



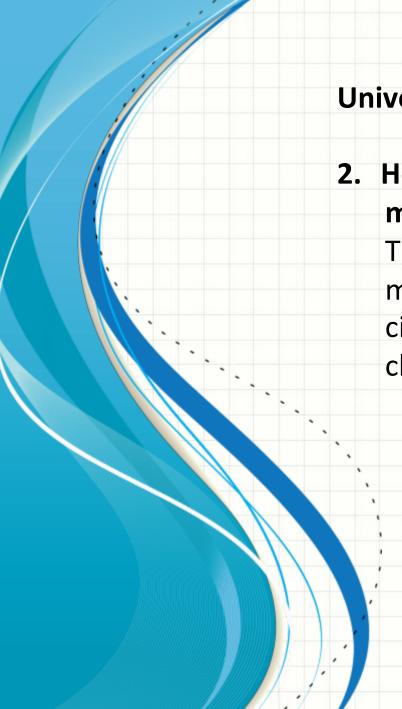
Universal Credit

1. Which benefits will universal credit replace?

Universal credit will replace

- Housing benefit
- Income based job seekers allowance
- Income based employment support allowance
- Child tax credits
- Working tax credits



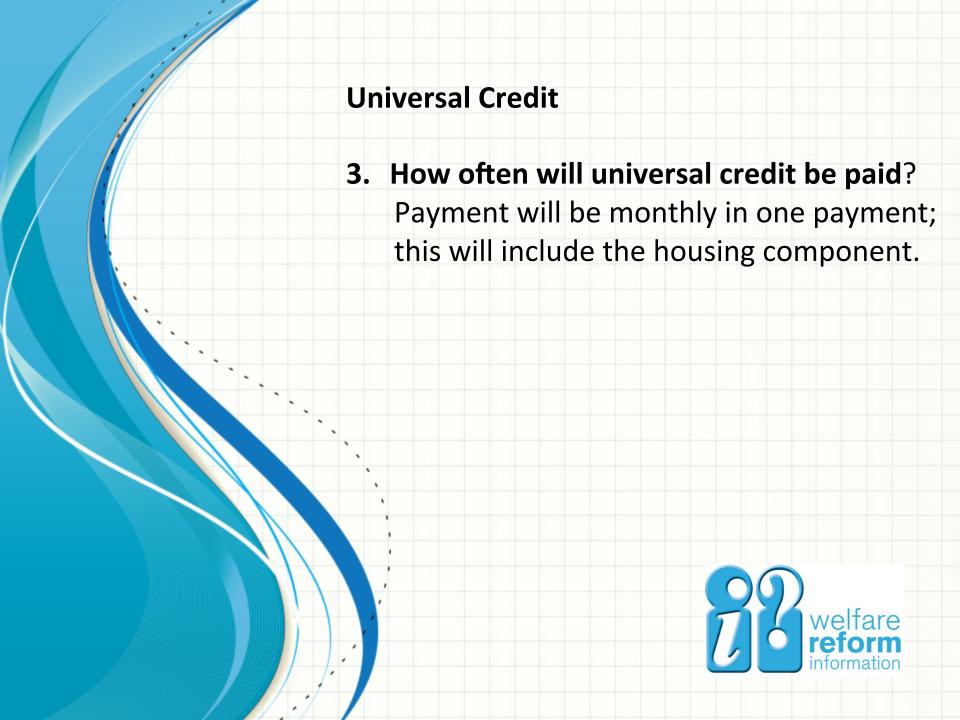


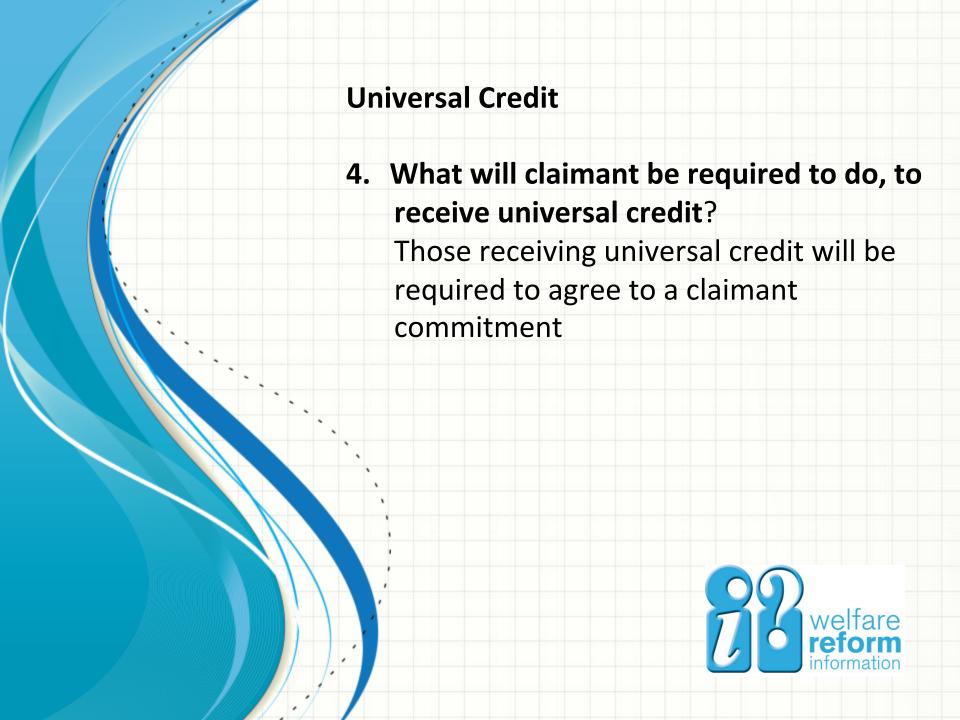
Universal Credit

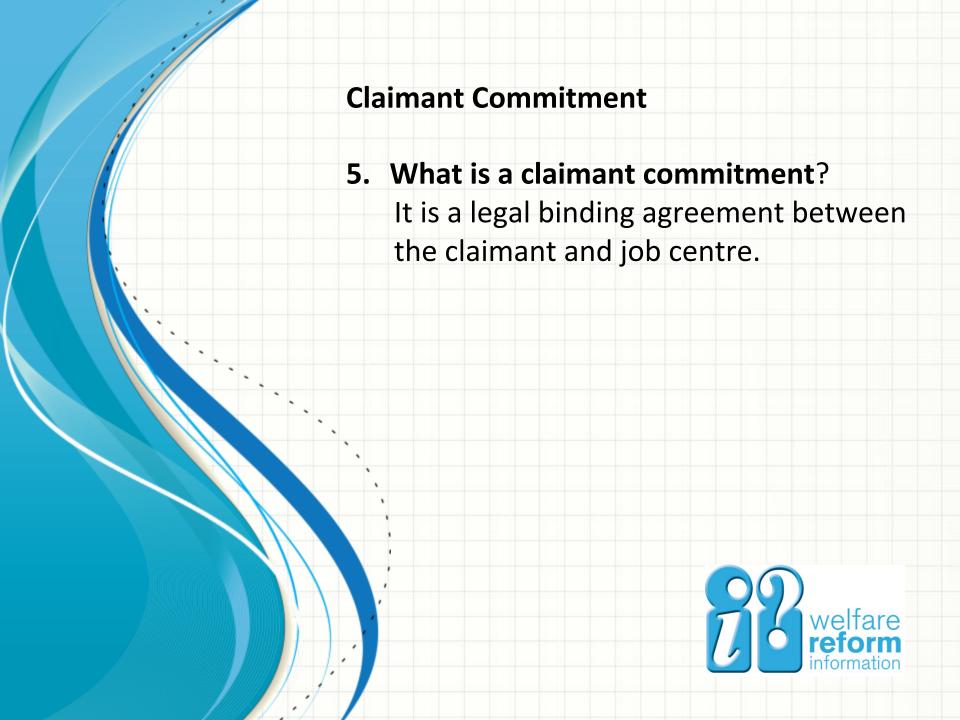
2. How are claims for universal credit made?

The majority of claims will need to be made online. Only in exceptional circumstances will you be able to make claims through other methods.







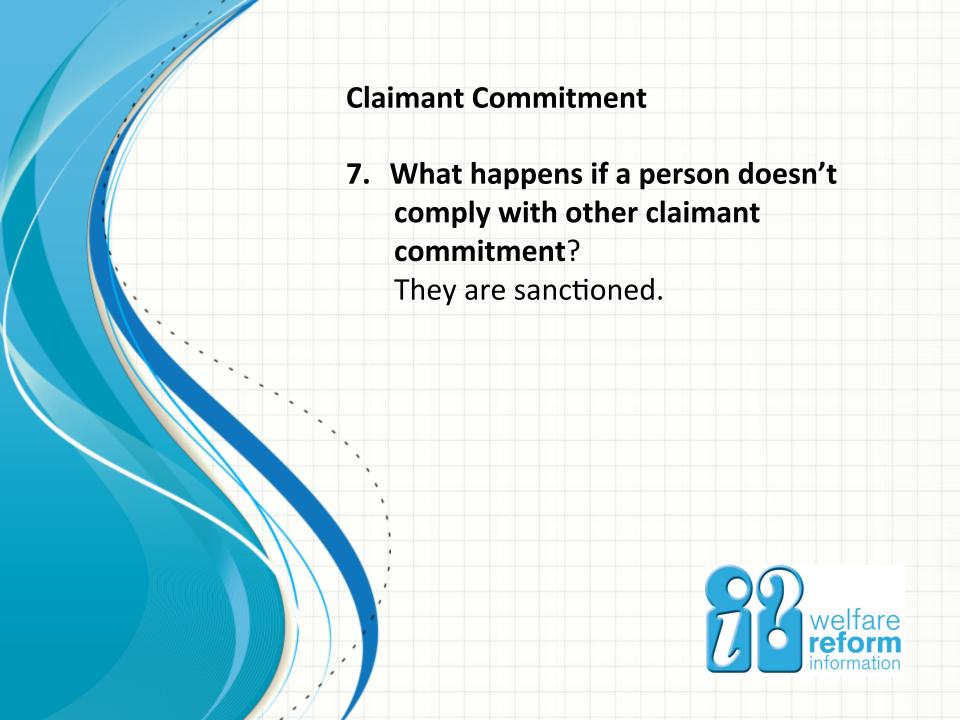


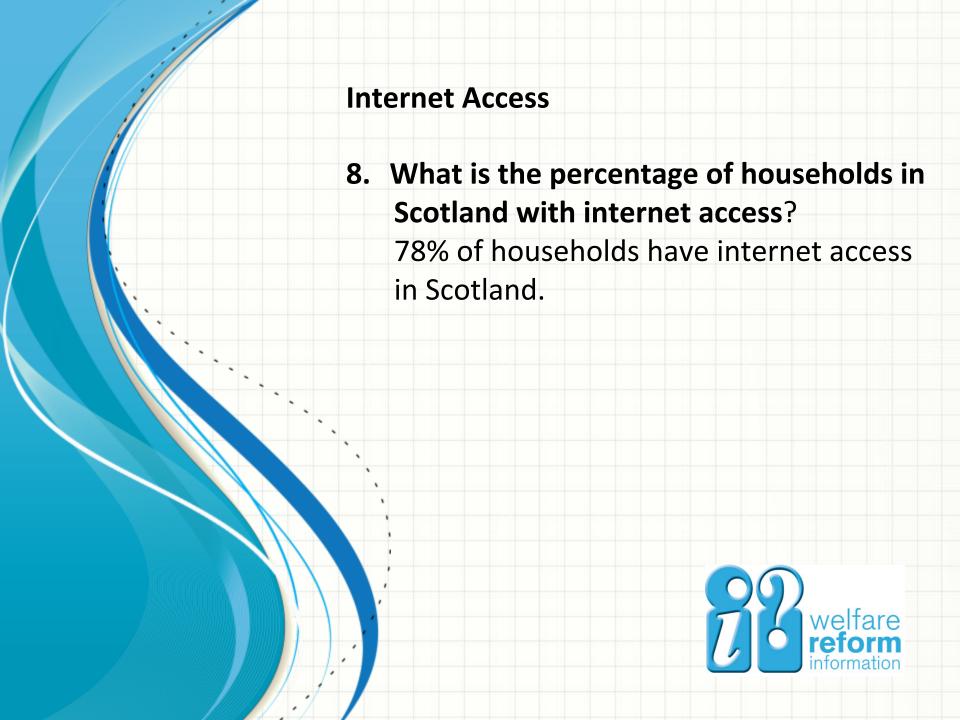


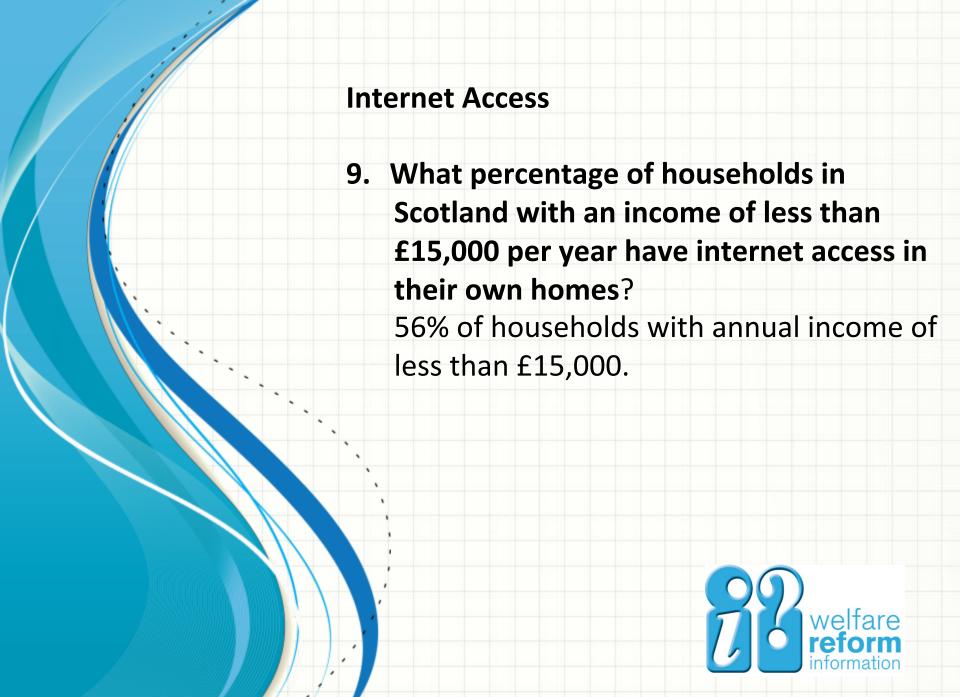
6. What will be contained in the claimant commitment?

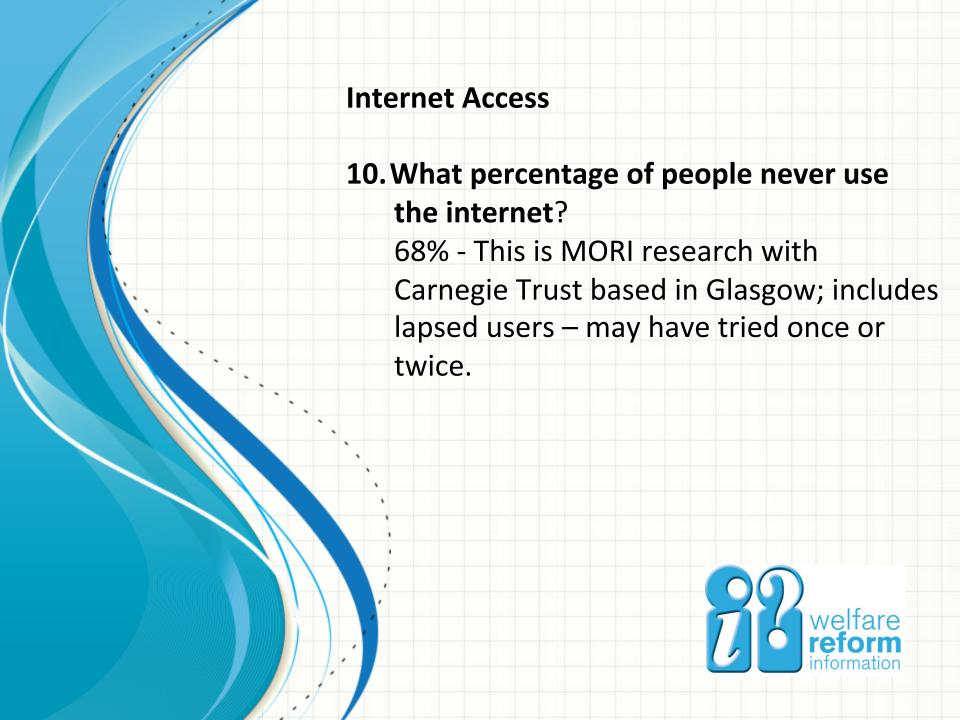
What is contained within this depends on the work related group the individual is placed in. If the claimant is ready and available for work most will contain, online job search, job searching in newspaper and approaching employers directly.

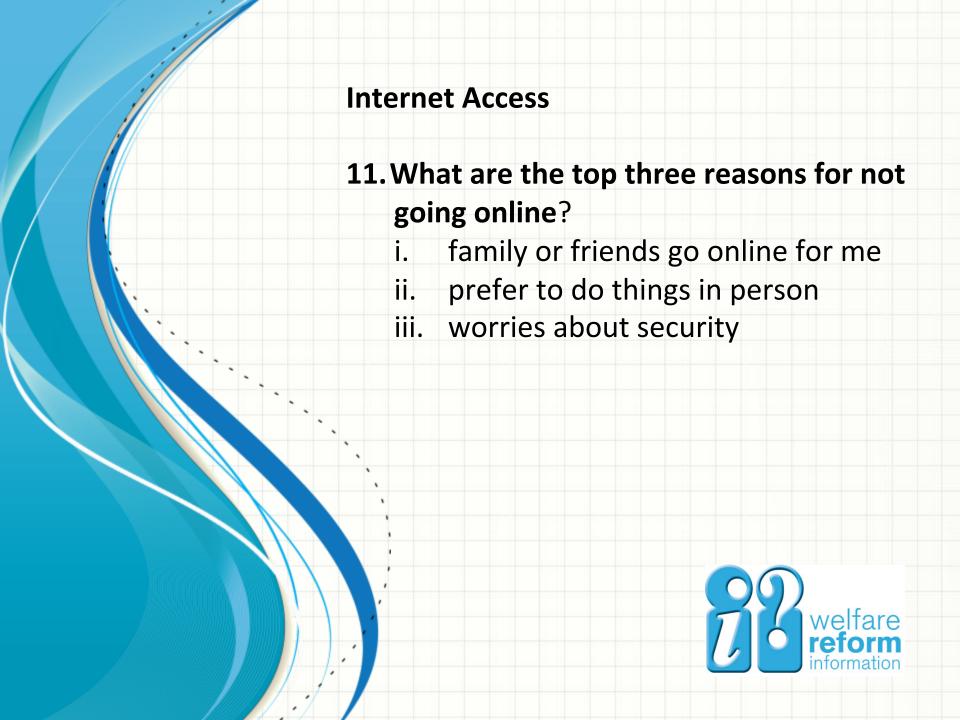












Internet Access

12. Communication items owned by households by percentage:

Standard TV	88%
Standard mobile phone	73%
Freeview	63%
Landline	62%
TV subscription package	46%
Computer/Laptop	33%
Broadband internet	39%
Smartphone	37%
Tablet computer	20%
Internet TV	8%



