



**Local Authority Commissioners of Advice Services
Stakeholder Forum
Satinwood Suite, Glasgow City Council Chambers, 82 George Street, Glasgow,
G2 1DU
14 January 2019 11.00 am to 3.00 pm**

Evaluation Summary Feedback

1. Overall, how satisfied were you with this event?

Very dissatisfied	Quite dissatisfied	Neutral	Quite satisfied	Very satisfied
0	2	1	12	6

Comments

- Too much being talked at, poor time management, not enough facilitated discussion

2. How useful was the information presented in the speeches?

Not at all useful	Not very useful	Neutral	Quite useful	Very useful
0	0	2	13	6

Comments

- CAS was a defensive sales pitch, not helpful

3. How useful were the workshops/group discussions?

Not at all useful	Not very useful	Neutral	Quite useful	Very useful
0	1	2	10	8

4. Did the event include too much time for discussion, too little time, or about the right amount of time?

Far too little	Slightly too little	About the right amount	Slightly too much	Far too much
0	13	7	1	0

Comments

- A little more time for discussion
- Over ran – little discussion time

5. How well structured was the event?

Comments

- Too much tried to be crammed in then was poorly managed

Very poorly structured	Poorly structured	Neutral	Well structured	Very well structured
0	1	5	10	5

Comments

6. What further support or guidance may be helpful for continuing good practice in accordance with the key principles of the framework?

Comment

- Toolkit for consistency of data collection/recording and monitoring
- Funding sources
- A network or forum – webinars more frequent opportunity to network with other Local Authorities
- Definite setting up of a network
- A national advice network/bulletin and input from Cosla and RAS
- Get reviews out the way

7. Do you have any other comments?

Comments

- Thanks to all involved