



Scottish Water: Councilor Information Sheet

Who are we?

Scottish Water is a publicly owned company answerable to the Scottish Parliament and the people of Scotland. We provide 1.3 billion litres of drinking water and treat 840 million litres of waste water each day.

Development Planning:

As a 'Key Agency' we are proactively involved in discussion and decision-making throughout the drafting of Strategic and Local Development Plans. This involvement is of particular importance during pre-MIR evidence gathering and construction phases of the Action Programme

Close working between Scottish Water and Local Authorities at these stages ensures that feasible development locations are identified, offering cost effective solutions and sustainable development

Development Management:

Scottish Water Customer Connections are responsible for Development Management. They manage the customer journey from Pre-Application Enquiry to eventual adoption/vesting of new infrastructure.

Developers are initially asked to complete an appraisal form detailing their proposed plans and will result in a response from Scottish Water offering either a conditional or unconditional connection.

A conditional connection identifies the need for investment at our water or waste water treatment works (Part 4) or networks (Part 3). All Part 4 investment is provided by Scottish Water on the condition the developer meets '5 development Criteria' as set out in The Ministerial Directions.

Developers are responsible for meeting the costs associated with upgrading the Part 3 network infrastructure but will receive a Reasonable Cost Contribution in line with our RCC regulations.

Please check WWW.Scottishwater.co.uk for further information, forms and guidance.