



OXFORD GRADUATE?

PLAYS FOOTBALL ON WEEKENDS?

VICTIM OF FINANCIAL BLACKMAIL?

Stakeholder Workshop Event – 16 Days of Action

Supporting Early Intervention – Improving Access
to Advice Services Whilst Addressing Domestic/
Financial Abuse

Wednesday, 29 November 2017

Pacific House, 70 Wellington Street, GLASGOW G2 6UA

Programme

- 10.00 Tea/Coffee on Arrival
- 10.30 Welcome and Introductions
- Improving Outcomes in Money Advice and Domestic Abuse Services**
Sandra Sankey, Improvement Service
- 11.00 **The Importance of Partnership Working - the National Violence Against Women Network**
Madeleine Gillan, Improvement Service
- 11.15 **Domestic Abuse and Social Security Reform**
Jo Ozga, Scottish Women's Aid
- 11.30 **Economic Abuse - What Research Tells Us**
Nicola Sharp-Jeffs, Research Fellow within the Child and Woman Abuse Studies Unit (CWASU) at London Metropolitan University and Director, Surviving Economic Abuse
- 12.30 **Q & A**
- 12.45 Lunch
- 13.15 **Improving the NHS Scotland Response to Gender Based Violence**
Katie Cosgrove, NHS Scotland
- 13.30 **Knowledge Sharing and Group Discussions** (Tea/Coffee Midway)
- 15.00 **Preventing Illegal Money Lending**
John Pollock, Trading Standards Scotland, COSLA
- 15.30 Close

Speaker Profiles

Sandra Sankey

Sandra Sankey has been working as a Project Manager at the Improvement Service for five years and led the initial in-depth research which produced the 'Money advice services across Scotland's local authorities' report and now helps to embed the key principles of the Framework for Public Funding of Advice, shares knowledge and learning across the sector and helps to improve partnership working. Sandra is a member of the Scotland Financial Capability Steering Group and the Scottish National Standards for Information and Advice Providers Customer Reference Group.

Sandra has managed a local authority money advice service and was committee member of the national umbrella organisation Money Advice Scotland. She has 30 years' experience in public sector finance and progressed to Group Revenue Manager, responsible for the recovery of Council Tax, Business Rates and Overpaid Housing Benefit.

She is currently a trustee for a local charity which supports individuals experiencing homelessness and financial hardship by providing home starter and wellbeing packs, listening/befriending support and crisis food packs.

Improving Outcomes in Money Advice and Domestic Abuse Services

An overview of the work of the Improvement Service and the money advice outcomes project, achievements and ongoing deliverables. Wider knowledge sharing of specific projects and areas of good practice across Scotland and the UK.

Madeleine Gillan

Madeleine Gillan joined the Improvement Service in August 2017 as Violence Against Women (VAW) Project Officer. She works with the National VAW Network Coordinator to support the multi-agency VAW Partnerships across Scotland in implementing Scotland's strategy for preventing and eliminating violence against women. Prior to this she was Domestic Abuse Financial Inclusion Officer for East Dunbartonshire Citizens Advice Bureau in partnership with ED Women's Aid for three years. In this role she provided financial advice and assistance to individuals experiencing domestic abuse. Alongside this role, she was also Chair of the local VAW partnership for three years.

The Importance of Partnership Working – The National Violence Against Women Network

An overview of the National Violence Against Women Network and the work they do with local partnerships to ensure the aims of Equally Safe are carried out. The presentation will also discuss why their work is focussed on gender based violence and their links with the Money Advice Project and other partners.

Dr Nicola Sharp-Jeffs

Dr Nicola Sharp-Jeffs has been working in the violence against women and girls sector since 2006. She has undertaken research into the issue of economic abuse and is internationally recognised as an expert in the issue. In 2016, Nicola was made a Winston Churchill Fellow and travelled to the United States and Australia to explore innovative practice responses to economic abuse. It was her determination to ensure that women in the UK have access to the same responses that led her to establish Surviving Economic Abuse (SEA) – a UK charity that raises awareness of economic abuse and is committed to building the capacity of institutions (social, financial, legal and political) to respond. Nicola is an ambassador of the Corporate Alliance Against Domestic Violence and in 2017 was shortlisted for the Emma Humphreys Memorial Prize which recognises women who make outstanding contributions towards ending male violence.

Economic Abuse - What Research Tells Us

The presentation will cover what the research base tells us about economic abuse - what it is, the forms it takes and how it links to coercive control. Data on prevalence will also be shared, including in Scotland.

Jo Ozga

Jo Ozga is a Policy Worker at Scottish Women's Aid her work focuses on the impact of social security reforms on women experiencing domestic abuse and on the prevention of women and children's homelessness. Scottish Women's Aid in partnership with Engender, Close the Gap, Careers Scotland and the Scottish Refugee Council have produced reports examining the gendered impact of austerity and welfare reform. In particular how these measures discriminate against women and prevent them from ending a relationship with an abusive partner.

Domestic Abuse and Social Security Reform

A brief overview of violence against women policy in Scotland which is understood as rooted in women's inequality. How this inequality has been increased by the Government's austerity agenda and the reform of social security which has disproportionately impacted on women's access to resources, security and safety.

Katie Cosgrove

Katie Cosgrove is the National Programme Manager for Gender Based Violence and Health in NHS Scotland, with responsibility for leading the work in NHS Scotland to improve the healthcare identification and management of such abuse. She has worked in the field of gender and GBV for 26 years at both an operational and strategic level. She is a specialist technical adviser to the World Health Organisation on violence against women, contributing to its gender mainstreaming, GBV and reproductive health programmes.

Improving the NHS Scotland Response to Gender Based Violence

Katie Cosgrove will provide an input on the health service response to domestic abuse, particularly in relation to routine enquiry. She will discuss the importance of adopting a trauma-informed approach and its implications for advice services' response to domestic abuse.

John Pollock

John Pollock is the Partnership and Support Officer for Trading Standards Scotland. He has been with COSLA for just over three years as part of the Trading Standards Scotland team. Prior to this John spent six years with the Scottish Illegal Money Lending Unit as both an Investigator and Financial Inclusion Officer. John has supported victims of illegal money lending assisting them in transitioning away from using illegal money lenders to more affordable forms of credit. John has spent time working with agencies all over Scotland on a variety of issues, including supporting and training the on Illegal Money Lending. John spent nine years working in various local authority departments including Housing & Social Work.

Preventing Illegal Money Lending

Looking at how we can improve financial capability for the most vulnerable in our society to be able to prevent them from falling prey to money lenders. It will also provide an update on future developments on how we will work to improve awareness of money lending.