and by maintaining a shared understanding and clarity of purpose. This is the first annual report in what will be an iterative process, which will seek to build on the work developed to date and adapt it to meet future requirements.

<sup>3</sup> Defined as the total amount of income generated for clients per financial year as a result of accessing support from a money advice service



# **Purpose**

The Money Advice Performance Management Framework (MAPMF) is designed to be used by all Scottish Local Authorities and seeks to provide a consistent measure of the inputs, outputs and outcomes in relation to money advice services. At this stage the framework is only concerned with Local Authority in-house and externally funded money advice services. One of the areas for future consideration is to explore ways to extend its use, as a both a tool and reference point, to other groups.

This report sets out an analysis of the data returns submitted by Local Authorities covering the financial year 2014-15.



# **Background and Context**

The purpose of the Improving Outcomes in Money Advice (MAO) project is to assess the quality and improve the impact of Scotland's money advice services and to assist Local Authorities, the largest single provider of money advice services,<sup>4</sup> and their partners in this process. It is supported by the Money Advice Service and the Improvement Service (IS).

The project has now entered its second phase and is funded until summer 2017. Current activities focus on offering practical support around a range of key improvement areas identified by a 2013 research report which was carried out in the initial phase of the project, 'Money advice across Scotland's Local Authorities'<sup>5</sup>.

Following a desk based review and in depth interviews with Local Authorities and other key stakeholders in the field of money advice, this research identified a range of potential improvement areas intended to further strengthen and increase the impact of money advice services - ultimately resulting in improved outcomes for service users and communities. The recommendations were extremely wide ranging and sought to address issues at multiple levels from increasing national visibility to improving local service delivery. One of the suggestions, to satisfy the need identified by the majority of participants, was to establish a shared performance management system which would allow better comparison, benchmarking and aggregation of data.

The development of a common performance framework fits well with the recommendations of the Christie Commission<sup>6</sup> which suggested the need for public services to become better integrated and more efficient and effective in working collaboratively to achieve outcomes. In seeking to give effect to Christie's findings, the Scottish Government's public service reform agenda seeks to establish, 'a more transparent public service culture which improves standards of performance'<sup>7</sup>. The Money Advice Performance Management Framework (MAPMF) will contribute to this agenda.

Reporting consistently to a framework of key performance indicators will allow Local Authorities to evidence the benefits that money advice services deliver and to demonstrate the difference they make at both local and national levels. This consistency in understanding, reporting and analysing across all Local Authorities that the framework requires will facilitate benchmarking and support the exchange of good practice. This in turn will enable opportunities for improvement and potential areas of partnership working to be identified and acted upon at a local level.

Having robust evidence of the impact money advice services make and the benefits clients gain is critical in being able to demonstrate value for money and to justify on-going

<sup>4</sup> To read the report 'Money advice across Scotland's Local Authorities', visit http://www.improvementservice.org.uk/documents/money\_advice/money-advice-services-across-scotlands-local-authorities.pdf

<sup>5</sup> Ibid 2

<sup>6</sup> http://www.gov.scot/Publications/2011/06/27154527/0

<sup>7</sup> http://www.gov.scot/About/Performance/scotPerforms/outcome/pubServ



investment.

The framework can be used by Local Authorities to demonstrate their ability to be proactive and to take the lead in actively managing services. The information produced can be used to target resources in an effective way to ensure that the outcomes of clients, particularly those in priority groups, are met.

To keep this ambitious and complex work manageable, it was agreed that it would initially focus on a relatively small number of indicators and would be limited to Local Authority delivered / funded activities. Following publication of this first annual report, the Money Advice Outcomes Advisory Board – which includes representatives from across the money advice sector - will consider whether the work could be extended beyond Local Authorities and, if so, how it could be resourced.

Participation in this Framework by Local Authorities is entirely voluntary and is premised upon them recognising clear benefits in participating. Commitment to this approach is evidenced by the fact that, with only a single exception, all Local Authorities that directly provide or support a money advice service have submitted data returns

This first report allows us to start to evidence at a national level the scale and impact of money advice services that are delivered and/or funded by Local Authorities.

#### Caveats

This initial report has some limitations that will be gradually addressed in future versions but which must be borne in mind in considering the findings.

- It is important to recognise that, as data was requested retrospectively, there were constraints on the information that could be provided. In many cases data is partial and incomplete and consequentially this may have resulted in the true position being underestimated.
- The report does not contain any detailed analysis on the comparative performance
  of individual Local Authorities. As there is considerable variance in the way
  money advice services are provided and gaps in the initial data returns, detailed
  comparison between Local Authorities would not be appropriate.
- The returns suggest that there may have been some variation in the way that Local Authorities have interpreted the information.



# **Acknowledgements**

The information which has been provided in the returns by Local Authorities has contributed significantly to building understanding of the performance of money advice services and in demonstrating the difference they make. The commitment and participation of Local Authorities from the initial evidence review through to providing data for the framework has been an essential part of this process and this needs to be recognised and acknowledged.

The expertise of individuals on the Steering Group<sup>8</sup> and support from the organisations they represent has been a significant contribution to defining and developing the outcomes and indicators that constitute the framework. Steering group members rated the suitability of each individual indicator and also provided a qualitative assessment of its relevance in line with the overall aims of the framework. The amended draft that resulted was sent to all 32 Scottish Local Authorities along with an invitation to comment using an online survey. The results of the survey were used to shape the indicator guide and to identify areas where clarification was required.

The project is overseen by a Project Advisory Board which includes representatives from different Local Authorities, Accountant in Bankruptcy, Citizens Advice Scotland, COSLA, Money Advice Scotland, Money Advice Service, NHS Scotland, Scotcash, Scottish Legal Aid Board and Stepchange who play a key role in inputting into the direction and development of the overall approach that is taken.

<sup>8</sup> The Steering Group includes representatives from a wide range of Local Authorities and national bodies.



# Approach and Methodology

To assist the development of this initial version of the MAPMF, a desk review of performance management indicators that were currently in use within the context of money advice services was carried out. At the same time a call for evidence and request for information was issued to Local Authorities and other key stakeholders. Information was sought on any indicators currently used and reported on that were considered to measure inputs, activities, outputs and outcomes for money advice services. The MAO team has also drawn on and adapted elements of the successful approach taken by the IS's Economic Outcomes project in developing the SLAED Indicators Framework?

The draft framework that was produced as a result of the review and consultations that were conducted formed the basis of discussion in a session at which a variety of national and local funders and their partners were represented. In addition, a steering group whose membership included a representative sample of Local Authorities and national stakeholders was set up to assist in the development of a draft indicator list<sup>10</sup>.

The IS is also working in collaboration with the Scottish Legal Aid Board (SLAB) and the Scottish Government to drive improvements linked to the key principles set out in the 'Framework for Public Funding of Advice' which include the provision of high quality, effective advice services. A key element within it relates to the need for effective performance management. Whilst the work with SLAB and Scottish Government is targeted at advice services more broadly, the MAPMF has initially focused on measuring the performance of money advice services.

In the context of the framework money advice is defined as 'free to client' services. This usually includes money or debt advice with some elements of budgeting support, income maximisation, financial inclusion and financial education. As Local Authorities deliver money advice services in different ways it should be noted that this definition may be subject to minor variations in interpretation. It is recognised that money advice services delivered and funded by Local Authorities are interlinked with other advice services such as welfare benefits, employability and housing. The MAO project team will continue to work with SLAB, Scottish Government and others in order to co-ordinate the development of performance indicators and avoid any overlap or duplication of work.

The framework has been developed following extensive consultation and engagement with key stakeholders and this approach will underpin the on-going reviews that will form an integral part of its development and improvement.

The first version of the MAPMF was officially launched on 29 May 2015. Both the indicator

<sup>9</sup> To read more about the SLAED Indicator guide and the EOP project, visit http://www.improvementservice.org.uk/slaed-indicators-framework.html

<sup>10</sup> To read the performance management evidence review, visit http://www.improvementservice.org.uk/documents/money\_advice/MA-Evidence-Review-developing-PM-framework.pdf



guide<sup>11</sup> and the data return template<sup>12</sup> were published on the Improvement Service website. The indicator guide provided a detailed explanation of the rationale that lay behind the development of the MAPMF and an explanation of the procedure followed. It also provided definitions for each of the indicators contained within the framework. The indicators were categorised using a logic model approach of Input (I), Activity (A), Output (OP) and Outcome (OC) and to help understanding of both the composition of the services provided and the nature of the clients supported, three Context Indicators were also included.

The indicator guide and data return template were issued to all 32 Local Authorities, along with a document containing responses to frequently asked questions<sup>13</sup>. Each Local Authority was asked to complete the data return template, with figures from the financial year 2014 to 2015, that related to all in-house and externally funded money advice services. An email reminder was subsequently issued along with an updated list of responses to those questions that had been sent in since the publication and issuing of the indicator guide and data return template.

Further information on the measures used to assess performance and definitions for each indicator can be found in 'Money Advice Performance Management Framework - Indicator Guide'.

<sup>11</sup> To read the MAPMF Indicator Guide, visit http://www.improvementservice.org.uk/documents/money\_advice/MAPMF/MAPMF-Indicator-Guide.pdf

<sup>12</sup> To view a copy of the data return template, visit http://www.improvementservice.org.uk/documents/money\_advice/MAPMF/MAPMF-Return-Template-2014-15.xlsx

<sup>13</sup> To view all the FAQs, visit http://www.improvementservice.org.uk/money-advice-performance-management-framework.html and navigate to FAQs.



# **Future Developments**

The framework has been developed through consensus and consultation and seeks to provide an approach that is both useful and proportionate and this will underpin any future developments.

## 1. Consistency

The returns have identified that there may be inconsistency in how data is being reported by different Local Authorities. The main reasons for this appear to be as a result of different interpretations of the information that is being asked for, or in variations in the way statistics are recorded and reported. Further dialogue will be required on data usage and the definitions that have already been provided to aid interpretation will be reviewed and simplified to achieve shared understanding.

### 2. Indicators

To ensure that the framework is relevant and purposeful it has already been agreed that several of the indicators require revision or further development. Several areas of review have already been identified in the MAPMF Indicator Guide and others may also be considered following further discussion with key stakeholders.

## 3. Assessment of local performance

Whilst one of the purposes of the framework is to demonstrate the impact of advice services at a Scotland level it is also intended to be used at a Local Authority level to identify gaps in service provision and to enable resources to be targeted. Support will be provided to discuss and determine how this might best be achieved. This is already happening in some Local Authority areas and the learning from this will be shared.

## 4. Scope

The framework is currently being used solely by Local Authority in-house and externally funded money advice services and it is intended to investigate its potential for use by other organisations and agencies. It has also been suggested that the current scope should be widened to include other elements, such as income maximisation and financial inclusion. Any changes would require detailed discussion and consultation with key stakeholders and the involvement of other organisations and likely to be of a more long term nature.

### 5. User outcomes

The current indicators that are used to measure client outcomes relate to the immediate benefits for the client in the form of financial gain as well as longer term proxy measures



of financial inclusion and financial wellbeing. The benefits of money advice can go some way beyond this and make a significant contribution to economic outcomes at a national level and individual resilience, wellbeing and health at a local level

The MAPMF in its first year has focused on developing a framework for capturing consistent routine management information relating to input, activity and output indicators. Capturing outcomes data for clients and assessing the contribution made by advice services is a complex area and will require the application of resources and evaluation methodologies that capture clients' experiences, satisfaction levels and, ultimately, the impact that the money advice provided has made on individuals. This is likely to require follow-up sample surveys with clients. The MAO project will work with providers and wider stakeholders to explore how this type of information can best be captured in a consistent and robust way.

There is a commitment to continually strive for improvement in future versions of the MAPMF and to achieve this through consultation, engagement and by maintaining a shared understanding and clarity of purpose. This is the first report in what will be an iterative process which will seek to build on the work developed to date but which will be able to adapt and change to meet demands.



## **Data Returns**

This section of the report considers the number and nature of the returns submitted by Local Authorities. Whilst it provides useful information it should be noted that in relation to some indicators incomplete or partial information has been provided, and this should be considered in any interpretation or analysis of the returns.

## **Response rates**

The MAPMF Indicators Framework for 2014/15 contains 13 Indicators. The data for 3 of the indicators was drawn from the Scottish Household Survey which is in the public domain. It had been intended to collect data in relation to achievement of the Scottish National Standards for Information and Advice Providers' (SNSIAP) as a measure of quality however as the Scottish Legal Aid Board are currently developing a new model of accreditation it was decided that inclusion of such an indicator would not be appropriate at this stage<sup>14</sup>. The National Standards offer a framework to underpin the development of effective and efficient services and were compiled in recognition of the fact that people choose to access information and advice from various sources<sup>15</sup>.

All Local Authorities in Scotland were involved in the development of the framework and 30 out of the 32 submitted data for the MAPMF. Shetland Council has not provided any data for the framework as they do not have an in-house Money Advice Service and are not funding any external Money Advice Provider<sup>16</sup>. Only one Local Authority, which provides funding to external money advice services and does not have an in-house service, was unable to provide data at this stage.

Local Authorities were asked to report on 9 of the 13 indicators. The numbers reporting were as follows:

- Seventeen Local Authorities (53.1%) submitted data for all the indicators (100% completion);
- Six Local Authorities (18.7%) submitted data for 8 out of 9 indicators (88.9%);
- Two Local Authorities (6.3%) submitted data for 7 out of 9 indicators (77.8%);
- One Local Authority (3.1%) submitted data for 6 out of 9 indicators (66.7%)
- Two Local Authorities (6.3%) submitted data for 4 out of 9 indicators (44.4%);
- One Local Authority (3.1%) submitted data for 3 out of 9 indicators (33.3%);
- Two Local Authorities (6.3%) were unable to submit any data;
- One Local Authority (3.1%) did not submit any data, as they currently do not have an internal or externally funded money advice service.
- 14 Scottish Legal Aid Board Accreditation Model (SNSIAP). Available at: http://slab.org.uk/providers/advice/Accreditation\_Model.html
- 15 http://www.gov.scot/Topics/Justice/policies/widening-access/standardsforadvisers
- 16 Funding for the Money Advice Services on Shetland is currently provided through the Shetland Charitable Trust and external funding.



Several of the indicators for which Local Authorities were submitting data were broken down further into separate categories. For example the indicator, 'Number of money advice services in the LA area' was sub- divided into 'In-house' and 'Externally funded'. In total, across the 9 indicators there were 27 categories for which a response was requested.

An overview of the extent to which each Local Authority submitted data for the categories can be found in table 1 below. An 'x' is used to record instances in which a Local Authority collected the data requested but for some reason, for example concerns about reliability, was unable to provide it. A 'tick' means that the Local Authority has submitted some or all of the data requested for the category. If data was not available, was collected in a different format to that used in the framework or was not relevant then 'N/A' is used.

Table 1: Local authority response rate for each indicator

In-house   Externally   Sex   Age   Ethnicity   Siduus		C1 - Nu money services in	C1 - Number of money advice services in the LA area					C2 - Demographics	graphics			
		In-house	Externally funded	Sex	Age	Ethnicity	Marital Status	Disability or Long-Term Condition	Income	Economic Status	Housing Tenure	Household Composition
	Aberdeen	>	>	>	>	>	×	>	>	>	>	>
	Aberdeenshire	>	>	×	×	×	×	×	×	×	×	×
	Angus	>	>	>	>	>	×	>	×	>	>	>
	Argyll & Bute	>	>	>	>	>	>	>	>	>	>	×
AOA	Clackmannanshire	>	>	>	>	>	>	>	>	>	>	>
x		>	>	>	>	>	×	>	>	>	>	>
	Dundee	>	>	×	×	×	×	×	×	×	×	×
	East Ayrshire	>	>	>	>	>	×	>	>	>	>	>
<ul> <li>X</li> <li>X&lt;</li></ul>	East Dunbartonshire	>	>	>	>	>	>	>	>	>	>	>
	East Lothian	×	×	×	×	×	×	×	×	×	×	×
	East Renfrewshire	^	<i>&gt;</i>	<i>&gt;</i>	<i>&gt;</i>	<i>&gt;</i>	<i>&gt;</i>	<b>&gt;</b>	<i>&gt;</i>	<i>&gt;</i>	^	<i>&gt;</i>
	Edinburgh	>	<i>&gt;</i>	>	>	>	×	>	>	^	<b>&gt;</b>	>
	Falkirk	>	>	>	>	>	>	>	>	>	>	×
	Fife	<i>&gt;</i>	>	>	>	>	>	>	>	>	>	>
	Glasgow	>	>	>	>	>	>	>	>	>	>	>
.       .	Highland	>	>	>	>	>	>	>	>	>	>	>
3       3	Inverclyde	>	>	>	>	>	×	>	>	>	>	>
**       **         **       **         **       **         **       **         **       **         **       **         **       **         **       **         **       **         **       **         **       **         **       **         **       **         **       **         **       **	Midlothian	<i>&gt;</i>	<i>&gt;</i>	>	<i>&gt;</i>	<i>&gt;</i>	>	<b>&gt;</b>	<i>&gt;</i>	<i>&gt;</i>	^	<i>&gt;</i>
*       *         *	Moray	<i>&gt;</i>	<i>&gt;</i>	>	<i>&gt;</i>	<i>&gt;</i>	>	<b>&gt;</b>	<i>&gt;</i>	<i>&gt;</i>	^	<i>&gt;</i>
x x x x x x x x x x x x x x x x x x x	Nan Eilean Siar	<i>&gt;</i>	<i>&gt;</i>	>	<i>&gt;</i>	<i>&gt;</i>	>	>	<i>&gt;</i>	<i>&gt;</i>	<i>&gt;</i>	<i>&gt;</i>
x	North Ayrshire	^	<i>&gt;</i>	×	×	×	×	×	×	×	×	×
	North Lanarkshire	>	>	×	×	×	×	×	×	×	×	×

Key: ✓= data povided; ×= not collected or not available; n/a=not applicable

Service Hills	C1 - Nu money services in t	C1 - Number of money advice services in the LA area					C2 - Demographics	graphics			
	In-house	Externally funded	Sex	Age	Ethnicity	Marital Status	Disability or Long-Term Condition	Income	Economic Status	Housing Tenure	Household Composition
Orkney	×	×	×	×	×	×	×	×	×	×	×
Perth and Kinross	>	>	>	×	>	>	>	>	>	>	>
Renfrewshire	>	>	>	>	>	>	>	>	>	>	>
Scottish Borders	>	>	>	>	>	>	>	>	>	>	>
Shetland	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
South Ayrshire	>	>	>	>	×	>	>	>	>	>	>
South Lanarkshire	>	>	>	>	>	>	>	>	>	>	>
Stirling	>	>	>	>	>	>	×	>	>	>	>
West Dunbartonshire	>	>	>	>	>	>	>	>	>	>	>
West Lothian	<b>&gt;</b>	>	>	>	>	×	×	×	×	×	×

Key:  $\sqrt{\phantom{a}}$  data povided; x= not collected or not available; n/a=not applicable

	ខ	11 - Number of FTE staff	of FTE staff	12 - Funding	nding			A1 - Volume		
Local Authority Area	Amount of debt owed by client	In-house	External	In-house	External	New Enquiries	New Clients	All existing clients	Open SNSIAP cases	Closed SNSIAP cases
Aberdeen	>	>	>	>	>	>	>	>	>	>
Aberdeenshire	×	>	>	>	>	×	×	×	×	×
Angus	×	>	>	>	>	×	×	>	×	×
Argyll & Bute	>	>	N/A	×	×	>	>	>	^	>
Clackmannanshire	>	>	>	N/A	>	>	>	>	×	×
Dumfries & Galloway	>	>	>	>	×	>	>	>	>	>
Dundee	>	>	>	>	>	>	>	>	×	×
East Ayrshire	>	N/A	>	N/A	>	>	>	>	×	×
East Dunbartonshire	>	N/A	>	N/A	>	>	>	>	>	>
East Lothian	×	×	×	×	×	×	×	×	×	×
East Renfrewshire	>	>	>	<b>&gt;</b>	>	>	>	>	×	×
Edinburgh	>	>	>	>	>	>	>	>	×	×
Falkirk	>	>	N/A	<b>&gt;</b>	>	×	>	×	×	×
Fife	>	N/A	>	N/A	>	>	>	>	>	>
Glasgow	>	>	>	×	>	>	>	>	^	>
Highland	>	>	>	<b>&gt;</b>	>	>	>	>	^	>
Inverclyde	>	^	N/A	>	N/A	>	×	×	×	×
Midlothian	>	N/A	>	N/A	N/A	>	>	×	^	>
Moray	>	>	>	<b>&gt;</b>	>	>	>	>	^	>
Nan Eilean Siar	<i>&gt;</i>	N/A	^	N/A	×	<i>^</i>	^	>	×	×
North Ayrshire	<i>&gt;</i>	^	^	^	^	<i>^</i>	^	>	×	×
North Lanarkshire	×	^	^	^	^	×	×	×	×	×
Orkney	×	×	×	×	×	×	×	×	×	×
Perth and Kinross	<i>&gt;</i>	N/A	^	N/A	^	^	^	>	×	×
Renfrewshire	>	>	>	>	>	>	>	>	>	×

Key: ✓= data povided; ×= not collected or not available; n/a=not applicable

	:	11 - Number of FTE staff	of FTE staff	12 - Funding	nding			A1 - Volume		
Local Authority Area	Amount of debt owed by client	In-house	External	In-house	External	New Enquiries	New Clients	All existing clients	Open SNSIAP cases	Closed SNSIAP cases
Scottish Borders	>	N/A	>	A/N	>	×	>	×	×	×
Shetland	N/A	A/N	A/N	A/N	N/A	N/A	A/N	A/N	N/A	N/A
South Ayrshire	>	>	N/A	>	N/A	>	>	>	>	>
South Lanarkshire	>	>	>	>	>	>	>	>	>	>
Stirling	>	>	N/A	>	N/A	>	×	×	>	×
West Dunbartonshire	>	>	×	>	>	×	>	×	×	×
West Lothian	>	>	N/A	>	N/A	>	>	>	>	>

Key:  $\sqrt{\phantom{a}}$  data povided; x= not collected or not available; n/a=not applicable

ariang of clients who did agreed a debt strategy this clients awariting outcome.  **  **  **  **  **  **  **  **  **		OP1	OP1 - Debt Strategy Agreed	pee	OP1 1 -	OC1 - Fina	OC1 - Financial Gain
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yus         x         x         x           yus         x         x         x           yul & Bute         x         x         x           ckmannanshire         x         x         x           ckmannanshire         x         x         x           dee         x         x         x           Ayrshire         x         x         x           Lothian         x         x         x           Industry         x         x         x           step freewishire         x         x         x           y         x         x         x           strick/de         x         x         x           y         x         x         x           y         x         x         x           strick/de         x         x         x           y         x         x         x           strick/de         x         x         x           y         x         x         x           y         x         x         x           strick/de         x         x         x           y <t< td=""><td>Aberdeen</td><td>&gt;</td><td>&gt;</td><td>&gt;</td><td>&gt;</td><td>&gt;</td><td>×</td></t<>	Aberdeen	>	>	>	>	>	×
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vill & Bute         v         v         v           ckmannanshire         v         v         v           ckmannanshire         v         v         v           ridee         x         x         x           Ayrshire         v         v         v           Dunbartonshire         v         v         v           Lothian         x         v         v           Irk         x         v         v           Inchigh         v         v         v           Irk         v         v         v           Island         v         v         v <td< td=""><td>Angus</td><td>×</td><td>×</td><td>×</td><td>×</td><td>×</td><td>×</td></td<>	Angus	×	×	×	×	×	×
ckmannanshire	Argyll & Bute	>	>	>	>	×	×
Ayrshire         x         x         x           Ayrshire         x         x         x           Dunbartonshire         x         x         x           Lothlan         x         x         x           Renfrewshire         x         x         x           Ibungh         x         x         x           Ibungh         x         x         x           Island         x         x         x           Island         x         x         x           Islean Siar         x         x         x           In Elean Siar         x         x         x           In Honorkshire         x         x         x	Clackmannanshire	>	>	>	>	>	>
dee         x         x         x           Ayrshire         x         x         x           Dunbartonshire         x         x         x           Lothian         x         x         x           Renfrewshire         x         x         x           Inburgh         x         x         x           Inburgh         x         x         x           Intraction Shire         x         x         x	Dumfries & Galloway	>	>	>	>	>	×
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Lothian         x         x         x           Renfrewshire         x         x         x           Name         x         x         x           Ink         x         x         x           Ink         x         x         x           Sgow         x         x         x           Include         x         x         x           Includes         x         x         x <td< td=""><td>East Dunbartonshire</td><td>&gt;</td><td>&gt;</td><td>&gt;</td><td>&gt;</td><td>&gt;</td><td>×</td></td<>	East Dunbartonshire	>	>	>	>	>	×
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ink         ×	East Renfrewshire	>	×	>	>	>	×
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sgow	Falkirk	>	>	>	>	×	×
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	Glasgow	>	>	>	>	>	>
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x x x x x x x x x x x x x x x x x x x	Midlothian	<i>&gt;</i>	×	>	<i>&gt;</i>	<b>&gt;</b>	×
x x x x x x x x x x x x x x x x x x x	Moray	<i>&gt;</i>	<b>&gt;</b>	×	<i>&gt;</i>	<i>&gt;</i>	×
x x x x x x x x x x x x x x x x x x x	Nan Eilean Siar	>	>	×	>	>	×
x x x	North Ayrshire	>	>	×	>	>	×
x x	North Lanarkshire	×	×	×	×	<i>&gt;</i>	×
34	Orkney	×	×	×	×	×	×
	Perth and Kinross	<b>&gt;</b>	×	×	<b>&gt;</b>	<b>&gt;</b>	×

Key: ✓= data povided; ×= not collected or not available; n/a=not applicable

	OP1	OP1 - Debt Strategy Agreed	pee	0911.	OC1 - Financial Gain	ncial Gain
Local Authority Area	Clients who agreed a debt strategy this financial year	Clients who did not agree a debt strategy this financial year	Total number of clients 'awaiting outcome'	Breakdown of debt strategy agreed with client	Verified financial gain	Estimated financial gain
Renfrewshire	>	>	>	>	>	>
Scottish Borders	>	>	>	>	>	×
Shetland	N/A	N/A	N/A	N/A	N/A	N/A
South Ayrshire	<b>&gt;</b>	<i>&gt;</i>	×	>	×	×
South Lanarkshire	>	>	>	>	>	>
Stirling	×	×	×	×	>	×
West Dunbartonshire	>	×	>	>	>	×
West Lothian	>	>	>	>	>	>

Key:  $\sqrt{\phantom{a}}$  data povided; x= not collected or not available; n/a=not applicable



## **Timing**

The timescales in the programme for the collection, collation and analysis of the data required frequent revision. It is intended that future review periods will benefit from the experience gained in the preparation of this initial report. Future data collection will take place earlier in the year towards the end of April, instead of during the summer months. The final submission date will be gareed following consultation.

## Quality

As shown in table 1 above, there are gaps where Local Authorities were unable to provide data for certain categories. Although detailed guidance and definitions were issued along with a Data Return Template on which the information was to be recorded, some measures may still have been subject to varying interpretations by different Local Authorities and individual frontline staff. As data was being requested retrospectively, it was uncertain whether a Local Authority would actually be recording a particular measure. In addition, where a Local Authority may have been recording the measure, they may have been reporting it in a different format or structure from that requested.

Several Local Authorities were unable to provide a detailed breakdown for the indicator seeking 'Demographic Information (C2)'. There were several reasons for this being reported inconsistently amongst Local Authorities: some were not recording all of the data; others were collecting the data but were doing so on a different basis which could not be incorporated into the analysis and several had technological challenges.

There was inconsistency in the reporting of the indicator relating to 'Volume across Local Authorities (A1)'. This had been anticipated when the categories within the indicator were drafted. The first three categories (new enquiries, new clients and all existing clients) were all included but it became apparent that many Local Authorities were only recording one or two of these and not all three.

The main issue in reporting on this indicator was that Local Authorities are currently not recording cases in line with the Scottish National Standards for Information and Advice Providers which break down activities into three principal categories or types of intervention<sup>17</sup>.

Financial gain is the total amount of income generated for clients per financial year as a result of accessing support from a money advice service. In providing information in relation to the indicator on 'Financial Gain (OC1)' Note whilst many Local Authorities did provide a total for 'verified' financial gain some suggested that they would not want to supply figures for 'estimated' financial gain. Of those that did not provide any returns for this, the majority suggested that the reason was inconsistency in how estimated financial gain was currently recorded.

It was notable that some Local Authorities suggested that it was difficult to give an exact

<sup>17</sup> http://www.gov.scot/Publications/2010/10/08154126/5

<sup>18</sup> For definitions of 'verified' and 'estimated' see http://www.improvementservice.org.uk/documents/money\_advice/MAPMF-Indicator-Guide.pdf at P21



figure for some of the indicators. This was mainly in relation to funding of external service providers as many Local Authorities will fund a service to cover several kinds of advice and not solely money advice. As a result many Local Authorities stated that they had to estimate the figure based on the percentage of work that related to money advice. For example, if money advice accounted for 33% of a service's total workload, then the funding was apportioned on an equivalent basis and taken to be 33% of total funding.

## **Technical Capacity**

Common feedback on the Data Return Template and Indicator Guide was that further clarification on definitions was required.

Where data returns seemed to be incorrect, MAO staff sought explanations from individual Local Authorities. However, there is likely to be some degree of inconsistency in reporting and this means caution is required in interpreting some of the measures. It is anticipated that the robustness and consistency of data will strengthen in future iterations of the framework as Local Authorities get used to compiling data returns and as indicator definitions are reviewed and tightened.

The data return template included an 'additional information' text box which allowed Local Authorities to provide any additional information on the data they had submitted or to offer explanations as to why data might be missing. This was widely used by Local Authorities to provide contextual information.



# **Analysis**

This section provides a broad analysis for each of the types of levels of indicators – 'context', 'input', 'activity', 'output' and 'outcome'. All of the data for each Local Authority can be found at the end of this report in Appendices 1 and 2.

#### **Context indicators**

#### **C1 - Number of Services**

The context indicators are used to give a picture of the makeup of services and clients within each Local Authority area. These indicators are not performance information but will help to explain the complexities around the delivery of money advice services across Local Authorities in Scotland.

The returns suggest that, for the 29 Local Authorities which provided data there are 25 internal and 69 external money advice services. This suggests that 4 Local Authorities have no internal money advice service and only fund an external money advice service provider. This equates to an average of 1 internal service and 2 external providers. Of the 29 Local Authorities, 2 had no externally funded money advice service.

### C2 - Demographics

This indicator provides information on the demographics of clients accessing the services for money advice for the financial year. The categories that were used reflect those in the Scottish Household Survey. This information can be used to identify which groups are accessing and using money advice services and could be used as a baseline in future reports to assess any changes over time. These measures, combined with information from the Scottish Household Survey, will help identify potential gaps in service delivery.

#### Sex

The returns suggest that 29,785 males (39.2%) and 38,879 females (51.1%) used the money advice services over the year, with a further 7,400 (9.7%) clients where gender data was either unavailable or not recorded. For these Local Authority areas this equates to an average of 1,100 male and 1,400 female clients.

Not all Local Authorities were able to provide data for this category, and only 26 submitted a male/female breakdown. Some submitted data under 'don't know' stating that they had a further category for sex of 'couple'. As not all Local Authorities submitted data for this category, and others could not submit data for all of their money advice services, it is likely that these numbers are much higher.

#### Age

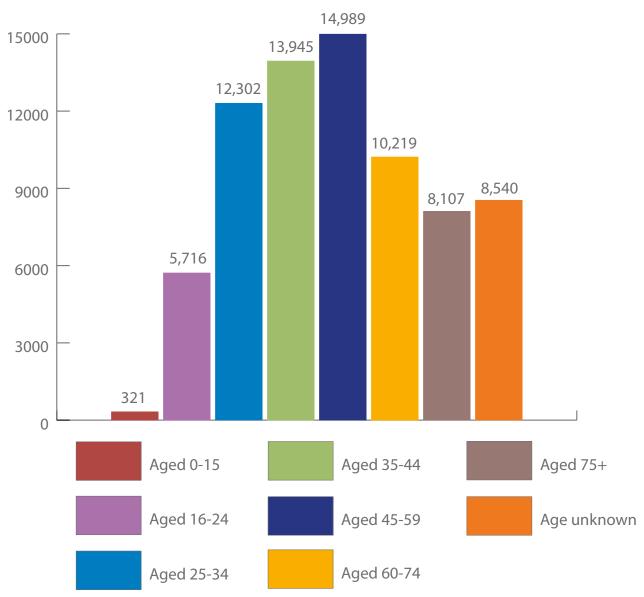
The totals for Scotland suggest that the largest numbers of clients are aged between



35 and 49. In total, 24 Local Authorities were able to submit data for the age category. Notably, 5 were able to submit data for clients aged 0-15, with the remaining 19 stating they did not have any clients in this age group.

Some Local Authorities suggested that although they collected this information, they currently collected it in different categories. This made it difficult to provide information in the requested categories and as a result these were marked as 'don't know'. Others suggested that they could not currently access this information from their systems.

Graph 1: Total number of clients per age category



### **Ethnicity**

For this category descriptors of ethnicity are based on the Scottish Household Survey Ethnic Groups. Extra options were added so that Local Authorities could submit data for the overarching groups (i.e. White; Mixed or multiple ethnic groups; Asian, Asian Scottish or Asian British; African; Caribbean or Black; and Other ethnic group). For the purposes of analysis, and as a result of the data submitted, a more accurate picture of ethnicity at this



stage can be achieved by using the overarching groups.

Table 2: Total clients per ethnic group

	White	Asian, Asian Scottish or Asian British	African	Carribean or Black	Other Ethnic Group	Mixed or Multiple Ethnic Groups	Don't Know
Total	54,511	4,379	859	393	654	269	15,628
Average	1.652	133	26	12	20	13	680
Percentage	71.1%	5.7%	1.1%	0.5%	0.8%	0.4%	20.4%
Scotland*	96.7%	2.1%	0.5%	0.1%	0.4%	0.1%	0.02%

<sup>\*</sup> Totals taken from the 2014 Scottish Household Survey

The data returns suggest that the largest percentage of clients is from the 'White' ethnic group. 'Mixed or Multiple' ethnic groups are the least represented, accounting for 0.4% of the total number of clients. With the exception of the 'White group', the numbers are relatively low and there are several possible reasons for this.

Firstly, there are a large number of clients where the demographic information was unknown. This may be due to Local Authorities not being able to record the demographic information for any clients. It may also be a result of demographics not being given by some clients. Secondly, data from the Scottish Household Survey suggests that the' White' ethnic group accounts for 96.7% of Scotland. When the 'don't know' category is removed the 'White' ethnic group percentage becomes 89.3%, which appears to be much more representative of the Scottish average. The Scottish Household Survey data highlighted in the graph also suggests that ethnic minorities, on the whole, are accessing services well. The reasons for this are not known and should be considered further. Factors that may be influential could include the success of targeted interventions aimed at minority ethnic groups or that members of minority ethnic groups are more likely to be living in poverty.<sup>19</sup>

#### **Marital Status**

The data submitted in relation to marital status suggests that a small majority of clients are married (10,600 clients). Data submissions in this category were mixed. 18 Local Authorities were able to state only whether a client was married or single whilst between 10 and 14 Local Authorities submitted data for one or more of the other categories. The table below shows the number of Local Authorities that submitted data for each category as well as the total Scottish figure and average.

This suggests that many Local Authorities will be recording only whether a client is married or single. At present some Local Authorities are not recording any marital status information or are unable to access the data. A few Local Authorities suggested that they gather this information differently, by recording a separate 'gender' option of "couple".

<sup>19</sup> http://www.gov.scot/Topics/People/Equality/Equalities/DataGrid/Ethnicity/EthPov



Table 3: Total clients per Marital Status

	Total	Number of Local Authorities submitting data for category	Average
Single	6,843	18	380
Married	10,658	18	592
Civil Partnership	231	12	19
Separated	10,44	14	75
Separated Civil Partner	28	10	3
Divorced	609	14	44
Civil Partnership now dissolved	12	10	1
Widowed	741	14	53
Surviving Civil Partnership	59	10	6
Don't Know	36,186	20	1,809

#### Disability or long-term condition

Based on the returns for this category, the total number of clients who reported having a disability was 23,988 (39.4%) compared with 28,505 (46.8%) who reported that they did not have a disability. Some Local Authorities were unable to provide this data, with 24 providing a figure for having a disability and 23 providing figures for 'no disability' and 'don't know'. This gives an average number of clients reporting a disability of 1,000 and an average reporting no disability of 1,239. There was a further 8,401 (13.8%) clients where the disability information was unknown. To set this in context the total number of people in Scotland who are experiencing a disability is around 20%.<sup>20</sup>

#### Income

The reports suggests that of those clients where household income was recorded, 33% have an annual household income of less than £6,000 and 61% have a household income of less than £10,000. To put this in perspective the provisional estimate of median household disposable income for 2014/15 is £25,600 $^{21}$  and the median annual household income in Scotland in 2013/14 before housing costs was £24,960. $^{22}$ 

Poverty is measured at the household level. If household income is below the poverty threshold, all people within the household are in poverty. This is based on the assumption that income is shared equally across all members of the household, and they have the

<sup>20</sup> http://www.gov.scot/Topics/People/Equality/disability

<sup>21</sup> http://www.ons.gov.uk/ons/rel/household-income/nowcasting-household-income-in-the-uk/2014-15/index.html

<sup>22</sup> http://www.gov.scot/Resource/0048/00480301.pdf

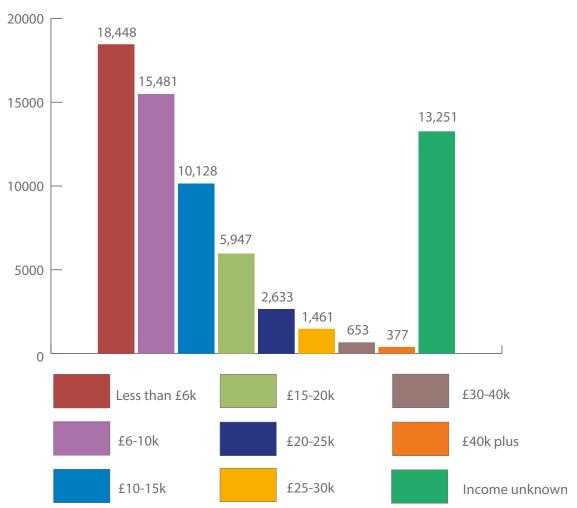


same standard of living.<sup>23</sup>

Poverty is defined as a household income below 60% of the UK median. So 80% of all clients seen by money advice services have a household income of less than £15,000 and are considered to be living in poverty.

The graph below illustrates the number of clients that fall into each income bracket. The data shows that the number of clients reduces correspondingly as income increases, leaving just 377 clients with an annual household income of over £40k. There are a further 13,251 where the income was unknown. In total, 24 Local Authorities submitted data for this category.

Graph 2: Total number of clients per each income bracket



#### **Economic status**

The table below shows the results of the data submitted in relation to the economic status of clients and demonstrates there is a wide diversity. The largest numbers of clients (10,900) are unable to work due to short-term illness or injury. This is closely followed by individuals who are employed full-time, are unemployed or are permanently sick or

<sup>23</sup> http://www.gov.scot/Topics/Statistics/Browse/Social-Welfare/IncomePoverty/CoreAnalysis#a6



disabled. The significant number of individuals seeking money advice who are in full time employment, when considered in line with the findings described in the previous section in relation to household income, suggest that employment does not always guarantee being lifted out of poverty.<sup>24</sup>

Several Local Authorities were not able to could provide data for some of the categories e.g. Government work or training scheme.

Table 4:Total clients per Economic Status

	Total	Number of Local Authorities submitting data for category	Average
Self Employed	1,407	25	56
Employed Full-Time	8,790	25	352
Employed Part-Time	6,337	25	253
Looking after the home or family	3,664	25	147
Permanently retired from work	6,791	25	272
Unemployed and seeking work	8,456	25	338
At School	628	23	27
In Further/Higher Education	636	25	25
Government work or training scheme	517	21	25
Permanently sick or disabled	8,108	22	369
Unable to work because of short-term illness or injury	10,965	23	477
Other	1,620	24	68
Don't Know	10,979	24	457

### **Housing Tenure**

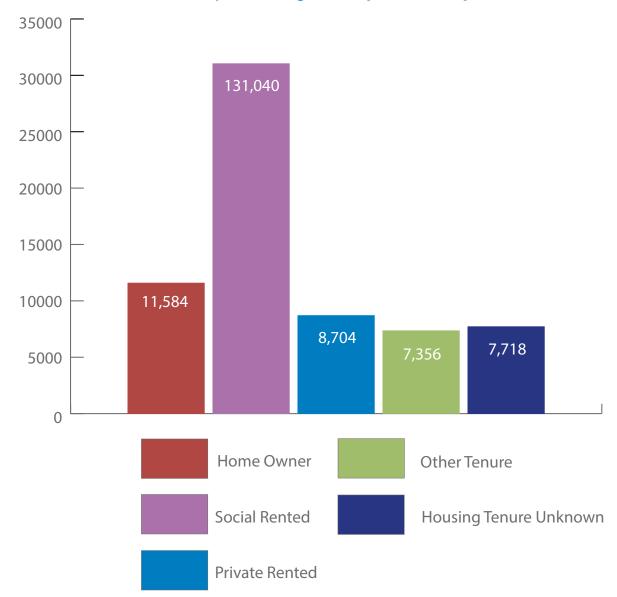
The returns suggest that the vast majority of clients, 31,000, are living in social rented housing. Data was submitted by 25 Local Authorities. On average, in each Local Authority area the tenure of clients was as follows: 463 home owners; 1241 Social rented housing; 348 Private rented housing; 294 from other tenures; and 7718 clients where tenure was unknown.

### **Household composition**

Based on the returns for this category the largest number of clients in terms of household composition, 25,455, were classed as 'single adults'. 'Single parents' accounted for 8,467



Graph 3: Total number of clients per housing tenure (for Scotland)



of the clients seen in Scotland, and a further 8,850 clients were from a 'small family'. Local Authorities also reported 12,820 clients under the 'don't know' category.

The data submitted for this category was sporadic with 23 Local Authorities submitting data for 'single' and 'single parent', but only 17 for 'single pensioner'. Local Authorities suggested that they selected and recorded within a few of the categories requested, using only what they felt was necessary. Some also suggested that they didn't break it down in to as much detail (e.g. 'family' rather than 'small or large family').

#### C3 - Debt Owed

Local Authorities were asked to submit the total amount of debts owed by all existing<sup>25</sup> clients that presented to the money advice service for the financial year 2014-2015. The

<sup>25</sup> All existing clients: this includes all new clients, on-going clients and clients whose cases have been closed within the financial year.



amount submitted was to be the total amount with which the client presented, before a debt strategy was chosen. This included the outstanding debt and any arrears, for example personal loan and arrears.

Based on data from the 26 Local Authorities who were able to submit a figure for this indicator, the total amount of debt presented with was £252,531,000. This gives an average, for those 26 Local Authorities of £9,713,000. This gives an average debt, for all existing clients, of £6,000, though naturally this figure will vary greatly for each individual client.

Local Authorities suggest that there may be some inconsistency with how this is recorded and also in the interpretation of 'debt owed'. Some stated that debt owed could be higher than that initially suggested by the client as further debts may be uncovered in the course of the advice process. Other suggested that this figure might not always be reported by the client accurately, and is often an under representation of the true figure.

Recent research<sup>26</sup> indicates that there are 575,000 adults in Scotland who are over-indebted.

## **Input Indicators**

The input indicators are used to give a picture of the investment that Local Authorities make into money advice services. This includes both financial resource and staffing levels.

#### 11 – Staff and Volunteers

Local Authorities were asked to provide the total number of full-time equivalent (FTE) staff, including administrative support, involved in the delivery of money advice for the financial year in question. Detailed information on how to provide figures for staff that spent some of their time giving money advice but also carried out other duties, as well as part time and temporary staff, was provided. Local Authorities were asked to submit data for any in-house and externally funded money advice service staff.

Data submitted for the 29 Local Authorities suggests that there is a total of 139.5 FTE staff in Scotland, with an average of 4.8 per LA.<sup>27</sup>

In terms of externally funded services, data on the number of employees was submitted by 22 Local Authorities. Local Authority returns show that there are 228.7 FTE paid staff in externally funded money advice services. This equates to an average of 10.4 FTE across those 22 Local Authorities. Of the Local Authorities who submitted data in relation to externally funded services, 20 reported on the number of volunteers. The information provided suggests that there are 312.8 FTE across Scotland who support the delivery of money advice on a voluntary basis, with an average of 15.6 FTE per LA. This represents a significant number of volunteers who, as well contributing towards building social

- <sup>26</sup> 'Indebted Lives'. Money Advice Service research which will be published in 2016. The criteria used for being over-indebted is reporting that your debts are a heavy burden AND/OR missing three or more household bills or credit commitments in the last six months (not necessarily consecutive months).
- 27 West Lothian Council returns suggest that there are five FTE who provide support for in house services on a voluntary basis



Almost all Local Authorities submitted data in relation to in-house services, however the number of Local Authorities that submitted data for externally funded services was noticeably lower. There was no consistent reason given by Local Authorities as to why this was the case. It is possible that some were unable to give an accurate figure due to the variety of work that externally funded services are likely to be involved in which goes beyond money advice. Some staff may have multiple roles and this would make it difficult for an accurate figure to be worked out for individual staff members .

### **12 - Funding**

Local Authorities were requested to submit, to the nearest thousand pounds, the total annual resource/ funding for the money advice service(s) including overhead costs (e.g., gross salary costs, i.e. including employer's costs). It was emphasized that this should not include funding streams from other sources.

In total, 26 Local Authorities provided details of the funding for in-house money advice services. This provided total funding on a Scotland wide basis of £6,096,000 for in-house services, with an average of £226,000. In relation to externally funded providers of money advice 19 Local Authorities submitted data. This gave a Scotland total of £9,670,000, with an average of £460,000.

Given that not every Local Authority was able to submit this data, it is likely that the total funding for money advice services exceeds the reported £15,766,000. Using average numbers it is possible to estimate the total figure for the whole of Scotland (excluding Shetland Local Authority).

The estimated figure for funding of in-house services, Scotland wide would be £6,999,000 with funding for external services of £14,275,000. This gives a combined, estimated total funding for money advice services in Scotland of £21,273,000. This figure, although only an estimate based on the data available, suggests that funding in money advice services has increased by over 1 million pounds since the initial Improvement Service research conducted in 2013.

There are several possible reasons behind this change which may not relate to an actual increase in funding. Firstly the funding information provided by some Local Authorities in the returns is likely to have included other aspects of their services, such as benefits work. Secondly, the £21 million figure above is an estimate based on the data provided by some, but not all, of the Local Authorities. In future with more accurate and complete data it will be possible to have a more precise figure. As the figures quoted in the current returns are similar to those of the research from 2013 this is likely to be a reasonable estimate of Local Authority funding of money advice services in Scotland.



## **Activity Indicator**

The activity indicators give an overview of the volume of clients and number of cases each money advice service has dealt with over the last financial year. This does not however reflect the overall activity of a money advice service and further work will be undertaken to ensure more robust indicators will be used to capture, as far as possible, all aspects of activity in future.

#### A1 -Volume

Local Authorities were asked to submit data on the total volume of unique clients and cases that the money advice service deals with per financial year. An enquiry was defined as a contact from a person seeking information on a money advice matter. The enquiry turns into a new case and a new client if the money advice service has to take some form of action to support the person and/ or resolve the issue. Local Authorities were asked to break the volume down into the following categories: New enquiries; New clients; All existing clients. They were further asked to provide the number of SNSIAP<sup>29</sup> type I, II and III cases that were open and closed. The Scottish National Standards for Information and Advice Providers provides the following definitions for categories or types of assistance:

- Type I Active Information, Sign-posting and Explanation
- Type II Casework
- Type III -Advocacy, Representation and Mediation at Tribunal or Court Action Level

This was possibly the most under-reported area as just 7 Local Authorities submitted data for type I and II activities and 12 Local Authorities submitted data for type II and type III activities. There are several reasons for this. Firstly, many Local Authorities suggested that they were currently not recording this information, as the Standards are at present not widely used. As has already been explained this is likely to change with the new model of accreditation that is being introduced. Secondly, not all Local Authorities became accredited when the standards were introduced, for various reasons.

Local Authority returns suggest that, for the 24 Local Authorities who submitted, there was a total of 165,136 new enquiries, with an average per Local Authority area of 6,964. The data also shows that there were 61,393 new clients across 25 Local Authorities, with an average of 2,456 new clients for the financial year 2014-15. Data submitted by the 22 Local Authorities on the number of existing clients suggest there was a total of 41,638.

It is notable that these figures do not provide a full picture of all the work carried out by each money advice service. Furthermore, some cases may be more complex than others in terms of case load. As has already been stated the indicators used do not capture the full picture. This is due to the nature of reporting of 'cases' and 'clients' across all Local Authorities. Some Local Authorities highlighted that they only report cases, rather than clients,<sup>30</sup> whilst others stated that they will open and close a case many times through

<sup>29</sup> http://www.gov.scot/Publications/2009/10/05094022/1

<sup>30</sup> A client is typically defined as someone who has not contacted the service previously or has accessed the service with a new enquiry. This does not include clients who had cases reopened. A case is



the year, as and when a client reappears at the money advice service. Therefore, the indicator cannot be said to be a measure of all activity, though it provides a snapshot of some activity.

The totals for these activities are summarised in the table below.

Table 5: Breakdown of SNSIAP type I, II and III activity

		Type I	Type II	Type III
	Scotland total	10,719	8,908	2,029
Open	Average	1,531	81	169
	Number who submitted	7	11	12
	Scotland total	7,848	5,978	2,207
Closed	Average	1,308	664	221
	Number who submitted	6	9	10
Total		18,567	14,886	4,236

## **Output Indicators**

The output indicators show whether a result has been achieved with each client in form of a debt strategy agreed.

### **OP1 - Debt Strategy**

For the Debt Strategy indicator, Local Authorities were asked to provide the number of times a debt strategy has been agreed with a client. This included the number of instances where, either no strategy was agreed with a client or where the outcome was not yet known. A debt strategy is a way of dealing with a single or multiple debt and may include a variety of options depending on the size and scale of the debt problem. This indicator helps to identify how many clients are adopting a debt strategy.

Based on the data submitted by 24 Local Authorities, the total number of clients who had 'agreed a debt strategy' in the financial year 2014-15 was 10,107 with an average per Local Authority of 421. For the 'did not agree a debt strategy' and 'awaiting outcome' 18 Local Authorities submitted data. The returns suggest that 1980 clients 'didn't agree a debt strategy' with an average of 110 per Local Authority area. A further 1601 were' awaiting an outcome', an average of 89 clients per Local Authority area.

Some Local Authorities stated that they were not currently recording whether a client 'didn't agree a strategy' or was 'awaiting an outcome'. Furthermore, some were unclear as to what was meant by 'awaiting outcome' and further work will be required to accurately define this for future returns. It is also recognised that this does not necessarily provide an indication as to whether the longer term outcome is positive for the client.

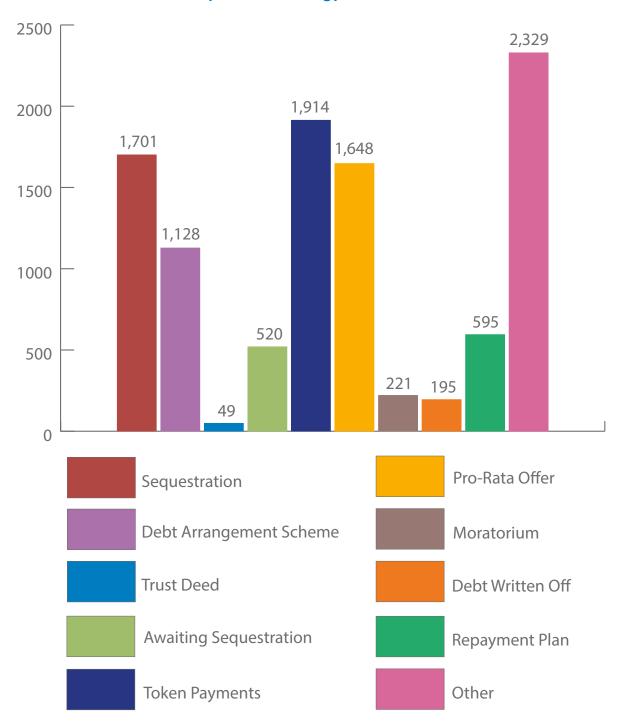
typically defined as the query that is being dealt with (i.e. a utility debt with one company would usually be a single 'case')



However, research has shown that, where clients actively agree to a strategy, they are more likely to follow it through.<sup>31</sup>

#### OP1.1 - Breakdown of Debt Strategy

Graph 4: Total number of clients per debt strategy chosen



Local Authorities were asked to submit a breakdown of the debt strategies that clients had been using. The debt strategies on which information was collected reflected the

<sup>31</sup> To view the research from the Money Advice Trust, visit http://www.infohub.moneyadvicetrust.org/resource.asp?cat\_id=168&rPath=cat&r\_id=336



most commonly used options in Scotland. An extra category of 'other' was included for any other strategies that were not included in this list. This indicator illustrates the number of clients selecting a particular debt strategy. A debt strategy is a way for clients to deal with their debt, some of which are known as 'formal debt solutions' which are run by the Scottish Government or the Accountant in Bankruptcy (e.g. Debt Arrangement Scheme, Sequestration and Bankruptcy).

The graph above shows the total clients who chose each debt strategy based on the returns from 24 Local Authorities. There were several strategies which Local Authorities reported as 'other'. These included measures such as: Asset release; Full and final settlement; Consolidation loans; and Composition offer.

Given that this indicator was marked as optional, it is notable that 24 Local Authorities were able to provide a detailed breakdown of the debt strategies which were used. This indicator will be particularly useful in future returns where trends can be identified and links made with national strategies and policy changes. It is also worth noting that several Local Authorities stated that not all of their services currently recorded this information.

## **Outcome Indicator**

The outcome indicators describe immediate benefits for the client in the form of financial gain as well as longer term proxy measures of financial inclusion and financial wellbeing.

## **OC1 - Client Financial Gain**

Local Authorities were asked to provide data on the total amount of income generated for clients per financial year as a result of accessing support from the money advice service. This included any income to which clients were entitled but which they would not have received without the intervention of the money advice service (Including benefits/tax credits, refunds, debt written off, grants accessed). In case of benefits and tax credits, it should be assumed the award was made for a 12 month period.

As it was likely that Local Authorities were recording this in one of two separate forms, either verified or estimated, the data return template allowed for either form to be submitted. Most Local Authorities submitted one or the other. Those who submitted both made it clear that gain was being reported on a distinct basis and related to separate amounts. It is important to point out that at some point estimated financial gain is likely to become verified.

Although both were requested they have not been merged in the analysis and have been treated separately. The most reliable figure to use is verified, as this figure relates to information that will have been checked by advisors. Most Local Authorities submitted data on one or the other. Those who submitted both made it clear that they were separate numbers (though if it was estimated, it could in the future become verified). The two figures are treated separately below, as the combined figure would be an unreliable representation of client financial gain.

Returns from the 20 Local Authorities that submitted data for verified financial gain suggest a Scotland total of £64,176,000 with an average for each Local Authority of



£3,209,000. Given this average, it is possible to estimate that verified financial gain would be in the region of £99,473,000 for the whole of Scotland.

Estimated financial gain is where advisers would estimate, based on applications and casework, the financial gain for the year for each client. For this category, only 10 Local Authorities submitted data, which suggested a total gain of £80,893,000 and an average of £8,089,000 per Local Authority area.

Several Local Authorities provided data for only one category (verified or estimated), suggesting that many will record only one aspect of gain. Some Local Authorities suggested that they were unable to submit this information as they felt that it was not recorded accurately or consistently. Certain Local Authorities indicated that they hoped to work on this indicator further to provide an accurate record of financial gain for clients in the future.

Based on the average number of existing clients previously identified and an average verified gain per Local Authority area of £3,209,000, the data suggests the approximate financial gain for each client is £1900 for the financial year, although if estimated figures were to be used this would be higher. Furthermore, the data also suggests that for every £1 that is invested by Local Authorities in in-house and external provision of money advice services, there is a client gain of £5.

It is important to emphasis that the reported financial gain relates solely to that secured through money advice services that are funded directly or indirectly by local authorities. The benefits provided by money and debt advice services that are supported through other funding streams, of which there are several, have not been taken into account.

<sup>32</sup> If the verified gain estimated across all Local Authority areas is used this would equate to an average yearly gain per client of £2,400.



## **Appendix 1**

## Data for each indicator by each Local Authority

	Aber	deen City		
Ref	Indicator	Scotland	Local Authority	% of Scotland
C1	Number of money advice services in the LA area			
	In-house	25	1	4%
	Externally funded	69	1	1.4%
C3	Amount of debt owed by client	£252,530,670.98	£7,415,731.48	2.9%
11	Number of FTE staff			
	In-House	139.48	3	2.2%
	External	228.7	4	1.7%
	Number of Volunteer FTE staff			
	In-House	5	0	80%
	External	312.75	15	4.8%
12	Funding			
	In-House	£6,095,784	£110,000	1.8%
	External	£9,669,863	£70,000	0.7%
A1	Volume			
	New Enquiries	167,136	433	0.3%
	New Clients	61,393	584	1%
	All existing clients	41,638	1,234	3%
	Open SNSIAP cases			
	Туре І	10,719	-	-
	Type II	8,908	-	-
	Type III	2,029	206	10.2%
	Closed SNSIAP cases			
	Type I	7,848	-	-
	Type II	5,978	-	-
	Type III	2,207	197	8.9%



	Aberdeen City					
Ref	Indicator	Scotland	Local Authority	% of Scotland		
OP1	Debt strategy agreed					
	Clients who agreed a debt strategy this financial year	10,107	419	4.1%		
	Clients who did not agree a debt strategy this financial year	1,980	98	4.9%		
	Total number of clients 'awaiting outcome'	1,616	62	3.8%		
OP1.1	Breakdown of debt strategy agreed with client					
	Sequestration	1,701	146	8.6%		
	Debt Arrangement Scheme	1,128	22	2%		
	Trust Deed	49	1	2%		
	Awaiting sequestration	520	62	11.9%		
	Token payments	1,914	82	4.3%		
	Pro rata offers	1,648	47	2.9%		
	Moratorium	221	4	1.8%		
	Debt written off	208	2	1%		
	Repayment plan	595	0	0%		
	Other: please specify	2,329	25	1.1%		
OC1	Financial gain					
	Verified financial gain	£64,176,298.92	£3,174,780.64	4.9%		
	Estimated financial gain	£80,892,690.29	-	-		



	Aberdeenshire Aberdeenshire				
Ref	Indicator	Scotland	Local Authority	% of Scotland	
C1	Number of money advice services in the LA area				
	In-house	25	1	4%	
	Externally funded	69	1	7.2%	
C3	Amount of debt owed by client	£252,530,670.98	-	-	
11	Number of FTE staff				
	In-House	139.48	4	2.2%	
	External	228.7	12	5.2%	
	Number of Volunteer FTE staff				
	In-House	5	0	0%	
	External	312.75	6	1.9%	
12	Funding				
	In-House	£6,095,784	£120,000	2%	
	External	£9,669,863	£139,411	1.4%	
A1	Volume				
	New Enquiries	167,136	438	0.3%	
	New Clients	61,393	329	0.5%	
	All existing clients	41,638	5,363	12.9%	
	Open SNSIAP cases				
	Туре І	10,719	-	-	
	Type II	8,908	-	-	
	Type III	2,029	-	-	
	Closed SNSIAP cases				
	Туре І	7,848	-	-	
	Type II	5,978	-	-	
	Type III	2,207	-	-	
OP1	Debt strategy agreed				
	Clients who agreed a debt strategy this financial year	10,107	-	-	
	Clients who did not agree a debt strategy this financial year	1,980	-	-	
	Total number of clients 'awaiting outcome'	1,616	-	-	



	Aberdeenshire Aberdeenshire				
Ref	Indicator	Scotland	Local Authority	% of Scotland	
OP1.1	Breakdown of debt strategy agreed with client				
	Sequestration	1,701	-	-	
	Debt Arrangement Scheme	1,128	-	-	
	Trust Deed	49	-	-	
	Awaiting sequestration	520	-	-	
	Token payments	1,914	-	-	
	Pro rata offers	1,648	-	-	
	Moratorium	221	-	-	
	Debt written off	208	-	-	
	Repayment plan	595	-	-	
	Other: please specify	2,329	-	-	
OC1	Financial gain				
	Verified financial gain	£64,176,298.92	£6,632,660.98	10.3%	
	Estimated financial gain	£80,892,690.29	£4,500,000	5.6%	



	Angus Angus			
Ref	Indicator	Scotland	Local Authority	% of Scotland
C1	Number of money advice services in the LA area			
	In-house	25	1	4%
	Externally funded	69	1	1.4%
C3	Amount of debt owed by client	£252,530,670.98	-	-
11	Number of FTE staff			
	In-House	139.48	3.3	2.4%
	External	228.7	0.4	0.2%
	Number of Volunteer FTE staff			
	In-House	5	0	0%
	External	312.75	0	0%
12	Funding			
	In-House	£6,095,784	£188,760	3.1%
	External	£9,669,863	£27,240	0.3%
A1	Volume			
	New Enquiries	167,136	-	-
	New Clients	61,393	-	-
	All existing clients	41,638	762	1.8%
	Open SNSIAP cases			
	Туре І	10,719	-	-
	Туре II	8,908	-	-
	Type III	2,029	-	-
	Closed SNSIAP cases			
	Туре І	7,848	-	-
	Type II	5,978	-	-
	Type III	2,207	-	-
OP1	Debt strategy agreed			
	Clients who agreed a debt strategy this financial year	10,107	-	-
	Clients who did not agree a debt strategy this financial year	1,980	-	-
	Total number of clients 'awaiting outcome'	1,616	-	-



	Angus					
Ref	Indicator	Scotland	Local Authority	% of Scotland		
OP1.1	Breakdown of debt strategy agreed with client					
	Sequestration	1,701	_	-		
	Debt Arrangement Scheme	1,128	_	-		
	Trust Deed	49	_	-		
	Awaiting sequestration	520	_	_		
	Token payments	1,914	_	_		
	Pro rata offers	1,648	-	-		
	Moratorium	221	_	-		
	Debt written off	208	-	-		
	Repayment plan	595	-	-		
	Other: please specify	2,329	_	_		
OC1	Financial gain					
	Verified financial gain	£64,176,298.92	-	-		
	Estimated financial gain	£80,892,690.29	_	-		



	Argyll & Bute				
Ref	Indicator	Scotland	Local Authority	% of Scotland	
C1	Number of money advice services in the LA area				
	In-house	25	1	4%	
	Externally funded	69	2	2.9%	
C3	Amount of debt owed by client	£252,530,670.98	£7,562,000	3%	
11	Number of FTE staff				
	In-House	139.48	2	1.4%	
	External	228.7	-	-	
	Number of Volunteer FTE staff				
	In-House	5	0	0%	
	External	312.75	-	-	
12	Funding				
	In-House	£6,095,784	-	-	
	External	£9,669,863	-	-	
A1	Volume				
	New Enquiries	167,136	351	0.2%	
	New Clients	61,393	115	0.2%	
	All existing clients	41,638	531	1.3%	
	Open SNSIAP cases				
	Туре І	10,719	34	0.3%	
	Type II	8,908	372	4.2%	
	Type III	2,029	67	3.3%	
	Closed SNSIAP cases				
	Туре І	7,848	45	0.6%	
	Туре II	5,978	223	3.75%	
	Type III	2,207	34	1.5%	
OP1	Debt strategy agreed				
	Clients who agreed a debt strategy this financial year	10,107	372	3.7%	
	Clients who did not agree a debt strategy this financial year	1,980	16	0.8%	
	Total number of clients 'awaiting outcome'	1,616	0	0%	



	Argyll & Bute					
Ref	Indicator	Scotland	Local Authority	% of Scotland		
OP1.1	Breakdown of debt strategy agreed with client					
	Sequestration	1,701	12	0.7%		
	Debt Arrangement Scheme	1,128	153	13.6%		
	Trust Deed	49	4	8.2%		
	Awaiting sequestration	520	0	0%		
	Token payments	1,914	34	1.8%		
	Pro rata offers	1,648	96	5.8%		
	Moratorium	221	17	7.7%		
	Debt written off	208	23	11.1%		
	Repayment plan	595	76	12.8%		
	Other: please specify	2,329	0	0%		
OC1	Financial gain					
	Verified financial gain	£64,176,298.92	-	-		
	Estimated financial gain	£80,892,690.29	-	-		



	Clackmannanshire				
Ref	Indicator	Scotland	Local Authority	% of Scotland	
C1	Number of money advice services in the LA area				
	In-house	25	1	4%	
	Externally funded	69	1	1.4%	
C3	Amount of debt owed by client	£252,530,670.98	£2,401,623.33	1%	
11	Number of FTE staff				
	In-House	139.48	2.5	1.8%	
	External	228.7	1	0.4%	
	Number of Volunteer FTE staff				
	In-House	5	0	0	
	External	312.75	31	9.9%	
12	Funding				
	In-House	£6,095,784	-	-	
	External	£9,669,863	£128,700	1.3%	
A1	Volume				
	New Enquiries	167,136	382	0.2%	
	New Clients	61,393	368	0.6%	
	All existing clients	41,638	442	1.1%	
	Open SNSIAP cases				
	Туре І	10,719	-	-	
	Туре II	8,908	-	-	
	Type III	2,029	-	-	
	Closed SNSIAP cases				
	Туре І	7,848	-	-	
	Type II	5,978	-	-	
	Type III	2,207	-	-	
OP1	Debt strategy agreed				
	Clients who agreed a debt strategy this financial year	10,107	126	1.2%	
	Clients who did not agree a debt strategy this financial year	1,980	256	13%	
	Total number of clients 'awaiting outcome'	1,616	0	0%	



	Clackmannanshire					
Ref	Indicator	Scotland	Local Authority	% of Scotland		
OP1.1	Breakdown of debt strategy agreed with client					
	Sequestration	1,701	15	0.9%		
	Debt Arrangement Scheme	1,128	4	0.4%		
	Trust Deed	49	0	0%		
	Awaiting sequestration	520	2	0.4%		
	Token payments	1,914	34	1.8%		
	Pro rata offers	1,648	18	1.1%		
	Moratorium	221	1	0.5%		
	Debt written off	208	1	0.5%		
	Repayment plan	595	0	0%		
	Other: please specify	2,329	83	3.6%		
OC1	Financial gain					
	Verified financial gain	£64,176,298.92	£168,660	0.3%		
	Estimated financial gain	£80,892,690.29	£7,197,666.16	8.9%		



	Dumfries & Galloway				
Ref	Indicator	Scotland	Local Authority	% of Scotland	
C1	Number of money advice services in the LA area				
	In-house	25	1	4%	
	Externally funded	69	1	1.4%	
C3	Amount of debt owed by client	£252,530,670.98	£13,573,604.82	5.4%	
11	Number of FTE staff				
	In-House	139.48	2	1.4%	
	External	228.7	3.4	1.5%	
	Number of Volunteer FTE staff				
	In-House	5	0	0%	
	External	312.75	0.4	0.1%	
12	Funding				
	In-House	£6,095,784	£38,160	0.6%	
	External	£9,669,863	-	-	
A1	Volume				
	New Enquiries	167,136	3,432	2.1%	
	New Clients	61,393	524	0.9%	
	All existing clients	41,638	847	2%	
	Open SNSIAP cases				
	Туре І	10,719	20	0.2%	
	Type II	8,908	51	0.6%	
	Type III	2,029	0	0%	
	Closed SNSIAP cases				
	Туре І	7,848	0	0%	
	Type II	5,978	108	1.8%	
	Type III	2,207	0	0%	
OP1	Debt strategy agreed				
	Clients who agreed a debt strategy this financial year	10,107	606	6%	
	Clients who did not agree a debt strategy this financial year	1,980	198	10%	
	Total number of clients 'awaiting outcome'	1,616	41	2.5%	



	Dumfries & Galloway					
Ref	Indicator	Scotland	Local Authority	% of Scotland		
OP1.1	Breakdown of debt strategy agreed with client					
	Sequestration	1,701	96	5.6%		
	Debt Arrangement Scheme	1,128	123	11%		
	Trust Deed	49	1	2%		
	Awaiting sequestration	520	41	7.9%		
	Token payments	1,914	151	7.9%		
	Pro rata offers	1,648	56	3.4%		
	Moratorium	221	4	1.8%		
	Debt written off	208	4	1.9%		
	Repayment plan	595	32	5.4%		
	Other: please specify	2,329	122	5.2%		
OC1	Financial gain					
	Verified financial gain	£64,176,298.92	£1,045,853.03	1.6%		
	Estimated financial gain	£80,892,690.29	-	-		



	Dundee Dundee				
Ref	Indicator	Scotland	Local Authority	% of Scotland	
C1	Number of money advice services in the LA area				
	In-house	25	1	4%	
	Externally funded	69	2	2.9%	
C3	Amount of debt owed by client	£252,530,670.98	£7,340,276	2.9%	
11	Number of FTE staff				
	In-House	139.48	4	2.9%	
	External	228.7	4.5	2%	
	Number of Volunteer FTE staff				
	In-House	5	0	0%	
	External	312.75	0	0%	
12	Funding				
	In-House	£6,095,784	£113,760	1.9%	
	External	£9,669,863	£127,980	1.9%	
A1	Volume				
	New Enquiries	167,136	5,388	3.2%	
	New Clients	61,393	423	0.7%	
	All existing clients	41,638	526	1.3%	
	Open SNSIAP cases				
	Туре І	10,719	-	-	
	Type II	8,908	-	-	
	Type III	2,029	-	-	
	Closed SNSIAP cases				
	Туре І	7,848	-	-	
	Type II	5,978	-	-	
	Type III	2,207	-	-	
OP1	Debt strategy agreed				
	Clients who agreed a debt strategy this financial year	10,107	-	-	
	Clients who did not agree a debt strategy this financial year	1,980	-	-	
	Total number of clients 'awaiting outcome'	1,616	-	-	



Dundee					
Ref	Indicator	Scotland	Local Authority	% of Scotland	
OP1.1	Breakdown of debt strategy agreed with client				
	Sequestration	1,701	-	-	
	Debt Arrangement Scheme	1,128	-	-	
	Trust Deed	49	-	-	
	Awaiting sequestration	520	-	-	
	Token payments	1,914	-	-	
	Pro rata offers	1,648	-	-	
	Moratorium	221	-	-	
	Debt written off	208	-	-	
	Repayment plan	595	-	-	
	Other: please specify	2,329	-	-	
OC1	Financial gain				
	Verified financial gain	£64,176,298.92	£7,306,631	11.4%	
	Estimated financial gain	£80,892,690.29	£1,634,600	2%	



	East Ayrshire				
Ref	Indicator	Scotland	Local Authority	% of Scotland	
C1	Number of money advice services in the LA area				
	In-house	25	0	0%	
	Externally funded	69	1	1.4%	
C3	Amount of debt owed by client	£252,530,670.98	£4,350,620.50	1.7%	
11	Number of FTE staff				
	In-House	139.48	0	0%	
	External	228.7	16	7%	
	Number of Volunteer FTE staff				
	In-House	5	0	0%	
	External	312.75	4	1.3%	
12	Funding				
	In-House	£6,095,784	O£	0%	
	External	£9,669,863	£404,000	4.2%	
A1	Volume				
	New Enquiries	167,136	333	0.2%	
	New Clients	61,393	333	0.5%	
	All existing clients	41,638	5,043	12.1%	
	Open SNSIAP cases				
	Туре І	10,719	-	-	
	Type II	8,908	-	-	
	Type III	2,029	-	-	
	Closed SNSIAP cases				
	Туре І	7,848	-	-	
	Type II	5,978	-	-	
	Type III	2,207	-	-	
OP1	Debt strategy agreed				
	Clients who agreed a debt strategy this financial year	10,107	302	3%	
	Clients who did not agree a debt strategy this financial year	1,980	-	-	
	Total number of clients 'awaiting outcome'	1,616	-	-	



	East Ayrshire					
Ref	Indicator	Scotland	Local Authority	% of Scotland		
OP1.1	Breakdown of debt strategy agreed with client					
	Sequestration	1,701	51	3%		
	Debt Arrangement Scheme	1,128	14	1.2%		
	Trust Deed	49	0	0%		
	Awaiting sequestration	520	9	1.7%		
	Token payments	1,914	139	7.3%		
	Pro rata offers	1,648	33	2%		
	Moratorium	221	0	0%		
	Debt written off	208	1	0.5%		
	Repayment plan	595	0	0%		
	Other: please specify	2,329	55	2.4%		
OC1	Financial gain					
	Verified financial gain	£64,176,298.92	£4,328,000	6.7%		
	Estimated financial gain	£80,892,690.29	_	_		



	East Dunbartonshire				
Ref	Indicator	Scotland	Local Authority	% of Scotland	
C1	Number of money advice services in the LA area				
	In-house	25	0	0%	
	Externally funded	69	1	1.4%	
C3	Amount of debt owed by client	£252,530,670.98	£2,347,102	0.9%	
11	Number of FTE staff				
	In-House	139.48	0	0%	
	External	228.7	3	1.3%	
	Number of Volunteer FTE staff				
	In-House	5	0	0%	
	External	312.75	2	0.6%	
12	Funding				
	In-House	£6,095,784	O£	0%	
	External	£9,669,863	£117,963	1.2%	
A1	Volume				
	New Enquiries	167,136	1,034	0.6%	
	New Clients	61,393	176	0.3%	
	All existing clients	41,638	2,450	5.9%	
	Open SNSIAP cases				
	Туре І	10,719	-	-	
	Туре II	8,908	176	2%	
	Type III	2,029	-	-	
	Closed SNSIAP cases				
	Туре І	7,848	-	-	
	Туре II	5,978	16	0.3%	
	Type III	2,207	-	-	
OP1	Debt strategy agreed				
	Clients who agreed a debt strategy this financial year	10,107	176	1.7%	
	Clients who did not agree a debt strategy this financial year	1,980	36	1.8%	
	Total number of clients 'awaiting outcome'	1,616	0	0%	



East Dunbartonshire					
Ref	Indicator	Scotland	Local Authority	% of Scotland	
OP1.1	Breakdown of debt strategy agreed with client				
	Sequestration	1,701	8	0.5%	
	Debt Arrangement Scheme	1,128	31	2.7%	
	Trust Deed	49	0	0%	
	Awaiting sequestration	520	0	0%	
	Token payments	1,914	44	2.3%	
	Pro rata offers	1,648	52	3.2%	
	Moratorium	221	1	0.5%	
	Debt written off	208	2	1%	
	Repayment plan	595	0	0%	
	Other: please specify	2,329	2	0.1%	
OC1	Financial gain				
	Verified financial gain	£64,176,298.92	£503,428.34	0.8%	
	Estimated financial gain	£80,892,690.29	_	-	



East Renfrewshire				
Ref	Indicator	Scotland	Local Authority	% of Scotland
C1	Number of money advice services in the LA area			
	In-house	25	1	4%
	Externally funded	69	1	1.4%
C3	Amount of debt owed by client	£252,530,670.98	£8,476,421.92	3.4%
11	Number of FTE staff			
	In-House	139.48	6	4.3%
	External	228.7	0.8	0.3%
	Number of Volunteer FTE staff			
	In-House	5	0	0%
	External	312.75	-	-
12	Funding			
	In-House	£6,095,784	£198,000	3.2%
	External	£9,669,863	£52,000	0.5%
A1	Volume			
	New Enquiries	167,136	996	0.6%
	New Clients	61,393	134	0.2%
	All existing clients	41,638	452	1.1%
	Open SNSIAP cases			
	Туре І	10,719	-	-
	Туре ІІ	8,908	-	-
	Type III	2,029	-	-
	Closed SNSIAP cases			
	Туре І	7,848	-	-
	Туре ІІ	5,978	-	-
	Type III	2,207	-	-
OP1	Debt strategy agreed			
	Clients who agreed a debt strategy this financial year	10,107	294	2.9%
	Clients who did not agree a debt strategy this financial year	1,980	-	-
	Total number of clients 'awaiting outcome'	1,616	13	0.8%



East Renfrewshire					
Ref	Indicator	Scotland	Local Authority	% of Scotland	
OP1.1	Breakdown of debt strategy agreed with client				
	Sequestration	1,701	45	2.6%	
	Debt Arrangement Scheme	1,128	36	3.2%	
	Trust Deed	49	3	6.1%	
	Awaiting sequestration	520	1	0.2%	
	Token payments	1,914	59	3.1%	
	Pro rata offers	1,648	111	6.7%	
	Moratorium	221	7	3.2%	
	Debt written off	208	6	2.9%	
	Repayment plan	595	9	1.5%	
	Other: please specify	2,329	17	1.3%	
OC1	Financial gain				
	Verified financial gain	£64,176,298.92	£600,800	0.9%	
	Estimated financial gain	£80,892,690.29	-	-	



	Edinburgh Control of the Control of				
Ref	Indicator	Scotland	Local Authority	% of Scotland	
C1	Number of money advice services in the LA area				
	In-house	25	1	4%	
	Externally funded	69	3	4.3%	
C3	Amount of debt owed by client	£252,530,670.98	£15,735,490.67	6.2%	
11	Number of FTE staff				
	In-House	139.48	11	7.9%	
	External	228.7	22	9.6%	
	Number of Volunteer FTE staff				
	In-House	5	0	0%	
	External	312.75	150	48%	
12	Funding				
	In-House	£6,095,784	£448,407	7.4%	
	External	£9,669,863	£443,641	4.6%	
A1	Volume				
	New Enquiries	167,136	3,013	1.8%	
	New Clients	61,393	1,148	1.9%	
	All existing clients	41,638	1,197	2.9%	
	Open SNSIAP cases				
	Туре І	10,719	-	-	
	Type II	8,908	-	-	
	Type III	2,029	-	-	
	Closed SNSIAP cases				
	Туре І	7,848	-	-	
	Type II	5,978	-	-	
	Type III	2,207	-	-	
OP1	Debt strategy agreed				
	Clients who agreed a debt strategy this financial year	10,107	944	9.3%	
	Clients who did not agree a debt strategy this financial year	1,980	-	-	
	Total number of clients 'awaiting outcome'	1,616	204	12.6%	



Edinburgh Control of the Control of					
Ref	Indicator	Scotland	Local Authority	% of Scotland	
OP1.1	Breakdown of debt strategy agreed with client				
	Sequestration	1,701	104	6.1%	
	Debt Arrangement Scheme	1,128	61	5.4%	
	Trust Deed	49	3	6.1%	
	Awaiting sequestration	520	1	0.2%	
	Token payments	1,914	89	4.6%	
	Pro rata offers	1,648	3	0.2%	
	Moratorium	221	45	20.4%	
	Debt written off	208	13	6.3%	
	Repayment plan	595	135	22.7%	
	Other: please specify	2,329	694	29.8%	
OC1	Financial gain				
	Verified financial gain	£64,176,298.92	£3,357,497	5.2%	
	Estimated financial gain	£80,892,690.29	_	-	



	Falkirk Palkirk					
Ref	Indicator	Scotland	Local Authority	% of Scotland		
C1	Number of money advice services in the LA area					
	In-house	25	2	8%		
	Externally funded	69	3	4.3%		
C3	Amount of debt owed by client	£252,530,670.98	£19,434,801.25	7.7%		
11	Number of FTE staff					
	In-House	139.48	7	5%		
	External	228.7	-	-		
	Number of Volunteer FTE staff					
	In-House	5	0	0%		
	External	312.75	-	-		
12	Funding					
	In-House	£6,095,784	£280,000	4.6%		
	External	£9,669,863	£427,395	4.4%		
A1	Volume					
	New Enquiries	167,136	-	-		
	New Clients	61,393	1,073	1.7%		
	All existing clients	41,638	-	-		
	Open SNSIAP cases					
	Туре І	10,719	-	-		
	Type II	8,908	-	-		
	Type III	2,029	-	-		
	Closed SNSIAP cases					
	Туре І	7,848	-	-		
	Type II	5,978	-	-		
	Type III	2,207	-	-		
OP1	Debt strategy agreed					
	Clients who agreed a debt strategy this financial year	10,107	823	8.1%		
	Clients who did not agree a debt strategy this financial year	1,980	0	0%		
	Total number of clients 'awaiting outcome'	1,616	250	15.5%		



	Falkirk Palkirk					
Ref	Indicator	Scotland	Local Authority	% of Scotland		
OP1.1	Breakdown of debt strategy agreed with client					
	Sequestration	1,701	91	5.3%		
	Debt Arrangement Scheme	1,128	42	3.7%		
	Trust Deed	49	4	8.2%		
	Awaiting sequestration	520	106	20.4%		
	Token payments	1,914	166	8.7%		
	Pro rata offers	1,648	244	14.8%		
	Moratorium	221	17	7.7%		
	Debt written off	208	36	17.3%		
	Repayment plan	595	0	0%		
	Other: please specify	2,329	9	0.4%		
OC1	Financial gain					
	Verified financial gain	£64,176,298.92	-	-		
	Estimated financial gain	£80,892,690.29	_	-		



Fife Fig. 1. The state of the s				
Ref	Indicator	Scotland	Local Authority	% of Scotland
C1	Number of money advice services in the LA area			
	In-house	25	0	0%
	Externally funded	69	2	2.9%
C3	Amount of debt owed by client	£252,530,670.98	£14,276,226	5.7%
11	Number of FTE staff			
	In-House	139.48	0	0%
	External	228.7	22.5	9.8%
	Number of Volunteer FTE staff			
	In-House	5	0	0%
	External	312.75	14	4.5%
12	Funding			
	In-House	£6,095,784	O£	0%
	External	£9,669,863	£778,376	8%
A1	Volume			
	New Enquiries	167,136	1,826	1.1%
	New Clients	61,393	932	1.5%
	All existing clients	41,638	2,055	4.9%
	Open SNSIAP cases			
	Туре І	10,719	-	-
	Type II	8,908	913	10.2%
	Type III	2,029	270	13.3
	Closed SNSIAP cases			
	Туре І	7,848	-	-
	Type II	5,978	29	0.5%
	Type III	2,207	281	12.7%
OP1	Debt strategy agreed			
	Clients who agreed a debt strategy this financial year	10,107	739	7.3%
	Clients who did not agree a debt strategy this financial year	1,980	46	2.3%
	Total number of clients 'awaiting outcome'	1,616	153	9.5%



	Fife Fig. 1. The second of the					
Ref	Indicator	Scotland	Local Authority	% of Scotland		
OP1.1	Breakdown of debt strategy agreed with client					
	Sequestration	1,701	186	10.9%		
	Debt Arrangement Scheme	1,128	120	10.6%		
	Trust Deed	49	2	4.1%		
	Awaiting sequestration	520	37	7.1%		
	Token payments	1,914	111	5.8%		
	Pro rata offers	1,648	177	10.7%		
	Moratorium	221	1	0.5%		
	Debt written off	208	5	2.4%		
	Repayment plan	595	21	3.5%		
	Other: please specify	2,329	73	3.1%		
OC1	Financial gain					
	Verified financial gain	£64,176,298.92	£662,936	1%		
	Estimated financial gain	£80,892,690.29	£3,279,185	4.1%		



Glasgow Glasgow				
Ref	Indicator	Scotland	Local Authority	% of Scotland
C1	Number of money advice services in the LA area			
	In-house	25	1	4%
	Externally funded	69	16	23.2%
C3	Amount of debt owed by client	£252,530,670.98	£35,385,903.77	14%
11	Number of FTE staff			
	In-House	139.48	1	0.7%
	External	228.7	102	44.6%
	Number of Volunteer FTE staff			
	In-House	5	0	0%
	External	312.75	61	19.5%
12	Funding			
	In-House	£6,095,784	-	-
	External	£9,669,863	£4,249,504	44%
A1	Volume			
	New Enquiries	167,136	106,668	63.8%
	New Clients	61,393	34,601	56.4%
	All existing clients	41,638	456	1.1%
	Open SNSIAP cases			
	Туре І	10,719	-	-
	Type II	8,908	404	4.5%
	Type III	2,029	-	-
	Closed SNSIAP cases			
	Туре І	7,848	-	-
	Type II	5,978	55	0.9%
	Type III	2,207	-	-
OP1	Debt strategy agreed			
	Clients who agreed a debt strategy this financial year	10,107	31	0.3%
	Clients who did not agree a debt strategy this financial year	1,980	3	0.2%
	Total number of clients 'awaiting outcome'	1,616	-	-



	Glasgow						
Ref	Indicator	Scotland	Local Authority	% of Scotland			
OP1.1	Breakdown of debt strategy agreed with client						
	Sequestration	1,701	4	0.2%			
	Debt Arrangement Scheme	1,128	26	2.3%			
	Trust Deed	49	0	0%			
	Awaiting sequestration	520	0	0%			
	Token payments	1,914	1	0.1%			
	Pro rata offers	1,648	0	0%			
	Moratorium	221	0	0%			
	Debt written off	208	0	0%			
	Repayment plan	595	0	0%			
	Other: please specify	2,329	3	0.1%			
OC1	Financial gain						
	Verified financial gain	£64,176,298.92	-	-			
	Estimated financial gain	£80,892,690.29	£23,716,656.13	29.3%			



	Highland Highland					
Ref	Indicator	Scotland	Local Authority	% of Scotland		
C1	Number of money advice services in the LA area					
	In-house	25	1	4%		
	Externally funded	69	8	11.6%		
C3	Amount of debt owed by client	£252,530,670.98	£18,507,313	7.3%		
11	Number of FTE staff					
	In-House	139.48	11	7.9%		
	External	228.7	6.5	2.8%		
	Number of Volunteer FTE staff					
	In-House	5	0	0%		
	External	312.75	3	1%		
12	Funding					
	In-House	£6,095,784	£244,000	4%		
	External	£9,669,863	£1,322,029	13.7%		
A1	Volume					
	New Enquiries	167,136	3,677	2.2%		
	New Clients	61,393	1,095	1.8%		
	All existing clients	41,638	1,573	3.8%		
	Open SNSIAP cases					
	Type I	10,719	700	6.5%		
	Type II	8,908	549	6.2%		
	Type III	2,029	6	0.3%		
	Closed SNSIAP cases					
	Туре І	7,848	-	-		
	Type II	5,978	1,605	26.8%		
	Type III	2,207	-	-		
OP1	Debt strategy agreed					
	Clients who agreed a debt strategy this financial year	10,107	457	4.5%		
	Clients who did not agree a debt strategy this financial year	1,980	639	21.3%		
	Total number of clients 'awaiting outcome'	1,616	61	3.8%		



	Highland Highland						
Ref	Indicator	Scotland	Local Authority	% of Scotland			
OP1.1	Breakdown of debt strategy agreed with client						
	Sequestration	1,701	121	7.1%			
	Debt Arrangement Scheme	1,128	21	1.9%			
	Trust Deed	49	4	8.2%			
	Awaiting sequestration	520	57	11%			
	Token payments	1,914	142	7.4%			
	Pro rata offers	1,648	119	7.2%			
	Moratorium	221	27	12.2			
	Debt written off	208	5	2.4%			
	Repayment plan	595	37	6.2%			
	Other: please specify	2,329	248	10.6%			
OC1	Financial gain						
	Verified financial gain	£64,176,298.92	£3,357,497	5.2%			
	Estimated financial gain	£80,892,690.29	-	-			



	Inverclyde					
Ref	Indicator	Scotland	Local Authority	% of Scotland		
C1	Number of money advice services in the LA area					
	In-house	25	1	4%		
	Externally funded	69	0	0%		
C3	Amount of debt owed by client	£252,530,670.98	£2,182,539	0.9%		
11	Number of FTE staff					
	In-House	139.48	3	2.2%		
	External	228.7	0	0%		
	Number of Volunteer FTE staff					
	In-House	5	0	0%		
	External	312.75	0	0%		
12	Funding					
	In-House	£6,095,784	£90,000	1.5%		
	External	£9,669,863	£0	0%		
A1	Volume					
	New Enquiries	167,136	229	0.1%		
	New Clients	61,393	-	-		
	All existing clients	41,638	-	-		
	Open SNSIAP cases					
	Type I	10,719	-	-		
	Type II	8,908	-	-		
	Type III	2,029	-	-		
	Closed SNSIAP cases					
	Туре І	7,848	-	-		
	Type II	5,978	-	-		
	Type III	2,207	-	-		
OP1	Debt strategy agreed					
	Clients who agreed a debt strategy this financial year	10,107	150	1.5%		
	Clients who did not agree a debt strategy this financial year	1,980	0	0%		
	Total number of clients 'awaiting outcome'	1,616	55	3.4%		



	Inverclyde					
Ref	Indicator	Scotland	Local Authority	% of Scotland		
OP1.1	Breakdown of debt strategy agreed with client					
	Sequestration	1,701	43	2.5%		
	Debt Arrangement Scheme	1,128	62	5.5%		
	Trust Deed	49	8	16.3%		
	Awaiting sequestration	520	5	1%		
	Token payments	1,914	56	2.9%		
	Pro rata offers	1,648	3	0.2%		
	Moratorium	221	0	0%		
	Debt written off	208	2	1%		
	Repayment plan	595	0	0%		
	Other: please specify	2,329	0	0%		
OC1	Financial gain					
	Verified financial gain	£64,176,298.92	-	-		
	Estimated financial gain	£80,892,690.29	_	-		



Midlothian Control of the Control of				
Ref	Indicator	Scotland	Local Authority	% of Scotland
C1	Number of money advice services in the LA area			
	In-house	25	0	0%
	Externally funded	69	2	2.9%
C3	Amount of debt owed by client	£252,530,670.98	£4,157,623.93	1.6%
11	Number of FTE staff			
	In-House	139.48	0	0%
	External	228.7	3.1	1.4%
	Number of Volunteer FTE staff			
	In-House	5	0	0%
	External	312.75	2	0.6%
12	Funding			
	In-House	£6,095,784	O£	0%
	External	£9,669,863	-	-
A1	Volume			
	New Enquiries	167,136	431	0.3%
	New Clients	61,393	87	0.1%
	All existing clients	41,638	-	-
	Open SNSIAP cases			
	Туре І	10,719	-	-
	Type II	8,908	-	-
	Type III	2,029	63	3.1%
	Closed SNSIAP cases			
	Туре І	7,848	-	-
	Type II	5,978	-	-
	Type III	2,207	90	4.1%
OP1	Debt strategy agreed			
	Clients who agreed a debt strategy this financial year	10,107	114	1.1%
	Clients who did not agree a debt strategy this financial year	1,980	-	-
	Total number of clients 'awaiting outcome'	1,616	207	12.8%



	Midlothian Control of the Control of					
Ref	Indicator	Scotland	Local Authority	% of Scotland		
OP1.1	Breakdown of debt strategy agreed with client					
	Sequestration	1,701	49	2.9%		
	Debt Arrangement Scheme	1,128	45	4%		
	Trust Deed	49	0	0%		
	Awaiting sequestration	520	0	0%		
	Token payments	1,914	12	0.6%		
	Pro rata offers	1,648	7	0.4%		
	Moratorium	221	0	0%		
	Debt written off	208	1	0.5%		
	Repayment plan	595	0	0%		
	Other: please specify	2,329	0	0%		
OC1	Financial gain					
	Verified financial gain	£64,176,298.92	£1,704,366.68	2.7%		
	Estimated financial gain	£80,892,690.29	-	_		



	Moray				
Ref	Indicator	Scotland	Local Authority	% of Scotland	
C1	Number of money advice services in the LA area				
	In-house	25	1	4%	
	Externally funded	69	1	1.4%	
C3	Amount of debt owed by client	£252,530,670.98	£11,742,000	4.6%	
11	Number of FTE staff				
	In-House	139.48	4	2.9%	
	External	228.7	0	0%	
	Number of Volunteer FTE staff				
	In-House	5	0	0%	
	External	312.75	0.6	0.2%	
12	Funding				
	In-House	£6,095,784	£127,000	2.1%	
	External	£9,669,863	£14,000	0.1%	
A1	Volume				
	New Enquiries	167,136	0	0%	
	New Clients	61,393	411	0.7%	
	All existing clients	41,638	544	1.3%	
	Open SNSIAP cases				
	Туре І	10,719	-	-	
	Type II	8,908	296	3.3%	
	Type III	2,029	-	-	
	Closed SNSIAP cases				
	Туре І	7,848	-	-	
	Type II	5,978	365	6.1%	
	Type III	2,207	-	-	
OP1	Debt strategy agreed				
	Clients who agreed a debt strategy this financial year	10,107	241	2.4%	
	Clients who did not agree a debt strategy this financial year	1,980	70	0.4%	
	Total number of clients 'awaiting outcome'	1,616	-	-	



	Moray Moray					
Ref	Indicator	Scotland	Local Authority	% of Scotland		
OP1.1	Breakdown of debt strategy agreed with client					
	Sequestration	1,701	47	2.8%		
	Debt Arrangement Scheme	1,128	38	3.4%		
	Trust Deed	49	1	2%		
	Awaiting sequestration	520	13	2.5%		
	Token payments	1,914	39	2%		
	Pro rata offers	1,648	14	0.8%		
	Moratorium	221	28	12.7%		
	Debt written off	208	9	4.3%		
	Repayment plan	595	10	1.7%		
	Other: please specify	2,329	42	1.8%		
OC1	Financial gain					
	Verified financial gain	£64,176,298.92	-	-		
	Estimated financial gain	£80,892,690.29	_	-		



Nan Eilean Siar				
Ref	Indicator	Scotland	Local Authority	% of Scotland
C1	Number of money advice services in the LA area			
	In-house	25	0	0%
	Externally funded	69	1	1.4%
C3	Amount of debt owed by client	£252,530,670.98	£1,619,020	0.6%
11	Number of FTE staff			
	In-House	139.48	0	0%
	External	228.7	0	0%
	Number of Volunteer FTE staff			
	In-House	5	0	0%
	External	312.75	2.5	0.8%
12	Funding			
	In-House	£6,095,784	O£	0%
	External	£9,669,863	-	-
A1	Volume			
	New Enquiries	167,136	141	0.1%
	New Clients	61,393	141	0.2%
	All existing clients	41,638	0	0%
	Open SNSIAP cases			
	Type I	10,719	-	-
	Type II	8,908	-	-
	Type III	2,029	-	-
	Closed SNSIAP cases			
	Type I	7,848	-	-
	Туре ІІ	5,978	-	-
	Type III	2,207	-	-
OP1	Debt strategy agreed			
	Clients who agreed a debt strategy this financial year	10,107	141	0.01%
	Clients who did not agree a debt strategy this financial year	1,980	0	0%
	Total number of clients 'awaiting outcome'	1,616	-	-



	Nan Eilean Siar					
Ref	Indicator	Scotland	Local Authority	% of Scotland		
OP1.1	Breakdown of debt strategy agreed with client					
	Sequestration	1,701	5	0.3%		
	Debt Arrangement Scheme	1,128	2	0.2%		
	Trust Deed	49	1	2%		
	Awaiting sequestration	520	1	0.2%		
	Token payments	1,914	7	0.4%		
	Pro rata offers	1,648	32	1.9%		
	Moratorium	221	6	2.7%		
	Debt written off	208	2	1%		
	Repayment plan	595	0	0%		
	Other: please specify	2,329	85	3.6%		
OC1	Financial gain					
	Verified financial gain	£64,176,298.92	£74,339	0.1%		
	Estimated financial gain	£80,892,690.29	-	-		



	North Ayrshire				
Ref	Indicator	Scotland	Local Authority	% of Scotland	
C1	Number of money advice services in the LA area				
	In-house	25	2	8%	
	Externally funded	69	1	1.4%	
C3	Amount of debt owed by client	£252,530,670.98	£11,173,600	4.4%	
11	Number of FTE staff				
	In-House	139.48	3.5	2.5%	
	External	228.7	1.3	0.6%	
	Number of Volunteer FTE staff				
	In-House	5	0	0%	
	External	312.75	2	0.6%	
12	Funding				
	In-House	£6,095,784	£149,000	2.4%	
	External	£9,669,863	£26,000	0.3%	
A1	Volume				
	New Enquiries	167,136	3,582	2.1%	
	New Clients	61,393	529	0.9%	
	All existing clients	41,638	1,250	3%	
	Open SNSIAP cases				
	Туре І	10,719	-	-	
	Type II	8,908	-	-	
	Type III	2,029	-	-	
	Closed SNSIAP cases				
	Туре І	7,848	-	-	
	Type II	5,978	-	-	
	Type III	2,207	-	-	
OP1	Debt strategy agreed				
	Clients who agreed a debt strategy this financial year	10,107	457	4.5%	
	Clients who did not agree a debt strategy this financial year	1,980	72	3.6%	
	Total number of clients 'awaiting outcome'	1,616	-	-	



North Ayrshire					
Ref	Indicator	Scotland	Local Authority	% of Scotland	
OP1.1	Breakdown of debt strategy agreed with client				
	Sequestration	1,701	56	3.3%	
	Debt Arrangement Scheme	1,128	5	0.4%	
	Trust Deed	49	0	0%	
	Awaiting sequestration	520	23	4.4%	
	Token payments	1,914	37	1.9%	
	Pro rata offers	1,648	8	0.5%	
	Moratorium	221	0	0%	
	Debt written off	208	7	3.4%	
	Repayment plan	595	0	0%	
	Other: please specify	2,329	41	1.8%	
OC1	Financial gain				
	Verified financial gain	£64,176,298.92	£2,939,800	4.6%	
	Estimated financial gain	£80,892,690.29	£2,500,000	3.1%	



	North Lanarkshire				
Ref	Indicator	Scotland	Local Authority	% of Scotland	
C1	Number of money advice services in the LA area				
	In-house	25	1	4%	
	Externally funded	69	5	7.2%	
C3	Amount of debt owed by client	£252,530,670.98	-	-	
11	Number of FTE staff				
	In-House	139.48	11.68	8.4%	
	External	228.7	5	2.2%	
	Number of Volunteer FTE staff				
	In-House	5	-	-	
	External	312.75	-	-	
12	Funding				
	In-House	£6,095,784	£295,000	4.8%	
	External	£9,669,863	£133,000	1.4%	
A1	Volume				
	New Enquiries	167,136	-	-	
	New Clients	61,393	-	-	
	All existing clients	41,638	-	-	
	Open SNSIAP cases				
	Type I	10,719	-	-	
	Type II	8,908	-	-	
	Type III	2,029	-	-	
	Closed SNSIAP cases				
	Type I	7,848	-	-	
	Type II	5,978	-	-	
	Type III	2,207	-	-	
OP1	Debt strategy agreed				
	Clients who agreed a debt strategy this financial year	10,107	-	-	
	Clients who did not agree a debt strategy this financial year	1,980	-	-	
	Total number of clients 'awaiting outcome'	1,616	-	-	



North Lanarkshire					
Ref	Indicator	Scotland	Local Authority	% of Scotland	
OP1.1	Breakdown of debt strategy agreed with client				
	Sequestration	1,701	-	-	
	Debt Arrangement Scheme	1,128	-	-	
	Trust Deed	49	-	-	
	Awaiting sequestration	520	-	-	
	Token payments	1,914	-	-	
	Pro rata offers	1,648	-	-	
	Moratorium	221	-	-	
	Debt written off	208	-	-	
	Repayment plan	595	-	-	
	Other: please specify	2,329	-	-	
OC1	Financial gain				
	Verified financial gain	£64,176,298.92	_	-	
	Estimated financial gain	£80,892,690.29	_	_	



	Perth & Kinross				
Ref	Indicator	Scotland	Local Authority	% of Scotland	
C1	Number of money advice services in the LA area				
	In-house	25	0	0%	
	Externally funded	69	1	1.4%	
C3	Amount of debt owed by client	£252,530,670.98	£7,035,937.73	2.8%	
11	Number of FTE staff				
	In-House	139.48	0	0%	
	External	228.7	5.5	2.4%	
	Number of Volunteer FTE staff				
	In-House	5	0	0%	
	External	312.75	0	0%	
12	Funding				
	In-House	£6,095,784	O£	0%	
	External	£9,669,863	£204,989	2.1%	
A1	Volume				
	New Enquiries	167,136	769	0.5%	
	New Clients	61,393	419	0.7%	
	All existing clients	41,638	546	1.3%	
	Open SNSIAP cases				
	Туре І	10,719	-	-	
	Type II	8,908	-	-	
	Type III	2,029	-	-	
	Closed SNSIAP cases				
	Туре І	7,848	-	-	
	Type II	5,978	-	-	
	Type III	2,207	-	-	
OP1	Debt strategy agreed				
	Clients who agreed a debt strategy this financial year	10,107	146	1.4%	
	Clients who did not agree a debt strategy this financial year	1,980	-	-	
	Total number of clients 'awaiting outcome'	1,616	-	-	



	Perth & Kinross					
Ref	Indicator	Scotland	Local Authority	% of Scotland		
OP1.1	Breakdown of debt strategy agreed with client					
	Sequestration	1,701	94	5.5%		
	Debt Arrangement Scheme	1,128	28	2.5%		
	Trust Deed	49	1	2%		
	Awaiting sequestration	520	0	0%		
	Token payments	1,914	8	0.4%		
	Pro rata offers	1,648	6	0.4%		
	Moratorium	221	0	0%		
	Debt written off	208	5	2.4%		
	Repayment plan	595	0	0%		
	Other: please specify	2,329	20	0.9%		
OC1	Financial gain					
	Verified financial gain	£64,176,298.92	£2,111,669.82	3.3%		
	Estimated financial gain	£80,892,690.29	-	_		



	- KCIII	Renfrewshire				
Ref	Indicator	Scotland	Local Authority	% of Scotland		
C1	Number of money advice services in the LA area					
	In-house	25	1	4%		
	Externally funded	69	1	1.4%		
C3	Amount of debt owed by client	£252,530,670.98	£11,458,046	4.5%		
11	Number of FTE staff					
	In-House	139.48	5	3.6%		
	External	228.7	4.2	1.8%		
	Number of Volunteer FTE staff					
	In-House	5	0	0%		
	External	312.75	3.75	1.2%		
12	Funding					
	In-House	£6,095,784	£129,123	2.1%		
	External	£9,669,863	£115,649	1.2%		
A1	Volume					
	New Enquiries	167,136	16,578	9.9%		
	New Clients	61,393	872	1.4%		
	All existing clients	41,638	1,559	3.7%		
	Open SNSIAP cases					
	Type I	10,719	240	2.2%		
	Type II	8,908	511	5.7%		
	Type III	2,029	58	2.9%		
	Closed SNSIAP cases					
	Туре І	7,848	-	-		
	Type II	5,978	-	-		
	Type III	2,207	-	-		
OP1	Debt strategy agreed					
	Clients who agreed a debt strategy this financial year	10,107	991	9.8%		
	Clients who did not agree a debt strategy this financial year	1,980	260	13.1%		
	Total number of clients 'awaiting outcome'	1,616	36	2.2%		



	Renfrewshire					
Ref	Indicator	Scotland	Local Authority	% of Scotland		
OP1.1	Breakdown of debt strategy agreed with client					
	Sequestration	1,701	123	7.2%		
	Debt Arrangement Scheme	1,128	92	8.2%		
	Trust Deed	49	8	16.3%		
	Awaiting sequestration	520	25	4.8%		
	Token payments	1,914	166	8.7%		
	Pro rata offers	1,648	220	13.3%		
	Moratorium	221	14	6.3%		
	Debt written off	208	34	16.3		
	Repayment plan	595	76	12.8%		
	Other: please specify	2,329	240	10.3%		
OC1	Financial gain					
	Verified financial gain	£64,176,298.92	£1,570,973	2.4%		
	Estimated financial gain	£80,892,690.29	£2,416,818	3%		



	Scottish Borders				
Ref	Indicator	Scotland	Local Authority	% of Scotland	
C1	Number of money advice services in the LA area				
	In-house	25	0	0%	
	Externally funded	69	1	1.4%	
C3	Amount of debt owed by client	£252,530,670.98	£6,109,240.39	2.4%	
11	Number of FTE staff				
	In-House	139.48	-	-	
	External	228.7	4	1.7%	
	Number of Volunteer FTE staff				
	In-House	5	-	-	
	External	312.75	6	1.9%	
12	Funding				
	In-House	£6,095,784	O£	0%	
	External	£9,669,863	£225,000	2.3%	
A1	Volume				
	New Enquiries	167,136	-	-	
	New Clients	61,393	771	1.3%	
	All existing clients	41,638	-	-	
	Open SNSIAP cases				
	Туре І	10,719	-	-	
	Туре II	8,908	-	-	
	Type III	2,029	-	-	
	Closed SNSIAP cases				
	Туре І	7,848	-	-	
	Туре II	5,978	-	-	
	Type III	2,207	-	-	
OP1	Debt strategy agreed				
	Clients who agreed a debt strategy this financial year	10,107	617	6.1%	
	Clients who did not agree a debt strategy this financial year	1,980	84	4.2%	
	Total number of clients 'awaiting outcome'	1,616	15	0.9%	



	Scottish Borders					
Ref	Indicator	Scotland	Local Authority	% of Scotland		
OP1.1	Breakdown of debt strategy agreed with client					
	Sequestration	1,701	23	1.4%		
	Debt Arrangement Scheme	1,128	10	0.9%		
	Trust Deed	49	1	2%		
	Awaiting sequestration	520	7	1.3%		
	Token payments	1,914	18	0.9%		
	Pro rata offers	1,648	55	3.3%		
	Moratorium	221	3	1.4%		
	Debt written off	208	0	0%		
	Repayment plan	595	55	9.2%		
	Other: please specify	2,329	48	2.1%		
OC1	Financial gain					
	Verified financial gain	£64,176,298.92	£1,734,829.17	2.7%		
	Estimated financial gain	£80,892,690.29	-	-		



	South Ayrshire				
Ref	Indicator	Scotland	Local Authority	% of Scotland	
C1	Number of money advice services in the LA area				
	In-house	25	1	4%	
	Externally funded	69	2	2.9%	
C3	Amount of debt owed by client	£252,530,670.98	£3,480,560.93	1.4%	
11	Number of FTE staff				
	In-House	139.48	3	2.2%	
	External	228.7	-	-	
	Number of Volunteer FTE staff				
	In-House	5	0	0%	
	External	312.75	-	-	
12	Funding				
	In-House	£6,095,784	£109,570	1.8%	
	External	£9,669,863	-	-	
A1	Volume				
	New Enquiries	167,136	735	0.4%	
	New Clients	61,393	960	1.6%	
	All existing clients	41,638	225	0.5%	
	Open SNSIAP cases				
	Туре І	10,719	-	-	
	Type II	8,908	-	-	
	Type III	2,029	208	10.3%	
	Closed SNSIAP cases				
	Туре І	7,848	-	-	
	Type II	5,978	-	-	
	Type III	2,207	190	8.6%	
OP1	Debt strategy agreed				
	Clients who agreed a debt strategy this financial year	10,107	275	2.7%	
	Clients who did not agree a debt strategy this financial year	1,980	64	3.2%	
	Total number of clients 'awaiting outcome'	1,616	15	0.9%	



South Ayrshire				
Ref	Indicator	Scotland	Local Authority	% of Scotland
OP1.1	Breakdown of debt strategy agreed with client			
	Sequestration	1,701	48	2.8%
	Debt Arrangement Scheme	1,128	6	0.5%
	Trust Deed	49	2	4.1%
	Awaiting sequestration	520	7	1.3%
	Token payments	1,914	85	4.4%
	Pro rata offers	1,648	5	0.3%
	Moratorium	221	6	2.7%
	Debt written off	208	3	1.4%
	Repayment plan	595	62	10.4%
	Other: please specify	2,329	105	4.5%
OC1	Financial gain			
	Verified financial gain	£64,176,298.92	-	-
	Estimated financial gain	£80,892,690.29	_	-



	South Lanarkshire				
Ref	Indicator	Scotland	Local Authority	% of Scotland	
C1	Number of money advice services in the LA area				
	In-house	25	1	4%	
	Externally funded	69	1	1.4%	
C3	Amount of debt owed by client	£252,530,670.98	£18,869,526	7.5%	
11	Number of FTE staff				
	In-House	139.48	13.5	9.7%	
	External	228.7	5	2.2%	
	Number of Volunteer FTE staff				
	In-House	5	0	0%	
	External	312.75	12	3.8%	
12	Funding				
	In-House	£6,095,784	£1,755,000	28.8%	
	External	£9,669,863	£153,276	1.6%	
A1	Volume				
	New Enquiries	167,136	2,916	1.7%	
	New Clients	61,393	1,426	2.3%	
	All existing clients	41,638	2,829	6.7%	
	Open SNSIAP cases				
	Туре І	10,719	-	-	
	Type II	8,908	2,728	30.6%	
	Type III	2,029	-	-	
	Closed SNSIAP cases				
	Туре І	7,848	-	-	
	Type II	5,978	1,040	17.4%	
	Type III	2,207	-	-	
OP1	Debt strategy agreed				
	Clients who agreed a debt strategy this financial year	10,107	1.135	11.2%	
	Clients who did not agree a debt strategy this financial year	1,980	68	3.4%	
	Total number of clients 'awaiting outcome'	1,616	223	13.8%	



	South Lanarkshire					
Ref	Indicator	Scotland	Local Authority	% of Scotland		
OP1.1	Breakdown of debt strategy agreed with client					
	Sequestration	1,701	157	9.2%		
	Debt Arrangement Scheme	1,128	131	11.6%		
	Trust Deed	49	2	4.1%		
	Awaiting sequestration	520	7	1.3%		
	Token payments	1,914	85	4.4%		
	Pro rata offers	1,648	5	0.3%		
	Moratorium	221	6	2.7%		
	Debt written off	208	3	1.4%		
	Repayment plan	595	62	10.4%		
	Other: please specify	2,329	105	4.5%		
OC1	Financial gain					
	Verified financial gain	£64,176,298.92	£22,035,836	34.3%		
	Estimated financial gain	£80,892,690.29	£1,377,880	1.7%		



	Stirling Stirling				
Ref	Indicator	Scotland	Local Authority	% of Scotland	
C1	Number of money advice services in the LA area				
	In-house	25	1	4%	
	Externally funded	69	0	0%	
C3	Amount of debt owed by client	£252,530,670.98	£179,958.06	0.1%	
11	Number of FTE staff				
	In-House	139.48	3	2.2%	
	External	228.7	-	-	
	Number of Volunteer FTE staff				
	In-House	5	0	0%	
	External	312.75	-	-	
12	Funding				
	In-House	£6,095,784	£100,000	1.6%	
	External	£9,669,863	-	-	
A1	Volume				
	New Enquiries	167,136	140	0.1%	
	New Clients	61,393	-	-	
	All existing clients	41,638	-	-	
	Open SNSIAP cases				
	Туре І	10,719	-	-	
	Туре ІІ	8,908	114	1.3%	
	Type III	2,029	26	1.3%	
	Closed SNSIAP cases				
	Туре І	7,848	-	-	
	Туре ІІ	5,978	-	-	
	Type III	2,207	-	-	
OP1	Debt strategy agreed				
	Clients who agreed a debt strategy this financial year	10,107	-	-	
	Clients who did not agree a debt strategy this financial year	1,980	-	-	
	Total number of clients 'awaiting outcome'	1,616	-	-	



Stirling Stirling					
Ref	Indicator	Scotland	Local Authority	% of Scotland	
OP1.1	Breakdown of debt strategy agreed with client				
	Sequestration	1,701	-	-	
	Debt Arrangement Scheme	1,128	-	-	
	Trust Deed	49	-	-	
	Awaiting sequestration	520	-	-	
	Token payments	1,914	-	-	
	Pro rata offers	1,648	-	-	
	Moratorium	221	-	-	
	Debt written off	208	-	-	
	Repayment plan	595	-	-	
	Other: please specify	2,329	-	-	
OC1	Financial gain				
	Verified financial gain	£64,176,298.92	£764,878.38*	1.2%	
	Estimated financial gain	£80,892,690.29	-	-	

<sup>\*</sup>Figures cover period of three months only



	West Dunbartonshire				
Ref	Indicator	Scotland	Local Authority	% of Scotland	
C1	Number of money advice services in the LA area				
	In-house	25	1	4%	
	Externally funded	69	2	2.9%	
C3	Amount of debt owed by client	£252,530,670.98	£3,553,820	1.4%	
11	Number of FTE staff				
	In-House	139.48	4	2.9%	
	External	228.7	-	-	
	Number of Volunteer FTE staff				
	In-House	5	0	0%	
	External	312.75	-	-	
12	Funding				
	In-House	£6,095,784	£780,028	12.8%	
	External	£9,669,863	£509,610	5.3%	
A1	Volume				
	New Enquiries	167,136	-	-	
	New Clients	61,393	298	0.5%	
	All existing clients	41,638	-	-	
	Open SNSIAP cases				
	Туре І	10,719	-	-	
	Type II	8,908	-	-	
	Type III	2,029	-	-	
	Closed SNSIAP cases				
	Туре І	7,848	-	-	
	Type II	5,978	-	-	
	Type III	2,207	-	-	
OP1	Debt strategy agreed				
	Clients who agreed a debt strategy this financial year	10,107	194	1.9%	
	Clients who did not agree a debt strategy this financial year	1,980	-	-	
	Total number of clients 'awaiting outcome'	1,616	104	6.4%	



	West Dunbartonshire					
Ref	Indicator	Scotland	Local Authority	% of Scotland		
OP1.1	Breakdown of debt strategy agreed with client					
	Sequestration	1,701	56	3.3%		
	Debt Arrangement Scheme	1,128	40	3.5%		
	Trust Deed	49	0	0%		
	Awaiting sequestration	520	29	5.6%		
	Token payments	1,914	49	2.6%		
	Pro rata offers	1,648	18	1.1%		
	Moratorium	221	0	0%		
	Debt written off	208	0	0%		
	Repayment plan	595	0	0%		
	Other: please specify	2,329	106	4.6%		
OC1	Financial gain					
	Verified financial gain	£64,176,298.92	£408,832.88	0.6%		
	Estimated financial gain	£80,892,690.29	_	-		



	Wes	t Lothian		
Ref	Indicator	Scotland	Local Authority	% of Scotland
C1	Number of money advice services in the LA area			
	In-house	25	2	8%
	Externally funded	69	3	4.3%
C3	Amount of debt owed by client	£252,530,670.98	£14,161,684	5.6%
11	Number of FTE staff			
	In-House	139.48	32	22.9%
	External	228.7	-	-
	Number of Volunteer FTE staff			
	In-House	5	5	100%
	External	312.75	-	
12	Funding			
	In-House	£6,095,784	£819,976	13.5%
	External	£9,669,863	-	-
A1	Volume			
	New Enquiries	167,136	13,644	8.2%
	New Clients	61,393	13,644	22.2%
	All existing clients	41,638	11,754	28.2%
	Open SNSIAP cases			
	Туре І	10,719	9,725	90.7%
	Туре ІІ	8,908	2,794	31.4%
	Type III	2,029	1,125	55.4%
	Closed SNSIAP cases			
	Туре І	7,848	7,803	99.4%
	Туре ІІ	5,978	2,537	42.4%
	Type III	2,207	1,415	64.1%
OP1	Debt strategy agreed			
	Clients who agreed a debt strategy this financial year	10,107	357	3.5%
	Clients who did not agree a debt strategy this financial year	1,980	70	3.5%
	Total number of clients 'awaiting outcome'	1,616	122	7.5%



	West Lothian					
Ref	Indicator	Scotland	Local Authority	% of Scotland		
OP1.1	Breakdown of debt strategy agreed with client					
	Sequestration	1,701	121	7.1%		
	Debt Arrangement Scheme	1,128	16	1.4%		
	Trust Deed	49	3	6.1%		
	Awaiting sequestration	520	27	5.2%		
	Token payments	1,914	41	2.1%		
	Pro rata offers	1,648	31	1.9%		
	Moratorium	221	6	2.7%		
	Debt written off	208	-	-		
	Repayment plan	595	82	13.8%		
	Other: please specify	2,329	30	1.3%		
OC1	Financial gain					
	Verified financial gain	£64,176,298.92	-	-		
	Estimated financial gain	£80,892,690.29	£27,921,920	34.5%		



## **Appendix 2**

## Demographic data by each Local Authority

		Aberdeen City			
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland
	Sex	Male	29,785	285	1%
		Female	38,879	294	0.8%
		Don't know	7,400	0	0%
	Age	0-15	321	0	0%
		16-24	5,716	80	1.4%
		25-34	12,302	106	0.9%
		35-44	13,945	121	0.9%
		45-59	14,989	179	1.2%
		60-74	10,219	45	0.4%
		75+	8,107	21	0.3%
		Don't know	8,540	27	0.3%
	Ethnicity	White	54,511	516	0.9%
		Any Mixed or Multiple Ethnic Groups	269	0	0%
		Asian, Asian Scottish or Asian British	4,379	16	0.4%
		African	859	0	0%
C0		Caribbean or Black	393	6	1.5%
C2		Other Ethnic Group	654	5	0.8%
		Don't know	15,628	36	0.2%
	Marital Status	Single	6,843	-	-
		Married/civil partnership	10,889	-	-
		Divorced/Separated	1,693	-	-
		Widowed/Bereaved civil partner	800	-	-
		Don't know	36,186	579	1.6%
	Disability or	Yes	23,988	245	1%
	long-term	No	28,505	184	0.6%
	condition	Don't Know	8,401	52	0.6%
	Income	£6,000 or less	18,448	147	0.8%
		£6,001-£10,000	15,481	125	0.8%
		£10,001-£15,000	10,128	128	1.3%
		£15,001-£20,000	5,947	63	1.1%
		£20,001-£25,000	2,633	42	1.6%
		£25,001-£30,000	1,461	24	1.6%



		Aberdeen City			
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland
	Income	£30,001-£40,000	653	12	1.8%
		Over £40,000	377	8	2.1%
		Don't know	13,251	30	0.2%
	Economic	Self employed	1,407	14	1.0%
	Status	Employed full time	8,790	132	1.5%
		Employed part time	6,337	88	1.4%
		Looking after the home or family	3,664	24	0.7%
		Permanently retired from work	6,791	32	0.5%
		Unemployed and seeking work	8,456	84	1.0%
		At school	604	0	0%
		In further / higher education	636	9	1.4%
		Gov't work or training scheme	517	0	0%
		Permanently sick or disabled	8,108	156	1.9%
		Unable to work because of short-		_	
		term illness or injury	11,543	0	0%
C2		Pre-school / Not yet at school Other	0	0	0%
		Don't know	1,620	3	0.2%
			10,979	37	0.3%
	Housing Tenure	Owner occupied	11,584	55	0.5%
		Social rented	31,040	422	1.4%
		Private rented	8,704	37	0.4%
		Other	7,356	57	0.8%
		Don't know	7,718	8	0.1%
	Household	Single adult	15,455	329	2.1%
	Composition	Small adult	8,467	112	1.3%
		Single parent	1,073	0	0%
		Small family	8,850	54	0.6%
		Large family	1,983	0	0%
		Large adult	232	0	0%
		Older smaller	6,998	40	0.6%
		Single pensioner	255	31	12.2%
		Don't know	12,820	13	0.1%



		Aberdeenshire Aberdeenshire			
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland
	Sex	Male	29,785	72	0.2%
		Female	38,879	105	0.3%
		Don't know	7,400	5,240	70.8%
	Age	0-15	321	-	-
		16-24	5,716	80	1.4%
		25-34	12,302	106	0.9%
		35-44	13,945	121	0.9%
		45-59	14,989	179	1.2%
		60-74	10,219	45	0.4%
		75+	8,107	21	0.3%
		Don't know	8,540	27	0.3%
	Ethnicity	White	54,511	235	0.4%
		Any Mixed or Multiple Ethnic Groups	269	0	0%
		Asian, Asian Scottish or Asian British	4,379	2	0.04%
		African	859	2	0.2%
		Caribbean or Black	393	0	0%
		Other Ethnic Group	654	0	0%
C2		Don't know	15,628	5,124	32.8%
	Marital Status	Single	6,843	6	0.1%
		Married/civil partnership	10,889	-	-
		Divorced/Separated	1,693	-	-
		Widowed/Bereaved civil partner	800	-	-
		Don't know	36,186	5357	14.8%
	Disability or	Yes	23,988	102	0.4%
	long-term	No	28,505	122	0.4%
	condition	Don't Know	8,401	5,031	59.9%
	Income	£6,000 or less	18,448	83	0.4%
		£6,001-£10,000	15,481	45	0.3%
		£10,001-£15,000	10,128	36	0.4%
		£15,001-£20,000	5,947	22	0.4%
		£20,001-£25,000	2,633	24	0.9%
		£25,001-£30,000	1,461	9	0.6%
		£30,001-£40,000	653	4	0.6%
		Over £40,000	377	4	1.1%
		Don't know	13,25	5,136	38.8%



	Aberdeenshire Aberdeenshire						
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland		
	Economic	Self employed	1,407	14	1%		
	Status	Employed full time	8,790	58	0.7%		
		Employed part time	6,337	39	0.6%		
		Looking after the home or family	3,664	9	0.2%		
		Permanently retired from work	6,791	20	0.3%		
		Unemployed and seeking work	8,456	32	0.4%		
		At school	604	-	-		
		In further / higher education	636	3	0.5%		
		Gov't work or training scheme	517	-	-		
		Permanently sick or disabled	8,108	45	0.6%		
		Unable to work because of short-					
		term illness or injury	11,543	45	0.4%		
		Pre-school / Not yet at school	0	-	-		
		Other	1,620	6	0.4%		
		Don't know	10,979	5,106	46.5%		
	Housing Tenure	Owner occupied	11,584	36	0.3%		
		Social rented	31,040	142	0.5%		
		Private rented	8,704	25	0.3%		
		Other	7,356	24	0.3%		
		Don't know	7,718	5,136	66.5%		
	Household	Single adult	15,455	112	0.7%		
	Composition	Small adult	8,467	49	0.6%		
		Single parent	1,073	-	-		
		Small family	8,850	8	0.1%		
		Large family	1,983	-	-		
		Large adult	232	-	-		
		Older smaller	6,998	1	0.01%		
		Single pensioner	255	-	-		
		Don't know	12,820	5,194	40.5%		



		Angus			
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland
	Sex	Male	29,785	317	1.1%
		Female	38,879	364	0.9%
		Don't know	7,400	15	0.2%
	Age	0-15	321	3	0.9%
		16-24	5,716	28	0.5%
		25-34	12,302	100	0.8%
		35-44	13,945	144	1%
		45-59	14,989	249	1.7%
		60-74	10,219	119	1.2%
		75+	8,107	34	0.4%
		Don't know	8,540	19	0.2%
	Ethnicity	White	54,511	455	0.8%
		Any Mixed or Multiple Ethnic Groups	269	0	0%
		Asian, Asian Scottish or Asian British	4,379	2	0.05%
		African	859	0	0%
		Caribbean or Black	393	0	0%
		Other Ethnic Group	654	1	0.2%
C2		Don't know	15,628	182	1.2%
	Marital Status	Single	6,843	-	-
		Married/civil partnership	10,889	-	-
		Divorced/Separated	1,693	-	-
		Widowed/Bereaved civil partner	800	-	-
		Don't know	36,186	-	-
	Disability or	Yes	23,988	72	0.3%
	long-term	No	28,505	381	1.3%
	condition	Don't Know	8,401	240	2.9%
	Income	£6,000 or less	18,448	-	-
		£6,001-£10,000	15,481	-	-
		£10,001-£15,000	10,128	-	-
		£15,001-£20,000	5,947	-	-
		£20,001-£25,000	2,633	-	-
		£25,001-£30,000	1,461	-	-
		£30,001-£40,000	653	-	-
		Over £40,000	377	-	-
		Don't know	13,25	-	-



	Angus						
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland		
	Economic	Self employed	1,407	0	0%		
	Status	Employed full time	8,790	67	0.8%		
		Employed part time	6,337	0	0%		
		Looking after the home or family	3,664	53	1.4%		
		Permanently retired from work	6,791	41	0.6%		
		Unemployed and seeking work	8,456	39	0.5%		
		At school	604	0	0%		
		In further / higher education	636	5	0.8%		
		Gov't work or training scheme	517	0	0%		
		Permanently sick or disabled Unable to work because of short-	8,108	0	0%		
		term illness or injury	11,543	162	1.4%		
		Pre-school / Not yet at school	0	0	0%		
		Other	1,620	13	0.8%		
		Don't know	10,979	243	2.2%		
	Housing Tenure	Owner occupied	11,584	129	1.1%		
		Social rented	31,040	238	0.8%		
		Private rented	8,704	66	0.8%		
		Other	7,356	44	0.6%		
		Don't know	7,718	194	2.5%		
	Household	Single adult	15,455	186	1.2%		
	Composition	Small adult	8,467	95	1.1%		
		Single parent	1,073	31	2.9%		
		Small family	8,850	90	1%		
		Large family	1,983	0	0%		
		Large adult	232	0	0%		
		Older smaller	6,998	0	0%		
		Single pensioner	255	0	0%		
		Don't know	12,820	185	1.4%		



	Argyll & Bute					
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland	
	Sex	Male	29,785	179	0.6%	
		Female	38,879	250	0.6%	
		Don't know	7,400	0	0%	
	Age	0-15	321	0	0%	
		16-24	5,716	22	0.3%	
		25-34	12,302	43	0.3%	
		35-44	13,945	94	0.7%	
		45-59	14,989	165	1.1%	
		60-74	10,219	95	0.9%	
		75+	8,107	30	0.4%	
		Don't know	8,540	0	0%	
	Ethnicity	White	54,511	406	0.7%	
		Any Mixed or Multiple Ethnic Groups	269	0	0%	
		Asian, Asian Scottish or Asian British	4,379	0	0%	
		African	859	0	0%	
		Caribbean or Black	393	0	0%	
		Other Ethnic Group	654	0	0%	
C2		Don't know	15,628	33	0.2%	
	Marital Status	Single	6,843	-	-	
		Married/civil partnership	10,889	197	1.8%	
		Divorced/Separated	1,693	0	0%	
		Widowed/Bereaved civil partner	800	0	0%	
		Don't know	36,186	242	0.7%	
	Disability or	Yes	23,988	170	0.7%	
	long-term	No	28,505	-	-	
	condition	Don't Know	8,401	269	3.2%	
	Income	£6,000 or less	18,448	0	0%	
		£6,001-£10,000	15,481	0	0%	
		£10,001-£15,000	10,128	0	0%	
		£15,001-£20,000	5,947	32	0.5%	
		£20,001-£25,000	2,633	117	4.4%	
		£25,001-£30,000	1,461	112	4.3%	
		£30,001-£40,000	653	124	19%	
		Over £40,000	377	54	14.3%	
		Don't know	13,25	0	0%	



		Argyll & Bute			
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland
	Economic	Self employed	1,407	143	10.2%
	Status	Employed full time	8,790	123	1.4%
		Employed part time	6,337	0	0%
		Looking after the home or family	3,664	0	0%
		Permanently retired from work	6,791	63	0.9%
		Unemployed and seeking work	8,456	0	0%
		At school	604	0	0%
		In further / higher education	636	0	0%
		Gov't work or training scheme	517	0	0%
		Permanently sick or disabled Unable to work because of short-	8,108	88	1.1%
		term illness or injury	11,543	12	0.1%
		Pre-school / Not yet at school	0	0	0%
		Other	1,620	0	0%
		Don't know	10,979	0	0%
	Housing Tenure	Owner occupied	11,584	206	1.8%
		Social rented	31,040	12	0.04%
		Private rented	8,704	121	1.4%
		Other	7,356	88	1.2%
		Don't know	7,718	12	0.2%
	Household	Single adult	15,455	-	-
	Composition	Small adult	8,467	-	-
		Single parent	1,073	-	-
		Small family	8,850	-	-
		Large family	1,983	-	-
		Large adult	232	-	-
		Older smaller	6,998	-	-
		Single pensioner	255	-	-
		Don't know	12,820	439	3.4%



		Clackmannanshire			
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland
	Sex	Male	29,785	91	0.3%
		Female	38,879	178	0.5%
		Don't know	7,400	0	0%
	Age	0-15	321	0	00%
		16-24	5,716	19	0.3%
		25-34	12,302	29	0.2%
		35-44 45-59	13,945	29	0.2%
		60-74	14,989 10,219	39 23	0.3% 0.2%
		75+	8,107	1	0.2%
		Don't know	8,540	129	1.5%
	Ethnicity	White	54,511	151	0.3%
	,	Any Mixed or Multiple Ethnic Groups	269	0	0%
		Asian, Asian Scottish or Asian British	4,379	0	0%
		African	859	0	0%
		Caribbean or Black	393	0	0%
		Other Ethnic Group	654	0	0%
C2		Don't know	15,628	130	0.8%
	Marital Status	Single	6,843	93	1.4%
		Married/civil partnership	10,889	18	0.2%
		Divorced/Separated	1,693	0	0%
		Widowed/Bereaved civil partner	800	0	0%
		Don't know	36,186	147	0.4%
	Disability or	Yes	23,988	42	0.2%
	long-term condition	No	28,505	56	0.2%
	Condition	Don't Know	8,401	160	1.9%
	Income	£6,000 or less	18,448	42	0.2%
		£6,001-£10,000	15,481	28	0.2%
		£10,001-£15,000	10,128	33	0.3%
		£15,001-£20,000	5,947	12	0.2%
		£20,001-£25,000	2,633	4	0.2%
		£25,001-£30,000	1,461	0	0%
		£30,001-£40,000	653	1	0.2%
		Over £40,000	377	1	0.3%
		Don't know	13,25	164	1.2%



	Clackmannanshire							
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland			
	Economic	Self employed	1,407	2	0.1%			
	Status	Employed full time	8,790	35	0.4%			
		Employed part time	6,337	18	0.3%			
		Looking after the home or family	3,664	2	0.1%			
		Permanently retired from work	6,791	9	0.1%			
		Unemployed and seeking work	8,456	26	0.3%			
		At school	604	0	0%			
		In further / higher education	636	0	0%			
		Gov't work or training scheme	517	1	0.2%			
		Permanently sick or disabled	8,108	23	0.3%			
		Unable to work because of short-						
		term illness or injury	11,543	9	0.1%			
		Pre-school / Not yet at school	0	0	0%			
		Other	1,620	6	0.4%			
		Don't know	10,979	154	1.4%			
	Housing Tenure	Owner occupied	11,584	24	0.2%			
	_	Social rented	31,040	167	0.5%			
		Private rented	8,704	20	0.2%			
		Other	7,356	8	0.1%			
		Don't know	7,718	64	0.8%			
	Household	Single adult	15,455	73	0.5%			
	Composition	Small adult	8,467	20	0.2%			
		Single parent	1,073	0	0%			
		Small family	8,850	13	0.1%			
		Large family	1,983	0	0%			
		Large adult	232	4	1.7%			
		Older smaller	6,998	28	0.4%			
		Single pensioner	255	9	3.5%			
		Don't know	12,820	155	1.2%			



	Dumfries & Galloway						
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland		
	Sex	Male	29,785	232	0.8%		
		Female	38,879	324	0.8%		
		Don't know	7,400	240	3.2%		
	Age	0-15	321	0	0%		
		16-24	5,716	79	1.4%		
		25-34	12,302	218	1.8%		
		35-44	13,945	172	1.2%		
		45-59	14,989	313	2.1%		
		60-74	10,219	97	0.9%		
		75+	8,107	25	0.3%		
		Don't know	8,540	-	-		
	Ethnicity	White	54,511	870	1.6%		
		Any Mixed or Multiple Ethnic Groups	269	0	0%		
		Asian, Asian Scottish or Asian British	4,379	5	0.1%		
		African	859	0	0%		
		Caribbean or Black	393	1	0.3%		
		Other Ethnic Group	654	17	2.6%		
C2		Don't know	15,628	0	0%		
	Marital Status	Single	6,843	-	-		
		Married/civil partnership	10,889	-	-		
		Divorced/Separated	1,693	-	-		
		Widowed/Bereaved civil partner	800	-	-		
		Don't know	36,186	-	-		
	Disability or	Yes	23,988	261	1.1%		
	long-term	No	28,505	532	1.9%		
	condition	Don't Know	8,401	3	0.04%		
	Income	£6,000 or less	18,448	175	1%		
		£6,001-£10,000	15,481	162	1%		
		£10,001-£15,000	10,128	205	2%		
		£15,001-£20,000	5,947	117	2%		
		£20,001-£25,000	2,633	73	2.8%		
		£25,001-£30,000	1,461	38	2.6%		
		£30,001-£40,000	653	18	2.8%		
		Over £40,000	377	8	2.1%		
		Don't know	13,25	0	0%		



	Dumfries & Galloway						
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland		
	Economic	Self employed	1,407	64	4.5%		
	Status	Employed full time	8,790	313	3.6%		
		Employed part time	6,337	130	2.1%		
		Looking after the home or family	3,664	30	0.8%		
		Permanently retired from work	6,791	71	1%		
		Unemployed and seeking work	8,456	117	1.4%		
		At school	604	0	0%		
		In further / higher education	636	16	2.5%		
		Gov't work or training scheme	517	0	0%		
		Permanently sick or disabled Unable to work because of short-	8,108	145	1.8%		
		term illness or injury	11,543	7	0.1%		
		Pre-school / Not yet at school	0	0	0.1%		
		Other	1,620	11	0.7%		
		Don't know	10,979	0	0%		
	Housing Tenure	Owner occupied	11,584	259	1.7%		
		Social rented	31,040	293	0.9%		
		Private rented	8,704	216	2.5%		
		Other	7,356	117	1.6%		
		Don't know	7,718	19	0.2%		
	Household	Single adult	15,455	390	2.5%		
	Composition	Small adult	8,467	120	1.4%		
		Single parent	1,073	8	0.7%		
		Small family	8,850	195	2.2%		
		Large family	1,983	0	0%		
		Large adult	232	0	0%		
		Older smaller	6,998	171	2.4%		
		Single pensioner	255	0	0%		
		Don't know	12,820	20	0.2%		



		Dundee			
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland
	Sex	Male	29,785	-	-
		Female	38,879	-	-
		Don't know	7,400	-	-
	Age	0-15	321	-	-
		16-24	5,716	-	-
		25-34	12,302	-	-
		35-44	13,945	-	-
		45-59	14,989	-	-
		60-74	10,219	-	-
		75+	8,107	-	-
		Don't know	8,540		-
	Ethnicity	White	54,511	-	-
		Any Mixed or Multiple Ethnic Groups	269	-	-
		Asian, Asian Scottish or Asian British	4,379	-	-
		African	859	-	-
		Caribbean or Black	393	-	-
		Other Ethnic Group	654	-	-
C2		Don't know	15,628	-	-
	Marital Status	Single	6,843	-	-
		Married/civil partnership	10,889	-	-
		Divorced/Separated	1,693	-	-
		Widowed/Bereaved civil partner	800	-	-
		Don't know	36,186	-	-
	Disability or	Yes	23,988	-	-
	long-term	No	28,505	-	-
	condition	Don't Know	8,401	-	-
	Income	£6,000 or less	18,448	-	-
		£6,001-£10,000	15,481	-	-
		£10,001-£15,000	10,128	-	-
		£15,001-£20,000	5,947	-	-
		£20,001-£25,000	2,633	-	-
		£25,001-£30,000	1,461	-	-
		£30,001-£40,000	653	-	-
		Over £40,000	377	-	-
		Don't know	13,25	-	-



	Dundee Dundee							
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland			
	Economic	Self employed	1,407	-	-			
	Status	Employed full time	8,790	-	-			
		Employed part time	6,337	-	-			
		Looking after the home or family	3,664	-	-			
		Permanently retired from work	6,791	-	-			
		Unemployed and seeking work	8,456	-	-			
		At school	604	-	-			
		In further / higher education	636	-	-			
		Gov't work or training scheme	517	-	-			
		Permanently sick or disabled	8,108	-	-			
		Unable to work because of short-						
		term illness or injury	11,543	-	-			
		Pre-school / Not yet at school	0	-	-			
		Other	1,620	-	-			
		Don't know	10,979	-	-			
	Housing Tenure	Owner occupied	11,584	-	-			
		Social rented	31,040	-	-			
		Private rented	8,704	-	-			
		Other	7,356	-	-			
		Don't know	7,718	-	-			
	Household	Single adult	15,455	-	-			
	Composition	Small adult	8,467	-	-			
		Single parent	1,073	-	-			
		Small family	8,850	-	-			
		Large family	1,983	-	-			
		Large adult	232	-	-			
		Older smaller	6,998	-	-			
		Single pensioner	255	-	-			
		Don't know	12,820	-	-			



		East Ayrshire			
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland
	Sex	Male Female	29,785 38,879	117	0.4% 0.4%
		Don't know	7,400	165 57	0.4%
	Age	0-15	321	-	-
		16-24	5,716	-	-
		25-34 35-44	12,302 13,945	-	-
		45-59	13,943	-	-
		60-74	14,767	_	-
		75+	8,107	_	_
		Don't know	8,540	-	-
	Ethnicity	White	54,511	337	0.6%
	·	Any Mixed or Multiple Ethnic Groups	269	1	0.4%
		Asian, Asian Scottish or Asian British	4,379	1	0.02%
		African	859	0	0%
		Caribbean or Black	393	0	0%
		Other Ethnic Group	654	0	0%
C2		Don't know	15,628	0	0%
	Marital Status	Single	6,843	-	-
		Married/civil partnership	10,889	0	0%
		Divorced/Separated	1,693	0	0%
		Widowed/Bereaved civil partner	800	0	0%
		Don't know	36,186	0	0%
	Disability or	Yes	23,988	105	0.4%
	long-term condition	No	28,505	232	0.8%
	Condition	Don't Know	8,401	2	0.02%
	Income	£6,000 or less	18,448	65	0.4%
		£6,001-£10,000	15,481	101	0.7%
		£10,001-£15,000	10,128	88	0.9%
		£15,001-£20,000	5,947	46	0.8%
		£20,001-£25,000	2,633	16	0.6%
		£25,001-£30,000	1,461	15	1%
		£30,001-£40,000	653	6	0.9%
		Over £40,000	377	2	0.5%
		Don't know	13,25	0	0%



	East Ayrshire							
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland			
	Economic	Self employed	1,407	8	0.6%			
	Status	Employed full time	8,790	83	0.9%			
		Employed part time	6,337	52	0.8%			
		Looking after the home or family	3,664	15	0.4%			
		Permanently retired from work	6,791	41	0.6%			
		Unemployed and seeking work	8,456	57	0.7%			
		At school	604	-	-			
		In further / higher education	636	9	1.4%			
		Gov't work or training scheme	517	0	0%			
		Permanently sick or disabled	8,108	-	-			
		Unable to work because of short-						
		term illness or injury	11,543	71	0.6%			
		Pre-school / Not yet at school	0	-	-			
		Other	1,620	3	0.2%			
		Don't know	10,979	0	0%			
	Housing Tenure	Owner occupied	11,584	75	0.6%			
		Social rented	31,040	184	0.6%			
		Private rented	8,704	43	0.5%			
		Other	7,356	35	0.5%			
		Don't know	7,718	0	0%			
	Household	Single adult	15,455	197	1.3%			
	Composition	Small adult	8,467	62	0.7%			
		Single parent	1,073	-	-			
		Small family	8,850	34	0.4%			
		Large family	1,983	-	-			
		Large adult	232	-	-			
		Older smaller	6,998	43	0.6%			
		Single pensioner	255	-	-			
		Don't know	12,820	3	0.02%			



		East Dunbartonshire			
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland
	Sex	Male	29,785	71	0.2%
		Female	38,879	102	0.3%
		Don't know	7,400	0	0%
	Age	0-15	321	0	0
		16-24	5,716	9	9
		25-34	12,302	38	38
		35-44	13,945	42	42
		45-59	14,989	41	41
		60-74	10,219	31	31
		75+	8,107	6	6
		Don't know	8,540	0	0
	Ethnicity	White	54,511	163	0.3%
		Any Mixed or Multiple Ethnic Groups	269	2	0.7%
		Asian, Asian Scottish or Asian British	4,379	1	0.02%
		African	859	0	0%
		Caribbean or Black	393	1	0.3%
		Other Ethnic Group	654	0	0%
C2		Don't know	15,628	0	0%
	Marital Status	Single	6,843	143	2.1%
		Married/civil partnership	10,889	24	0.2%
		Divorced/Separated	1,693	-	-
		Widowed/Bereaved civil partner	800	-	-
		Don't know	36,186	-	-
	Disability or	Yes	23,988	39	0.2%
	long-term	No	28,505	128	0.4%
	condition	Don't Know	8,401	0	0%
	Income	£6,000 or less	18,448	19	0.1%
		£6,001-£10,000	15,481	33	0.2%
		£10,001-£15,000	10,128	85	0.8%
		£15,001-£20,000	5,947	15	0.3%
		£20,001-£25,000	2,633	8	0.3%
		£25,001-£30,000	1,461	3	0.2%
		£30,001-£40,000	653	2	0.3%
		Over £40,000	377	2	0.5%
		Don't know	13,25	0	0%



	East Dunbartonshire							
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland			
	Economic	Self employed	1,407	10	0.7%			
	Status	Employed full time	8,790	66	0.8%			
		Employed part time	6,337	25	0.4%			
		Looking after the home or family	3,664	6	0.2%			
		Permanently retired from work	6,791	13	0.2%			
		Unemployed and seeking work	8,456	30	0.4%			
		At school	604	0	0%			
		In further / higher education	636	6	0.9%			
		Gov't work or training scheme	517	0	0%			
		Permanently sick or disabled	8,108	11	0.1%			
		Unable to work because of short-						
		term illness or injury	11,543	0	0%			
		Pre-school / Not yet at school	0	0	0%			
		Other	1,620	0	0%			
		Don't know	10,979	0	0%			
	Housing Tenure	Owner occupied	11,584	60	0.5%			
		Social rented	31,040	60	0.2%			
		Private rented	8,704	21	0.2%			
		Other	7,356	26	0.4%			
		Don't know	7,718	0	0%			
	Household	Single adult	15,455	89	0.6%			
	Composition	Small adult	8,467	25	0.3%			
		Single parent	1,073	13	1.2%			
		Small family	8,850	22	0.2%			
		Large family	1,983	0	0%			
		Large adult	232	0	0%			
		Older smaller	6,998	18	0.3%			
		Single pensioner	255	0	0%			
		Don't know	12,820	0	0%			



	East Renfrewshire					
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland	
	Sex	Male	29,785	217	0.7%	
		Female	38,879	353	0.9%	
		Don't know	7,400	23	0.3%	
	Age	0-15	321	0	0%	
		16-24	5,716	30	0.5%	
		25-34	12,302	90	0.7%	
		35-44	13,945	175	1.3%	
		45-59	14,989	203	1.4%	
		60-74	10,219	77	0.8%	
		75+	8,107	18	0.2%	
		Don't know	8,540	0	0%	
	Ethnicity	White	54,511	560	1%	
		Any Mixed or Multiple Ethnic Groups	269	0	0%	
		Asian, Asian Scottish or Asian British	4,379	28	0.6%	
		African	859	4	0.5%	
		Caribbean or Black	393	1	0.3%	
		Other Ethnic Group	654	0	0%	
C2		Don't know	15,628	0	0%	
	Marital Status	Single	6,843	82	1.2%	
		Married/civil partnership	10,889	101	0.9%	
		Divorced/Separated	1,693	36	2.1%	
		Widowed/Bereaved civil partner	800	18	2.3%	
		Don't know	36,186	356	1%	
	Disability or	Yes	23,988	203	0.8%	
	long-term	No	28,505	390	1.4%	
	condition	Don't Know	8,401	0	0%	
	Income	£6,000 or less	18,448	92	0.5%	
		£6,001-£10,000	15,481	85	0.5%	
		£10,001-£15,000	10,128	145	1.4%	
		£15,001-£20,000	5,947	123	2.1%	
		£20,001-£25,000	2,633	74	2.8%	
		£25,001-£30,000	1,461	29	2%	
		£30,001-£40,000	653	19	2.9%	
		Over £40,000	377	13	3.4%	
		Don't know	13,25	13	0.1%	



		East Renfrewshire			
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland
	Economic	Self employed	1,407	46	3.3%
	Status	Employed full time	8,790	205	2.3%
		Employed part time	6,337	70	1.1%
		Looking after the home or family	3,664	59	1.6%
		Permanently retired from work	6,791	57	0.8%
		Unemployed and seeking work	8,456	83	1%
		At school	604	0	0%
		In further / higher education	636	7	1.1%
		Gov't work or training scheme	517	0	0%
		Permanently sick or disabled	8,108	80	1%
		Unable to work because of short-			
		term illness or injury	11,543	31	0.3%
		Pre-school / Not yet at school	0	0	0%
		Other	1,620	5	0.3%
		Don't know	10,979	0	0%
	Housing Tenure	Owner occupied	11,584	229	2%
		Social rented	31,040	227	0.7%
		Private rented	8,704	81	0.9%
		Other	7,356	56	0.8%
		Don't know	7,718	0	0%
	Household	Single adult	15,455	191	1.2%
	Composition	Small adult	8,467	89	1.1%
		Single parent	1,073	58	5.4%
		Small family	8,850	56	0.6%
		Large family	1,983	35	1.8%
		Large adult	232	48	20.7%
		Older smaller	6,998	71	1%
		Single pensioner	255	31	12.2%
		Don't know	12,820	14	0.1%



		Edinburgh			
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland
	Sex	Male	29,785	455	1.5%
		Female Don't know	38,879 7,400	625 68	1.6% 0.9%
	Age	0-15	321	0	0%
	, .ge	16-24	5,716	92	1.6%
		25-34	12,302	252	2%
		35-44	13,945	378	2.7%
		45-59	14,989	314	2.1%
		60-74	10,219	27	0.3%
		75+	8,107	0	0%
		Don't know	8,540	0	0%
	Ethnicity	White	54,511	1028	1.9%
		Any Mixed or Multiple Ethnic Groups	269	0	0%
		Asian, Asian Scottish or Asian British	4,379	46	1.1%
		African	859	18	2.1%
		Caribbean or Black	393	0	0%
		Other Ethnic Group	654	56	8.6%
C2		Don't know	15,628	-	-
	Marital Status	Single	6,843	-	-
		Married/civil partnership	10,889	-	-
		Divorced/Separated	1,693	-	-
		Widowed/Bereaved civil partner	800	-	-
		Don't know	36,186	-	-
	Disability or	Yes	23,988	286	1.2%
	long-term condition	No	28,505	862	3%
	Corramorr	Don't Know	8,401	0	0%
	Income	£6,000 or less	18,448	-	-
		£6,001-£10,000	15,481	524	3.4%
		£10,001-£15,000	10,128	324	3.2%
		£15,001-£20,000	5,947	189	3.2%
		£20,001-£25,000	2,633	72	2.7%
		£25,001-£30,000	1,461	30	2.1%
		£30,001-£40,000	653	0	0%
		Over £40,000	377	9	2.4%
		Don't know	13,25	0	0%



	Edinburgh Control of the Control of							
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland			
	Economic	Self employed	1,407	40	2.8%			
	Status	Employed full time	8,790	294	3.3%			
		Employed part time	6,337	230	3.6%			
		Looking after the home or family	3,664	33	0.9%			
		Permanently retired from work	6,791	47	0.7%			
		Unemployed and seeking work	8,456	178	2.1%			
		At school	604	-	-			
		In further / higher education	636	20	3.1%			
		Gov't work or training scheme	517	-	-			
		Permanently sick or disabled	8,108	169	2.1%			
		Unable to work because of short-						
		term illness or injury	11,543	83	0.7%			
		Pre-school / Not yet at school	0	-	-			
		Other	1,620	54	3.3%			
		Don't know	10,979	0	0%			
	Housing Tenure	Owner occupied	11,584	181	1.6%			
		Social rented	31,040	622	2%			
		Private rented	8,704	219	2.5%			
		Other	7,356	126	1.7%			
		Don't know	7,718	0	0%			
	Household	Single adult	15,455	573	3.7%			
	Composition	Small adult	8,467	197	2.3%			
		Single parent	1,073	47	4.4%			
		Small family	8,850	164	1.9%			
		Large family	1,983	-	-			
		Large adult	232	-	-			
		Older smaller	6,998	167	2.4%			
		Single pensioner	255	-	-			
		Don't know	12,820	-	-			



	Falkirk Palkirk					
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland	
	Sex	Male	29,785	544	1.8%	
		Female	38,879	529	1.4%	
		Don't know	7,400	0	0%	
	Age	0-15	321	0	0%	
		16-24	5,716	140	2.4%	
		25-34	12,302	264	2.1%	
		35-44	13,945	249	1.8%	
		45-59	14,989	306	2%	
		60-74	10,219	114	1.1%	
		75+	8,107	0	0%	
		Don't know	8,540	0	0%	
	Ethnicity	White	54,511	1,042	1.9%	
		Any Mixed or Multiple Ethnic Groups	269	3	1.1%	
		Asian, Asian Scottish or Asian British	4,379	18	0.4%	
		African	859	0	0%	
		Caribbean or Black	393	4	1.1%	
		Other Ethnic Group	654	6	0.9%	
C2		Don't know	15,628	0	0%	
	Marital Status	Single	6,843	626	9.1%	
		Married/civil partnership	10,889	255	2.3%	
		Divorced/Separated	1,693	172	10.2%	
		Widowed/Bereaved civil partner	800	0	0%	
		Don't know	36,186	20	0.1%	
	Disability or	Yes	23,988	447	1.9%	
	long-term condition	No	28,505	626	2.2%	
	Condition	Don't Know	8,401	0	0%	
	Income	£6,000 or less	18,448	411	2.2%	
		£6,001-£10,000	15,481	215	1.4%	
		£10,001-£15,000	10,128	194	1.9%	
		£15,001-£20,000	5,947	134	2.3%	
		£20,001-£25,000	2,633	69	2.6%	
		£25,001-£30,000	1,461	27	1.8%	
		£30,001-£40,000	653	16	2.5%	
		Over £40,000	377	7	1.9%	
		Don't know	13,25	0	0%	



Falkirk Palkirk							
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland		
	Economic	Self employed	1,407	22	1.6%		
	Status	Employed full time	8,790	236	2.7%		
		Employed part time	6,337	130	2.1%		
		Looking after the home or family	3,664	46	1.3%		
		Permanently retired from work	6,791	81	1.2%		
		Unemployed and seeking work	8,456	305	3.6%		
		At school	604	0	0%		
		In further / higher education	636	14	2.2%		
		Gov't work or training scheme	517	0	0%		
		Permanently sick or disabled Unable to work because of short-	8,108	229	2.8%		
		term illness or injury	11,543	0	0%		
		Pre-school / Not yet at school	0	0	0%		
		Other	1,620	0	0%		
		Don't know	10,979	10	0.1%		
	Housing Tenure	Owner occupied	11,584	168	1.5%		
		Social rented	31,040	671	2.2%		
		Private rented	8,704	112	1.3%		
		Other	7,356	102	1.4%		
		Don't know	7,718	0	0%		
	Household	Single adult	15,455	-	-		
	Composition	Small adult	8,467	-	-		
		Single parent	1,073	-	-		
		Small family	8,850	-	-		
		Large family	1,983	-	-		
		Large adult	232	-	-		
		Older smaller	6,998	-	-		
		Single pensioner	255	-	-		
		Don't know	12,820	1,073	8.4%		



	Fife Fife					
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland	
	Sex	Male	29,785	436	1.5%	
		Female	38,879	482	1.2%	
		Don't know	7,400	14	0.2%	
	Age	0-15	321	0	0%	
		16-24	5,716	32	0.6%	
		25-34	12,302	143	1.2%	
		35-44	13,945	73	0.5%	
		45-59	14,989	119	0.8%	
		60-74	10,219	53	0.5%	
		75+	8,107	12	0.1%	
		Don't know	8,540	500	5.9%	
	Ethnicity	White	54,511	754	1.4%	
		Any Mixed or Multiple Ethnic Groups	269	3	1.1%	
		Asian, Asian Scottish or Asian British	4,379	11	0.3%	
		African	859	4	0.5%	
		Caribbean or Black	393	1	0.3%	
		Other Ethnic Group	654	0	0%	
C2		Don't know	15,628	159	1%	
	Marital Status	Single	6,843	155	2.3%	
		Married/civil partnership	10,889	113	1%	
		Divorced/Separated	1,693	106	6.3%	
		Widowed/Bereaved civil partner	800	56	7%	
		Don't know	36,186	502	1.4%	
	Disability or	Yes	23,988	282	1.2%	
	long-term condition	No	28,505	638	2.2%	
	Coridinori	Don't Know	8,401	12	0.1%	
	Income	£6,000 or less	18,448	229	1.2%	
		£6,001-£10,000	15,481	153	1%	
		£10,001-£15,000	10,128	212	2.1%	
		£15,001-£20,000	5,947	126	2.1%	
		£20,001-£25,000	2,633	78	3%	
		£25,001-£30,000	1,461	51	3.5%	
		£30,001-£40,000	653	43	6.6%	
		Over £40,000	377	10	2.7%	
		Don't know	13,25	30	0.2%	



	Fife Programme Control of the Programme Contro							
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland			
	Economic	Self employed	1,407	31	2.2%			
	Status	Employed full time	8,790	277	3.2%			
		Employed part time	6,337	150	2.4%			
		Looking after the home or family	3,664	48	1.3%			
		Permanently retired from work	6,791	62	0.9%			
		Unemployed and seeking work	8,456	144	1.7%			
		At school	604	0	0%			
		In further / higher education	636	17	2.7%			
		Gov't work or training scheme	517	0	0%			
		Permanently sick or disabled Unable to work because of short-	8,108	112	1.4%			
		term illness or injury	11,543	36	0.3%			
		Pre-school / Not yet at school	0	0	0%			
		Other	1,620	46	2.8%			
		Don't know	10,979	9	0.1%			
	Housing Tenure	Owner occupied	11,584	251	2.1%			
		Social rented	31,040	443	1.4%			
		Private rented	8,704	147	1.7%			
		Other	7,356	131	1.8%			
		Don't know	7,718	12	0.2%			
	Household	Single adult	15,455	368	2.4%			
	Composition	Small adult	8,467	163	1.9%			
		Single parent	1,073	31	2.9%			
		Small family	8,850	168	1.9%			
		Large family	1,983	15	0.8%			
		Large adult	232	15	6.5%			
		Older smaller	6,998	118	1.7%			
		Single pensioner	255	8	3.1%			
		Don't know	12,820	46	0.4%			



	Glasgow Glasgow						
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland		
	Sex	Male	29,785	13,456	45.2%		
		Female	38,879	19,606	50.4%		
		Don't know	7,400	1,059	14.3%		
	Age	0-15	321	284	88.5%		
		16-24	5,716	2,594	45.4%		
		25-34	12,302	6,427	52.2%		
		35-44	13,945	7,233	51.9%		
		45-59	14,989	5,590	37.3%		
		60-74	10,219	5,576	54.6%		
		75+	8,107	5,561	68.6%		
		Don't know	8,540	783	9.2%		
	Ethnicity	White	54,511	27,398	50.3%		
		Any Mixed or Multiple Ethnic Groups	269	239	88.8%		
		Asian, Asian Scottish or Asian British	4,379	4,077	93.1%		
		African	859	797	92.8%		
		Caribbean or Black	393	347	88.3%		
		Other Ethnic Group	654	267	40.8%		
C2		Don't know	15,628	847	5.4%		
02	Marital Status	Single	6,843	25	0.4%		
		Married/civil partnership	10,889	7,185	66%		
		Divorced/Separated	1,693	7	0.4%		
		Widowed/Bereaved civil partner	800	1	0.1%		
		Don't know	36,186	26,903	74.3%		
	Disability or	Yes	23,988	15,909	66.3%		
	long-term	No	28,505	16,104	56.5%		
	condition	Don't Know	8,401	1,851	22%		
	Income	£6,000 or less	18,448	9,418	51.1%		
		£6,001-£10,000	15,481	9,518	61.5%		
		£10,001-£15,000	10,128	5,661	55.9%		
		£15,001-£20,000	5,947	3,400	57.2%		
		£20,001-£25,000	2,633	1,324	50.3%		
		£25,001-£30,000	1,461	767	52.5%		
		£30,001-£40,000	653	203	31.1%		
		Over £40,000	377	170	45.1%		
		Don't know	13,25	3,374	25.5%		



	<u> Glasgow</u>						
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland		
	Economic	Self employed	1,407	609	43.3%		
	Status	Employed full time	8,790	4,411	50.2%		
		Employed part time	6,337	3,511	55.4%		
		Looking after the home or family	3,664	2,789	76.11%		
		Permanently retired from work	6,791	3,691	54.5%		
		Unemployed and seeking work	8,456	4,496	53.2%		
		At school	604	448	74.2%		
		In further / higher education	636	448	70.4%		
		Gov't work or training scheme	517	496	95.9%		
		Permanently sick or disabled	8,108	2	0.04%		
		Unable to work because of short- term illness or injury	11,543	10,774	9.3%		
		Pre-school / Not yet at school	0	-	7.070		
		Other	1,620	1,257	77.6%		
		Don't know	10,979	1,114	10.1%		
	Housing Tenure	Owner occupied	11,584	5,849	50.5%		
		Social rented	31,040	16,792	54.1%		
		Private rented	8,704	4,632	53.2%		
		Other	7,356	1,254	17%		
		Don't know	7,718	1,520	19.7%		
	Household	Single adult	15,455	14,494	93.8%		
	Composition	Small adult	8,467	5,539	65.4%		
		Single parent	1,073	-	-		
		Small family	8,850	5,559	62.8%		
		Large family	1,983	-	-		
		Large adult	232	-	-		
		Older smaller	6,998	5,626	80.4%		
		Single pensioner	255	-	-		
		Don't know	12,820	1,303	10.2%		



	Highland Highland						
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland		
	Sex	Male	29,785	682	2.3%		
		Female	38,879	871	2.2%		
		Don't know	7,400	201	2.7%		
	Age	0-15	321	2	0.6%		
		16-24	5,716	62	1.1%		
		25-34	12,302	278	2.3%		
		35-44	13,945	363	2.6%		
		45-59	14,989	327	2.2%		
		60-74	10,219	114	1.1%		
		75+	8,107	38	0.5%		
		Don't know	8,540	235	2.8%		
	Ethnicity	White	54,511	1,664	3.1%		
		Any Mixed or Multiple Ethnic Groups	269	1	0.4%		
		Asian, Asian Scottish or Asian British	4,379	23	0.5%		
		African	859	1	0.1%		
		Caribbean or Black	393	1	0.3%		
		Other Ethnic Group	654	5	0.8%		
C2		Don't know	15,628	142	0.9%		
	Marital Status	Single	6,843	298	4.4%		
		Married/civil partnership	10,889	381	3.5%		
		Divorced/Separated	1,693	91	5.4%		
		Widowed/Bereaved civil partner	800	14	1.8%		
		Don't know	36,186	644	1.8%		
	Disability or	Yes	23,988	489	2%		
	long-term condition	No	28,505	1,131	4%		
	Coridinori	Don't Know	8,401	282	3.4%		
	Income	£6,000 or less	18,448	264	1.4%		
		£6,001-£10,000	15,481	309	2%		
		£10,001-£15,000	10,128	366	3.6%		
		£15,001-£20,000	5,947	253	4.3%		
		£20,001-£25,000	2,633	138	5.2%		
		£25,001-£30,000	1,461	59	4%		
		£30,001-£40,000	653	26	4%		
		Over £40,000	377	21	5.6%		
		Don't know	13,25	287	2.2%		



	Highland Highland							
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland			
	Economic	Self employed	1,407	74	5.3%			
	Status	Employed full time	8,790	399	4.5%			
		Employed part time	6,337	345	5.4%			
		Looking after the home or family	3,664	98	2.7%			
		Permanently retired from work	6,791	65	1%			
		Unemployed and seeking work	8,456	353	4.2%			
		At school	604	0	0%			
		In further / higher education	636	28	4.4%			
		Gov't work or training scheme	517	0	0%			
		Permanently sick or disabled Unable to work because of short-	8,108	219	2.7%			
		term illness or injury	11,543	75	0.6%			
		Pre-school / Not yet at school	11,343	/3	0.0%			
		Other	1,620	40	2.5%			
		Don't know	10,979	144	1.3%			
	Housing Tenure	Owner occupied	11,584	274	2.4%			
		Social rented	31,040	962	3.1%			
		Private rented	8,704	898	10.3%			
		Other	7,356	140	1.9%			
		Don't know	7,718	146	1.9%			
	Household	Single adult	15,455	497	3.2%			
	Composition	Small adult	8,467	351	4.1%			
		Single parent	1,073	32	3%			
		Small family	8,850	119	1.3%			
		Large family	1,983	8	0.4%			
		Large adult	232	15	6.5%			
		Older smaller	6,998	153	2.2%			
		Single pensioner	255	22	8.6%			
		Don't know	12,820	507	4%			



		Inverclyde			
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland
	Sex	Male	29,785	54	0.2%
		Female Don't know	38,879 7,400	97 54	0.2% 0.7%
	Age	0-15	321	0	0%
		16-24	5,716	17	0.3%
		25-34	12,302	51	0.4%
		35-44	13,945	63	0.5%
		45-59	14,989	45	0.3%
		60-74	10,219	20	0.2%
		75+	8,107	9	0.1%
		Don't know	8,540	-	-
	Ethnicity	White	54,511	197	0.4%
		Any Mixed or Multiple Ethnic Groups	269	0	0%
		Asian, Asian Scottish or Asian British	4,379	0	0%
		African	859	0	0%
		Caribbean or Black	393	0	0%
		Other Ethnic Group	654	0	0%
C2		Don't know	15,628	8	0.1%
	Marital Status	Single	6,843	-	-
		Married/civil partnership	10,889	-	-
		Divorced/Separated	1,693	-	-
		Widowed/Bereaved civil partner	800	-	
		Don't know	36,186	205	0.6%
	Disability or	Yes	23,988	77	0.3%
	long-term condition	No	28,505	128	0.4%
	Corramorr	Don't Know	8,401	0	0%
	Income	£6,000 or less	18,448	40	0.2%
		£6,001-£10,000	15,481	51	0.3%
		£10,001-£15,000	10,128	44	0.4%
		£15,001-£20,000	5,947	34	0.6%
		£20,001-£25,000	2,633	20	0.8%
		£25,001-£30,000	1,461	10	0.7%
		£30,001-£40,000	653	4	0.6%
		Over £40,000 Don't know	377 13.25	2	0.5%
		DOLLI KLIOM	13,25	0	0%



	Inverciyde							
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland			
	Economic	Self employed	1,407	1	0.1%			
	Status	Employed full time	8,790	77	0.9%			
		Employed part time	6,337	35	0.6%			
		Looking after the home or family	3,664	2	0.1%			
		Permanently retired from work	6,791	18	0.3%			
		Unemployed and seeking work	8,456	51	0.6%			
		At school	604	0	0%			
		In further / higher education	636	0	0%			
		Gov't work or training scheme	517	3	0.6%			
		Permanently sick or disabled	8,108	13	0.2%			
		Unable to work because of short-						
		term illness or injury	11,543	0	0%			
		Pre-school / Not yet at school	0	-	-			
		Other	1,620	5	0.3%			
		Don't know	10,979	0	0%			
	Housing Tenure	Owner occupied	11,584	78	0.7%			
	_	Social rented	31,040	74	0.2%			
		Private rented	8,704	31	0.4%			
		Other	7,356	22	0.3%			
		Don't know	7,718	0	0%			
	Household	Single adult	15,455	76	0.5%			
	Composition	Small adult	8,467	44	0.5%			
		Single parent	1,073	0	0%			
		Small family	8,850	35	0.4%			
		Large family	1,983	0	0%			
		Large adult	232	0	0%			
		Older smaller	6,998	33	0.5%			
		Single pensioner	255	0	0%			
		Don't know	12,820	17	0.1%			



		Midlothian			
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland
	Sex	Male	29,785	146	0.5%
		Female	38,879	171	0.4%
		Don't know	7,400	4	0.1%
	Age	0-15	321	0	0%
		16-24	5,716	14	0.2%
		25-34 35-44	12,302	41 57	0.3%
		45-59	13,945 14,989	57 76	0.4% 0.5%
		60-74	14,767	45	0.3%
		75+	8,107	-	-
		Don't know	8,540	74	0.9%
	Ethnicity	White	54,511	527	1%
	·	Any Mixed or Multiple Ethnic Groups	269	1	0.4%
		Asian, Asian Scottish or Asian British	4,379	1	0.02%
		African	859	2	0.2%
		Caribbean or Black	393	0	0%
		Other Ethnic Group	654	5	0.8%
C2		Don't know	15,628	6	0.04%
	Marital Status	Single	6,843	111	1.6%
		Married/civil partnership	10,889	71	0.7%
		Divorced/Separated	1,693	68	4%
		Widowed/Bereaved civil partner	800	16	2%
		Don't know	36,186	55	0.2%
	Disability or	Yes	23,988	155	0.6%
	long-term condition	No	28,505	146	0.5%
	Coridinori	Don't Know	8,401	20	0.2%
	Income	£6,000 or less	18,448	34	0.2%
		£6,001-£10,000	15,481	28	0.2%
		£10,001-£15,000	10,128	41	0.4%
		£15,001-£20,000	5,947	36	0.6%
		£20,001-£25,000	2,633	13	0.5%
		£25,001-£30,000	1,461	7	0.5%
		£30,001-£40,000	653 377	10	1.5%
		Over £40,000 Don't know		1.49	1.1%
		DOLL KHOW	13,25	148	1.1%



	Midlothian Control of the Control of							
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland			
	Economic	Self employed	1,407	14	1%			
	Status	Employed full time	8,790	76	0.9%			
		Employed part time	6,337	48	0.8%			
		Looking after the home or family	3,664	9	0.2%			
		Permanently retired from work	6,791	21	0.3%			
		Unemployed and seeking work	8,456	35	0.4%			
		At school	604	0	0%			
		In further / higher education	636	3	0.5%			
		Gov't work or training scheme	517	0	0%			
		Permanently sick or disabled Unable to work because of short-	8,108	70	0.9%			
		term illness or injury	11,543	23	0.2%			
		Pre-school / Not yet at school	0	0	0%			
		Other	1,620	5	0.3%			
		Don't know	10,979	17	0.2%			
	Housing Tenure	Owner occupied	11,584	92	0.8%			
		Social rented	31,040	139	0.4%			
		Private rented	8,704	45	0.5%			
		Other	7,356	20	0.3%			
		Don't know	7,718	14	0.2%			
	Household	Single adult	15,455	62	0.4%			
	Composition	Small adult	8,467	57	0.7%			
		Single parent	1,073	13	1.2%			
		Small family	8,850	30	0.3%			
		Large family	1,983	8	0.4%			
		Large adult	232	5	2.2%			
		Older smaller	6,998	58	0.8%			
		Single pensioner	255	7	2.7%			
		Don't know	12,820	33	0.3%			



	Moray					
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland	
	Sex	Male	29,785	150	0.5%	
		Female	38,879	159	0.4%	
		Don't know	7,400	3	0.04%	
	Age	0-15	321	0	0%	
		16-24	5,716	33	0.6%	
		25-34	12,302	81	0.7%	
		35-44	13,945	73	0.5%	
		45-59	14,989	71	0.5%	
		60-74	10,219	31	0.3%	
		75+	8,107	12	0.1%	
		Don't know	8,540	11	0.1%	
	Ethnicity	White	54,511	298	0.5%	
		Any Mixed or Multiple Ethnic Groups	269	0	0%	
		Asian, Asian Scottish or Asian British	4,379	1	0.02%	
		African	859	0	0%	
		Caribbean or Black	393	1	0.3%	
		Other Ethnic Group	654	5	0.8%	
C2		Don't know	15,628	7	0.04%	
	Marital Status	Single	6,843	146	2.1%	
		Married/civil partnership	10,889	89	0.8%	
		Divorced/Separated	1,693	67	4%	
		Widowed/Bereaved civil partner	800	5	0.6%	
		Don't know	36,186	5	0.01%	
	Disability or	Yes	23,988	181	0.8%	
	long-term condition	No	28,505	170	0.6%	
	Coridinori	Don't Know	8,401	0	0%	
	Income	£6,000 or less	18,448	83	0.4%	
		£6,001-£10,000	15,481	52	0.3%	
		£10,001-£15,000	10,128	61	0.6%	
		£15,001-£20,000	5,947	41	0.7%	
		£20,001-£25,000	2,633	19	0.7%	
		£25,001-£30,000	1,461	9	0.6%	
		£30,001-£40,000	653	9	1.4%	
		Over £40,000	377	3	0.8%	
		Don't know	13,25	44	0.3%	



	Moray							
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland			
	Economic	Self employed	1,407	5	0.4%			
	Status	Employed full time	8,790	100	1.1%			
		Employed part time	6,337	43	0.7%			
		Looking after the home or family	3,664	4	0.1%			
		Permanently retired from work	6,791	13	0.2%			
		Unemployed and seeking work	8,456	52	0.6%			
		At school	604	0	0%			
		In further / higher education	636	0	0%			
		Gov't work or training scheme	517	7	1.4%			
		Permanently sick or disabled	8,108	66	0.8%			
		Unable to work because of short-						
		term illness or injury	11,543	0	0%			
		Pre-school / Not yet at school	0	-	-			
		Other	1,620	9	0.6%			
		Don't know	10,979	13	0.1%			
	Housing Tenure	Owner occupied	11,584	38	0.3%			
		Social rented	31,040	155	0.5%			
		Private rented	8,704	55	0.6%			
		Other	7,356	36	0.5%			
		Don't know	7,718	28	0.4%			
	Household	Single adult	15,455	195	1.3%			
	Composition	Small adult	8,467	34	0.4%			
		Single parent	1,073	0	0%			
		Small family	8,850	46	0.5%			
		Large family	1,983	0	0%			
		Large adult	232	0	0%			
		Older smaller	6,998	31	0.4%			
		Single pensioner	255	0	0%			
		Don't know	12,820	6	0.05%			



		Nan Eilean Siar			
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland
	Sex	Male	29,785	79	0.3%
		Female	38,879	62	0.2%
		Don't know	7,400	141	1.9%
	Age	0-15	321	0	0%
		16-24	5,716	38	0.7%
		25-34	12,302	17	0.1%
		35-44	13,945	36	0.3%
		45-59	14,989	28	0.2%
		60-74	10,219	19	0.2%
		75+	8,107	3	0.04%
		Don't know	8,540	0	0%
	Ethnicity	White	54,511	139	0.3%
		Any Mixed or Multiple Ethnic Groups	269	2	0.7%
		Asian, Asian Scottish or Asian British	4,379	0	0%
		African	859	0	0%
		Caribbean or Black	393	0	0%
		Other Ethnic Group	654	0	0%
C2		Don't know	15,628	0	0%
	Marital Status	Single	6,843	91	1.3%
		Married/civil partnership	10,889	48	0.4%
		Divorced/Separated	1,693	0	0%
		Widowed/Bereaved civil partner	800	0	0%
		Don't know	36,186	2	0.01%
	Disability or	Yes	23,988	65	0.3%
	long-term	No	28,505	76	0.3%
	condition	Don't Know	8,401	0	0%
	Income	£6,000 or less	18,448	57	0.3%
		£6,001-£10,000	15,481	40	0.3%
		£10,001-£15,000	10,128	14	0.1%
		£15,001-£20,000	5,947	12	0.2%
		£20,001-£25,000	2,633	10	0.4%
		£25,001-£30,000	1,461	8	0.5%
		£30,001-£40,000	653	0	0%
		Over £40,000	377	0	0%
		Don't know	13,25	0	0%



	Nan Eilean Siar						
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland		
	Economic	Self employed	1,407	16	1.1%		
	Status	Employed full time	8,790	30	0.3%		
		Employed part time	6,337	12	0.2%		
		Looking after the home or family	3,664	14	0.4%		
		Permanently retired from work	6,791	12	0.2%		
		Unemployed and seeking work	8,456	23	0.3%		
		At school	604	1	0.2%		
		In further / higher education	636	0	0%		
		Gov't work or training scheme	517	0	0%		
		Permanently sick or disabled	8,108	0	0%		
		Unable to work because of short-					
		term illness or injury	11,543	32	0.3%		
		Pre-school / Not yet at school	0	-	-		
		Other	1,620	1	0.1%		
		Don't know	10,979	0	0%		
	Housing Tenure	Owner occupied	11,584	43	0.4%		
		Social rented	31,040	46	0.1%		
		Private rented	8,704	30	0.3%		
		Other	7,356	33	0.4%		
		Don't know	7,718	0	0%		
	Household	Single adult	15,455	56	0.4%		
	Composition	Small adult	8,467	35	0.4%		
		Single parent	1,073	0	0%		
		Small family	8,850	28	0.3%		
		Large family	1,983	0	0%		
		Large adult	232	20	8.6%		
		Older smaller	6,998	0	0%		
		Single pensioner	255	0	0%		
		Don't know	12,820	2	0.02%		



	North Ayrshire					
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland	
	Sex	Male	29,785	-	-	
		Female	38,879	-	-	
		Don't know	7,400	-	-	
	Age	0-15	321	-	-	
		16-24	5,716	-	-	
		25-34	12,302	-	-	
		35-44	13,945	-	-	
		45-59	14,989	-	-	
		60-74	10,219	-	-	
		75+ Don't know	8,107	-	-	
			8,540	-	-	
	Ethnicity	White	54,511	-	-	
		Any Mixed or Multiple Ethnic Groups	269	-	-	
		Asian, Asian Scottish or Asian British	4,379	-	-	
		African Caribbean or Black	859 393	-	-	
		Other Ethnic Group	654	-	-	
C2		Don't know	15,628	_	_	
CZ	Marital Status	Single	6,843	_		
	Maniai Siaios	Married/civil partnership	10,889	_	-	
		Divorced/Separated	1,693	_	_	
		Widowed/Bereaved civil partner	800	_	_	
		Don't know	36,186	-	-	
	Disability or	Yes	23,988	-	_	
	long-term	No	28,505	-	_	
	condition	Don't Know	8,401	-	-	
	Income	£6,000 or less	18,448	-	-	
		£6,001-£10,000	15,481	-	-	
		£10,001-£15,000	10,128	-	-	
		£15,001-£20,000	5,947	-	-	
		£20,001-£25,000	2,633	-	-	
		£25,001-£30,000	1,461	-	-	
		£30,001-£40,000	653	-	-	
		Over £40,000	377	-	-	
		Don't know	13,25	-	-	



		North Ayrshire			
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland
	Economic	Self employed	1,407	-	-
	Status	Employed full time	8,790	-	-
		Employed part time	6,337	-	-
		Looking after the home or family	3,664	-	-
		Permanently retired from work	6,791	-	-
		Unemployed and seeking work	8,456	-	-
		At school	604	-	-
		In further / higher education	636	-	-
		Gov't work or training scheme	517	-	-
		Permanently sick or disabled	8,108	-	-
		Unable to work because of short-			
		term illness or injury	11,543	-	-
		Pre-school / Not yet at school	0	-	-
		Other	1,620	-	-
		Don't know	10,979	-	-
	Housing Tenure	Owner occupied	11,584	-	-
		Social rented	31,040	-	-
		Private rented	8,704	-	-
		Other	7,356	-	-
		Don't know	7,718	-	-
	Household	Single adult	15,455	-	-
	Composition	Small adult	8,467	-	-
		Single parent	1,073	-	-
		Small family	8,850	-	-
		Large family	1,983	-	-
		Large adult	232	-	-
		Older smaller	6,998	-	-
		Single pensioner	255	-	-
		Don't know	12,820	-	-



		North Lanarkshire			
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland
	Sex	Male Female Don't know	29,785 38,879 7,400	- - -	- - -
	Age	0-15 16-24 25-34 35-44 45-59 60-74	321 5,716 12,302 13,945 14,989 10,219 8,107	- - - -	- - - - -
C2	Ethnicity	Don't know  White Any Mixed or Multiple Ethnic Groups Asian, Asian Scottish or Asian British African Caribbean or Black Other Ethnic Group Don't know	8,540 54,511 269 4,379 859 393 654 15,628	- - - - -	- - - - - -
02	Marital Status	Single Married/civil partnership Divorced/Separated Widowed/Bereaved civil partner Don't know	6,843 10,889 1,693 800 36,186	- - - -	- - - -
	Disability or long-term condition	Yes No Don't Know	23,988 28,505 8,401	- - -	- - -
	Income	£6,000 or less £6,001-£10,000 £10,001-£15,000 £15,001-£20,000 £20,001-£25,000 £25,001-£30,000 £30,001-£40,000 Over £40,000 Don't know	18,448 15,481 10,128 5,947 2,633 1,461 653 377 13,25	- - - - -	- - - - - -



	North Lanarkshire						
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland		
	Economic	Self employed	1,407	-	-		
	Status	Employed full time	8,790	-	-		
		Employed part time	6,337	-	-		
		Looking after the home or family	3,664	-	-		
		Permanently retired from work	6,791	-	-		
		Unemployed and seeking work	8,456	-	-		
		At school	604	-	-		
		In further / higher education	636	-	-		
		Gov't work or training scheme	517	-	-		
		Permanently sick or disabled	8,108	-	-		
		Unable to work because of short-					
		term illness or injury	11,543	-	-		
		Pre-school / Not yet at school	0	-	-		
		Other	1,620	-	-		
		Don't know	10,979	-	-		
	Housing Tenure	Owner occupied	11,584	-	-		
	_	Social rented	31,040	-	-		
		Private rented	8,704	-	-		
		Other	7,356	-	-		
		Don't know	7,718	-	-		
	Household	Single adult	15,455	-	-		
	Composition	Small adult	8,467	-	-		
		Single parent	1,073	-	-		
		Small family	8,850	-	-		
		Large family	1,983	-	-		
		Large adult	232	-	-		
		Older smaller	6,998	-	-		
		Single pensioner	255	-	-		
		Don't know	12,820	-	-		



Perth & Kinross					
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland
	Sex	Male	29,785	216	0.7%
		Female	38,879	214	0.6%
		Don't know	7,400	60	0.8%
	Age	0-15	321	-	-
		16-24	5,716	-	-
		25-34	12,302	-	-
		35-44	13,945	-	-
		45-59	14,989	-	-
		60-74	10,219	-	-
		75+	8,107	-	-
		Don't know	8,540	550	6.4%
	Ethnicity	White	54,511	448	0.8%
		Any Mixed or Multiple Ethnic Groups	269	3	1.1%
		Asian, Asian Scottish or Asian British	4,379	5	0.1%
		African	859	0	0%
		Caribbean or Black	393	1	0.3%
		Other Ethnic Group	654	5	0.8%
C2		Don't know	15,628	28	0.2%
	Marital Status	Single	6,843	197	2.9%
		Married/civil partnership	10,889	116	1.1%
		Divorced/Separated	1,693	58	3.4%
		Widowed/Bereaved civil partner	800	13	1.6%
		Don't know	36,186	28	0.1%
	Disability or	Yes	23,988	151	0.6%
	long-term	No	28,505	314	1.1
	condition	Don't Know	8,401	25	0.3%
	Income	£6,000 or less	18,448	82	0.4%
		£6,001-£10,000	15,481	119	0.8%
		£10,001-£15,000	10,128	122	1.2%
		£15,001-£20,000	5,947	69	1.2%
		£20,001-£25,000	2,633	39	1.5%
		£25,001-£30,000	1,461	14	1%
		£30,001-£40,000	653	6	0.9%
		Over £40,000	377	12	3.2%
		Don't know	13,25	27	0.2%



	Perth & Kinross						
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland		
	Economic	Self employed	1,407	57	4.1%		
	Status	Employed full time	8,790	130	1.5%		
		Employed part time	6,337	81	1.3%		
		Looking after the home or family	3,664	12	0.3%		
		Permanently retired from work	6,791	36	0.5%		
		Unemployed and seeking work	8,456	56	0.7%		
		At school	604	0	0%		
		In further / higher education	636	7	1.1%		
		Gov't work or training scheme	517	0	0%		
		Permanently sick or disabled	8,108	73	0.9%		
		Unable to work because of short-					
		term illness or injury	11,543	0	0%		
		Pre-school / Not yet at school	0	-	-		
		Other	1,620	13	0.8%		
		Don't know	10,979	25	0.2%		
	Housing Tenure	Owner occupied	11,584	94	0.8%		
		Social rented	31,040	193	0.6%		
		Private rented	8,704	111	1.3%		
		Other	7,356	68	0.9%		
		Don't know	7,718	24	0.3%		
	Household	Single adult	15,455	188	1.2%		
	Composition	Small adult	8,467	75	0.9%		
		Single parent	1,073	-	-		
		Small family	8,850	107	1.2%		
		Large family	1,983	-	-		
		Large adult	232	-	-		
		Older smaller	6,998	90	1.3%		
		Single pensioner	255	-	-		
		Don't know	12,820	30	0.2%		



Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland
	Sex	Male	29,785	4,742	15.9%
		Female	38,879	4,002	10.3%
		Don't know	7,400	48	0.6%
	Age	0-15	321	18	5.6%
		16-24	5,716	1,024	17.9%
		25-34	12,302	1,444	11.7%
		35-44	13,945	2,008	14.4%
		45-59	14,989	2,553	17%
		60-74	10,219	830	8.1%
		75+	8,107	834	10.3%
		Don't know	8,540	0	0%
	Ethnicity	White	54,511	7,924	14.5%
		Any Mixed or Multiple Ethnic Groups	269	9	3.3%
		Asian, Asian Scottish or Asian British	4,379	72	1.6%
		African	859	4	0.5%
		Caribbean or Black	393	25	6.4%
		Other Ethnic Group	654	53	8.1%
C2		Don't know	15,628	688	4.4%
	Marital Status	Single	6,843	4,129	60.3%
		Married/civil partnership	10,889	1,788	16.4%
		Divorced/Separated	1,693	731	43.2%
		Widowed/Bereaved civil partner	800	557	69.6%
		Don't know	36,186	664	1.8%
	Disability or	Yes	23,988	3,860	16.1%
	long-term	No	28,505	4,811	16.9%
	condition	Don't Know	8,401	121	1.4%
	Income	£6,000 or less	18,448	6,704	36.3%
		£6,001-£10,000	15,481	3,437	22.2%
		£10,001-£15,000	10,128	1,806	17.8%
		£15,001-£20,000	5,947	891	15%
		£20,001-£25,000	2,633	334	12.7%
		£25,001-£30,000	1,461	157	10.7%
		£30,001-£40,000	653	106	16.2%
		Over £40,000	377	19	5%
		Don't know	13,25	3,343	25.5%



	Renfrewshire							
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland			
	Economic	Self employed	1,407	110	7.8%			
	Status	Employed full time	8,790	988	11.2%			
		Employed part time	6,337	822	13%			
		Looking after the home or family	3,664	273	7.5%			
		Permanently retired from work	6,791	2,090	30.8%			
		Unemployed and seeking work	8,456	1,906	22.5%			
		At school	604	155	25.7%			
		In further / higher education	636	21	3.3%			
		Gov't work or training scheme	517	9	1.7%			
		Permanently sick or disabled Unable to work because of short-	8,108	6,452	79.6%			
		term illness or injury	11,543	20	0.2%			
		Pre-school / Not yet at school	0	20	0.2/0			
		Other	1,620	44	2.7%			
		Don't know	10,979	3,405	31%			
	Housing Tenure	Owner occupied	11,584	2,784	24%			
		Social rented	31,040	7,795	25.1%			
		Private rented	8,704	1,355	15.6%			
		Other	7,356	4,630	62.9%			
		Don't know	7,718	85	1.1%			
	Household	Single adult	15,455	5,813	37.6%			
	Composition	Small adult	8,467	891	10.5%			
		Single parent	1,073	772	71.9%			
		Small family	8,850	1,763	19.9%			
		Large family	1,983	1,867	94.2%			
		Large adult	232	98	42.2%			
		Older smaller	6,998	0	0%			
		Single pensioner	255	114	44.7%			
		Don't know	12,820	3,446	26.9%			



		Scottish Borders			
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland
	Sex	Male	29,785	334	1.1%
		Female	38,879	426	1.1%
		Don't know	7,400	12	0.2%
	Age	0-15	321	1	0.3%
		16-24	5,716	60	1%
		25-34	12,302	140	1.1%
		35-44 45-59	13,945	172	1.2%
		60-74	14,989 10,219	232 115	1.5% 1.1%
		75+	8,107	4	0.05%
		Don't know	8,540	48	0.6%
	Ethnicity	White	54,511	1,344	2.5%
	Litinony	Any Mixed or Multiple Ethnic Groups	269	3	1.1%
		Asian, Asian Scottish or Asian British	4,379	8	0.2%
		African	859	0	0%
		Caribbean or Black	393	0	0%
		Other Ethnic Group	654	2	0.3%
C2		Don't know	15,628	87	0.6%
	Marital Status	Single	6,843	186	2.7%
		Married/civil partnership	10,889	167	1.5%
		Divorced/Separated	1,693	173	10.2%
		Widowed/Bereaved civil partner	800	34	4.3%
		Don't know	36,186	112	0.3%
	Disability or	Yes	23,988	98	0.4%
	long-term	No	28,505	167	0.6%
	condition	Don't Know	8,401	-	-
	Income	£6,000 or less	18,448	65	0.4%
		£6,001-£10,000	15,481	54	0.3%
		£10,001-£15,000	10,128	58	0.6%
		£15,001-£20,000	5,947	42	0.7%
		£20,001-£25,000	2,633	21	0.8%
		£25,001-£30,000	1,461	13	0.9%
		£30,001-£40,000	653	4	0.6%
		Over £40,000	377	5	1.3%
		Don't know	13,25	509	3.8%



	Scottish Borders						
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland		
	Economic	Self employed	1,407	54	3.8%		
	Status	Employed full time	8,790	179	2%		
		Employed part time	6,337	115	1.8%		
		Looking after the home or family	3,664	26	0.7%		
		Permanently retired from work	6,791	63	0.9%		
		Unemployed and seeking work	8,456	122	1.4%		
		At school	604	0	0%		
		In further / higher education	636	7	1.1%		
		Gov't work or training scheme	517	0	0%		
		Permanently sick or disabled	8,108	90	1.1%		
		Unable to work because of short-					
		term illness or injury	11,543	33	0.3%		
		Pre-school / Not yet at school	0	-	-		
		Other	1,620	13	0.8%		
		Don't know	10,979	70	0.6%		
	Housing Tenure	Owner occupied	11,584	124	1.1%		
		Social rented	31,040	298	1%		
		Private rented	8,704	176	2%		
		Other	7,356	67	0.9%		
		Don't know	7,718	107	1.4%		
	Household	Single adult	15,455	183	1.2%		
	Composition	Small adult	8,467	94	1.1%		
		Single parent	1,073	41	3.8%		
		Small family	8,850	113	1.3%		
		Large family	1,983	35	1.8%		
		Large adult	232	12	5.2%		
		Older smaller	6,998	117	1.7%		
		Single pensioner	255	25	9.8%		
		Don't know	12,820	152	1.2%		



	South Ayrshire					
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland	
	Sex	Male	29,785	300	1%	
		Female	38,879	360	0.9%	
		Don't know	7,400	0	0%	
	Age	0-15	321	0	0%	
		16-24	5,716	18	0.3%	
		25-34	12,302	57	0.5%	
		35-44	13,945	61	0.4%	
		45-59	14,989	94	0.6%	
		60-74	10,219	79	0.8%	
		75+	8,107	0	0%	
		Don't know	8,540	351	4.1%	
	Ethnicity	White	54,511	-	-	
		Any Mixed or Multiple Ethnic Groups	269	-	-	
		Asian, Asian Scottish or Asian British	4,379	-	-	
		African	859	-	-	
		Caribbean or Black	393	-	-	
		Other Ethnic Group	654	-	-	
C2		Don't know	15,628	660	4.2%	
	Marital Status	Single	6,843	147	2.1%	
		Married/civil partnership	10,889	117	1.1%	
		Divorced/Separated	1,693	70	4.1%	
		Widowed/Bereaved civil partner	800	22	2.8%	
		Don't know	36,186	304	0.8%	
	Disability or	Yes	23,988	97	0.4%	
	long-term	No	28,505	248	0.9%	
	condition	Don't Know	8,401	321	3.8%	
	Income	£6,000 or less	18,448	0	0%	
		£6,001-£10,000	15,481	0	0%	
		£10,001-£15,000	10,128	127	1.3%	
		£15,001-£20,000	5,947	38	0.6%	
		£20,001-£25,000	2,633	20	0.8%	
		£25,001-£30,000	1,461	15	1%	
		£30,001-£40,000	653	0	0%	
		Over £40,000	377	0	0%	
		Don't know	13,25	24	0.2%	



	South Ayrshire						
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland		
	Economic	Self employed	1,407	15	1.1%		
	Status	Employed full time	8,790	86	1%		
		Employed part time	6,337	69	1.1%		
		Looking after the home or family	3,664	9	0.2%		
		Permanently retired from work	6,791	45	0.7%		
		Unemployed and seeking work	8,456	58	0.7%		
		At school	604	-	-		
		In further / higher education	636	4	0.6%		
		Gov't work or training scheme	517	-	-		
		Permanently sick or disabled Unable to work because of short-	8,108	-	-		
		term illness or injury	11,543	75	0.6%		
		Pre-school / Not yet at school	0	-	-		
		Other	1,620	8	0.5%		
		Don't know	10,979	291	2.7%		
	Housing Tenure	Owner occupied	11,584	92	0.8%		
		Social rented	31,040	144	0.5%		
		Private rented	8,704	65	0.7%		
		Other	7,356	60	0.8%		
		Don't know	7,718	299	3.9%		
	Household	Single adult	15,455	523	3.4%		
	Composition	Small adult	8,467	69	0.8%		
		Single parent	1,073	1	0.1%		
		Small family	8,850	22	0.2%		
		Large family	1,983	-	-		
		Large adult	232	-	-		
		Older smaller	6,998	45	0.6%		
		Single pensioner	255	-	-		
		Don't know	12,820	0	0%		



	South Lanarkshire						
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland		
	Sex	Male	29,785	519	1.7%		
		Female	38,879	746	1.9%		
		Don't know	7,400	161	2.2%		
	Age	0-15	321	0	0%		
		16-24	5,716	32	0.6%		
		25-34	12,302	143	1.2%		
		35-44	13,945	73	0.5%		
		45-59	14,989	119	0.8%		
		60-74	10,219	53	0.5%		
		75+	8,107	12	0.1%		
		Don't know	8,540	10	0.1%		
	Ethnicity	White	54,511	1,339	2.5%		
		Any Mixed or Multiple Ethnic Groups	269	2	0.7%		
		Asian, Asian Scottish or Asian British	4,379	13	0.3%		
		African	859	1	0.1%		
		Caribbean or Black	393	0	0%		
		Other Ethnic Group	654	3	0.5%		
C2		Don't know	15,628	67	0.4%		
	Marital Status	Single	6,843	155	2.3%		
		Married/civil partnership	10,889	113	1%		
		Divorced/Separated	1,693	106	6.3%		
		Widowed/Bereaved civil partner	800	56	7%		
		Don't know	36,186	12	0.03%		
	Disability or	Yes	23,988	542	2.3%		
	long-term	No	28,505	872	3.1%		
	condition	Don't Know	8,401	12	0.1%		
	Income	£6,000 or less	18,448	379	2.1%		
		£6,001-£10,000	15,481	324	2.1%		
		£10,001-£15,000	10,128	290	2.9%		
		£15,001-£20,000	5,947	195	3.3%		
		£20,001-£25,000	2,633	93	3.5%		
		£25,001-£30,000	1,461	58	4%		
		£30,001-£40,000	653	38	5.8%		
		Over £40,000	377	19	5%		
		Don't know	13,25	30	0.2%		



	South Lanarkshire						
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland		
	Economic	Self employed	1,407	53	3.8%		
	Status	Employed full time	8,790	385	4.4%		
		Employed part time	6,337	242	3.8%		
		Looking after the home or family	3,664	75	2%		
		Permanently retired from work	6,791	102	1.5%		
		Unemployed and seeking work	8,456	175	2.1%		
		At school	604	0	0%		
		In further / higher education	636	7	1.1%		
		Gov't work or training scheme	517	1	0.2%		
		Permanently sick or disabled Unable to work because of short-	8,108	65	0.8%		
		term illness or injury	11,543	7	0.1%		
		Pre-school / Not yet at school	0	0	0%		
		Other	1,620	36	2.2%		
		Don't know	10,979	285	2.6%		
	Housing Tenure	Owner occupied	11,584	363	3.1%		
		Social rented	31,040	739	2.4%		
		Private rented	8,704	184	2.1%		
		Other	7,356	128	1.7%		
		Don't know	7,718	12	0.2%		
	Household	Single adult	15,455	686	4.4%		
	Composition	Small adult	8,467	261	3.1%		
		Single parent	1,073	26	2.4%		
		Small family	8,850	210	2.4%		
		Large family	1,983	15	0.7%		
		Large adult	232	15	6.5%		
		Older smaller	6,998	178	2.5%		
		Single pensioner	255	8	3.1%		
		Don't know	12,820	27	0.2%		



	Stirling Stirling					
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland	
	Sex	Male	29,785	46	0.2%	
		Female	38,879	94	0.2%	
		Don't know	7,400	0	0%	
	Age	0-15	321	0	0%	
		16-24	5,716	6	0.1%	
		25-34	12,302	9	0.1%	
		35-44	13,945	21	0.2%	
		45-59	14,989	38	0.3%	
		60-74	10,219	14	0.1%	
		75+	8,107	3	0.04%	
		Don't know	8,540	49	0.6%	
	Ethnicity	White	54,511	113	0.2%	
		Any Mixed or Multiple Ethnic Groups	269	0	0%	
		Asian, Asian Scottish or Asian British	4,379	1	0.02%	
		African	859	0	0%	
		Caribbean or Black	393	1	0.3%	
		Other Ethnic Group	654	0	0%	
C2		Don't know	15,628	25	0.2%	
	Marital Status	Single	6,843	37	0.5%	
		Married/civil partnership	10,889	36	0.3%	
		Divorced/Separated	1,693	8	0.5%	
		Widowed/Bereaved civil partner	800	8	1%	
		Don't know	36,186	51	0.1%	
	Disability or	Yes	23,988	-	-	
	long-term	No	28,505	-	-	
	condition	Don't Know	8,401	-	-	
	Income	£6,000 or less	18,448	4	0.02%	
		£6,001-£10,000	15,481	8	0.1%	
		£10,001-£15,000	10,128	3	0.03%	
		£15,001-£20,000	5,947	4	0.1%	
		£20,001-£25,000	2,633	2	0.1%	
		£25,001-£30,000	1,461	0	0%	
		£30,001-£40,000	653	0	0%	
		Over £40,000	377	0	0%	
		Don't know	13,25	92	0.7%	



Stirling Sti						
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland	
	Economic	Self employed	1,407	5	0.4%	
	Status	Employed full time	8,790	12	0.1%	
		Employed part time	6,337	5	0.1%	
		Looking after the home or family	3,664	4	0.1%	
		Permanently retired from work	6,791	16	0.2%	
		Unemployed and seeking work	8,456	0	0%	
		At school	604	0	0%	
		In further / higher education	636	0	0%	
		Gov't work or training scheme	517	0	0%	
		Permanently sick or disabled	8,108	0	0%	
		Unable to work because of short-				
		term illness or injury	11,543	0	0%	
		Pre-school / Not yet at school	0	0	0%	
		Other	1,620	42	2.6%	
		Don't know	10,979	56	0.5%	
	Housing Tenure	Owner occupied	11,584	26	0.2%	
		Social rented	31,040	60	0.2%	
		Private rented	8,704	10	0.1%	
		Other	7,356	6	0.1%	
		Don't know	7,718	38	0.5%	
	Household	Single adult	15,455	27	0.2%	
	Composition	Small adult	8,467	16	0.2%	
		Single parent	1,073	-	-	
		Small family	8,850	14	0.2%	
		Large family	1,983	-	-	
		Large adult	232	-	-	
		Older smaller	6,998	10	0.1%	
		Single pensioner	255	-	-	
		Don't know	12,820	73	0.6%	



	West Dunbartonshire					
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland	
	Sex	Male	29,785	126	0.4%	
		Female	38,879	173	0.4%	
		Don't know	7,400	0	0%	
	Age	0-15	321	0	0%	
		16-24	5,716	3	0.1%	
		25-34	12,302	42	0.3%	
		35-44	13,945	59	0.4%	
		45-59	14,989	154	1%	
		60-74	10,219	40	0.4%	
		75+	8,107	0	0%	
		Don't know	8,540	0	0%	
	Ethnicity	White	54,511	296	0.5%	
		Any Mixed or Multiple Ethnic Groups	269	0	0%	
		Asian, Asian Scottish or Asian British	4,379	1	0.02%	
		African	859	0	0%	
		Caribbean or Black	393	1	0.3%	
		Other Ethnic Group	654	0	0%	
C2		Don't know	15,628	19	0.1%	
	Marital Status	Single	6,843	216	3.2%	
		Married/civil partnership	10,889	70	0.6%	
		Divorced/Separated	1,693	0	0%	
		Widowed/Bereaved civil partner	800	0	0%	
		Don't know	36,186	19	0.1%	
	Disability or	Yes	23,988	110	0.5%	
	long-term	No	28,505	188	0.7%	
	condition	Don't Know	8,401	0	0%	
	Income	£6,000 or less	18,448	55	0.3%	
		£6,001-£10,000	15,481	70	0.5%	
		£10,001-£15,000	10,128	85	0.8%	
		£15,001-£20,000	5,947	53	0.9%	
		£20,001-£25,000	2,633	23	0.9%	
		£25,001-£30,000	1,461	6	0.4%	
		£30,001-£40,000	653	2	0.3%	
		Over £40,000	377	4	1.1%	
		Don't know	13,25	0	0%	



	West Dunbartonshire						
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland		
	Economic	Self employed	1,407	0	0%		
	Status	Employed full time	8,790	28	0.3%		
		Employed part time	6,337	77	1.2%		
		Looking after the home or family	3,664	24	0.7%		
		Permanently retired from work	6,791	82	1.2%		
		Unemployed and seeking work	8,456	34	0.4%		
		At school	604	0	0%		
		In further / higher education	636	5	0.8%		
		Gov't work or training scheme	517	-	-		
		Permanently sick or disabled	8,108	-	-		
		Unable to work because of short- term illness or injury	11,543	48	0.4%		
		Pre-school / Not yet at school	11,343	40	0.4/6		
		Other	1,620		_		
		Don't know	10,979	-	-		
	Housing Tenure	Owner occupied	11,584	54	0.5%		
		Social rented	31,040	162	0.5%		
		Private rented	8,704	4	0.05%		
		Other	7,356	78	1.1%		
		Don't know	7,718	0	0%		
	Household	Single adult	15,455	147	1%		
	Composition	Small adult	8,467	69	0.8%		
		Single parent	1,073	-	-		
		Small family	8,850	-	-		
		Large family	1,983	-	-		
		Large adult	232	-	-		
		Older smaller	6,998	-	-		
		Single pensioner	255	-	-		
		Don't know	12,820	82	0.6%		



	West Lothian					
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland	
	Sex	Male	29,785	5,919	19.9%	
		Female	38,879	8,127	20.9%	
		Don't know	7,400	0	0%	
	Age	0-15	321	13	4%	
		16-24	5,716	1,270	22.2%	
		25-34	12,302	2,240	18.2%	
		35-44	13,945	2,209	15.8%	
		45-59	14,989	3,689	24.6%	
		60-74	10,219	2,585	25.3%	
		75+	8,107	1,475	18.2%	
		Don't know	8,540	565	6.6%	
	Ethnicity	White	54,511	6,307	11.6%	
		Any Mixed or Multiple Ethnic Groups	269	0	0%	
		Asian, Asian Scottish or Asian British	4,379	47	1.1%	
		African	859	26	3%	
		Caribbean or Black	393	2	0.5%	
		Other Ethnic Group	654	224	34.3%	
C2		Don't know	15,628	7,388	47.3%	
	Marital Status	Single	6,843	-	-	
		Married/civil partnership	10,889	-	-	
		Divorced/Separated	1,693	-	-	
		Widowed/Bereaved civil partner	800	-	-	
		Don't know	36,186	-	-	
	Disability or	Yes	23,988	-	-	
	long-term condition	No	28,505	-	-	
	Corramorr	Don't Know	8,401	-	-	
	Income	£6,000 or less	18,448	-	-	
		£6,001-£10,000	15,481	-	-	
		£10,001-£15,000	10,128	-	-	
		£15,001-£20,000	5,947	-	-	
		£20,001-£25,000	2,633	-	-	
		£25,001-£30,000	1,461	-	-	
		£30,001-£40,000	653	-	-	
		Over £40,000	377	-	-	
		Don't know	13,25	-	-	



	West Lothian						
Ref	Demographic	Categories	Scotland	Local Authority	% of Scotland		
	Economic	Self employed	1,407	-	-		
	Status	Employed full time	8,790	-	-		
		Employed part time	6,337	-	-		
		Looking after the home or family	3,664	-	-		
		Permanently retired from work	6,791	-	-		
		Unemployed and seeking work	8,456	-	-		
		At school	604	-	-		
		In further / higher education	636	-	-		
		Gov't work or training scheme	517	-	-		
		Permanently sick or disabled	8,108	-	-		
		Unable to work because of short-					
		term illness or injury	11,543	-	-		
		Pre-school / Not yet at school	0	-	-		
		Other	1,620	-	-		
		Don't know	10,979	-	-		
	Housing Tenure	Owner occupied	11,584	-	-		
		Social rented	31,040	-	-		
		Private rented	8,704	-	-		
		Other	7,356	-	-		
		Don't know	7,718	-	-		
	Household	Single adult	15,455	-	-		
	Composition	Small adult	8,467	-	-		
		Single parent	1,073	-	-		
		Small family	8,850	-	-		
		Large family	1,983	-	-		
		Large adult	232	-	-		
		Older smaller	6,998	-	_		
		Single pensioner	255	-	-		
		Don't know	12,820	-	-		





